

Submission  
No 319

**INQUIRY INTO IMPLEMENTATION OF THE NATIONAL  
DISABILITY INSURANCE SCHEME AND THE PROVISION  
OF DISABILITY SERVICES IN NEW SOUTH WALES**

**Name:** Name suppressed

**Date Received:** 9 July 2018

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Partially  
Confidential

My daughters 1st plan was perfect in content but we were basically just given a plan & left with it. We had our 1st review at the right time but when it was submitted somebody changed the dates so the plans in fact overlapped. During that time we were assessed for a wheelchair ramp for the home & were going to be assessed by the same provider for a speech device. Both of those things were dropped from my daughters plan without us being told & the provider was then chasing us for payment, I still don't know if they were paid. I decided against fighting the plan because by the time it was looked at we'd no doubt be back at this years review meeting where I will be asking for those items to be reinstated. Carers already do so much yet you expect us to navigate & employ people to help us when it's a broken & overcharging system.