

Submission
No 313

INQUIRY INTO GREYHOUND RACING IN NSW

Name: Name suppressed

Date received: 29/10/2013

Partially Confidential

GRNSW issues to be raised in inquiry.

Re-occurring grading issues. The grading department are quite happy to say "Its too late to be corrected" or "Im sorry about that". If we inadvertently error we (trainers) are held accountable by fine or suspension however the grading department seem to have little regard for some participants labelling them (Whingers). Greyhounds are constantly left out of draws, greyhounds constantly allocated in the hardest race of the night. Grading replies "it the computer" we all know computers run off programs which can be manipulated via backdoors.

Industry perceived bias with box draws. Good box draws being 1,2, 7 & 8. less favourable boxes 3,4,5 & 6. a number of trainers have dogs constantly drawing 4,5 & 6. the law of averages would say this is impossible. Yet again the grading department refers to the computer as an answer. I have 4 greyhounds under my care whom have not yet drawn box 1 or 2 via the computers draw. having had 48 starts between them. Some accountability needs to take place, yet it is far easier for staff to state the rehearsed version. "Its the computer". This poor grading and bias box draws lead participants to become quite frustrated and this has led to greyhound euthanasias with participants now longer willing to receive the rough end everytime they nominate.

You obtain no empathy or compassion from staff when inquiring or attempting to lodge a complaint. staff are quite unwilling to assist. This is due to who of all the staff has the least compassion and treats most participants like low class citizens. If you make a complaint in writing via email, dont hold your breathe for a reply. If the questions raised has a suitable generic answer then that is what you will get, should you challenge them with any tricky issues, then you will not receive a reply.

Confidentiality is also a problem amongst GRNSW staff. Issues of a quite private nature are constantly leaked by some staff who believe it their right to discuss matters not relating to them, they openly discuss internal issues with members of the public.

The GRNSW office also has a number of staff who have questionable conflicts of interest.

Recently a GRNSW senior staff member was seen place a bet (this may have been on a horse race) at a country listed greyhound track in front of 20 participants. This did not look good. The perception was terrible, yet this is no issue if mentioned to GRNSW, they can see no fault with this.