

**Submission**

**No 26**

## **INQUIRY INTO THE ROYAL NORTH SHORE HOSPITAL**

**Organisation:**

**Name:** Mr and Mrs Jean and David Ingman

**Telephone:**

**Date Received:** 2/11/2007

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**Theme:**

**Summary**

Dear Sir/Madam,

We would like to tell you about the excellent treatment received at Royal North Shore.

My husband presented at Emergency with chest pains at .00 p.m. January 29th 2007. Within a few minutes he was on a bed in the Emergency room having an EKG, blood pressure and blood samples taken. It was quickly determined that he had one artery 90% blocked and he was immediately admitted and operated on the following morning when an angiogram procedure was performed and a stent inserted.

At every stage the staff were pleasant, informative, considerate and quite frankly very caring. We cannot speak highly enough of all the staff we came into contact with.

In October he again presented at Emergency with chest pains and again received prompt and excellent attention. Although all tests showed normal, in order to eliminate any doubt about his heart health he was again admitted and given a stress test the following day.

Once again we were pleasantly surprised at the thoroughness of the investigation and the obvious commitment of the staff to ensuring the patients optimal health.

From our experience Royal North Shore Emergency and Cardiology Departments get our recommendation.

Yours sincerely

Jean and David (patient) Ingman