

The question on notice to Chris Catchpole cannot be answered by him. Although he accepted the question at the time it is not the role of the ACI brain injury Directorate to negotiate with or answer for the NDIS or LTCSA. As employees of NSW Health we can draw attention to the mismatch of service provision and in our meetings with LTCS we have mentioned this as an issue.

Regarding the supplementary questions:

1. Answered by SSCIS
2. There is continuing effort to improve communication between clinicians and the LTCS Coordinators.
3. There has been considerable work done defining the role of case managers and improving goal setting in the context of brain injury with a focus on client centred goals. The accreditation of LTCS case managers enables the quality of the case management to be maintained. A required responsibility may be too restricting as there are stages of rehabilitation and considerable flexibility is required, particularly early post injury and at crisis points of the Participant's life. It identification as a key responsibility is sufficient.

Adeline

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