

**Supplementary  
Submission  
No 23a**

## **INQUIRY INTO EMERGENCY SERVICES AGENCIES**

**Organisation:** No More Neglect

**Date received:** 20 June 2017

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To the Parliamentary Inquiry,

As the founder of No More Neglect, I wish to also put the following on public record.

My views on solutions:

- NSW Mental Health Support Unit - trauma specialists, counsellors, psychiatrists who support staff and are available 24/7. Independent from NSW to increase confidentiality and promote staff putting up their hand.
- Administration of NSW and privatisation of operations and management to allow the public to be served by a professional service which is accountable.
- Full transparent investigation of the Professional standards and Conduct Unit and those involved in its operations.
- Additional staff both on road and in Control Centres to cater for increase in NSW population.
- Inclusion of all Control Centre staff in the Death and Disability scheme due to trauma they are exposed to daily.
- Criminal investigation of the NSW Executive.
- Criminal investigation of NSW and their collusion with QBE Insurance and any other agencies.
- Royal Commission into NSW and corruption, concealment and fraud.
- Public apology from the NSW Government to the NSW community for its concealment of the truth over many decades.
- Education, training and awareness of past mistakes for new staff.

I am willing and able to elaborate on both of my submissions at the appropriate time and do so in person under oath.

Kind regards

Steve McDowell