

**THE MANAGEMENT AND OPERATIONS OF THE NSW
AMBULANCE SERVICE**

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INDEPENDENT COMMISSION AGAINST CORRUPTION

The Chair
General Purpose Standing Committee No 2
Legislative Council
Parliament House
Macquarie Street, Sydney NSW 2000

Our Ref: Z07/0185

Dear Ms Parker

Submission to the Enquiry into the Management and Operations of the NSW Ambulance Service

I note that the Legislative Council's General Purpose Standing Committee No 2 is currently accepting submissions to its enquiry into the NSW Ambulance Service. The Committee will report on matters related to the management and operations of the Service, particularly:

- a) management structure and staff responsibilities
- b) staff recruitment, training and retention
- c) staff occupational health and safety issues
- d) operational health and safety issues
- e) any other related matter.

The Commission considers that corporate governance issues such as integrity, transparency and accountability are pertinent to the quality and effectiveness of a public sector agency's management and operations. In the Commission's experience, a good corporate governance culture is important for all aspects of an agency's operations, not only for minimising corruption. One of the key influences on an agency's corporate governance culture is the quality of leadership provided by an agency's management.

Accordingly, the Commission submits that, under the criteria of *e) any other related matter*, it would be appropriate for the Committee to consider these issues in this enquiry.

Yours faithfully

The Hon Jerrold Cripps QC
Commissioner

26 June 2008