

**FIRST REVIEW OF THE WORKERS COMPENSATION  
SCHEME**

**Name:** Name suppressed  
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Partially  
Confidential

My husband of 33 years died in a workplace accident in October 2012, it was a family business and 3 of our children and myself tried to administer first aid along with 2 sets of paramedics. A rescue helicopter attended and my husband was taken to hospital but I know that he died at the scene. It took almost 3 years to win the compensation case. My lawyers were care less, most have little interest in workers compensation because of the poor remuneration. I received poor guidance and the insurance company did everything they could to delay the process. They would request a certain set of documents at a meeting and then never even look at them once they were provided. At one such meeting I handed over a 120 page document that I created to answer their enquiry it was never mentioned again. The 3 years of going over and over the details of the accident and my husband's death resulted in me developing PTSD but if I had not won I would not have been able to go on living. I also won \$70,000 in legal bills for my representation. Most ordinary people would not be able to survive the process & tactics employed by the insurance companies and that is exactly what they are hoping for. There needs to be some penalty applied to the insurance companies when they conduct themselves in the manner so that they cannot deliberately drag a matter out in an attempt to wear down the claimant.