

**INQUIRY INTO ALLEGATIONS OF BULLYING IN
WorkCover NSW**

Name: Name suppressed

Date received: 6/02/2014

Partially Confidential

Bullying allegations involve personalities and perceptions. As Inspectors we not only have to gather the facts and evidence, but communicate with complainants with unrealistic expectations from

complaints on a daily basis. As bullying is an emotional issue it is not uncommon for Inspectors to be 'battered' both verbally and mentally by complainants and others because expectations are not met. Personally, and I give this advice to other Inspectors, I tend to protect myself by not becoming emotionally involved in individual bullying allegation cases, but I am well aware of the psychological effects bullying or the perception of bullying has on individuals.

I am in no doubt that workplace bullying occurs as I have first-hand knowledge of the effect it has on an individual, their families, friends and careers. To be accused of not taking a complaint seriously or being anything, but professional, in my dealing with any person, whether complainant or, as in this case advocate, is an insult to me both personally and professionally.