

Submission
No 5

**INQUIRY INTO SERVICES PROVIDED OR FUNDED BY
THE DEPARTMENT OF AGEING, DISABILITY AND
HOME CARE**

Name: Name suppressed
Date received: 12/07/2010

Partially Confidential

Re: The inquiry into the quality, effectiveness and delivery of services provided or funded by the of Ageing, Disability and Home Care

(Compliance with Disability Service Standards)
(Adequacy of complaint handling, grievance mechanisms)

1. Lack of suitable supervision of the standards of holiday providers recommended at/by
2. Lack of suitable checks on financial spending of clients at services provided by ADHC

1. My son has been in since 1975. He is blind, epileptic, autistic, +?

Throughout all those years we, his family, have found no major problems and have appreciated the excellent quality of the nursing provided

In recent years his holidays have been taken out of the hands of the and as 'Person Responsible' I was asked to give permission for a privately run holiday provider and itinerary.

Apart from his other handicaps my son is also blind, but the provider, , sent an itinerary which included a great deal; of "looking at" the scenery etc.

On informing the provider that my son was blind I was informed that they did not know this was so and submitted another itinerary in which the 'looking at' was altered to 'listen to'

The photo of the holiday, sent so me, showed no pleasure at all on my son's face, in fact the opposite.

Entirely be accident I was informed that there was a holiday provider who had experience with clients from , who had, indeed, been nurses there.

The holiday they provided, at my request, included sensory experience and was more than satisfactory. However, there was no way of knowing about this possible provision from the information provide by the Centre and the only recommendation was

At the ISP both my elder son, who is in the process taking over 'person responsible', and I, expressed the desire that a holiday not be provided again with ; and expressly desired that the holiday be with the better sensory experience holiday provider.

However, the holiday recommended was once again with

I attach my son's reply regarding the suitability of this organisation

2. When I requested the computer print out of my son's expenses over twelve months not usually provided at the ISP - I met with total cooperation from the

However his expenses included a watch for a few hundred dollars and a clothing cost that any young woman would be pleased to have had the privilege of

Since my son is not capable of seeing a watch, does not have any concept of time and is certainly not interested in wearing one, I question the set up of a financial system in which whoever buys clothing etc can do what they like re the finances of people with an intellectual handicapped without any checks or explanations.

Perhaps you might consider these situations in your deliberations.

Regards