

**Submission**

**No 60**

## **INQUIRY INTO THE ROYAL NORTH SHORE HOSPITAL**

**Name:** Ms Tonia de Launay

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From: "Tonia de Launay" <tdelaunay@ozemail.com.au> Friday - August 31, 2007 3:46 PM  
To: <Jillian.Skinner@parliament.nsw.gov.au>  
Subject: RNSH - ACAT response time - currently one person who is on sick leave for 4 weeks constitutes the 'the team'

Attachments: Mime.822 (5274 bytes)

Dear Ms Skinner,

I have recently been in contact with the <sup>*Aged Care Assessment Team*</sup> ACAT to book for my 83 years of age husband's assessment. I contacted them again because I hadn't heard from them.

I have been told that at the moment there is only one person acting as 'the team' and that that person is off having surgery and may be away for one month.

I do not need to tell you that this is causing distress to many families. We are not an urgent case, but it does mean that my husband cannot go to respite because he hasn't been assessed.

Could you please look into the matter and take it up with the relevant people.

This is not a complaint - but we need help. I live in a great LGA and a good electorate and we have had nothing but the best professional care from RNSH in the past. Is this a funding issue or a management issue?

Many thanks in anticipation,

Mrs Simes (ALSO BY MY NAME ON THE ELECTORATE ROLE AS - Tonia de Launay)  
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