

**Submission
No 69**

**INQUIRY INTO IMPLEMENTATION OF THE NATIONAL
DISABILITY INSURANCE SCHEME AND THE PROVISION
OF DISABILITY SERVICES IN NEW SOUTH WALES**

Name: Mrs Anita Leembruggen

Date Received: 12 July 2018

Briefly, the Uniting staff (Blacktown office) that organised the submission of my son's plan have no contact with us beyond that initial planning meeting. They are unable or unwilling to answer any of my questions. I now navigate the NDIS myself, contacting the NDIS directly (very helpful) and various providers. I do not want Uniting involved with next year's plan. Secondly, there have been at least two instances whereby service providers have accessed/quarantined part of my son's support budget without making contact with me and without my permission. It was only by accident that I discovered what had happened. The NDIS is a wonderful idea. Best of luck sorting the mess occurring during the all too fast roll out resulting in woefully under trained disability support workers.