

## INQUIRY INTO EMERGENCY SERVICES AGENCIES

**Organisation:** No More Neglect

**Date received:** 21 June 2017

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Partially  
Confidential

I make this statement on Friday 16 June 2017 willingly. My name is Steven John McDowell

I make this statement as a result of working for the NSW Ambulance Service ("NSWA") from 2007 to 2011 and again from 2012 to 2015.

I make this statement as the founder of No More Neglect ("NMN"), a support group I started in November 2015 on Facebook. Since beginning, NMN has supported and advocated for more than 3200 people. Through the last 19 months, I have had thousands of conversations with members of NMN and others, which have formed my ability to make this statement. I have obtained much evidence to support what I am stating and am willing and able to provide same to appropriate persons and authorities.

I am aware of events within NSWA over many decades which require thorough investigation. These events also involve numerous outside agencies which associate with NSWA. I will go into detail about named persons and agencies. Again, I can provide further evidence as required for my statement.

Dominic Morgan ("Dominic"), current Commissioner of NSWA, is aware of numerous acts of corruption, fraud, bullying, intimidation, concealment and discrimination within NSWA. I personally have attempted to address same with him to no avail. I am aware of numerous documents which I have been sent which implicate Dominic in terms of the above. My view is that Dominic has deliberately and knowingly concealed events, facts and investigations into staff of NSWA and historic events within NSWA.

A recent example of same is Dominic's refusal to fully investigate allegations of corruption made to him by XXXXXX, who represents YYYYYY as her support person.

The Professional Standards and Conduct Unit ("PSCU") is supposed to internally investigate matters brought to its attention by NSWA staff. I am aware of numerous investigations by the PSCU which have been corrupt. Persons who have reported both grievances and bullying to the PSCU have been met with concealment, fraud, stonewalling, threats.

A recent example of same is the PSCU's concealment of GIPA applications made by numerous staff over the past 12 months, giving the excuse of "vexatious applications", and in doing so attempting to prevent staff accessing their files.

Signature of person making this statutory declaration (deponent)

16/6/17

Signature of witness

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QBE Insurance ("QBE") works closely with NSW with regard to worker's compensation claims, as they manage the Treasury Managed Fund. Through dealings with QBE personally and being told hundreds of examples of same, my view is that there is collusion between QBE and NSW in order to prevent workers' claims being accepted and also to delay and restrict treatment and payments for

Signature of person making this affidavit (deponent)

16/6/17

Signature of witness

16-6-17

workers of NSW.

SafeWork NSW were contacted by myself in order to obtain numbers of NMN members who had reported bullying within NSW during 2017. Through NMN I had orchestrated a mass reporting of events both historical and current during early 2017. I tracked these submissions and the number never matched the number given to me by SafeWork NSW. They were unable to give me an accurate number of complaints made and changed the reason as to why numerous times, citing an "IT error" and difficulties with communication between departments. My view is that there is collusion between SafeWork NSW and NSW.

The above examples start to paint a picture of systemic corruption and collusion in NSW. I have no doubt that this corruption exists and I am willing to testify personally to same. I wish for these organisations to be fully investigated by agencies such as, but not limited to, the NSW Police, Australian Federal Police, The Independent Commission Against Corruption and the Crime Commission.

Lives are at stake. Staff I have known have taken their lives. Many more will seemingly follow if this situation is not urgently addressed.

NSW is a government organisation, funded by the taxpayer. It has a duty to the people of NSW to uphold the highest levels of integrity, transparency and honesty. Currently and historically, this organisation, the "most trusted profession" has escaped scrutiny. This must begin now and agencies must investigate these allegations fully.

NSW currently and historically utilise policies which supposedly show it maintains the position of being supportive of staff. This is false in many instances, both current and historic. What is stated on paperwork does not match the reality.

NMN has maintained 3200 members for 19 months. A group would not maintain this size of membership without basis. These staff are scared to speak out and tell their story. They are fearful of reprisal and loss of employment. A culture of fear exists, and always has existed, within the ranks of NSW. An organisation with 3700 staff should not have almost 80% of its staff on a secret Facebook page about neglect in its workplace, but this is the current situation.

As stated, I am willing and able to cooperate with any authority or agency with regard to this statement. If named agencies wish for me to further elaborate, produce further evidence or testify in person, I am able to.

Signature of person making this affidavit (deponent)

16/6/17

Signature of witness

16-6-17