

**Submission  
No 59**

## **INQUIRY INTO IMPACT OF THE CBD AND SOUTH EAST LIGHT RAIL PROJECT**

**Organisation:** Smooth  
**Date Received:** 3 July 2018

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# NSW Parliamentary Inquiry into Sydney Light Rail

## Confidentiality instructions

|   |                                                   |
|---|---------------------------------------------------|
| X | Make the submission and your name public          |
|   | Make the submission public and withhold your name |
|   | Keeping part of the submission confidential       |
|   | Keeping the submission confidential               |

## Details of applicant

**Application type:** Business

**Information compiled on:** 2018-06-01 15:14:42

**Name:** Catherine McQuade

**Business Name:** Smooth

**Email address:**

**Phone number:**

**Address of residence / business impacted by light rail project:**

George st, The Rocks

## Impact of the project

**How have you been impacted by the light rail construction?**

Our sales are substantially down on one year ago. Although the light rail started before this, the works have increased substantially in our part of town. I can provide sales figures from one year ago to substantiate this.

**What do you estimate the financial damage incurred to you / your business or home as a result of the light rail construction?**

for the last four months the loss compared with the previous year was \$43,000

**As a resident, have you been supplied with or offered noise mitigation equipment or double glazing for your property?**

**Can you demonstrate the financial impact of the light rail construction comparing revenue/expenses to 12 months prior to commencement of SLR construction?**

No

**Do you have evidence to support your claim (invoices/tax returns/profit & loss)?**

No

**Has your mental health been impacted as a result of the project?**

The stress of our business taking this downturn has been extremely high for both my business partner and myself.

### **Government assistance**

**Have you been rejected or outright refused assistance from TfNSW?**

No

**If you were rejected, please provide details of your experience including how you were treated by TfNSW.**

**If you are receiving rental assistance, how long did the process take to receive assistance?**

### **General comments**

**Do you have any other comments you would like to make ?**

We were told that as we only commenced our tenancy in November 2016 we had no claim, but we are a business of 19 years standing and are absolutely certain that the difference in the previous year of trading is due to the light rail construction. We would not have signed the lease at all if we thought it was going to drag on like this.