

**REVIEW OF THE IMPLEMENTATION OF THE
RECOMMENDATIONS OF THE INQUIRY INTO THE
MANAGEMENT AND OPERATIONS OF THE AMBULANCE
SERVICE OF NSW**

Name: Ms Patricia Marshall

Date received: 22/01/2010

Partially Confidential

21/01/10

The Director
General Purpose Standing Committee No.2,
Parliament House
Sydney
NSW 2000

SUBMISSION- Review of the implementation of the recommendations of the Inquiry into "The Management and Operations of the NSW Ambulance Service".

Dear Hon Robyn Parker MLC, Committee Chair

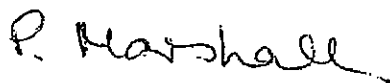
The Ambulance Service of NSW has done nothing to remedy my concerns about the response and the treatment given to my sister during her episode of fitting, which led to her death.

I am concerned that the senior officer, who attended the Health Care Complaints meeting to discuss my concerns and who had the meeting cancelled when he was unable to justify the delays in the response of the Service, did not arrange a further meeting to discuss my concerns over the treatment given to Lyn.

This was nothing but a cover up and I see that similar complaints are made by other families often in the newspapers.

I can't see that anything has changed with this Service since the Inquiry.

Yours truly,



Patricia Marshall