

Submission  
No 335

**INQUIRY INTO IMPLEMENTATION OF THE NATIONAL  
DISABILITY INSURANCE SCHEME AND THE PROVISION  
OF DISABILITY SERVICES IN NEW SOUTH WALES**

**Name:** Name suppressed

**Date Received:** 11 July 2018

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Partially  
Confidential

My daughter was part of the trial cohort in Tasmania. I felt at the start that this scheme was terrific; I love the philosophy behind it. As the years have passed, I continue to endorse the scheme for the opportunities it has helped create for her including physiotherapy which has ensured that her mobility doesn't deteriorate. However, it has meant that I have a greater burden to ensure the plan is working well and that 'all the bases are being covered'. I have had to educate myself and take on new responsibilities. I am hoping to use a service co-ordinator shortly. Another issue has been that service providers who are new to the scheme are not sure of the necessary paperwork they have to do. I am optimistic that once everyone involved knows their roles and expectations things will improve. There are teething troubles that need to be resolved such as transport for the group homes. This is a major issue currently affecting my daughter's residential support provider.