

Supplementary  
Submission  
No 134a

**THE MANAGEMENT AND OPERATIONS OF THE NSW  
AMBULANCE SERVICE**

Name: Suppressed  
Date received: 7/07/2008

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*Partially Confidential*

Without going into any great detail I lodged a formal bullying and harassment claim in March 2005, and at the time declined the pressure to put in a grievance rather than a claim of bullying and harassment. Accordingly my lodgement was not a grievance but a formal, written bullying and harassment claim. My initial request to lodge the claim was made on 27/2/2005 and an appointment was made with my sector manager for 3/3/2005, at which time I lodged my claim.

It was not until 8/7/2005 that I met with the ASNSW's investigator, having over the ensuing period been sent to counselling, received a grievance complaint from the Officer about who I had placed my claim and been warned by the union to be very careful about how I performed my duties, amongst a myriad of other matters. I had also been sent by GIO (OH&S) for an assessment to determine any PTSD. Again, in the interview with the intending investigator, I was asked to change from a claim of bullying and harassment to a grievance. At this time I was still performing normal duties, as I had since I had lodged the complaint originally.

On 9/11/2005 I was advised to be available on station in order to have the investigator's report handed to me, which it was. It was also decided at that time that I was no longer fit for normal duties and removed immediately from on-road service, without any prior warning. I was moved to                      sector office and given fairly mundane office computer work as duties until such time as I resigned late that month.

I then wrote several times to the CEO advising him of the short-comings of the investigation, the associated follow-up and inability of management to follow or complete the requirements of the set procedure as determined by the ASNSW. Eventually the CEO advised me that he was not the right person to communicate with and gave me an alternative name. I wrote to both the CEO and his designated officer in relation to the Service's inability to follow written procedure, listing the procedural matters they had either failed to complete or completely ignored, but have never heard again from either of them.

, as mentioned I have full documents in relation to this case. Should you deem that my case has merit in your enquiry and could shed light as to how these cases are handled in general and any systemic shortcomings the ASNSW may suffer from in how it manages its OH&S as well as humanistic responsibilities I would be delighted to meet with you and go over the documents.

Should you have any questions feel free to call or email at your leisure.

Yours sincerely