

**Submission
No 3**

REVIEW OF INQUIRY INTO COMPLAINTS HANDLING IN NSW HEALTH

Organisation:

Name: Mr Steve Lewis

Telephone:

Date Received: 14/06/2006

Subject:

Summary

FAX

Date : 14/06/06

To : Review of inquiry into complaints handling within NSW Health.

From : Stephen Lewis B.Bus.,B.Hth.Sc.

Re : Submission to GPSC 2.

Message : The following occurred to me when I made a complaint to Q.Health. At all costs this must not be repeated in NSW Health!! I was working in Alpha Dist. Hospital in Queensland. A monster in the guise of an Enrolled Nurse was abusing patients and staff and refused to care for nursing home patients. I complained to the Queensland Nursing Council.(QNC) The QNC asked the monster to collaberate with her mates the DON and GP to devise complaints about me. Once the complaints were received by the QNC they were sent to Tress-Cox Lawyers of Brisbane who wrote out fake charges which were posted to me. I contacted the Queensland Nurses Union who referred me to its Solicitor and I sent all Tress-Cox correspondence to her. Next without my being informed Tress-Cox held some sort of kangaroo court with the Nurses Tribunal who had me struck off the nurses register and fined \$12,000.Apparently the union Solicitor threw all Tress-Coxs letters in the garbage. Several years after I left Alpha Hospital I received a letter form the Attoumey General stating that if I did not pay \$12,000 to the QNC the Sherrifs would break into my house and take \$12,000 worth of goods. From the time that I left Alpha Hospital the QNC only contacted me once - to post me a RENEWAL OF REGISTRATION. A couple of frightening points 1) My complaint was first sent to the District Manager, Central West Dist. Who said that she could not handle it.

2) Why did the QNC need to employ a Lawyer at tens of thousands of dollars of public money - Is the QNC a group of incompetents that cannot carry out the business It was formed to deal with?