

**INQUIRY INTO PARKLEA CORRECTIONAL CENTRE AND
OTHER OPERATIONAL ISSUES**

Name: Name suppressed

Date received: 18 February 2018

Partially
Confidential

To the Honourable Members sitting this inquiry.

I am a NSW Senior Correctional Officer with over 30 years service and experience in every type of institution in NSW and in the appropriate management of both male and female offenders in custody, periodic detention and in the community.

I wish to bring to your attention the seeming lack of transparency in the management of the legal operational reporting processes of Parklea Correctional Centre as required by Corrective Services NSW under the Custodial Operations Policy and Procedure (COPP).

As required by the COPP all incidents must be reported on the Offender Integrated Management System (OIMS) computer data base in the Incident Reporting Module (IRM).

The IRM is an integral and mandatory operation to ensure a transparent system for reporting all incidents occurring in CSNSW.

All CSNSW centres and community offices report all incidents on the IRM system which are then reviewed for accuracy and clarification by the CSNSW Duty Office before being made available for daily synopsis by the Commissioner and Minister.

These IRM's are available on the OIMS data base for all CSNSW staff to peruse in order to be fully briefed on current incidents and to use that knowledge to be more fully prepared and informed in responding to ever present risk for officers and offenders in critical and serious incidents.

Parklea Correctional Centre is not the only private correctional centre in NSW, but it is the only correctional centre in NSW which does not published its incidents on the IRM system for viewing by CSNSW officers.

If the NSW Government is to compare the effectiveness of its public correctional centres against the benchmark set by private correctional centres, I believe it would be more transparent for the Parklea Correctional Centre to also publish all its incidents on the IRM for the knowledge and information of all CSNSW officers.