

**THE MANAGEMENT AND OPERATIONS OF THE NSW
AMBULANCE SERVICE**

Name: Suppressed
Date received: 20/06/2008

Partially Confidential

I was employed with the Ambulance Service of NSW for 10 years,

I attained the rank of Station Officer.

In brief, I have served in metropolitan and rural areas, as well as in a corporate role.

During my career, I have witnessed many instances of bullying and harassment by more senior and experienced officers, namely "Paramedics", now referred to as P2, which has been ignored by senior management.

From 1999 to 2003 I was stationed in . During this time I served under a Station Officer (SO) whom I regarded as incompetent and harassing. I have experienced numerous instances where this senior officer has acted untruthfully and incompetently, many of his actions went unreported and most of those that were reported were 'covered up' by higher ranking officers.

One such incidence is when the SO reversed an ambulance into an air ambulance whilst transporting a serious ill child. He proceeded to pass the blame onto another officer. Some 3 to 4 years later when speaking with the former area manager I was told how he had to 'cover up the problem' (has since been promoted).

I have numerous information regarding cover ups by senior management in Sector office. In particular one occasion in which I applied for workers compensation leave due to "stress and anxiety". I was repeatedly contacted by the then asking if I was sure I wanted to take workers compensation or sick leave. My reply being, "Well, if I hadn't witnessed the things I had then I wouldn't be in this state of mind". After a period of 10 to 15 minutes he again contacted me and asked if I was sure I wanted to take workers compensation. I asked "what's the difference"? He said, "With compo there is a shit load of paper work, with sick leave there is none. You can take sick leave and apply for workers comp later".

Another occasion involved the operation manager , refusing to have the ASNSW residence that I and my family resided in fumigated after I found a white tailed spider in my daughters pram. I had to take the Service to the residential tenancy tribunal to get action.

When attached to the the acting manager confided in me about a position up grade once the person holding that position left the unit. She informed me that whilst the person remained then the position would not be up graded. This information had come from the CEO.

I have witnessed many events in my 10 years and am happy to discuss. I am also happy to have my name mentioned as I am no longer employed with the Service.

This inquiry is very important as there are many, many employees suffering from the pressures of bullies within the Service. One only needs to look at the suicide rate.

Please do not hesitate to contact me if you would like to discuss.