

Submission  
No 87

## INQUIRY INTO THE ROYAL NORTH SHORE HOSPITAL

Name: Mr Ray Bersten

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Rev. Fred Nile,  
Chairman of Committee,  
Re R.N.S.H.  
Parliament House,  
Macquarie Street,  
Sydney.2000.

Dear Sir,

As a recent patient for a week at R.N.S.H. admitted as an emergency I cannot let the despicable criticism by the press regarding individual cases which have fallen through the cracks and profit their newspapers go by without comment. The general treatment and support by doctors,nurses, orderlies and physiotherapists individually is very high. The hospital continuously trains local and overseas doctors even from the Solomon Islands and the near East.

From my stay the overall plan for high quality services funded by both State and Federal governments is so high that it is difficult for individual staff to co-ordinate. It is like a jig saw puzzle when one piece is misplaced the organisation falls down.

Having left the hospital the back up service of A.P.& A.C.( Acute/Post Acute Care) must be experienced to be believed. In our home we have received Physiotherapy,Occupational Therapy,Pharmacy and Nursing assistance and advice.I cannot believe there is any better AP&AC in any other country.At no time have any of these services been at cost to myself.

Yours faithfully,

  
Ray Bersten.