

Submission  
No 4

**INQUIRY INTO SERVICES PROVIDED OR FUNDED BY  
THE DEPARTMENT OF AGEING, DISABILITY AND  
HOME CARE**

**Name:** Name suppressed  
**Date received:** 14/07/2010

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*Partially Confidential*

My 80 year old husband discharged from Hospital after a fall November 2008.

He was very confused and Hospital said they would contact Commonwealth Carers for help. Two young girls visited us, but as it was close to Christmas, they had no hours for me. ACAT also phoned, no help there.

I struggled, as he was a big man, so confused and up and wandering around all night. I have no family to assist.

Without the help of a neighbour, older than me, I did not know how I would shop. He collapsed and died January 2008.

Three months AFTER he passed away, Commonwealth Carers phoned, as did ACAT. I also cancelled Doctor appointment, as they could not see him when alive.

This was very upsetting for me.

I wonder what use the big office Commonwealth Carers has, all the advertising they do, had a leaflet in the mail recently.

When a person needs help, there is none there.

He collapsed and died here at home early January 2008.