

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Mr Max Oliver

Date Received: 1 July 2019

Partially
Confidential

Dear Committee Members,

I write as Chairman of the Residents' Committee, BELROSE COUNTRY CLUB RETIREMENT VILLAGE, a community of some 300 people.

Although I have not yet needed the services of our new hospital I have regular contact with many of our residents who have, for a variety of reasons.

I have yet to be told of an unsatisfactory experience at the hospital and, believe me, many of our elderly residents are quick to complain and make their voices heard. The reports reaching me speak of caring, competent assessment and treatment in a modern, comfortable facility, with appropriate follow-up and aftercare.

There have been some grumbles about delays however the general opinion seems to be that these are no worse than those experienced at Royal North Shore, The Mater and other North Shore hospitals.

You have received a separate submission from our resident
Mine is intended to reinforce her views and express those of some of our residents who are not confident enough to submit their own statement.

Yours sincerely,

Max Oliver,

Chairman, Residents' Committee, Belrose Country Club,