

Submission
No 174

**INQUIRY INTO IMPLEMENTATION OF THE NATIONAL
DISABILITY INSURANCE SCHEME AND THE PROVISION
OF DISABILITY SERVICES IN NEW SOUTH WALES**

Name: Name suppressed
Date Received: 8 August 2018

Partially
Confidential

I have worked in the industry for in excess of 14yrs. And the requirement of staff to work to benchmarks rather than quality for clients means that high qualified staff are leaving the industry. Families expectation of high quality cannot be sustained as the hrs monetary amount given does not sufficiently cover what's needed for people to do their work. We were told that the NDIA was to expand the client base so that those that didn't access services before now had an opportunity. But this has left those that need crisis or complicated care with limited options. Group homes should never been taken away from public care as there is very little regulation. Despite a trial there is still a lot of confusion between clients, carers & providers on how best to support clients. NDIS was about making choice but all it did was narrow the field. There is no ability to work for the best in disability for new graduates as those with experience leave the NGO's in droves. If government own disabilities had stayed there would be enough staff to support new staff clinicians to enhance the NGO sector.