Submission No 155

INQUIRY INTO ELECTRICITY SUPPLY, DEMAND AND PRICES IN NEW SOUTH WALES

Name: Mr Craig Smith

Date received: 16 October 2017

The current feed-in rate provided by our current retailer does not reflect the true value of the power we put back into the Grid. The Government should has for to long sat on its hands & let this current situation turn into the fiasco that it has become, whilst letting the Energy Companies run riot over its customers. Our provider is AGL who I think really need to pulled into line over the method it charges & the deceitful way they go about ripping customers off, we eventually had to go to the ombudsman before they agreed to refund the amount we were overcharged on our solar. In a country like Australia it should be encouraged for all businesses & household to adopt a solar strategy that could be initiated by Government