

Submission  
No 135

**THE MANAGEMENT AND OPERATIONS OF THE NSW  
AMBULANCE SERVICE**

**Name:** Suppressed  
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Partially Confidential

One thing that really gets up the nose of most ambulance officers is the fact that most people who call an ambulance do so knowing that they get it for free. Nearly everyone has a pension card or health care card that covers ambulance transport. Isn't about time that the service put a flag fall on every case. Say \$20 or do what they do in Queensland and tack a fee onto the electricity bill then spend the extra revenue to put more people and cars on the road. Also the long delay's at hospital trying to offload patients needs to be fixed. We are sick of being abused for taking too long to get to jobs and not being able to reply as to the truth as to why.