

**Submission
No 14**

**INQUIRY INTO OPERATION AND MANAGEMENT OF
THE NORTHERN BEACHES HOSPITAL**

Name: Dr Leonie Seaton

Date Received: 3 July 2019

The loss of Mona Vale hospital has meant that my family and I are an unacceptable distance from a public hospital. The new hospital looks lovely but I have little confidence in the services. My elderly mother was recently admitted with a suspected broken hip. Whilst she waited for X-ray results she was given no support to go to the toilet and walked there herself. Once the results came through she was given a wheel chair - too late.

Once admitted she was in the private sections and had no continuity of care as all the nurses were agency nurses and different every day. She had to repeatedly explain what she was there for. She even had to tell one nurse that she had already been given her pain medication when it was offered again only one hour after the first dose. I was not notified that my mother had gone into surgery, nor was I notified that she was back in the ward. There was no telephone for her - she does not have a mobile phone.

I find it interesting that the government has not allowed any more private public hospitals to go ahead - it indicates there are problems.

We need a local hospital maintained at Mona Vale. If asbestos is the reason to tear it down they need to remove all schools in NSW too.