

**Submission
No 26**

INQUIRY INTO DENTAL SERVICES IN NSW

Organisation:

Name: Mr Kevin McLennan

Telephone:

Date Received: 18/05/2005

Theme:

Summary

14th May, 2005

The Director,
Standing Committee on Social Issues,
Legislative Council,
Parliament House,
Macquarie Street,
Sydney.

Dear Sir,

In reply to your advertisement in our local paper, The Daily Examiner, I am writing to you about the treatment I received from the Grafton Dental Clinic.

I attended this Clinic in April, 2004 for persistent mouth ulcers due to ill-fitting dentures. As I was to have repeat By-pass surgery I was informed that I would be placed on a priority list for new dentures. Meanwhile I could treat my ulcers with salt washes and leave my dentures out at night. These instructions I followed although I find it most uncomfortable to sleep without teeth in place.

In June 2004, I had my surgery-without new teeth!-and returned to the clinic in February this year to inquire how long I would have to wait for new dentures as the ulcers continue to recur persistently. I was told that there was a 3 year waiting list and I would have to wait my turn. I then asked if it was possible to attend a local dentist with a request from the clinic to have new dentures made with Government subsidy. This apparently is not permitted.

Since I have had these ulcers for the past 2 years and am sick of having a persistently sore mouth, I am currently being fitted for new dentures by a Grafton prosthodontist. At age 70 years, I have returned to work on casual basis to help pay for same.

Thank you for your inquiry and hoping the letter brings some results, I remain

Yours sincerely,



Kevin McLennan