

**Submission**

**No 7**

## **INQUIRY INTO OPERATIONS OF THE HOME BUILDING SERVICE**

**Organisation:** hardenjonesarchitects  
**Name:** Mr Giles Harden Jones  
**Telephone:**  
**Date Received:** 6/11/2006

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**Subject:**

**Summary**

This submission has been kept partially confidential by resolution of the Committee.

**From:** "Giles Harden Jones" <gpscno4@parliament.nsw.gov.au>  
**To:** <gpscno4@parliament.nsw.gov.au>  
**Date:** 6/11/2006 3:30 pm  
**Subject:** FW: NSW Legislative Council Committee - Builders home warranty insurance

As follows.

Giles Harden Jones

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From: Giles Harden Jones [HYPERLINK](#)  
"mailto:"

Sent: Monday, 6 November 2006 10:05 AM  
To: 'gpsc4@parliament.nsw.gov.au'  
Subject: NSW Legislative Council Committee - Builders home warranty insurance

Dear Sir

I have been asked to forward the attached report regarding the dealings of [redacted] during the period of time from May – December 2001. I believe that the report is typical in highlighting the underhanded nature of the insurers operating in the marketplace during this period.

The attachments contain a report summary by myself and a number of attachments that confirm my belief that [redacted] were in breach of a number of sections as per the Insurance Act, yet the company continued to operate and sell licensed builder warranty products.

Whether APRA were aware of these breaches is unclear, however, APRA were investigating the company during this period.

If there are any questions regarding the nature of this report and its attachments, please contact me.

Giles Harden Jones