

Submission

No 31

INQUIRY INTO THE OPERATIONS OF THE HOME BUILDING SERVICE

Organisation:

Name: Mr Duncan Kennedy

Telephone:

Date Received: 22/11/2006

Subject:

Summary

This submission has been kept partially confidential by resolution of the Committee.

GPSC4 GPSC4 - Fw: Home Building Regulation - Department of Fair Trading

From: "Duncan Kennedy" <
To: <gpscno4@parliament.nsw.gov.au>
Date: 22/11/2006 9:39 AM
Subject: Fw: Home Building Regulation - Department of Fair Trading

For your information

**General Purpose Standing Committee # 4
Operation of the Home Building Service administered by the Department of Fair Trading**

I refer to my e-mail to you yesterday and I hope that by now you have had a chance to **URGENTLY** investigate the relevant issues that I raised in that e-mail i.e. for twenty years the Department of Fair Trading have been misleading [and forget for the moment whether that deception was deliberate or accidental], consumers in regard to the licensing requirements in respect to security products being installed for the protection and safety of families inside their homes and retirement villages.

I am saying that it would be wrongful to keep duped consumers in the dark for a further 6 to 8 months while we get the election process out of the way.

I am asking that you instruct the Department of Fair Trading to take immediate action consistent with the importance of the issue and consistent with the size of the misrepresentation to warn the public that that wrongful advice regarding security issues may well leave consumers vulnerable as I outlined in yesterday's e-mail.

I am asking that the consumer who has had such work done using a Home Building licence be advised that such security works may not give them the protection which they might reasonably expect under the Security Industry Act 1997, that they should not rely on those products for that reason and that they should take alternative steps to protect their family if that was the reason they purchased those products in the first place

Yours faithfully
Duncan Kennedy