



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

1. At the moment the heavy gauge lines proposed to be part of Sydney Rapid Transit are shared by freight. Once these lines are cannibalised for single deck trains, how will freight be carried on rail on these routes?

Answer:

The Metropolitan Freight Network is separate from the tracks proposed to be converted to rapid transit.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00419



The Hon Gladys Berejiklian MP
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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

2. Safety issues have been raised concerning mixing driverless trains with driver-controlled freight and passenger trains. How has the minister investigated the complete separation of driverless and driver-controlled trains in the implementation of Sydney Rapid Transit to ensure the safety of commuters and drivers?

Answer:

Rapid transit trains will operate on dedicated tracks.

Gladys Berejiklian MP
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PQ14/00420



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

3. Is the move towards single-deck driverless shuttles being carried out in consultation with industrial stakeholders such as the Rail Tram and Bus Union?

Answer:

It would be misleading to characterise Sydney Rapid Transit as a shuttle.

Gladys Berejiklian MP
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PQ14/00421



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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

4. Given the forecast demand for overcrowding on our rail lines and population growth of Sydney, why was the Bankstown line selected for conversion to Rapid Transit?

- (a) Will the Bankstown line corridor be slated for urban activation as is the case for other transport infrastructure projects such as the NWRL and the CBD and South East light rail?

Answer:

(4) The process followed in planning the rapid transport network is outlined in the document *Sydney's Rail Future*.

- (a) This is a matter for the Minister for Planning.

Gladys Berejiklian MP
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PQ14/00422



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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

5. Why are people unable to purchase or top-up Opal cards at train stations?
- (a) What is the average distance a customer has to walk from a train station to a licensed Opal card top-up outlet?
 - i. Is there a minimum mandated distance?
 - (b) Has the government ensured that all licensed Opal card outlets are fully accessible to people with mobility issues?
 - (c) What is the arrangement between the government and Westfield regarding pop-up Opal kiosks at Westfield Shopping Centres?
 - (d) How much has the government agreed to pay Westfield in relation to pop-up Opal kiosks?

Answer:

Customers can set their Opal card to auto top-up so they never have to worry about manually topping up their card.

Opal retail stores can be found at www.retailers.opal.com.au. Unregistered Adult and Child/Youth Opal cards are available from around 1,000 retail stores including all 200 7-Eleven stores across Greater Sydney, select Woolworths supermarkets, newsagents, petrol stations and local corner stores.

Customers can also top-up manually online at www.opal.com.au or by calling 13 67 25 (13 OPAL).

The locations, dates and times of operation of pop up kiosks at selected Westfield Shopping Centres is available at www.opal.com.au.

Information on the cost to set up and operate the pop-up kiosks will be disclosed on the e-tendering website, as required.

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PQ14/00423



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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

6. What revenue arrangements does the government have with the outlets licensed to sell Opal account top-ups?

- (a) What are the projected earnings for these outlets?
- (b) How much has the government spent on rolling out facilities to these outlets?

Answer:

I am advised:

Opal retailers receive a commission based on the value customers add to their Opal card. The commercial agreement for Opal retailers has a range of benefits compared to paper tickets, including less complicated ticket products.

Unregistered Adult and Child/Youth Opal cards are available from around 1,000 retail stores including all 200 7-Eleven stores across Greater Sydney, select Woolworths supermarkets, newsagents, petrol stations and local corner stores.

Gladys Berejiklian MP
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PQ14/00424



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

7. What training have station staff been provided to respond to issues relating to Opal cards?

Answer:

I am advised:

Station staff have been trained to assist customers with the transition to the Opal card. In addition, dedicated Opal staff are on hand at selected stations to further assist customers.

Gladys Berejiklian MP
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PQ14/00425



The Hon Gladys Berejiklian MP
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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

8. Has the implementation of Opal cards sped up or slowed down the journey of passengers through ticket barriers?

Answer:

The Opal card speeds the customer's journey through the station.

Gladys Berejiklian MP
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Minister for the Hunter

PQ14/00426



The Hon Gladys Berejiklian MP
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Budget Estimates Hearing 2014-15
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Question:

Supplementary

9. Has the Opal Card system faced software and interface problems as a result of having the system piggybacking off the existing paper ticketing system?

- (a) Why was it decided to piggyback off the existing system rather than implementing a dedicated Opal Card system?
- (b) What incompatibility issues have occurred between the existing infrastructure and the Opal Card system?
- (c) What steps will the government take to resolve these issue?
- (d) What measures have been put in place to ensure a glitch free and fully operational Opal Card system by 1 September?
- (e) How much has been spent addressing glitches in the system?

Answer:

To make it easier for customers during the transition to electronic ticketing, the existing paper ticket system continues to operate while the Opal card is being rolled out.

Fourteen paper tickets were retired on 1 September 2014. More than 20 paper ticket types are still available for customers.

Over 700,000 Opal cards have been issued.

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PQ14/00427



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

10. How much has the rollout of Opal cost to date?
(a) What are the primary expenditure items within these costs?

Answer:

I am advised:

The Opal electronic ticketing system is on track and within budget for the original scope of the project.

The project cost is outlined in Budget Paper 4.

Gladys Berejiklian MP
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PQ14/00428



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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

11. What is the process for customers who wish to lodge a complaint about the Opal Card?

- (a) How many complaints have been received about the Opal Card since its rollout began in December 2012?
- (b) How many of these complaints have been responded to?
- (c) When is the data handed over by the office/service managing these complaints to the Government?
- (d) What is the nature of the major complaints being received regarding Opal cards?

Answer:

Customers can contact Opal Customer Care on 13 67 25 (13 OPAL) or at www.opal.com.au 24 hours, 7 days a week.

The NSW Government welcomes all customer feedback on the Opal card.

Gladys Berejiklian MP
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PQ14/00429



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

12. Is the Opal Card a public private partnership?
- (a) What is the nature of the public private partnership?
 - (b) What public asset infrastructure is being utilised by Opal Card in its operations?
 - (c) Who bears the cost of the use and maintenance of this public asset infrastructure? E.g. the fibre-optic cable infrastructure.

Answer:

No.

Gladys Berejiklian MP
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PQ14/00430



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

13. Will the proposed Sydney Rapid Transit conversion reduce the passenger displacement levels of crowding?

- (a) If not, then why aren't improvements to the East Hills and Airport lines prioritised over the disruptive conversion of the Bankstown line which does not have projected levels of overcrowding?

Answer:

The conversion of the T3 Bankstown Line to rapid transit will provide a significant increase in capacity across South Western Sydney.

Gladys Berejiklian MP
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PQ14/00431



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**Budget Estimates Hearing 2014-15
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Question:

Supplementary

14. What are the plans for multi-modal connections to high speed rail at Glenfield and Hornsby?

Answer:

The NSW Government will continue to work with the Australian Government on issues related to high speed rail.

Gladys Berejiklian MP
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PQ14/00432



The Hon Gladys Berejiklian MP
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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

15. How is the Sydney transport network being reconfigured and planned to allow passenger interchange and dissemination at Glenfield and Hornsby?

Answer:

Customers can interchange between bus and train services at Glenfield and Hornsby stations.

Gladys Berejiklian MP
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PQ14/00433



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**Budget Estimates Hearing 2014-15
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Question:

Supplementary

16. Are there any planning-based approaches to reduce the congestion on our roads and the overcrowding of our heavy-rail system?

Answer:

I am advised:

The NSW Government has developed a *Long Term Transport Master Plan* which includes many short and long term solutions to reduce congestion on roads and improve public transport.

Gladys Berejiklian MP
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PQ14/00434



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Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

Supplementary

Access to the South Sydney Jobs Centre

17. On average, how many commuters drive daily to work in the South Sydney Jobs Centre?

Answer:

I am advised:

Based on the 2011 Journey to Work data, there are approximately 36,000 commuters that drive daily to work in the South Sydney Industrial area, which consists the suburbs of Waterloo, Alexandria, Rosebery, Zetland, Mascot, Tempe and St Peters.

Gladys Berejiklian MP
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PQ14/00435



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

Access to the South Sydney Jobs Centre

18. What public transport options are available to people who work in this region?

Answer:

I am advised:

Timetable information is available at www.transportnsw.info.

Gladys Berejiklian MP
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PQ14/00435



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

Access to the South Sydney Jobs Centre

19. What plans are there to alleviate car-dependency of workers in this region?

Answer:

I am advised:

The NSW Government has introduced additional services and made service improvements since coming to office in 2011.

Gladys Berejiklian MP
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PQ14/00435



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

20. Has the government investigated the benefits regarding congestion levels and rail overcrowding from the removal of the station access fees on the airport line?

Answer:

I am advised:

Yes.

Gladys Berejiklian MP
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PQ14/00438



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**Budget Estimates Hearing 2014-15
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Question:

Supplementary

21. What modelling did the government undertake to analyse the potential impact of a ticket price increase on peak hour congestion, through the retirement of 14 paper tickets on 1 September 2014?

Answer:

There was no ticket price increase on 1 September 2014.

Gladys Berejiklian MP
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PQ14/00439



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Inner West Bus Stop Closures (“Inner West Bus Improvement Plan”)

22. How much consultation was done with the local community around the location of the bus stops?

23. Are there plans to introduce priority bus lanes along these routes?

24. Is a conversion to light rail being considered along these routes in the inner west?

Answer:

I am advised:

(22 – 24) Information about community consultation is detailed in the Community Consultation Report for the Inner West Bus Improvement Program on the Roads and Maritime Services website.

Bus lanes are already in place on sections of Parramatta Road, City Road and Broadway.

Gladys Berejiklian MP
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PQ14/00440



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

25. Aside from the South West Rail Link Extension are there any future new heavy double-deck rail lines being investigated or planned within Transport for NSW?

Answer:

I am advised:

The *NSW Long Term Transport Master Plan* sets out our transport infrastructure priorities for the next 20 years.

Gladys Berejiklian MP
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PQ14/00443



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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

Newcastle Rail Line & Light Rail

26. How does the government intend to accommodate people with accessibility issues, or people with bikes or surfboards going to the beach, on the replacement buses while the rail is closed?

Answer:

I am advised:

The NSW Government is committed to providing accessible transport for less mobile customers.

Gladys Berejiklian MP
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PQ14/00444



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

27. What projected impact will two full years of replacement buses will have on public transport patronage in Newcastle?

Answer:

I am advised:

The Newcastle Urban Renewal and Transport Program will boost economic activity and reinforce the city's role as a regional centre.

The truncation of the heavy rail line, construction of a new transport interchange and delivery of light rail in the Newcastle city centre will support the urban renewal and growth of Newcastle.

The NSW Government will provide interim services that will allow customers to transition easily between trains and buses during construction of the new transport interchange.

Gladys Berejiklian MP
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PQ14/00445



The Hon Gladys Berejiklian MP
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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

Newcastle Rail Line & Light Rail

28. What consultation was conducted with local business regarding the level crossing closures prior to the decision being made to close those level crossings?

Answer:

I am advised:

As part of the construction of the new transport interchange at Wickham, train stabling facilities will be built between Hamilton and Wickham Stations. The Railway Street level crossing will accommodate new rail infrastructure and an increase in train movements. For this reason, Railway Street must close.

Businesses in the area were offered a briefing by the project team as part of the consultation on the proposal. 2000 businesses and residents were letterboxed a project newsletter stating details of five community information sessions held in August.

There have been advertisements in The Newcastle Herald and The Maitland Mercury to inform the community of the information sessions and where they can find information on the project.

Pedestrian accessibility will be maintained at Stewart Avenue and at new crossings along the rail corridor. The removal of the heavy rail crossing on Stewart Avenue will assist traffic movement in the area.

A number of new pedestrian and road crossings will be delivered as part of this major revitalisation project - opening up the city to the foreshore.

Gladys Berejiklian MP
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PQ14/00446



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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

29. How will the development of Wickham interchange affect parking availability?

Answer:

I am advised:

This information is available in the project's Review of Environmental Factors.

Gladys Berejiklian MP
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PQ14/00447



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**Budget Estimates Hearing 2014-15
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Question:

Supplementary

30. How much property is projected to be acquired in order to secure a future fourth heavy rail platform at the Wickham interchange?

Answer:

I am advised:

The new transport interchange at Wickham will have three train platforms.

Gladys Berejiklian MP
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PQ14/00448



The Hon Gladys Berejiklian MP
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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

31. How many meetings has the government had with the previous Lord Mayor of Newcastle Mayor Jeff McCloy regarding the Newcastle rail truncation and Wickham rail terminus?

Answer:

I refer to the answer I gave in the 2014-15 Budget Estimates hearing.

Gladys Berejiklian MP
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PQ14/00449



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

32. Has the government engaged in discussions with Newcastle City Council regarding the use of Council land assets, including roads and footpaths, for the proposed Wickham rail terminus? If so:

- (a) On what date(s) have those discussions occurred?
- (b) Did the discussions take place with Council staff members or councillors?
- (c) Which Council staff members, if any, were involved in discussions?
- (d) What agreements or commitments were made regarding the use of Council road and footpath assets?

Answer:

I refer to the answer I gave in the 2014-15 Budget Estimates hearing.

Gladys Berejiklian MP
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PQ14/00450



The Hon Gladys Berejiklian MP
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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

33. Has the government engaged in discussions with the previous Lord Mayor of Newcastle, Jeff McCloy, regarding the use of Council land assets, including roads and footpaths, for the proposed Wickham rail terminus? If Yes,

- (a) On what date(s) did those discussions occur?
- (b) Were any agreements or commitments given regarding the use of the Council road and footpath assets?

Answer:

I refer to the answer I gave in the 2014-15 Budget Estimates hearing.

Gladys Berejiklian MP
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PQ14/00451



The Hon Gladys Berejiklian MP
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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

34. The light rail route consultation document and the Hunter Regional Transport Plan state that the proposed Newcastle light rail would run "...at least every 10 minutes all day..." Does this mean the entire 24 hours of a day? If not:

(a) What is the government's definition of 'all day'?

(b) What light rail services would run outside of the hours defined as all day, and how frequent would they be?

Answer:

I am advised:

Detailed planning is currently underway to determine frequency of light rail services.

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PQ14/00452



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

35. What is the projected annual operating cost of the proposed Newcastle light rail?

Answer:

I am advised:

An estimate of the network's operating costs is subject to completion of further planning work.

Gladys Berejiklian MP
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PQ14/00453



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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

36. What is the projected annual fare box revenue of the proposed Newcastle light rail?

Answer:

Estimates of operating costs and farebox revenue are subject to completion of further planning work.

Gladys Berejiklian MP
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PQ14/00454



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**Budget Estimates Hearing 2014-15
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Question:

Supplementary

37. Apart from fare box, are there any other projected revenues for the proposed Newcastle light rail?
(a) If YES, what are these projected revenues?

Answer:

I am advised:

Not at this time.

Gladys Berejiklian MP
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PQ14/00455



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

38. Does the business case for the proposed Newcastle light rail include the projected annual operating costs, projected annual fare box revenue and any other projected revenues?

Answer:

Estimates of operating costs and farebox revenue are subject to completion of further planning work.

Gladys Berejiklian MP
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PQ14/00456



The Hon Gladys Berejiklian MP
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**Budget Estimates Hearing 2014-15
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Question:

Supplementary

39. Has a cost benefit analysis been undertaken for the entire project of the proposed Wickham Interchange, termination of heavy rail services at Wickham and eventual replacement with light rail?
- (a) If not, when will one be undertaken?
 - (b) If yes, when will it be released to the public?

Answer:

These are separate but related projects.

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PQ14/00457



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

40. Has any transport demand analysis been undertaken for the proposed expansion of the University of Newcastle CBD campus, due for completion in 2017?

Answer:

I am advised:

A transport and accessibility report was prepared as part of the Environmental Impact Statement.

Gladys Berejiklian MP
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PQ14/00458



The Hon Gladys Berejiklian MP
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Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

41. What traffic modelling has been undertaken into the narrowing of Hunter St from Selma St to Crown St for separated cycle ways and 'pop out parks', given that these were also included as key 'revitalisation projects' in the government's Newcastle Urban Renewal Strategy 2012?

Answer:

The delivery of light rail in the Newcastle city centre is just one component of the Newcastle Urban Renewal and Transport Program.

Urban renewal initiatives such as cycleways, widened footpaths and public domain improvements are being developed by UrbanGrowth NSW in collaboration with Newcastle City Council.

Gladys Berejiklian MP
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PQ14/00459



The Hon Gladys Berejiklian MP
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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

42. Has an Economic Appraisal been undertaken for the entire project of the proposed Wickham Interchange, termination of heavy rail services at Wickham and eventual replacement with light rail?
- (a) If not, when will one be undertaken?
 - (b) If yes, when will it be released to the public?

Answer:

I am advised:

Detailed planning and analysis has been completed for the heavy rail truncation project. Further detailed planning and analysis is being conducted for the Newcastle Urban Renewal and Transport Program, including light rail.

Gladys Berejiklian MP
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PQ14/00460



The Hon Gladys Berejiklian MP
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Budget Estimates Hearing 2014-15
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Question:

Supplementary

43. In the 2014-15 budget the government announced it would be setting aside \$400 million for work on a light rail system in Western Sydney. Has this money been allocated?
- (a) What will this money be spent on?
 - (b) When will it be spent?
 - (c) What is the timetable for outcomes in relation to this project?
 - (d) Are the findings of the investigation made by Parramatta council being taken into account?

Answer:

The NSW Government is identifying the highest priority corridors for the introduction of a Western Sydney light rail. This will be followed by a dedicated feasibility study and high-level business case for those corridors.

The NSW Government will set aside \$400 million from the major infrastructure fund 'Restart NSW' to ensure the project is ready to go when feasibility work is completed.

Transport for NSW is working closely with Parramatta City Council.

Gladys Berejiklian MP
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PQ14/00461



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

44. What overlap is there between the Western Sydney light rail proposal and the current Rapid Bus Route proposals in Western Sydney?

Answer:

The NSW Government is identifying the highest priority corridors for the introduction of a Western Sydney light rail. This will be followed by a dedicated feasibility study and high-level business case for those corridors.

The NSW Government will set aside \$400 million from the major infrastructure fund 'Restart NSW' to ensure the project is ready to go when feasibility work is completed.

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PQ14/00462



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

45. Have the impacts on congestion from a Western Sydney light rail network been factored into planning for WestConnex? If yes,
(a) What projected impact will a Western Sydney light rail network have on the projected use of WestConnex?

Answer:

The NSW Government is identifying the highest priority corridors for the introduction of a Western Sydney light rail. This will be followed by a dedicated feasibility study and high-level business case for those corridors.

The NSW Government will set aside \$400 million from the major infrastructure fund 'Restart NSW' to ensure the project is ready to go when feasibility work is completed.

The NSW Government will work to ensure the Western Sydney light rail project fits into our urban renewal strategy in the region, including how it will integrate with major projects like WestConnex.

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PQ14/00463



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

46. Can the government guarantee that any future light rail system in Western Sydney will be publicly owned and operated?

Answer:

All public transport in NSW is overseen by Transport for NSW.

Gladys Berejiklian MP
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PQ14/00464



The Hon Gladys Berejiklian MP
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Budget Estimates Hearing 2014-15
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Question:

Supplementary

47. What public transport options is the government investigating to alleviate congestion along road routes from the northern beaches to the CBD?

Answer:

I refer you to the *Northern Beaches Transport Action Plan* available on the Transport for NSW website.

Gladys Berejiklian MP
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PQ14/00465



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**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

48. What steps has the government taken to improve bus connectivity to ferry wharves at Sydney Olympic Park, Cabarita, Abbotsford, Chiswick, Balmain East and a potential new wharf at Rhodes?

Answer:

I am advised:

Bus services currently connect to Sydney Olympic Park, Cabarita, Abbotsford, Chiswick and Balmain East wharves.

Opportunities for bus connections with a potential new wharf at Rhodes are being considered by Transport for NSW.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00466



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

49. Has the government begun investigating the long-term feasibility of bus rapid or light rail systems on Parrarmatta Road from the CBD to Burwood?
- (a) If so, when are the results of this investigation projected to be released?
 - (b) If no, when are investigations projected to begin?

Answer:

I am advised:

Yes. Investigation is currently underway.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00467



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

50. What investigations have occurred regarding recommended addition of bus services (including Burwood to CBD, Macquarie Park to Hurstville, Burwood to Chatswood, Stratfield to Parramatta, Balmain to Airport, Bankstown to Macquarie Park, Abbotsford to Mortlake).

(a) Do these routes need WestConnex to be beneficial to commuters?

Answer:

I am advised:

Sydney's Bus Future identifies high-frequency and high-demand bus routes on the Parramatta Road corridor and surrounding areas.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00468



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

51. In 2013-14 financial year what proportion of commuter trips were made by public transport during peak hour to and from:

- (a) Sydney CBD?
- (b) Parramatta CBD?
- (c) Newcastle CBD?
- (d) Wollongong CBD?
- (e) Liverpool CBD?
- (f) Penrith CBD?

Answer:

The survey data for 2013-14 is still being analysed.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00469



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

52. Does the government remain committed to the peak hour public transport patronage targets for 2016 set in the NSW 2021 plan (Goal 8)?

Answer:

Yes.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00470



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

53. Does the target for Newcastle need to be revised given the imminent proposed truncation of the heavy rail line into the city and resulting projected loss of public transport patronage?

Answer:

It is not clear which target Dr Faruqi is referring to.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00471



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

54. Can the Minister please provide the details of the current progress of the Transport Access program for the Sydney rail network including the current number of easy access train stations and the location of the train stations being upgraded under the program?

Answer:

I am advised:

Since April 2012, more than 120 projects are underway or have been completed under the NSW Government's \$770 million Transport Access Program.

A list of projects which received accessibility upgrades under the Transport Access Program is on the Transport for NSW website.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/000472



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

55. Can the Minister please provide the details of the funding allocation for the Transport Access program during 2013-2014 and the funding allocation for this program during 2014-2015?

Answer:

I am advised:

This information is specified in the Infrastructure Statement 2013-14 and 2014-15, Budget Paper No.4.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/000473



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

56. Can the Minister please clarify if the 2013-2014 funding allocation for the Transport Access program was completely expended as budgeted, and if not, please provide details?

Answer:

I am advised:

This is specified in the Infrastructure Statement 2013-14, Budget Paper No.4.

The actual expenditure will be made public in the Transport for NSW Annual Report 2013-14.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/000474



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

57. Can the Minister please provide the methodology used to choose and/or prioritise which Sydney train stations are being selected for the Transport Access program?

Answer:

I am advised:

Decision to start works at a location follows careful consideration of evidence-based criteria including current and future patronage, needs and demographics of customers, proximity of important services such as hospitals or educational facilities and accessibility of other nearby transport interchanges and facilities.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00475



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

58. Can the Minister please provide details of the Sydney train stations that were upgraded under the Transport Access program during 2013-2014 as well as the details for the Sydney train stations chosen to be upgraded during 2014-2015?

Answer:

I am advised:

Details of specific projects under the Transport Access Program can be found on the Transport for NSW website.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00476



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

59. Can the Minister categorically state that all public money spent on transport conveyances, including train carriages, public buses, ferries and light rail that were recently purchased or currently on order, are compliant with the Disability Standards for Accessible Public Transport including the conveyances to have visual and audio displays for people with sensory disability?

Answer:

I am advised:

Transport for NSW's Disability Action Plan requires all new transport conveyances to meet customer focused design standards and comply with the Disability Standards for Accessible Public Transport.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00477



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

60. Can the Minister please provide the details of the process and/or progress to address the train station public announcement systems to ensure that they are audible and are able to appropriately assist people with a vision impairment?

Answer:

I am advised:

Sydney Trains is in the third year of its program to replace existing analogue announcement systems on stations with a more modern digital announcement system that provides improved audio intelligibility.

In addition, when major stations are upgraded as part of the Stations Refresh Program, the announcement system is also upgraded.

Station staff attend "Radio School", facilitated by the Australian Film, Television and Radio School, to provide staff with specialist training and ongoing coaching on how to make high quality voice announcements.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00478



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

61. As people using mobility aids such as wheelchairs have only being provided with access to train carriages with no air conditioning, with no seating for a companion/s or communication system for the passenger with disability to speak with the train guard and/or driver during the journey on some train services, including the Sydney Central Station to the Blue Mountains and Sydney Central Station to Gosford, can the Minister please advise what the Minister and/or her Department is doing to address this?

Answer:

The premise of this question is false.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00479



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

62. Can the Minister please provide the methodology used to choose and/or prioritise which Sydney ferry wharves are being selected to provide easy access for people with disability?

Answer:

Decision to start works at a location follows careful consideration of evidence-based criteria including current and future patronage, needs and demographics of customers, proximity of important services such as hospitals or educational facilities and accessibility of other nearby transport interchanges and facilities.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00480



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

63. Can the Minister please provide details of the Sydney ferry wharves that were upgraded to provide easy access for people with disability during 2013-2014 as well as the details of the Sydney ferry wharves chosen to be upgraded during 2014-2015?

Answer:

This information is available on the Roads and Maritime Services website.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00481



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

64. Can the Minister please confirm if the new ferries being purchased and the tender and due for introduction to the Sydney Ferry Fleet by 2016 will be compliant with the Disability Standards for Accessible Public Transport in regard to physical access for people using mobility aids as well as people with sensory disabilities?

Answer:

I am advised:

The design of the new ferries will be compliant with the Disability Standards for Accessible Public Transport.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00482



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

65. Will the new ferries, the building of which is due to go to tender in the next few weeks, be built in NSW?
(a) If not, why not?

Answer:

I am advised:

Procurement for delivery of the new ferries will be undertaken via an open tender process to maximise competition and ensure that NSW taxpayers receive value for money.

The location for manufacture of the new vessels will be determined by the competitive tender process.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00483



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

66. Can the Minister please provide the details of the strategies that the Minister and her Government has for increasing accessible public transport options for people disability in NSW rural and regional areas?

Answer:

In 2012, the Government announced a new Transport Access Program which will deliver accessible, modern, secure and integrated transport infrastructure where it is needed most. This includes station upgrades, better interchanges and commuter car parks. This program includes more than \$770 million for improvements over four years.

The Transport Access Program is part of the Government's commitment to improve public transport services and provide a world-class transport system people want to use.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00484



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

Supplementary

67. The 2010 NSW Parliamentary Review of the Taxi Industry Report recommended the NSW Taxi Transport Subsidy Scheme (TTSS) subsidy to be increased from the current 50% of a \$60 taxi fare (maximum \$30 subsidy) to 50% of a \$100 taxi fare (maximum \$50 subsidy). As the taxi fares have increased by over 60% since 1998, which was the one and only time the TTSS subsidy was increased, could the Minister please explain why she has failed to increase the TTSS subsidy (as other states and territories have) to assist people with disability, particularly those people who are totally reliant on wheelchair accessible taxi services, people living in regional/rural areas who have long distances to travel and people in Sydney who are often caught in traffic gridlock?

Answer:

I am advised:

Transport for NSW has been examining the subsidies and incentives that support wheelchair accessible taxi services, with a focus on improved service for customers. This includes affordability and the Taxi Transport Subsidy Scheme. A number of recommendations to improve customer service are under consideration.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00485



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

68. In 2012 the Minister's Department engaged an independent survey of people with disability who use regular taxis and wheelchair accessible taxis of which the data revealed the average taxi fare for people using wheelchairs is more taxis was just over \$33, however, this may only reflect a large number of survey recipients travelling short distances due to the high cost of taxi transport, although many people with disability have stated they are spending a large percentage of their income on taxi fares in a different survey, particularly people in rural and regional areas travelling long distances and people in Sydney who are often caught in traffic congestion. To obtain a better understanding of the level of TTSS subsidy being provided to people using wheelchair accessible taxis, can the Minister please provide the details for the percentage of TTSS dockets that have provided the maximum \$30 taxi subsidy as this reflects taxi journeys with a taxi fare of \$60 or greater, in conjunction with the total fare for each of these TTSS dockets that have provided the maximum \$30 subsidy, for the taxi journeys in 2011-2012, 2012-2013 and 2013-2014?

Answer:

I am advised:

For participants in the Taxi Transport Subsidy Scheme (TTSS) who require a wheelchair for their mobility:

Over the period 2011-12 to 2013-14, Transport for NSW paid subsidies on approximately 1.7 million TTSS dockets. Of these dockets, approximately 224,700 had a subsidy value of \$30, and a total full fare equal to or greater than \$60. This represents approximately 13 per cent.

The TTSS subsidy has not been increased since 1999.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00486



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

69. Can the Minister please provide the expenditure for the TTSS for 2012-2013 and 2013-2014?

Answer:

I am advised:

This information is available in the Transport for NSW 2013-14 Annual Report.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00487



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

70. If the Minister's Department has encountered taxi drivers and people with disability misusing the TTSS vouchers for a financial benefit could the Minister please provide the details of the number of taxi drivers and number of people with disability involved during 2012-2013 and 2013-2014? Furthermore, can the Minister please provide the details of what penalties were implied to the taxi drivers and people with disability involved in misusing the TTSS vouchers?

Answer:

I am advised:

The overwhelming majority of Taxi Transport Subsidy Scheme participants do the right thing.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00488



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

71. Can the Minister please advise what processes are proactively being utilised to ensure that wheelchair accessible taxis are only being driven by accredited and authorised taxi drivers, and if these processes include regular random audits of wheelchair accessible taxis at different times each day?

Answer:

I am advised:

Roads and Maritime Services conducts regular on road compliance activity. Since 1 January 2014 there have been over 1900 inspections of taxis, including Wheelchair accessible taxis (WATs), and taxi driver bona fides. These inspections include ensuring the driver authorities of WAT drivers are current and appropriately endorsed.

WAT information is available at
<http://www.transport.nsw.gov.au/content/taxi-licences>

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/000489



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

72. Can the Minister please provide the details of any reports of wheelchair accessible taxis being driven by taxi drivers who are not accredited and authorised to drive wheelchair accessible taxis?

Answer:

I am advised:

No complaints have been received by Roads and Maritime Services alleging wheelchair accessible taxis (WATs) being driven by drivers that are not WAT accredited.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/000490



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

73. The Wheelchair Accessible Taxi Service is required to comply with the Disability Standards for Accessible Public Transport (Standards), including the 2007 Standards milestone for wheelchair accessible taxis to have equivalent booking response times as regular taxis, can the Minister please provide the details comparing the booking response times for wheelchair accessible taxis and regular taxis for 2011-2012, 2012-2013 and 2013-2014?

Answer:

I am advised:

The average response times for standard taxis and wheelchair accessible taxis (WATs) were:

	Regular taxi	WAT
2010-11	6.02 minutes	9.23 minutes
2011-12	5.34 minutes	9.53 minutes
2012-13	5.30 minutes	9.36 minutes
2013-14	5.36 minutes	9.07 minutes

Transport for NSW continue to work with WAT operators to improve average response times for customers.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/000491



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

74. The Wheelchair Accessible Taxi Driver Bonus Incentive Scheme (BIS) was introduced in December 2007 with the aim of increasing the efficiency and effectiveness of the wheelchair accessible taxi service when responding to bookings made for passengers using mobility aids, of which was anticipated to assist the Wheelchair Accessible Taxi Service to be compliant with the Standards booking response times, can the Minister please provide the details of the annual expenditure on the BIS for 2011-2012, 2012-2013 and 2013-2014?

Answer:

I am advised:

This information is available in Transport for NSW annual reports.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00492



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

75. The Sydney Wheelchair Accessible Taxi Booking Service is centralised to accept bookings for all Sydney taxi networks and operates under contract with Combined Communications Network (CCN) aka Taxis Combined Services, can be Minister please provide the details of how much funding the NSW Government is providing to CCN to operate the Wheelchair Accessible Taxi Booking Service during 2011-2012, 2012-2013 and 2013-2014?

Answer:

I am advised:

The NSW Government has never funded the Combined Communications Network to operate the Wheelchair Accessible Taxi Booking Service.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00493



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

76. Can the Minister please advise why the Minister and/or the Department has chosen to place restrictions on the time Concession Travel Tickets can be purchased from vending machines, which is reported as being done to prevent ineligible passengers from purchasing and using the Concession Travel Tickets as part of its revenue protection, instead of ensuring that Sydney Train staff are adequately screening passengers to ensure they are purchasing the correct travel tickets, as the current restriction of purchasing Concession Travel Tickets from vending machines is having an ongoing negative impact on eligible concession card holders?

Answer:

Station staff set Ticket Vending Machines (TVMs) at selected stations to 'adult fares only' after 9am on weekdays. Concession holders need to purchase their tickets from ticket office windows and produce a valid concession card.

These changes will improve fare compliance and ensure customers get a fair deal. The Government wants to ensure people who are not entitled to purchase a concession ticket do not disadvantage other customers.

Concession tickets are still available from TVMs before 9am Monday to Friday, on weekends, public holidays and when the ticket office is closed. Customers are still able to top up their concession tickets at TVMs.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00494



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

77. Can the Minister please detail the number, type and cost of consultancies that have been procured or organised by your office?

Answer:

Expenditure on consultants is declared in line with relevant guidelines.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00495



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

78. Can you please provide information about the engagement of Ms Diamond from Diamond Communication Services including:
- (a) what tender process was undertaken to engage Ms Diamond
 - (b) the purpose of Ms Diamond's engagement
 - (c) the duration of Ms Diamond's engagement
 - (d) who commissioned Ms Diamond's engagement
79. In relation to Ms Diamond's engagement can you please detail:
- (a) the communications work undertaken by Ms Diamond
 - (b) the projects Ms Diamond provided communication services to
 - (c) who did Ms Diamond report to?
 - (d) who did Ms Diamond predominately work with?

Answer:

I am advised:

I refer you to my answer given on this matter during the Budget Estimates Hearing, and also to previous questions on notice.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00724



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

80. Can you confirm that no one from the Ministerial Office either currently or previously employed in the Minister's office requested that Ms Diamond be engaged through TfNSW or any other cluster agency within the portfolio?

Answer:

I refer you to my answer given on this matter during the Budget Estimates Hearing, and also to previous questions on notice.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00496



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

81. Can Mr Collins confirm the names of the two appointees that have been recruited to Sydney Trains that he has indicated he knew prior to their appointment?

Answer:

I am advised:

All Sydney Trains recruitment is managed in accordance with NSW Government recruitment and selection processes.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/000725



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

82. Can Mr Collins guarantee that appointments to all of the positions that he has been personally involved with have followed the process required for the recruitment of executives in the NSW Government Sector?

Answer:

I am advised:

All Sydney Trains recruitment is managed in accordance with NSW Government recruitment and selection processes.

Final decisions on these specific appointments were made by the Secretary of Transport for NSW.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/000726



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

83. Can Mr Collins provide details about on what occasions and under what circumstances he has met informally with potential recruits to Sydney Trains?

Answer:

I am advised:

All Sydney Trains recruitment is managed in accordance with NSW Government recruitment and selection processes.

External Search and Recruitment agencies are engaged to conduct recruitment processes for senior executives to the Transport Service.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/000497



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

84. When will the drug and alcohol testing figures for workers and contractors on Sydney Trains be made public via a website as has previously been the case?

Answer:

I refer to Mr Howard Collins' answer provided in the Budget Estimates hearing.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00498



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

Supplementary

85. Mr Collins indicated at the hearing that he had experience with the construction and commissioning of new rail lines in the UK. Can he provide details of the names, scope and costs of each of the projects he referred to and the level of involvement that he had?

Answer:

I am advised:

Mr Collins was London Underground's Train Services Manager during construction of the £3.5 billion Jubilee Line Extension. His responsibilities included commissioning and opening of the new track. The project included construction of 16 kilometres of new track, six new stations and five existing stations enlarged or rebuilt. The complex project included the introduction of new fleet, new signalling and new train crew accommodation. Other features included step free access at every station and sliding platform edge doors on some stations, a first for London.

Mr Collins was also involved in the East London Line re-opening project and in commissioning the new Heathrow Airport stations on the Piccadilly Line, the opening of Docklands light railway in 1987, the £1 billion King's Cross Station re-build and many other capital works projects.

Between 2010 and 2012, Mr Collins led the commissioning of new Olympic operational rail infrastructure for the London 2012 Olympic Games.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00499



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

86. Has the Minister had any discussions with Sydney Trains or Transport for NSW officials regarding concerns about the number of Police Transport Command available to staff the rail network?

Answer:

Yes.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00727



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

87. Did the Minister or Sydney Trains or TfNSW officials make any representations or have any discussions about the Police's decision to abandon staffing of the Guardian trains?

Answer:

Yes.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00728



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

88. Minister why were the Guardian train services allowed to be abandoned when that are part of the signed Memorandum of Understanding between TfNSW and NSW Police?

Answer:

The NSW Police Force took over policing of the State's public transport network on 1 May 2012 through the Police Transport Command (PTC).

The PTC is committed to providing a safe and secure NSW public transport system for the commuting public and will reduce public transport related crime by providing a dedicated, proactive and targeted police presence on trains, buses and ferries throughout the State.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00729



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

89. Minister are you aware that the NSW Police Transport Command will not have the 610 sworn officers in place by December 2014, despite there being a very clear Cabinet Decision and continued assurances from yourself, the two Ministers for Police and the two Premiers?

Answer:

I refer you to the answers provided by Mr Stuart Ayres, Minister for Police and Emergency Services, detailed in the Budget Estimates Hearing 2014-15 transcript.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00500



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

90. Can you provide the committee a list of stations where the new "euro" style gates will be installed and the estimated timeframe and cost of these gates?

Answer:

Transport for NSW is in the process of procuring new 'euro style' ticketing gates, which will be installed when new stations open and as a part of significant station upgrade programs.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00501



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

91. Can you please list the name of the bus companies that have been fined under the new bus contract system?
92. Can you please list the amount and the name of each bus company that has been fined?

Answer:

I am advised:

Details of abatements for individual operators are commercial in confidence.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00502



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

93. Can you please list the name of the bus companies whose performance is being reviewed and/or supported through the abatement regime?

Answer:

I am advised:

Details of abatements for individual operators are commercial in confidence.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00503



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

- 94 How many representations have you received from the Members of Parliament in relation to concerns about the performance of Busways in Bus Contract Region 1?
- 95 What was the nature of those concerns?

Answer:

I am advised:

Feedback about bus operators is appreciated. Transport for NSW will continue to monitor the performance of bus operators.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00504



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

- 96 How many representations have you received from the members of the public in relation to concerns about the performance of Busways in Bus Contract Region 1?
- 97 What was the nature of those concerns?

Answer:

I am advised:

Feedback about bus operators is appreciated. Transport for NSW will continue to monitor the performance of bus operators.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00730



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

98. How many representations have you received from the Members of Parliament in relation to concerns about the performance of Transit Systems in Bus Contract Region 3?

Answer:

I am advised:

Feedback about bus operators is appreciated. Transport for NSW will continue to monitor the performance of bus operators.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00505



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

99. How many representations have you received from members of the public in relation to concerns about the performance of Transit Systems in Bus Contract Region 3?

Answer:

I am advised:

Feedback about bus operators is appreciated. Transport for NSW will continue to monitor the performance of bus operators.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00731



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

100. Can you please provide the patronage figures for the T80 bus route by month from 13 October 2013 to present?

Answer:

I am advised:

For the period November 2013 to July 2014 the Transit Systems average monthly patronage was 173,741.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/00506



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

101. Can you please provide the patronage figures for the Liverpool - Parramatta T-way bus route by month from 13 October 2012 - 13 October 2013?

Answer:

I am advised:

For the period October 2012 to September 2013 the Western Sydney Buses average monthly patronage was 218,619.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/00507



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

102. Will your response to congestion and overcrowding at Chatswood Station due to passengers from the NWRL be to close the station to allow the congestion to clear as frequently happens on the London Underground at stations such as Oxford Circus and Piccadilly Circus?

Answer:

Safety procedures will be developed by the North West Rail Link operator in consultation with Sydney Trains, Transport for NSW and the regulator.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00520



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

103. As traffic congestion on major road corridors has been identified by the Minister for Roads and Freight as a major problem leading to the creation of weekend clearways, will you undertake a review of bus services that operate weekend timetables that have either reduced or non-existent Sunday services (for example the 480 / 483 services from Strathfield to the CBD) with a view to increasing these services and reducing traffic congestion.

Answer:

I am advised:

Sydney's Bus Future identifies plans for weekend frequencies to be at least every 15 minutes on Rapid and Suburban routes. Many of these routes are on major road corridors and will benefit from clearways and good customer demand. Transport for NSW will continue to identify improvements to weekend bus timetables.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/000521



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

104. Given evidence at ICAC that Hunter Liberal Members of Parliament received cash from prohibited donors, can you guarantee that you did not receive an illegal donation at the last election?

Answer:

I refer you to my answers in the Budget Estimates hearing regarding related matters.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00522



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

105. Last week the Premier put out a statement that said:

"I have always absolutely complied with the electoral funding laws and the records are there for all to see. Yes, I can guarantee that I have never accepted an illegal donation."

Will you make that same statement?

Answer:

I refer you to my answers in the Budget Estimates hearing regarding these matters.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00523



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

106. Do you think the people of NSW have a right to know who is making donations to candidates during election campaigns?

Answer:

The *Election Funding, Expenditure and Disclosures Act 1981* requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00524



The Hon Gladys Berejiklian MP

**Minister for Transport
Minister for the Hunter**

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

107. Given that the Liberals channel all donations through a centralised accounting system which means most individual MPs do not disclose the people and organisations that personally donate to their campaigns, will you fully disclose the source of all donations you received at the 2011 election campaign?

Answer:

The *Election Funding, Expenditure and Disclosures Act 1981* requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

Gladys Berejiklian MP

**Minister for Transport
Minister for the Hunter**

PQ14/00525



The Hon Gladys Berejiklian MP

Minister for Transport

Minister for the Hunter

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

108. Will you release the full list of donors who donated to your 2011 election campaign?

Answer:

The *Election Funding, Expenditure and Disclosures Act 1981* requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/00526



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

109. In the interest of transparency and accountability, will you commit to publicly release the source of donations for the 2015 election?

Answer:

The *Election Funding, Expenditure and Disclosures Act 1981* requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00527



The Hon Gladys Berejiklian MP

**Minister for Transport
Minister for the Hunter**

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

110. On how many occasions have you met with a lobbyist, and what were the dates of these meetings?

111. Which lobbyists have you met with, and what was discussed?

112. The Minister for Finance has banned lobbyists from meeting him and his office; will you make the same commitment?

(a) If not, why not?

Answer:

(110 – 112)

Meetings with lobbyists are in accordance with the NSW Lobbyist Code of Conduct.

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

Gladys Berejiklian MP

**Minister for Transport
Minister for the Hunter**

PQ14/00528
PQ14/00529
PQ14/00530



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

113. How many times have you met with the Cross Border Commissioner:
- (a) In the last twelve months
 - (b) Since the creation of the position.

Answer:

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00531



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

114. What issues or topics have you referred to the Cross Border Commissioner:

- (a) In the last twelve months
- (b) Since the creation of the position.

Answer:

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00532



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

115. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form:
- (a) The names of the firms utilised
 - (b) The total amount paid to each firm engaged
 - (c) The average tenure period for an employee provided by a labour hire company
 - (d) The longest tenure for an employee provided by a labour hire company
 - (e) The duties conducted by employees engaged through a labour hire company
 - (f) The office locations of employees engaged through a labour hire company

Answer:

I am advised:

Transport cluster expenditure relating to labour hire firms is available at www.finance.nsw.gov.au.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00533



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

116. Has the consultancy company Crosby Textor done any consultancy work for the Dept of Primary Industries?

- (a) If so what projects was Crosby Textor consulted on?
- (b) What was the cost of the consultancy work for each project?
- (c) Was there a tender process for these projects?

117. Does Crosby Textor currently have any contract work with the Department, if so, what is their role in the project?

118. Has the consultancy company Premier State done any consultancy work for the Dept of Primary Industries?

- (a) If so what projects was Premier State consulted on?
- (b) What was the cost of the consultancy work for each project?
- (c) Was there a tender process for these projects?

Answer:

This question should be referred to the Minister for Primary Industries.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00534



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

119. Does Premier State currently have any contract work with the Department, if so, what is their role in the project?

Answer:

This question should be referred to the Minister for Primary Industries.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00733



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

120. Has the Government Contracting company Serco or its affiliates done any consultancy work for the Dept of Primary Industries?

- (a) If so what projects was Serco or its affiliates assisted with?
- (b) What was the cost of the consultancy work for each project?
- (c) Was there a tender process for these projects?

Answer:

This question should be referred to the Minister for Primary Industries.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00662



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

121. Does Serco or any of its affiliates currently have any contract work with the Department, if so, what is their role in the project?

Answer:

This question should be referred to the Minister for Primary Industries.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00734



The Hon Gladys Berejiklian MP

Minister for Transport

Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

122. How many blackberries/smart phones are assigned to your staff?

Answer:

I am advised:

204 phones have been issued to NSW Government Ministerial staff.

Gladys Berejiklian MP

Minister for Transport

Minister for the Hunter

PQ14/00663



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

123. For each phone, how much was each bill in the 2013/14 financial year?

Answer:

I am advised:

The 2013-14 total phone bill expenditure for NSW Government Ministerial offices is \$363,877 (63%) less than under the NSW Labor Government in 2008-09 of \$578,691 total expenditure.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00663



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

124. How many have phones have been lost in your office?

Answer:

I am advised:

Nine phones were lost from the NSW Government Ministerial staff.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00665



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

125. What is the cost of replacing those phones?

Answer:

I am advised:

The cost is the normal contract price and this cost is claimed through the NSW Treasury Managed Fund.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00665



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

126. How many iPads does DPC assign to your Ministerial office and to whom have they been issued?

Answer:

I am advised:

96 iPads have been issued for the NSW Government Ministerial staff.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00667



The Hon Gladys Berejiklian MP

**Minister for Transport
Minister for the Hunter**

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

127. How many iPads have you purchased for your office and to whom have they been issued?

Answer:

I am advised:

iPads are supplied by DPC and have not been purchased by NSW Government Ministerial staff.

Gladys Berejiklian MP

**Minister for Transport
Minister for the Hunter**

PQ14/00668



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

128. How many iPhones does DPC assign to your Ministerial office and to whom have they been issued?

Answer:

I am advised:

204 phones have been issued to the NSW Government Ministerial staff.



Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00669



The Hon Gladys Berejiklian MP

**Minister for Transport
Minister for the Hunter**

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

129. How many iPhones have you purchased for your office and to whom have they been issued?

Answer:

I am advised:

iPhones or Smart Phones are supplied by DPC and have not been purchased by NSW Government Ministerial staff.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00670



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

130. How many iPhones have been lost in your office?

Answer:

I am advised:

Nine phones were lost from the NSW Government Ministerial staff.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00671



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

131. How many iPads have been lost in your office?

Answer:

I am advised:

No iPads were lost from the NSW Government Ministerial staff.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00671



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

132. What is the cost of replacing those phones or iPads?

Answer:

I am advised:

The cost is the normal contract price and this cost is claimed through the NSW Treasury Managed Fund.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00671



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

133. How many media or public relations advisers are employed for each of your portfolio agencies?

Answer:

The number of media staff is commensurate with agency requirements.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00674



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

134. What is the forecast for 2014/15 for the number of media or public relations advisers to be employed and their total cost?

Answer:

There are no plans to change the current arrangements.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00675



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

135. Have any of your overseas trips in the past year been paid for in part or in full by using public money?

136. If so, did any of your relatives or friends accompany you on these trips?

Answer:

(135 – 136)

Information regarding Ministerial travel is available on the Minister's appropriate agency website, in accordance with Ministerial Memorandum M2009-10 "Release of Overseas Travel Information".

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00676



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

137. What is the annual remuneration package for your chief of staff?

Answer:

I am advised:

Ministerial staff numbers and salary bands are available on the DPC website at:
www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_numbers.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00677



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

138. What is the annual remuneration package for your head media advisor?

Answer:

I am advised:

Ministerial staff numbers and salary bands are available on the DPC website at:
http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_numbers.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00678



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

139. What is the annual remuneration package for each of your staff?

Answer:

I am advised:

Ministerial staff numbers and salary bands are available on the DPC website at:
www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_numbers.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/00679



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

140. What is the estimated expenditure for your office budget in 2014/15?

Answer:

I am advised:

The 2014-15 budget for NSW Government Ministerial offices is \$4,886,770 (10%) less than under the NSW Labor Government in 2009-10 of \$48,834,000.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00680



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

141. Have any office renovations or fit outs been undertaken in your ministerial office since April, 2011?

142. If so, could you give details of contracted costs?

Answer:

(141 – 142)

I am advised:

Information in relation to repairs, maintenance and relocation for 2011-12 and 2012-13 is available on the Department of Premier and Cabinet Disclosure Log at http://www.dpc.nsw.gov.au/__data/assets/pdf_file/0007/165616/Disclosure_Log_Information_-_Ministerial_Renovations.docx.pdf.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/00681



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

143. What is your Ministerial office budget for 2014/15?

Answer:

I am advised:

The 2014-15 budget for NSW Government Ministerial offices is \$4,886,770 (10%) less than under the NSW Labor Government in 2009-10 of \$48,834,000.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00682



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

144. How many political advisors are in your office?

Answer:

I am advised:

Ministerial staff numbers and salary bands are available on the DPC website at:
http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_numbers.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00683



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Office costs

145. How many administration staff?

Answer:

I am advised:

Ministerial staff numbers and salary bands are available on the DPC website at:
http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_numbers.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00684



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

146. How many Department Liaison Officers are assigned to your office?

Answer:

I am advised:

Number of Department Liaison Officers for NSW Government Ministerial offices
at 30 June 2014 was 56.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00685



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

147. How many staff in the Department are assigned to Ministerial support duties?

Answer:

NSW Government Ministers and the Leader of the Opposition are provided with road transport services, with Ministerial Drivers assigned for this purpose.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00686



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

148. Are any contractors or consultants working in your ministerial office?
(a) If so, in what capacities?

Answer:

Financial statements, including expenditure on consultants, are available in agency annual reports.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00735



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

149. How much did your Ministerial office spend on contractors or consultants?

Answer:

Financial statements, including expenditure on consultants, are available in agency annual reports.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00687



The Hon Gladys Berejiklian MP

**Minister for Transport
Minister for the Hunter**

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

150. How much did your Ministerial office spend on taxi fares, including Cabcharge in the 2013/14 financial year?

Answer:

I am advised:

The 2013-14 taxi expenditure for NSW Government Ministerial offices was \$117,783 (67%) less than under the NSW Labor Government in 2009-10 of \$175,776.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00688



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

- 151. Are any of your portfolio agencies undergoing a restructure?
- 152. How many jobs are expected to be cut as a result of that restructure?
- 153. How many people are expected to have their wages cut as a result of that restructure?

Answer:

(151 – 153)

Agencies and departments undertake internal reviews of its structure to ensure that its functions and priorities align with the changing needs of Government.

This work has involved reviewing structures in various parts of the agency to achieve greater alignment with the Government's reform agenda and recommendations of the Commission of Audit.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00695



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

- 154. How many voluntary redundancies were offered in your Departments since April 2011?
- 155. What has been the total cost of redundancies since April 2011?
- 156. How many voluntary redundancies were accepted from employees in your Departments since April 2011?
- 157. How many voluntary redundancies are expected to be offered in 2014/15?

Answer:

I am advised:

(154 – 157)

The Government's program of voluntary redundancies remains on track. The target of 5,000 positions by June 2015 (announced in the 2011/12 Budget) was already exceeded by a further 1,789 positions by December 2013.

The Labour Expense Cap introduced in the 2012/13 Budget is also well on track with Secretaries given as much flexibility as possible to achieve these savings in the most appropriate way to meet the service requirements of their agencies. Nurses, police officers and teachers in schools have been quarantined from this measure.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00695



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

158. How much did your Department(s) spend on catering in 2013/14?

Answer:

I am advised:

Agency expenditure is published in the respective annual reports.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/00696



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

159. How much did your Department(s) spend on stationary in 2013/14?

Answer:

I am advised:

Agency expenditure is published in the respective annual reports.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00697



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

160. What is your Department's catering budget?

Answer:

I am advised:

Agency expenditure is published in the respective annual reports.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/00698



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

161. What is your Department's stationary budget?

Answer:

I am advised:

Agency expenditure is published in the respective annual reports.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00699



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

162. Since April 2011 have any of the agencies in your Department(s) changed their branding?

(a) If so, how much was spent on rebranding the agency?

Answer:

Please refer to my relevant answer within the 2013-14 Budget Estimates Supplementary Questions on Notice.

Expenditure by Departments is declared in line with relevant guidelines.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/00700



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

163. How long is the average turnaround for responding to correspondence in your Department(s)?

164. How many pieces of correspondence have been outstanding for more than 60 days?

Answer:

The Department's recommended time frame for completing responses to correspondence from Ministers, Members of Parliament and members of the public is 20 working days from the department's receipt of the correspondence.

However, it is not always possible to comply with this time frame for any number of reasons including: the nature and complexity of the matter; stakeholder consultation; or further information required from other departments and sources.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00701



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

165. In 2013/14 how many invoices has your Department(s) failed to pay a supplier or contractor for more than 30 days?

166. As a result of late payment, how much penalty interest has been paid to contractors since 1 January 2011?

167. How many invoices have been outstanding for longer than 60 days?

Answer:

I am advised:

Information regarding "30 days to pay" policy is available at www.finance.nsw.gov.au/30days/how-government-will-report-policy.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00702



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

168. Does your department provide recurrent grant funds to non-government organisations? If yes,
- (a) What are the names of all organisations in receipt of funding?
 - (b) What is the total amount of funding received by each organisation including goods and services tax?
 - (c) On what date was the funding advanced?
 - (d) What was the purpose for each grant or funding advance?
 - (e) Was any funding withheld or returned?
 - (f) If so, what were the reasons for withholding or requiring the funding to be returned?
 - (g) What is the indexation rate applied to non-recurrent grant funds in 2013/14?
 - (h) What are the details of any costs involved in each study, audit, taskforce or review?

Answer:

I am advised:

Information about grants to non-government organisations will be available in the Annual Report.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00703



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

169. How many contractors has your Department(s) retained since 1 July 2014 and at what cost?

Answer:

I am advised:

Agency expenditure on contractors is published in the respective annual reports.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00704



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Aboriginal employment

170. What is the current level of Aboriginal employment within your Department(s)?

Answer:

I am advised:

The Public Service Commission collects workforce data from the NSW public sector, including information regarding levels of Aboriginal employment. The level of Aboriginal employment as at 30 June 2014 is estimated at 2.9%. This is still subject to final quality checks, prior to the November release of the Workforce Profile 2014.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00705



The Hon Gladys Berejiklian MP

**Minister for Transport
Minister for the Hunter**

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

Aboriginal employment

171. How has that changed since 1 July 2013?

Answer:

I am advised:

The 30 June 2014 estimate of Aboriginal employment in the sector is 2.9%. This compares to the Workforce Profile 2013 report which estimated the level of Aboriginal employment in the sector at 2.7%.

Gladys Berejiklian MP

**Minister for Transport
Minister for the Hunter**

PQ14/00705



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

172. Since 1 July 2011, how much has been spent on charter air flights by your Department(s)?

Answer:

I am advised:

Departmental / Agency travel is in accordance with the 'Policy on Official Travel within Australia and Overseas'.

Details regarding travel costs are published in the relevant Annual Reports.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00706



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

173. In relation to feasibility studies, audits, taskforces and reviews:
- (a) Is your department currently undertaking any feasibility studies, audits, taskforces or reviews? If so; then;
 - i. What are the terms of reference or details of each study, audit, taskforce or review?
 - ii. Who is conducting the study, audit, taskforce or review?
 - iii. Was each study, audit, taskforce or review was publically advertised seeking expression of interest or competitive tenders?
 - iv. Is there a contract in place detailing terms of engagement for the study, audit, taskforce or review?
 - v. What is the timeline of each study, audit, taskforce or review?
 - vi. f. What are the details of any costs involved in each study, audit, taskforce or review?

Answer:

As with previous NSW Governments, the Government undertakes feasibility studies, audits, taskforces and reviews to inform government decision making. A number of feasibility studies, audits, taskforces and reviews are currently being undertaken across the NSW Government.



Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00707



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

174. Has the Minister been provided with Speech, Voice or Media Training since becoming Minister? If so, then;

- (a) Who conducted the training?
- (b) When was it conducted?
- (c) Where was it conducted what were the costs of the training?
- (d) Who paid for the training?

Answer:

Any expenditure is undertaken within relevant guidelines.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00708



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

175. How many staff in your Ministerial office are dedicated to the Hunter?

Answer:

I am advised:

Ministerial staff numbers and salary bands are available on the DPC website at:
http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_numbers.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00709



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15 General Purpose Standing Committee 3

Question:

176. How many staff in the Government are assigned to your portfolio responsibilities of Minister for the Hunter?

Answer:

I am advised:

The Department of Premier and Cabinet has seven regional offices to provide non-political support to Regional Ministers.

These offices are located in the North Coast, Central Coast, Hunter, Greater Western Sydney, Sydney East, Illawarra, South East and Western NSW. Across all regions as at 30 June 2014, there were 45.4 full time equivalent employees in the branch.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00710



The Hon Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

177. How many staff are located in the Hunter Office of DPC?

Answer:

I am advised:

The Department of Premier and Cabinet has seven regional offices to provide non-political support to Regional Ministers.

These offices are located in the North Coast, Central Coast, Hunter, Greater Western Sydney, Sydney East, Illawarra, South East and Western NSW. Across all regions as at 30 June 2014, there were 45.4 full time equivalent employees in the branch.

Gladys Berejiklian MP

Minister for Transport
Minister for the Hunter

PQ14/00711



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

178. How many times have you visited the Hunter since becoming minister and on what dates and with whom did you meet?

Answer:

I regularly visit the Hunter in my capacity as Minister for the Hunter.

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00712



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

179. Since becoming Minister for the Hunter have you travelled to Newcastle by train and if so, on what date/s?

Answer:

Refer to the Budget Estimates transcript on the Parliamentary website.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00713



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

180. Why was there no money in the budget for the completion of the Lake Macquarie Transport Interchange, when Hunter Councils have unanimously agreed the interchange is the most pressing and important transport project for the Hunter region?

Answer:

I am advised:

The premise of this question is false. The 2014-15 budget allocates \$12.3 million to Stage 1 of this project.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00714



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

181. With the Newcastle rail line being cut at Broadmeadow station from Boxing Day this year, what extra transport options will be put in place for commuters from Stockton who arrive at the current Newcastle railway station by Ferry and no longer have access to trains?

Answer:

I am advised:

A comprehensive bus plan will be put in place for customers while the interchange and light rail are under construction.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00715



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

182. When will more detailed plans be made public on how other transport modes will link into the proposed new Wickham Interchange?
- (a) When will state transit employees be informed on how the changes will impact on them?

Answer:

I am advised:

In coming months.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00716



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

183. Lake Macquarie Council called on this Liberal Government to establish a Hunter Transport Authority three years ago and is yet to receive any commitment on this vital project. The current transport planning is Sydney-centric. The Hunter is a separate region with separate needs. The lack of a dedicated regional transport authority is a serious issue for Hunter commuters.
- (a) What is this Government's position on the establishment of a Hunter Transport Authority?
 - (b) Why has this Government failed to act on this important measure?

Answer:

In 2011, the NSW Government delivered on its promise to establish Transport for NSW, a single integrated transport authority tasked with delivering high quality transport infrastructure and services for all of NSW.

This is in stark contrast to the former Labor government which established numerous public transport agencies over 16 years, none of them specifically focused on the Hunter region. Transport planning under Labor was erratic and Sydney-centric.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00717



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

184. Newcastle Transport Passenger Counts: In Question With Notice 4638 "Newcastle Transport Passenger Counts", Shadow Minister for the Hunter asked the minister for Transport:

Regarding passenger counts on Newcastle bus, train and ferry services currently being undertaken by the Government in preparation for the introduction of light rail in Newcastle:

(1) How will these passenger counts inform the light rail planning process?

(2) Will the data from these passenger counts be made public?

(3) If so, from where will this information be available?

The minister responded:

Passenger counts are being used to supplement existing data sources to further support our understanding of current travel patterns and inform the planning process for the Newcastle Light Rail Project.

(a) Have these passenger counts been carried out?

(b) If so what information did these counts reveal?

(c) Will they be made publically available, if so, where and when?

Answer:

I am advised:

Passenger counts were undertaken to enhance our understanding of current travel patterns and inform detailed planning of the Newcastle Light Rail Project.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00718



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3

Question:

Supplementary

185. On July 25th this year the Newcastle Herald revealed ("Scant detail about buses") that Newcastle Buses are being kept in the dark about plans for a bus shuttle service to replace the rail line from Broadmeadow into Newcastle that the Government is planning to close down on boxing day. In a newsletter from July this year Newcastle Buses General Manager Darren Carey wrote he was

"unaware of [Transport for NSW's] thoughts on operators of the replacement shuttle service."

"I have little to nothing to tell you at this stage, he advised his staff."

It is unclear whether the shuttle will be put to competitive tender or run by Newcastle Buses.

"As far as I am concerned, we are best placed to operate the rail replacement shuttle service," Mr Carey wrote.

Why are passengers and Newcastle's main bus service itself being kept in the dark about this Government's plans to replace the services it's shutting down on boxing day?

Answer:

I am advised:

A comprehensive bus plan will be put in place for customers while the interchange and light rail are under construction.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00719



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

186. Will the Minister be extending a direct bus service from Newcastle through to the expanding suburb of Minmi?

Answer:

I am advised:

Bus services to Minmi are provided by Hunter Valley Buses. Route 260 operates between Minmi, Maryland and Stockland Jesmond, with weekday services extending to and from the University of Newcastle.

Existing bus services provide adequate connections to Newcastle services at Wallsend and Stockland Jesmond. Regular bus services to other important destinations also operate from these locations.

Transport for NSW, in conjunction with the local bus operator, Hunter Valley Buses, will consider bus services in the area as further residential development occurs.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00720



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

187. A Newcastle Bus Review by late 2013 was promised by the Transport Minister.
- (a) When will the Minister conduct this promised review?
 - (b) Will the Hunter Region have an extensive public transport review conducted?

Answer:

I am advised:

The Government will be releasing a comprehensive bus plan that will be in place during construction of the Newcastle light rail.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00721



The Hon Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

**Budget Estimates Hearing 2014-15
General Purpose Standing Committee 3**

Question:

Supplementary

188. Will the Minister provide details of additional trains daily from Dungog to Newcastle?

Answer:

I am advised:

Details of any additional services will be provided ahead of their introduction.

Gladys Berejiklian MP
Minister for Transport
Minister for the Hunter

PQ14/00722