

Submission
No 131

**THE MANAGEMENT AND OPERATIONS OF THE NSW
AMBULANCE SERVICE**

Name: Suppressed
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Partially Confidential

This is a submission from ambulance officers working at various stations in the Sydney Metropolitan Area about the terms on which they have been asked to provide on call services to the isolated suburb in which they live and its surrounds (Bundeena/ Maianbar/ Royal National Park).

With the best will in the world, the changes that need to be made are not within our own control. Unless the stop-gap practices of the past are replaced by a new and more workable structure, this isolated area will have dangerously long response and patient transport times, well outside best practice, and an overall lack of emergency medical services. NSW Fire Brigade 'first responders' will not be able to fulfill either of the two main functions of an ambulance service which are: on the spot treatment and patient transport. An ambulance service will still be required.

The On-call system has worked reasonably over the past 15 years, it seems as the workload increases with our on-call work and at our rostered stations our resources and help from management have decreased. In fact management wants to dispel the fact that we're even needed and are making out that there doing us a favor by allowing us to be On-Call.