

**Supplementary
Submission
No 32a**

INQUIRY INTO IMPACT OF GAMBLING

Organisation: Sportsbet

Date received: 14/03/2014

Appendix F: Comparison of harm minimisations measures currently undertaken by states and territories

(Note: due to variances in the drafting of legislation (and codes contained within) between state/territories, measures below may not apply to all forms of online gambling)

Jurisdiction	Standardised responsible gambling messages	Prohibition on online gambling service providers providing credit	Pre-commitment capability	Fund protections	Age verification required to open account	Unprompted spend-tracking facilities	Self-exclusion provisions
<p>ACT</p> <p>(Note: the ACT has an <i>Interactive Gambling Act 1988</i> that contains harm minimisation measures but the act is not currently in effect as the Commonwealth IGA prohibits forms of online gambling)</p>	V	<p>*</p> <p>Provisions under the ACT IGA not currently operating</p>	<p>*</p> <p>Provisions under the ACT IGA not currently operating</p>	<p>*</p> <p>Provisions under the ACT IGA not currently operating</p> <p>Sports bookmakers' internet and control systems must satisfy an independent auditor</p>	<p>*</p> <p>Provisions under the ACT IGA not currently operating</p>	X	<p>*</p> <p>Provisions under the ACT IGA not currently operating</p> <p>A licensee can exclude a person if reasonable grounds for believing welfare at risk</p>

Jurisdiction	Standardised responsible gambling messages	Prohibition on online gambling service providers providing credit	Pre-commitment capability	Fund protections	Age verification required to open account	Unprompted spend-tracking facilities	Self-exclusion provisions
NSW	<p>✓</p> <p>All totalizer and wagering operators must display along with helpline</p>	<p>*</p> <p>Prohibited for totalizers; bookmakers are the exception</p>	<p>x</p> <p>Tabcorp currently has pre-commitment capability available to account customers</p>	<p>✓</p>	<p>✓</p> <p>Onus is on service providers not to accept a bet from a person aged under 18; offence provisions contained in the Unlawful Gambling Act.</p>	<p>*</p> <p>TAB website provides a variety of spend tracking and statement facilities</p>	<p>x</p> <p>Tabcorp offers self-exclusion</p>
NT	<p>✓</p> <p>In addition, service providers must maintain a responsible gambling incident register</p>	<p>✓</p> <p>There is an exception for bookmakers</p>	<p>✓</p>	<p>✓</p> <p>NT Racing Commission requires regular reporting on the holding of client funds, and has powers to act should the need arise</p>	<p>✓</p>	<p>x</p>	<p>✓</p>

Jurisdiction	Standardised responsible gambling messages	Prohibition on online gambling service providers providing credit	Pre-commitment capability	Fund protections	Age verification required to open account	Unprompted spend-tracking facilities	Self-exclusion provisions
Qld	x	v	* The <i>Interactive Gambling (Player Protection) Act 1998</i> requires that a player may advise a provider of a limit on the amount that the player may wager; the provider must not accept a wager that is contrary to the limit set by the player.	x		x	v
SA		v		x	x		v The TAB, as the sole major betting licensee, can also elect to exclude a person if satisfied their welfare is at risk

Jurisdiction	Standardised responsible gambling messages	Prohibition on online gambling service providers providing credit	Pre-commitment capability	Fund protections	Age verification required to open account	Unprompted spend-tracking facilities	Self-exclusion provisions
Tas	x	v	v	v	v	v	v
Vic	v	v	* Only for interactive gaming Tabcorp indicated in 2010 it would look to introduce	v	v	x	v
WA (only for racing and wagering—no specific scheme for online gaming and wagering)	v	v Except for telephone wagering	v	v	v	x	v

Jurisdiction	Pop-up provisions for behaviour that may be problem gambling	Prominent links to gambling helpline on provider web pages	Links on website to state/territory regulator for complaints	Gambling prevalence surveys/research	Adequate funds in account prior to wager accepted	A licensed provider requires authorisation from minister/authority to conduct interactive games	Gambling licence can be refused on grounds of character and business reputation
<p>ACT</p> <p>(Note: the ACT has an <i>Interactive Gambling Act 1988</i> that contains harm minimisation measures but the act is not currently in effect as the Commonwealth IGA prohibits forms of online gambling)</p>	x	v	x	x	<p>* Provisions under the ACT IGA not currently operating</p> <p>A licensee must not encourage a person to gamble beyond their means</p>	<p>* Provisions under the ACT IGA not currently operating</p> <p>Sports bookmakers must be licensed</p>	<p>* Provisions under the ACT IGA not currently operating</p>

Jurisdiction	NSW	Pop-up provisions for behaviour that may be problem gambling	X	Prominent links to gambling helpline on provider web pages	V	Links on website to state/territory regulator for complaints	X Disputes information contained in TAB betting rules.	Gambling prevalence surveys/research	V	Adequate funds in account prior to wager accepted	V Totalizers are the exception	A licensed provider requires authorisation from minister/authority to conduct interactive games	V Issues of character and integrity are assessed by the controlling bodies, which are responsible for the registration of bookmakers, and must support applications to the minister for an electronic betting authority. For lotteries, minister may cancel or suspend licence on grounds that licensee is no longer a suitable person	Gambling licence can be refused an interactive gambling licence on grounds of character and business reputation
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NT	X	* Internet and phone bookmakers must offer support to customers seeking exclusion and the assistance of gambling providers	X	X	✓	✓	✓
Qld	X	*	X Complaints made to licensees must be investigated		✓	✓	✓
SA	X		X	X	X	X Except for the holder of a major betting operations licence	X

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Tas	✓	x	✓	✓ Tasmania is required to conduct gambling impact/prevalence studies every three years	✓	✓	✓
Vic	x	✓	x	x	✓	✓	✓
WA (only for racing and wagering—no specific scheme for online gaming and wagering)	x	✓	✓	x	✓	✓	✓