

Submission
No 55

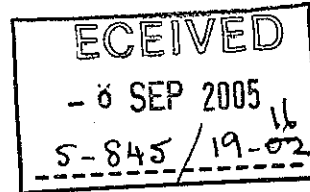
**INQUIRY INTO COMMUNITY BASED SENTENCING
OPTIONS FOR RURAL AND REMOTE AREAS AND
DISADVANTAGED POPULATIONS**

Organisation: Federal Government
Name: The Hon Christopher Pyne MP
Position: Parliamentary Secretary to the Minister for Health and Ageing
Telephone:
Date Received: 8/09/2005



THE HON CHRISTOPHER PYNE MP

**Parliamentary Secretary to the
Minister for Health and Ageing**



The Hon Christine Robertson MLC
Committee Chair
Standing Committee on Law and Justice
Parliament House
Macquarie Street
SYDNEY NSW 2000

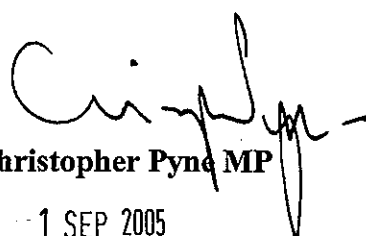
Dear Ms Robertson

Thank you for your letter of 26 July 2005 to the Minister for Health and Ageing, the Hon Tony Abbott MP, concerning an Inquiry into community based sentencing options for rural and remote areas and disadvantaged populations. As Parliamentary Secretary to the Minister, I am responding on his behalf.

I have enclosed a list of programs and services that the Department of Health and Ageing funds or administers either separately or jointly with other departments in the areas of Bega, Bourke, Brewarrina, Griffith and Inverell. The document provides information about the aims and objectives of the services and programs, target groups, client numbers (where available), information about evaluation outcomes and details about the operational status of the programs and services. Additional general information about some of the programs is included at the end of the document.

I trust that this information is of assistance.

Yours sincerely


Christopher Pyne MP

1 SEP 2005

Encl

Department of Health and Ageing

BEGA

Program - Primary Health Care Access Program

Service - Katungul Aboriginal Corporation Community and Medical Service

Aims and objectives

Katungul Aboriginal Corporation Community and Medical Service is funded under the Commonwealth's Primary Health Care Access Program Services through the Office for Aboriginal and Torres Strait Islander Health (OATSIH).

The Organisation is a community controlled Aboriginal health service which has operated since October 1993 at Narooma, with an outpost located at Bega which services the Aboriginal communities residing within the boundaries of the Bega Valley Shire Council. OATSIH funds the eye health program and a psychologist position for the substance use program.

Recurrent funds are provided to Katungul Aboriginal Corporation Community and Medical Service for the purposes of providing culturally appropriate comprehensive primary health care services to Aboriginal communities in the Narooma and Bega districts in the South Coast Region of New South Wales.

Target group

Bega Valley and the Shire District (including Merimbula, Eden, Tathra, Bermagui and Pambula) has a total population of 30,524. Aboriginal and Torres Strait Islander people make up two per cent (617) of the total population. Bega Valley Local Government Area covers an area of 6279.5 sq. kms.

Number of clients

Service Activity Reporting for 2003-04 indicates that KACCMS provided health care services to 2,625 clients, with a total of 15,446 episodes of care. Statistics for 2004-05 will not be available until October 2005.

Evaluation outcome

OATSIH funded an evaluation into the Service by an external consultant in 2004. Following a report, additional funds were approved in 2005 for this consultant to provide support to the Chief Executive Officer. As a consequence, there has been an improvement in the operation of the Service.

Operational status of service/program

Ongoing.

Program - Community Visitors Service (CVS)
Service - Uniting Care Merimbula

Aims and objectives

The objective of the CVS is to provide one-on-one volunteer visitors to residents of Australian Government funded aged care homes who are socially isolated and whose quality of life would be improved by friendship and companionship.

Target group

The target group of the CVS is isolated residents of aged care homes whose quality of life would be improved by friendship and companionship.

Number of clients

UnitingCare Merimbula provides visitors to two residential aged care facilities in Bega. The number of clients is not available.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing.

Program - Aged Care services for People from Aboriginal and Torres Strait Islander Communities
Service - Narrama Multi Services Aboriginal Corporation

Aims and objectives

The Australian Government funds aged care services for Aboriginal and Torres Strait Islander people under both the *Aged Care Act, 1997* and the National Aboriginal and Torres Strait Islander Aged Care Strategy, 1994 to provide community aged care services to Aboriginal and Torres Strait Islander people.

Target group

Aboriginal and Torres Strait Islander people.

Number of clients

35 people on Community Aged Care Packages (CACPs) (under the Act).

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing, commenced 1 July 1994.

Program - Aged Care services for People from Aboriginal and Torres Strait Islander communities

Service - Twofold Aboriginal Corporation Aged Care Service

Aims and objectives

The Australian Government funds aged care services for Aboriginal and Torres Strait Islander people under both the *Aged Care Act, 1997* and the National Aboriginal and Torres Strait Islander Aged Care Strategy, 1994 to provide community aged care services to Aboriginal and Torres Strait Islander people.

Target group

Aboriginal and Torres Strait Islander.

Number of clients

10 people on Community Aged Care Packages (CACPs) (under the Act).

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing, commenced 1 July 1996.

Program - Divisions of General Practice

Service - South East NSW Division of General Practice

Aims and objectives

The aim of the Divisions of General Practice Program (DGPP) is to improve health outcomes for patients by encouraging GPs to work together and link with other health professionals to upgrade the quality of health service delivery at the local level.

Target group

Primarily general practices.

Number of clients

Not applicable.

Evaluation outcome

No formal evaluation conducted. The Division is registered for accreditation with the Quality Improvement Council Standards.

Operational status of service/program

Ongoing.

**Program – Rural Primary Health Program – Regional Health Services sub- program
Service - Bega and Eden Outreach Regional Health Service**

Aims and objectives

Activities of Bega and Eden Outreach Regional Health Service includes a range of primary health care services including chronic disease, child and maternal health, men's health, general health education and promotion and health related transport services. The service is auspiced by Katungal Aboriginal Corporation Community and Medical Services.

Target group

Aboriginal communities of the Bega Valley Shire.

Number of clients

Data not available at this time.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

The service is funded for an 18-month period from 1 January 2005 to 30 June 2006, with a review to be conducted to determine whether to extend funding for a further 18 months.

**Program – Rural Primary Health Program – Regional Health Services sub- program
Service - Eden Drop In Centre**

Organisation: Campbell Page.

Aims and Objectives

Operate a drop-in centre for youth of Eden operating four days per week and providing access to health promotion. This project is jointly funded with NSW Department of Community Services. The centre employs a Coordinator and an Aboriginal Youth Worker.

Target group

Young people as risk.

Number of clients

Data not available.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing.

Program - Medical Specialist Outreach Assistance Program

MSOAP aims to improve the access of rural and remote communities to medical specialist outreach services. MSOAP is delivered through the Rural Doctors Network and NSW Health.

Paediatrics	Bega	6 days per year
Vascular Medicine	Bega	2 days per month
Ophthalmology	Bega	3 days per month
Neurology	Bega	6 visits per year
Geriatric Rehab	Eurobodalla, Bega, Young	one day per month

Department of Health and Ageing

BOURKE

Program - Primary Health Care Access Program Services **Service - Bourke Aboriginal Health Service**

Aims and objectives

Bourke Aboriginal Health Service (BAHS) is a community controlled Aboriginal health service that has been operating for 15 years. BAHS provides primary health care services to Aboriginal communities of Bourke and Bourke Shire and is funded through the Office for Aboriginal and Torres Strait Islander Health in the Department of Health and Ageing.

Recurrent funds are provided to Bourke Aboriginal Health Service for the purposes of providing culturally appropriate comprehensive primary health care services to Aboriginal communities in the Bourke region.

Target group

Bourke and the Shire district (including villages of Enngonia, Wanaaring & Louth) has a total population of 4049, with Aboriginal people making up 29 per cent (1200) of the total population. This figure increases during seasonal work periods. Bourke Shire covers an area of 41,633 sq. kms.

Number of clients

Service Activity Reporting for 2003-04 indicates that the Bourke Aboriginal Medical Service saw 2,866 clients who experienced 3637 occasions of care. The figures for 2004-05 are not available until October 2005.

Evaluation outcome

Bourke Aboriginal Health Services is registered for GP service accreditation and has achieved Royal Australian College of GP (RACGP) accreditation for a GP Registrar Training site.

Operational status of service/program

Recurrent funding provided to Bourke Aboriginal Health Service is dependent on the provision of reports detailed in annual funding agreements.

Program - Divisions of General Practice

Service - NSW Outback Division of General Practice – Bourke/Bewarrina

Aims and objectives

The aim of the Divisions of General Practice Program (DGPP) is to improve health outcomes for patients by encouraging GPs to work together and link with other health professionals to upgrade the quality of health service delivery at the local level.

In addition to funding received under the DGPP the NSW Outback Division also receives Australian Government funding from the Regional Health Services and Better Outcomes in Mental Health programs.

The Division also supports the NSW Rural Doctors Network in delivering the Rural and Remote Medical Service program aimed at addressing the medical workforce shortage in north-west NSW.

Within the wider context of primary care, focus areas for the Division are: heart disease; diabetes; and, mental health.

Target group

Primarily general practices.

Number of clients

Not applicable.

Evaluation outcome

No formal evaluation conducted. The Division is registered with the International Organization for Standardisation's ISO9001:2000 Standards.

Operational status of service/program

Ongoing.

Program - Multipurpose Service Program

Service - Bourke Multipurpose Service (MPS)

Aims and objectives

Bourke Multipurpose Service (MPS) is covered by the Upper Western Sector Regional Health Service (RHS) and is auspiced by the Greater Western Area Health Service. The MPS program is a joint Australian government/State government program providing integrated health and aged care services in small rural communities where separate services would not be viable.

The program objectives are to:

- Improve access to a mix of health and aged care services that meets the needs of small rural and remote communities.
- Provide more innovative, flexible and integrated acute, residential aged and community services.

- Provide flexible funding and/or resource infrastructure within integrated service planning.
- Improve quality of care for clients in small rural and remote communities.
- Improve cost effectiveness and long term viability of services.

Target group

Residential or community aged care for people aged over 70.

Number of clients

15 people receiving either residential or community care type services.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing.

Program - Medical Specialist Outreach Assistance Program

MSOAP aims to improve the access of rural and remote communities to medical specialist outreach services. MSOAP is delivered through the Rural Doctors Network and NSW Health.

Sexual Health Medical Services	Walgett/Lightning Ridge, Bourke	27 clinics per year
--------------------------------	---------------------------------	---------------------

Program – Rural Primary Health Program – Regional Health Services sub- program Service - Upper Western Sector Regional Health Service Project

Organisation: NSW Outback Division of General Practice.

Aims and objectives

The NSW Outback Division of General Practice is funded to deliver a range of primary health care programs across the upper western sector of the former Far West Area Health Service. The project provides services focusing on outreach general practitioner clinics, outreach pharmacy, health related transport, chronic disease management, child and maternal health activities and the provision of population health programs (health promotion, disease prevention and improvement in health of whole communities).

Target group

Bourke, Brewarrina, Enngonia, Weilmoringle, Walgett, Lightning Ridge and Collarenebri.

Number of clients

Data not available at this time.

Evaluation Outcome

No formal evaluation conducted.

Operational status of service/program

The service has recently been renewed for a 3-year period from 1 July 2005 to 30 June 2008.

Department of Health and Ageing

BREWARRINA

Program - Primary Health Care Access Program Services

Service - Walgett Aboriginal Medical Services Cooperative Ltd

Aims and objectives

Limited primary health services are presently delivered to the Aboriginal community by the Walgett Aboriginal Medical Services Cooperative Ltd (WAMS) on an outreach basis. Additional recurrent funds are provided to WAMS to provide outreach services. WAMS is funded through the Office for Aboriginal and Torres Strait Islander Health in the Department of Health and Ageing.

The Office for Aboriginal and Torres Strait Islander Health is currently negotiating with Ngangana Aboriginal Home Care (Department of Ageing Disability and Home Care) to provide a health related transport service for the Aboriginal people in the Brewarrina community.

Target group

Brewarrina and the Shire District (inc Goodooga, New Angledool, Weilmoringle and Gongolgon) has a total population of 2,060, with Aboriginal and Torres Strait Islander people making up 53% (1,100) of the total population. Brewarrina Local Government Area covers an area of 19,188 sq. kms.

Number of clients

As of March 2005, Walgett AMS provides services to the Brewarrina community for two days/week. Walgett AMS has developed a 2005-2006 business plan for Brewarrina. Reports against the business plan will demonstrate the level of service provided.

Evaluation outcome

A Review was undertaken in February 2003 resulting in recommendations that led to the closure of the service and the consequent delivery of services by Walgett AMS.

Operational status of service/program

The Department is closely monitoring the re-establishment of primary health care services to the Brewarrina community and will review the situation at two and a half years and five years. The aim of the Department is that Walgett Aboriginal Medical Service will provide primary health care services in the short term and that an Aboriginal Community Controlled service in Brewarrina will be able to take on this role within the next 5 years.

Program - Aged Care services for People from Aboriginal and Torres Strait Islander Communities
Service - Goodooga Health Service

Aims and objectives

The Australian Government funds aged care services for Aboriginal and Torres Strait Islander people under both the *Aged Care Act, 1997* and the National Aboriginal and Torres Strait Islander Aged Care Strategy, 1994 to provide community aged care services to Aboriginal and Torres Strait Islander people.

Target group

Aboriginal and Torres Strait Islander people.

Number of clients

Twelve people on Community Aged Care Packages (CACPs) (under the Act) and approximately five people receiving a flexible mix of aged care services (under the Strategy). A total of 17 clients.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing, commenced 1 July 1998

Program - Divisions of General Practice

Service - NSW Outback Division of General Practice

Aims and objectives

The aim of the Divisions of General Practice Program (DGPP) is to improve health outcomes for patients by encouraging GPs to work together and link with other health professionals to upgrade the quality of health service delivery at the local level.

In addition to funding received under the DGPP the NSW Outback Division also receives Australian Government funding from the Regional Health Services and Better Outcomes in Mental Health programs.

The Division also supports the NSW Rural Doctors Network in delivering the Rural and Remote Medical Service program aimed at addressing the medical workforce shortage in north-west NSW.

Within the wider context of primary care, focus areas for the Division are: heart disease; diabetes; and, mental health.

Target group

Primarily general practices.

Number of clients

Not applicable.

Evaluation outcome

No formal evaluation conducted. The Division is registered for accreditation with the International Organization for Standardisation's ISO9001:2000 Standards.

Operational status of service/program

Ongoing.

Program - Multipurpose Services (MPS) Program

Service - Brewarrina Multipurpose Service

Aims and objectives

Brewarrina Multipurpose Service (MPS) is covered by the Upper Western Sector Regional Health Service (RHS) and is auspiced by the Greater Western Area Health Service. The MPS program is a joint Australian government/State government program providing integrated health and aged care services in small rural communities where separate services would not be viable.

The program objectives are to:

- Improve access to a mix of health and aged care services that meets the needs of small rural and remote communities
- Provide more innovative, flexible and integrated acute, residential aged and community services
- Provide flexible use of funding and/or resource infrastructure within integrated service planning
- Improve quality of care for clients in small rural and remote communities
- Improve cost effectiveness and long term viability of services.

Target group

People aged 70 and over requiring residential or community care.

Number of clients

16 people receiving either residential or community care type services.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing.

Program - Medical Specialist Outreach Assistance Program

MSOAP aims to improve the access of rural and remote communities to medical specialist outreach services. MSOAP is delivered through the Rural Doctors Network and NSW Health.

Paediatrics Outreach Service	Brewarrina	12 visits per year
------------------------------	------------	--------------------

**Program – Rural Primary Health Program – Regional Health Services sub- program
Service - Upper Western Sector Regional Health Service Project:**

Organisation: NSW Outback Division of General Practice.

Aims and objectives

The NSW Outback Division of General Practice is funded to deliver a range of primary health care programs across the upper western sector of the former Far West Area Health Service. The project provides services focusing on outreach general practitioner clinics, outreach pharmacy, health related transport, chronic disease management, child and maternal health activities and the provision of population health programs (health promotion, disease prevention and improvement in health of whole communities).

Target group

Bourke, Brewarrina, Enngonia, Weilmoringle, Walgett, Lightning Ridge and Collarenebri.

Number of clients

Data not available at this time.

Evaluation Outcome

No formal evaluation conducted.

Operational status of service/program

The service has recently been renewed for a 3-year period from 1 July 2005 to 30 June 2008.

Department of Health and Ageing

GRIFFITH

Program - Primary Health Care Access Program Services **Service - Griffith Aboriginal Community Medical Service**

Aims and objectives

Griffith Aboriginal Community Medical Service_ is funded under the Commonwealth's Primary Health Care Access Program Services through the Office for Aboriginal and Torres Strait Islander Health. Recurrent funds are provided to Griffith Aboriginal Community Medical Service for the purposes of providing culturally appropriate comprehensive primary health care services to Aboriginal communities in the Griffith region.

Target group

Funding is provided for Griffith Aboriginal Community Medical Service (GACMS) for the purposes of providing culturally appropriate comprehensive primary health care services to Aboriginal communities in the Griffith region.

Number of clients

According to the Griffith ACMS Service Delivery Report for 2004/2005 financial year, the Service reaches 698 clients.

Evaluation outcome

This is a new service. Funding commenced for Griffith ACMS in the 2003/2004 financial year. Financial reporting and reporting against Business Plans during the 2003/04 and 2004/05 financial years have been satisfactory. No formal evaluation has been conducted.

Operational status of service/program

Ongoing.

Program - Community Visitors Service (CVS) **Service - Riverina Community College Inc**

Aims and objectives

The objective of the CVS is to provide one on one volunteer visitors to residents of Australian Government funded aged care homes who are socially isolated and whose quality of life would be improved by friendship and companionship.

Target group

The target group of the CVS is isolated residents of aged care homes whose quality of life would be improved by friendship and companionship.

Number of clients

Riverina Community College Inc provides visitors to one residential aged care facility in Griffith. The number of clients is not available.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing.

Program - Community Visitors Service

Service - UnitingCare Merimbula

Aims and objectives

The objective of the CVS is to provide one on one volunteer visitors to residents of Australian Government funded aged care homes who are socially isolated and whose quality of life would be improved by friendship and companionship.

Target group

The target group of the CVS is isolated residents of aged care homes whose quality of life would be improved by friendship and companionship.

Number of clients

UnitingCare Merimbula provides visitors to two residential aged care facilities in the area Riverina Community College Inc provides visitors to one residential aged care facility in the Griffith area.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing.

Program - Day Therapy Centres (DTC)

Service - H N McLean Memorial Retirement Village – Inverell and District Day Therapy Centre.

Aims and objectives

The aim of the Day Therapy Centre Program is to provide a wide range of therapy services such as physiotherapy, occupational therapy, speech therapy and podiatry to frail older people. Therapy services are offered to individuals or groups of clients to assist them to either maintain or recover a level of independence which will allow them to remain in the community or in low level residential care.

Target group

The target group of the DTC program is elderly people living in the community or in low level residential aged care services.

Number of clients

Information not held.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing.

Program - Aged Care services for People from Aboriginal and Torres Strait Islander Communities

Service - Dyrri – Bang – Gu Aboriginal Aged Care Service

Aims and objectives

The Australian Government funds aged care services for Aboriginal and Torres Strait Islander people under both the *Aged Care Act, 1997* and the National Aboriginal and Torres Strait Islander Aged Care Strategy, 1994 to provide community aged care services to Aboriginal and Torres Strait Islander people.

Target group

Aboriginal and Torres Strait Islander people.

Number of clients

20 people on Community Aged Care Packages (CACPs) (under the Act).

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing, commenced 23 April 2004.

Program - Divisions of General Practice

Service - Murrumbidgee Division of General Practice

Aims and objectives

The aim of the **Divisions of General Practice Program (DGPP)** is to improve health outcomes for patients by encouraging GPs to work together and link with other health professionals to upgrade the quality of health service delivery at the local level.

Target group

Primarily general practices.

Number of clients

Not applicable.

Evaluation outcome

No formal evaluation conducted. The Division is registered with the International Organization for Standardisation's ISO9001:2000.

Operational status of service/program

Ongoing.

Program – Rural Primary Health Program – Regional Health Services sub- program Services - Greater Murray Regional Health Service

Aims and objectives

The Priority Health Issues this Regional Health Service will address are:

- Primary Prevention of CVD, Cancer, Respiratory Disease, Mental Health –Depression and Injury.
- Management of Chronic and Complex Conditions including: CVD, Cancer, Respiratory Disease, Diabetes, Arthritis/Musculoskeletal and Neuro-degenerative conditions.
- Patient Related Transport.

Target group

Towns with populations less than 5000 across the region. This service does not cover Griffith however it covers surrounding small towns, including Hay, Hillston, Goolgowi, Darlington Point and Coleambally as part of the Murrumbidgee cluster.

Number of clients

Data not available at this time.

Evaluation outcomes

No formal evaluation conducted.

Operational status of service/program

The service is funded for an 18-month period from 30 June 2005 to 31 December 2006, with a review to be conducted to determine whether to extend funding for a further 18 months.

Program - Medical Specialist Outreach Assistance Program

MSOAP aims to improve the access of rural and remote communities to medical specialist outreach services. MSOAP is delivered through the Rural Doctors Network and NSW Health.

Orthopaedic Surgery	Griffith	1 day per month
Neurology	Griffith	1 day per month
Genetics	Griffith	4 visits per year
Ophthalmology	Griffith	2 days per fortnight
Psychiatry	Griffith	2 days per fortnight
Dermatology	Griffith*	2 days per fortnight

Department of Health and Ageing

INVERELL

Program - Primary Health Care Access Program Services **Service - Armajun Aboriginal Health Service**

Aims and objectives

Armajun Aboriginal Health Service, located in Inverell is funded under the Australian Government's Primary Health Care Access Program Services through the Office for Aboriginal and Torres Strait Islander Health. Funds are provided to Armidale and District Services Ltd under an auspice arrangement for the purposes of providing culturally appropriate comprehensive primary health care services to Aboriginal communities in the Inverell region.

Target group

Armajun Aboriginal Health Service will eventually provide services to the Aboriginal communities of Inverell, Glen Innes and Tenterfield who do not have ready access to culturally appropriate primary health care services. The combined population of the three communities is in excess of 1,500. The Shire of Inverell covers an area of 8,623 square kilometres.

Number of clients

Not known.

Evaluation outcome

Through state wide analysis by OATSIH-NSW, Inverell area was identified as a priority development site. Once the clinic based primary health care services are established the organisation will provide information on progress for OATSIH-NSW and other stakeholders.

Operational status of service/program

Armajun Aboriginal Health Service is being established to satisfy an ongoing need for culturally appropriate primary health care services for the Aboriginal population in the region. It will be implemented with a phased approach starting from establishment of the clinic based services through to provision of comprehensive services and outreach activities.

Program - Day Therapy Centres (DTCs) **Service - Inverell and District Day Therapy Centre**

Aims and objectives

The aim of the Day Therapy Centre Program is to provide a wide range of therapy services such as physiotherapy, occupational therapy, speech therapy and podiatry to frail older people. Therapy services are offered to individuals or groups of clients to assist them to either maintain or recover a level of independence which will allow them to remain in the community or in low level residential care.

Target group

The target group of the DTC program is elderly people living in the community or in low level residential aged care services.

Number of clients

Information not held.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing.

Program - Aged Care services for People from Aboriginal and Torres Strait Islander Communities

Service - Northern Community Care

Aims and objectives

The Australian Government funds aged care services for Aboriginal and Torres Strait Islander people under both the *Aged Care Act, 1997* and the National Aboriginal and Torres Strait Islander Aged Care Strategy, 1994 to provide community aged care services to Aboriginal and Torres Strait Islander people.

Target group

Aboriginal and Torres Strait Islander people.

Number of clients

Ten people on Community Aged Care Packages (CACPs) (under the Act).

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing, commenced 1 July 1997.

Program - Aged Care Services for People from Aboriginal and Torres Strait Islander Communities

Service - H N McLean Community Care Services ATSI CACP

Aims and objectives

To provide community aged care services under the Aged Care Act 1997.

Target group

Aboriginal and Torres Strait Islander.

Number of clients

5 people on Community Aged Care Packages (CACPs) (under the Act).

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

Ongoing, commenced 2 May 2002

Program - Divisions of General Practice

Service - New England Division of General Practice

Aims and objectives

The aim of the Divisions of General Practice Program (DGPP) is to improve health outcomes for patients by encouraging GPs to work together and link with other health professionals to upgrade the quality of health service delivery at the local level.

Target group

Primarily general practices.

Number of clients

Not applicable.

Evaluation outcome

No formal evaluation conducted. The Division is registered for accreditation with the Australia Council of Healthcare Standards.

Operational status of service/program

Ongoing.

Program – Rural Primary Health Program – Regional Health Services sub- program

Service - New England Regional Health Service (RHS)

Aims and objectives

The New England RHS is auspiced by the Hunter New England Area Health Service. Activities of the service include a range of primary health care services focussing on early intervention, targeting Cardiovascular Disease, Diabetes, Child and Family Health, Mental Health, Drug and Alcohol Use, Farm Injury Prevention. Activities also include clinical assessments, health promotion/education, case management/monitoring, primary health care clinics and referral services.

Target group

Small rural and remote communities across the New England Region including the townships of Tingha, Bundarra, Ashford, Delungra and surrounding communities of Inverell as well as Aboriginal and non-Aboriginal communities.

Number of clients

Data not available at this time.

Evaluation outcome

Evaluation to be undertaken by mid 2006.

Operational status of service/program

The service is funded for a three-year period from 19 August 2003 to 18 August 2006, with a review to be conducted to determine whether to extend funding for a further three years.

Program - Medical Specialist Outreach Assistance Program

MSOAP aims to improve the access of rural and remote communities to medical specialist outreach services. MSOAP is delivered through the Rural Doctors Network and NSW Health.

Obstetrics & Gynaecology	Narrabri & Inverell	4 days per month
--------------------------	---------------------	------------------

GENERAL INFORMATION

Office for Aboriginal and Torres Strait Islander Health

The aim of Primary Health Care Access Services is to improve access and provide appropriate primary care services for Aboriginal and Torres Strait Islander people at the local level. Primary Health Care Services establish a framework for the expansion of comprehensive primary health care services: clinical/medical; illness prevention services; specific programs for health gain; facilitating access to secondary health services and advocacy on health-related matters within health and non-health sectors; and the management and support structure.

Division of General Practice Program

There are currently 36 Divisions across NSW that receive funding under the Division of General Practice Program (DGPP). Each Division works with all of the general practitioners and the community at large in its area of operation. Divisions are required to have three-yearly and annual plans and reports approved by the Department of Health and Ageing. The DGPP is an ongoing program with budgeted funding allocations until 30 June 2008.

In addition to operational Core Funding, Divisions receive additional funding under the following programs and develop locally based programs that address the headline issue and meet Divisions' specific needs:

- **General Practice Immunisation Incentive (GPII)** to assist practices to increase immunisation rates and provide quality assurance services.
- **More Allied Health Services (MAHS)** program aims to improve the health of people living in rural communities by providing additional allied health services (in both quantity and range), to rural areas.
- **Workforce Support for Rural GPs (WSRGP)** program aims to assist in the recruitment and retention of General Practitioners in rural and remote areas.
- **Aged Care GP Panels Initiative (ACGPPI)** aims to ensure better access to primary medical care for residents of aged care homes and to enable GPs to work with homes on quality improvement strategies for the care of residents.
- **Better Outcomes in Mental Health Initiative (BOMHI)** aims to improve the community's access to primary mental health services by providing better education and training for general practitioners and more support for them from allied health professionals and psychiatrists.

Program – Rural Primary Health Program – Regional Health Services sub-program

The Regional Health Services (RHS) sub-program aims to improve the health and well being of people in rural Australia by increasing their access to a broad range of primary health and aged care services. Under the sub-program the Department of Health and Ageing provides funding assistance to small communities (with a population of less than 5,000) to develop and support the services needed to meet their health priorities.

The objectives of the RHS program are to:

- improve the health and well being of people in rural Australia
- improve access to quality, multi-disciplinary, comprehensive primary health care services
- play a role in the recruitment and retention of health professionals in rural communities
- enable flexible delivery of services and
- assist service viability

The National Respite for Carers (NRCP) Program

This is an Australia wide, Australian Government Program, funded by the Department of Health and Ageing. The National Respite for Carers Program (NRCP) aims to support the primary carer of a frail aged person, or the primary carer of a person with dementia, or primary carer of a person with moderate to severe level of disability, to have a respite break from caring responsibilities.

Statistics on funding to specific local towns or local government areas in NSW for this program are not available.

The NRCP Program, breaks into two main sub-program areas (1) Commonwealth Carer Respite Centres and (2) NRCP Respite Services.

(1) Commonwealth Carer Respite Centres

The NRCP provides an opportunity for an occasional short-term, or an emergency respite break for the primary carer through requests to the Commonwealth Carer Respite Centres (CCRC) based throughout Australia. These Carer Respite Centres can be contacted by calling the freecall 1800 059 059 phone number to be directed to the closest Carer Respite Centre. These CCRC centres can also put the primary carer in touch with respite service providers in their area.

- **Bega** is covered by Southern Highlands CCRC
- **Bourke** is covered by Orana CCRC
- **Brewarrina** is covered by Orana CCRC
- **Griffith** is covered by Riverina Murray CCRC
- **Inverell** by New England CCRC

(2) National Respite for Carers Program (NRCP) Respite Services

Aims and objectives

The National Respite for Carers Program (NRCP) funds Respite Services to provide respite breaks for the primary carers.

Target group

The NRCP targets a carer of a frail aged person, or the primary carer of a person with dementia, or primary carer of a person with moderate to severe level of disability, to have a respite break from caring responsibilities. The program is not client focused in terms of the main emphasis being on the person attending the respite service, although their well-being is clearly important, the main target of the NRCP Program is to focus on the needs of the primary carer, which determines service provision. The NRCP is a unique program in that its prime concern is promoting the well-being of carers and supporting them to maintain their carer role in the community, thus preventing premature institutionalisation.

Number of clients

It is estimated that 10 to 25 carers would be serviced by any individual respite service each week, for an average of 4 to 6 hours a week respite break. A small hourly fee is applicable, though this is waived if needed. In addition, the CCRCs serve 30 to 70 carers per week who contact the centres for information and respite provision.

In the Bega Local Government Area there are two NRCP respite services: Mobile Respite Team, Bega Valley Shire and Southern Fun Club Recreational Program, Merimbula.

In the Griffith Local Government Area there are two NRCP respite services: Griffith Day Care Respite and Murrumbidgee Region Carer Support.

Evaluation outcome

No formal evaluation conducted.

Operational status of service/program

On-going.

Home and Community Care Program

The HACC Program is a joint Australian, State and Territory Government initiative. Nationally, the Australian Government contributes approximately 60% of Program funding and maintains a broad strategic policy role. The NSW Government, through the Department of Ageing Disability and Home Care (DADHC), is responsible for the day-to-day administration of the program.

DEPARTMENT OF HEALTH AND AGEING
 AGED CARE RESIDENTIAL AND COMMUNITY SERVICES FUNDED THROUGH NSW STATE OFFICE
 -
 INVERELL

Auspice	Service Provider	Project Type	SLA	Aims & Objectives	Target Group	# Clients	Evaluation Outcomes	Status
Ashford Ageing Care Facility Inc	Sunhaven Hostel	Residential	Inverell (A) - Pt A	Provision of Residential Aged Care Services	No Specific Target Group	16 - Low Care	N/A	All Operational
H N McLean Memorial Retirement Village	H N McLean Nursing Home	Residential	Inverell (A) - Pt B	Provision of Residential Aged Care Services	No Specific Target Group	80 - High Care	N/A	All Operational
H N McLean Memorial Retirement Village	McLean Community Care Services - ATSI CACP's	Community	Inverell (A) - Pt B	Provision of Community Aged Care Packages	5 Places - ATSI	5	N/A	All Operational
H N McLean Memorial Retirement Village Pty Ltd	H N McLean Memorial Retirement Village	Flexible	Inverell (A) - Pt B	Retirement Villages Care Pilot	Dementia / FSD	5 - High Care, 15 - Low Care	N/A	All Operational
H N McLean Memorial Retirement Village	H.N McLean Memorial Retirement Village	North East New England RHS Planning Project	Inverell (A) - Pt B					
H N McLean Memorial Retirement Village	H.N. McLean Memorial Ccops	Community	Inverell (A) - Pt B	Provision of Community Aged Care Packages	No Specific Target Group	16	N/A	All Operational
H N McLean Memorial Retirement Village	Beresford Coward Hostel	Residential	Inverell (A) - Pt B	Provision of Residential Aged Care Services	No Specific Target Group	66 - Low Care	N/A	66 Operational & 13 Provisional
H N McLean Memorial Retirement Village Pty Ltd	EACH - New England	Flexible	Inverell (A) - Pt B	Provision of Extended Aged Care at Home Packages	No Specific Target Group	10	N/A	All Operational

Note: Inverell is located in two SLA's; Inverell - Pt A and Inverell - Pt B.

DEPARTMENT OF HEALTH AND AGEING

AGED CARE RESIDENTIAL AND COMMUNITY SERVICES FUNDED THROUGH NSW STATE OFFICE

BOURKE

Auspice	Service Provider	Project Type	SLA	Aims & Objectives	Target Group	Clients	Evaluation Outcomes	Status
Bourke Care of the Aged Committee Inc	River Gum Lodge Hostel	Residential	Bourke (A)	Provision of Residential Aged Care Services	No Specific Target Group	12 -- Low Care	N/A	All Operational

DEPARTMENT OF HEALTH AND AGEING

AGED CARE RESIDENTIAL AND COMMUNITY SERVICES FUNDED THROUGH NSW STATE OFFICE

BREWARRINA

Auspices	Service Provider	Project Type	SIA	Aims & Objectives	Funder Group	Clients	Evaluation Outcomes	Status
Far West Area Health Service	Goodooga Flexible Care Service	Flexible	Brewarrina (A)	Provision of ATSI Aged Care Services	ATSI	5	N/A	All Operational
Far West Area Health Service	Goodooga Health Service	Community	Brewarrina (A)	Provision of Community Aged Care Packages	ATSI	12	N/A	All Operational

DEPARTMENT OF HEALTH AND AGEING

AGED CARE RESIDENTIAL AND COMMUNITY SERVICES FUNDED THROUGH NSW STATE OFFICE

GRIFFITH

Auspices	Service Provider	Project Type	UNA	Aims & Objectives	Target Group	Client	Evaluation Outcomes	Status
The Pioneers Lodge Inc	The Pioneers Lodge Nursing Home	Residential	Griffith (C)	Provision of Residential Aged Care Services	No Specific Target Group	30 – High Care	N/A	All Operational
The Pioneers Lodge Inc	Pioneers Lodge Hostel	Residential	Griffith (C)	Provision of Residential Aged Care Services	No Specific Target Group	32 – Low Care	N/A	32 Operational & 13 Provisional
Homecare Service of New South Wales	Murrumbidgee Ethnic Dementia Care	Community	Griffith (C)	Provision of Community Aged Care Packages	NESB – Italian	10	N/A	All Operational
Baptist Community Services - NSW & ACT	Home Flexi Care - Murrumbidgee EACH	Flexible	Griffith (C)	Provision of Extended Aged Care at Home Packages	No Specific Target Group	10	N/A	All Operational
Homecare Service of New South Wales	Riverina / Murray Area Branch - Homecare Service Of NSW	Community	Griffith (C)	Provision of Community Aged Care Packages	No Specific Target Group	10	N/A	All Operational
Amity Group Pty Ltd	Amity at Griffith	Residential	Griffith (C)	Provision of Residential Aged Care Services	15 Low Care - Dementia	50 – High Care & 30 – Low Care	N/A	All Operational
Wiradjuri Balaans Incorporated	Dyirri-Bang-Gu Aboriginal Aged Care Service	Community	Griffith (C)	Provision of Community Aged Care Packages	ATSI	20	N/A	All Operational
Baptist Community Services - NSW & ACT	Home Flexi Care - Murrumbidgee CACP	Community	Griffith (C)	Provision of Community Aged Care Packages	No Specific Target Group	10	N/A	All Operational
Scalabrini Village Ltd	Scalabrini Village Hostel (Yoogali)	Residential	Griffith (C)	Provision of Residential Aged Care Services	NESB – Italian	22 – Low Care	N/A	22 Operational & 6 Offline
Scalabrini Village Ltd	Scalabrini Village Nursing Home (Yoogali)	Residential	Griffith (C)	Provision of Residential Aged Care Services	NESB – Italian	30 – High Care	N/A	All Operational
Lachlan Lodge Inc	Lachlan Lodge	Residential	Carrathool (A)	Provision of Residential Aged Care Services	No Specific Target Group	15 – Low Care	N/A	All Operational

DEPARTMENT OF HEALTH AND AGEING
 AGED CARE RESIDENTIAL AND COMMUNITY SERVICES FUNDED
 THROUGH NSW STATE OFFICE

GRIFFITH

Supplier	Service/Provider	Project/Type	SLA	Aim & Objectives	Target Group	Clients	Evaluation Outcomes	Status
Carrathool Shire Council	Carrathool Shire Aged Care Services	Community	Carrathool (A)	Provision of Community Aged Care Packages	No Specific Target Group	8	N/A	All Operational
NSW State Government (NSW Dept of Health)	Leeton Hospital	Residential	Leeton (A)	Provision of Residential Aged Care Services	No Specific Target Group	18 – High Care	N/A	All Operational
The Trustees of the Catholic Church Diocese of Wagga Wagga	Assumption Villa	Residential	Leeton (A)	Provision of Residential Aged Care Services	No Specific Target Group	47 – Low Care	N/A	All Operational
Coleambally Aged Persons Accommodation Association Incorporated	Cypress View Lodge, Apartments & CACPS	Community	Murrumbidgee (A)	Provision of Community Aged Care Packages	No Specific Target Group	6	N/A	All Operational
Coleambally Aged Persons Accommodation Association Incorporated	Cypress View Lodge	Residential	Murrumbidgee (A)	Provision of Residential Aged Care Services	No Specific Target Group	19	N/A	All Operational

Note: Griffith is located in four SLA's; Griffith, Carrathool, Leeton and Murrumbidgee.

DEPARTMENT OF HEALTH AND AGEING

AGED CARE RESIDENTIAL AND COMMUNITY SERVICES FUNDED THROUGH NSW STATE OFFICE –

BEGA

Auspice	Service Provider	Project Type	SLA	Aims & Objectives	Target Group	Health	Evaluation Outcomes	Status
Bega & District Nursing Home Ltd	Hillgrove House	Residential	Bega Valley (A)	Provision of Residential Aged Care Services	6 Places - Dementia	58 – High Care & 6 Low Care	N/A	All Operational
Bega & District Nursing Home Ltd	Casuarina Hostel	Residential	Bega Valley (A)	Provision of Residential Aged Care Services	6 Places - Dementia	31 – Low Care	N/A	All Operational
Bega & District Nursing Home Ltd	Bega & District Nursing Home CACPS	Community	Bega Valley (A)	Provision of Community Aged Care Packages	5 Places – Vets, 5 Places – RR	30	N/A	All Operational
Twofold Aboriginal Corporation	Twofold Aboriginal Corporation	Community	Bega Valley (A)	Provision of Community Aged Care Packages	ATSI	10	N/A	All Operational
Nullica Lodge Inc	Nullica Lodge	Residential	Bega Valley (A)	Provision of Residential Aged Care Services	No Specific Target Group	13 – Low Care	N/A	All Operational
Anglican Retirement Community Services Board	Bimbie Retirement Village	Residential	Bega Valley (A)	Provision of Residential Aged Care Services	No Specific Target Group	52 – Low Care	N/A	All Operational
Anglican Retirement Community Services Board	Bimbie Village CACP	Community	Bega Valley (A)	Provision of Community Aged Care Packages	5 Places – Vets	25	N/A	All Operational
Merimbula Home Nursing Service Pty Ltd	Merimbula Home Nursing Service	Flexible	Bega Valley (A)	Provision of Extended Aged Care at Home Services	No Specific Target Group	13	N/A	All Operational
Imlay District Nursing Home Ltd	Imlay House	Residential	Bega Valley (A)	Provision of Residential Aged Care Services	No Specific Target Group	52 – High Care	N/A	52 Operational & 21 Provisional
Anglican Retirement Community Services Board	Mariner Park	Residential	Bega Valley (A)	Provision of Residential Aged Care Services	12 Places – Dementia & 12 Places – Vets	24 – Low Care	N/A	24 Operational & 28 Provisional