

**Question taken on Notice
Commerce
Budget Estimates Hearing**

1. Government e-Recruitment - New Jobs being filled (pg 2)

The Hon. GREG PEARCE: How many new jobs are being filled through each of *seek.com.au*, *mycareer.com.au*, and *careerone.com.au*, since the Government's recruitment site was hacked?

Answer

I am advised:

2934 job vacancy advertisements were placed with each of the recruitment websites Seek, MyCareer and CareerOne between 19 January 2009 and 4 September 2009.

Each department and agency would need to respond as to whether or not the jobs advertised have been filled.

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2. Government Recruitment – fees paid by each department or agency (pg 2)

The Hon. GREG PEARCE: Could get the fees that have been paid to each of those suppliers from each department of agency?

Answer

I am advised:

Between 19 January and 4 September 2009 online advertising costs for Seek, MyCareer and CareerOne advertising for NSW Government agencies was as follows:

- Seek	\$264,060
- MyCareer	\$234,720
- CareerOne	\$146,700

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3. Government Recruitment – temporary employees (pg 2)

The Hon. GREG PEARCE: Can you tell me how much the Government spends each year on temporary employees?

We would like that broken up by agencies into temporary contracts and the amounts spent on that by agency.

Answer

I am advised:

Total expenditure by government agencies in 2008/09 under the temporary employment contracts was \$467,901,107.42.

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4. Government Recruitment –employment of long term contractors (pg 2-3)

The Hon. GREG PEARCE: Do you know what action the department took following the Auditor-General's report No. 5 in 2007, which found that there was a lack of policy and centralised control in the employment of long-term contractors for lengthy periods – some continuously for up to 15 years – through employment agencies?

We are interested, in looking at the number of contractors who have long-term contracts – for example, more than six months – and an explanation as to why you would have a contractor engaged for a period of over six months instead of having the resources in the department itself. If you have a 15-year contract, you would think that there would have to be an evaluation by the department whether those services should be in-house or are appropriate to be on a contract.

Answer

I am advised:

In response to the Auditor General's report the Department of Services, Technology and Administration instituted measures to improve controls and to ensure that management when engaging or extending contractors were considering all viable alternatives.

The Department also implemented a labour hire policy that now requires managers to consider alternatives, seek appropriate approval and to provide justification for the initial engagement or ongoing engagement of contractors.

The majority of contractors are engaged to undertake specialist project work within NSW Public Works and to overcome urgent workloads or specific skill shortages on capital works programs.

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5. Building Education Revolution – list of contractors (pg 4)

Ms JODI MCKAY: We also managed the expression of interest and tender process for selecting those managing directors. I am happy to provide a list to the Committee of those contractors if required.

The Hon. GREG PEARCE: That is something we would like to have.

Answer

I am advised:

Bovis Lend Lease; Richard Crookes Constructions; Reed Constructions; Laing O'Rourke Australia Constructions; Hansen Yuncken; Abigroup; and Brookfield Multiplex Constructions.

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6. Code of Practice for procurement – “ethical” – child labour (pg 6-7)

Dr JOHN KAYE: Would it surprise you to know that, in fact, such soccer balls are currently being purchased under the \$7.5 million grant for the purchase of sports equipment that was announced on 22 August 2009?

What steps will the Minister take to operationalise the statement she just made?

Answer

I am advised:

The Code of Practice of Procurement, contains clause 5.1 ‘Best Practice’ which states:

A service provider who contracts with the client agency is accountable to the client agency for the standards of performance, behaviour and ethical conduct of all service providers down the contract chain.

The Department of Services, Technology and Administration has confirmed in discussions with NSW Treasury that clause 5.1 already covers a prohibition on the use of child labour in products or services sourced through State contracts.

Nevertheless, on behalf of the State Contracts Control Board, DSTA amended its contract templates for the supply of goods on 25 May 2009 and for services from 22 September 2009 to include the following clause relating to child labour:

“The Contractor must ensure that the Deliverables have not been produced using the ‘worst forms of child labour’ as defined in the Worst Forms of Child Labour Convention, 1999 (ILO Convention 182).”

DSTA will issue letters on behalf of the SCCB to all suppliers under current SCCB State Contracts reminding them of the requirements of ethical conduct in the Code of Practice and the relevance of the International Labour Organisation Convention 182 to this requirement.

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7. New Operating System – Microsoft 7 (pg 8) and Department of Education laptops (pg. 9)

Dr JOHN KAYE: I refer to Microsoft Windows 7, the new operational system that is being pushed by the Microsoft Corporation. What government departments currently have made the transition to what is now called Microsoft 7, not Microsoft Windows 7?

Are you aware of any departments that have made the transition?

Did that include expert software and hardware advice to the Department of Education and Training and to the contract management process, not commercial advice, that is, expert computer science advice, as it were?

What advice was provided? Was any advice provided in respect of the use of Windows 7, or Microsoft 7, in that platform from your department? Was similar advice given to government departments seeking to upgrade their operating system to Windows 7? Can you please provide a copy of that advice?

Answer

I am advised:

The only agency that the Department of Services, Technology and Administration is currently aware of that has made the transition to Microsoft Windows 7 is the Department of Education and Training.

In relation to the school laptop computers program, Department of Services, Technology and Administration's role was limited to undertaking specific elements of the tender process, including posting the tender on its website and accepting tender responses. These responses were provided to the Department of Education and Training evaluation committee which undertook the evaluation and submitted its recommendations to the State Contracts Control Board for approval.

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8. e-Recruitment website (The Hon. Greg Pearce)

What is the current status of the tender for an e-Recruitment website?

Answer

The NSW Government's e-recruitment website (www.jobs.nsw.gov.au) is operational.

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9. Expenditure on Contractors (The Hon. Greg Pearce)

How much has the Government spent last financial year on contractors?

a. Can you give a break up by Agencies?

Answer

Refer to the answer provided to Question 3 above.

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10. Mini-budget – reduce capital investment (The Hon. Greg Pearce)

How did the Department achieve the Mini-budget requirement to reduce capital investment under the better government access project by \$3 million last financial year?

Answer

This issue was canvassed during the Committee hearing on 17 September 2009 and I refer to answers provided at that time.

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11. Monitoring Agency compliance – security of electronic information (The Hon. Greg Pearce)

What is the current position in relation to the Department monitoring Agency compliance with relevant national standards for security of electronic information?

Answer

I am advised:

Premier's Memorandum 2007-04 - *Security of Electronic Information* requires agencies to gain and maintain certified compliance for their information security management system with the Australian and New Zealand standard AS/NZS ISO/IEC 27001: 2005 *Information Technology - Security Requirements - Information Security Management Systems - Requirements*.

Agencies without significant information assets may be exempt from the requirement to obtain and maintain certified compliance.

Agencies are to report their security standard at least annually to the Government Chief Information Office.

Government Chief Information Office maintains a list of agencies currently certified and the list is updated based on advice from agencies which is referenced against the Joint Accreditation System of Australia and New Zealand (JAS-ANZ) Website (<http://www.jas-anz.com.au/>) and the British Standards Institution (BSI) Australian Website (<http://www.bsigroup.com.au/>). Both these sites maintain registers of agencies certified to the Australian Standard.

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