

Submission
No 12

**INQUIRY INTO SERVICES PROVIDED OR FUNDED BY
THE DEPARTMENT OF AGEING, DISABILITY AND
HOME CARE**

Name: Name suppressed

Date received: 28/07/2010

Partially Confidential

I am a paraplegic receiving personal help, via Catholic Healthcare, one day a week when my wife goes to work. I have been receiving this help for over three years now. My big complaint is that even with two full days notice I am unable to get help in the bathroom etc at 8am in the morning. Being told that I cannot get help until after 10am is not good enough when one has to get to work, meetings etc

I have heard that there are plans to increase the training and accreditation for personal carers. This is unnecessary and a waste of time and money. There is a drastic shortage of carers already. Requiring them to be accredited would simply add further costs to running this service and turn a number of people away from this occupation who do not want to attend courses, exacerbating the existing shortage of carers.