INQUIRY INTO THE BUILDING THE EDUCATION REVOLUTION PROGRAM

Name:

Name Suppressed

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Date received:

Raitally

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From: To: Date: Subject:

"gpscno2@parliament.nsw.gov.au" <gpscno2@parlia... 6/7/2010 9:12 pm BER program

The Director,

the number of people between the school (ie the client) and the actual person doing the work and the loss of integrity in what the school actually wants done (especially when communication processes are rushed or DET AMU people are spread too thin). This issues has resulted in wastage and longer completion time frames as work has been incorrectly done then the contractor has had to come back to make good. Often the sequence is: School -> DET AMU -> Dept Public Works -> Lead Contractor -> Sub-Contractor -> Employee doing the job. In the chinese whispers process information about the work to be completed in lost.

our school has had a major issue with the scope of work. At the time of being asked to specify whether we wanted a Science enhancement or a Language enhancement no information was to hand that the DET (State) would design a one-size fits all routine nor that they would be refusing to complete works which took the school's resources beyond code. We had previously had better science facilities which were lost in our site transition and sought to have these facilities re-instated through BER. The Federal Government funded the project but then the (state) DET said they would not permit its construction. If we had been told this would be an issue in the first place we may not have decided to proceed with a science enhancement. Furthermore the contractor arrived on site expecting to do the same job done on previous schools and when we advised that was not what we had sought the enhancement for was surprised (but could see why when he physically saw the buildings). The DET have tried to get the work done quickly by coming up with a one-size fits all model and this did not work in our situation.

the actual cost of some of the projects seem to be very high for what is being done and we have no way of looking more carefully at this as we are not provided with the quote or documentation to breakdown the contractor's quote to assess its 'price legitimacy'. This is usually provided to either DET or Dept Commerce as I understand it and they assess the 'price legitmacy' of the quote which come in. We are 'running blind' and have to take at face value from either DET or Dept Commerce that the quote is reasonable for the work being done.

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