

**INQUIRY INTO IMPLEMENTATION OF THE NATIONAL
DISABILITY INSURANCE SCHEME AND THE PROVISION
OF DISABILITY SERVICES IN NEW SOUTH WALES**

Name: Name suppressed
Date Received: 1 August 2018

Partially
Confidential

The NDIS has been extremely difficult to access and negotiate. We have received little or no actual services. In the first year the package was not accessed at all. We asked for a coordinator of services and never got one. The second year it was over 6 months before we got one and then they only worked certain days, have moved their office to a location that is no longer convenient and keep sending email after email but we see no results. The third year has been more of the same and none of the things we need have been provided thus far. This is a flawed system at best. It needs to be run out of a single office that is government based not through private enterprise. One shop access and communication with people that do not profit from the NDIS is the only alternative in my opinion. My daughters plan was re written in March 2018. They cut funding because it wasn't used the year before and a woman that works for the NDIA questioned why a profoundly deaf person would need language support services! The package has once again only been accessed by people writing emails. We still have no equipment and my daughter still has no accessible employment services in the area we live in. We are not happy and we complain but nothing is done.