



**18 October 2007**

**Legislative Council  
General Purpose Standing Committee No. 2**

**INQUIRY INTO THE OPERATIONS OF THE  
HOME BUILDING SERVICE**

**Committee to hold Public Forum**

The NSW Parliament's General Purpose Standing Committee No.2 will hold a public forum at Parliament House on Friday 2 November for community members to have their say about the home building industry.

"This public forum will give us the chance to hear from members of the public about the consumer protections available to people who build or renovate their home," said Committee Chair, Robyn Parker.

"When things go wrong it's important that consumers are properly protected. We want to hear whether the right protections are in place at present, and whether they are working well. At the same time, the system needs to work effectively for builders too."

The Committee is conducting an inquiry into the operations of the Home Building Service of the Office of Fair Trading. The role of the Home Building Service is to protect consumers by regulating the home building industry. It is responsible for licensing builders, investigating building complaints, resolving disputes and administering the Home Warranty Insurance Scheme.

"We are hoping to hear from as broad a range of people as possible, both consumers and builders. This is a great opportunity for people to have their say at Parliament about the issues that affect them."

The Committee's inquiry is examining the builder licensing system, complaints resolution and disciplinary processes, and the Home Warranty Insurance Scheme.

People wishing to speak at the forum should register with the Committee secretariat on telephone (02) 9230 3508 or email [gpscno2@parliament.nsw.gov.au](mailto:gpscno2@parliament.nsw.gov.au). Further information about the inquiry is available on the Committee's website at: [www.parliament.nsw.gov.au/gpsc2](http://www.parliament.nsw.gov.au/gpsc2).

*For further information about the forum or inquiry please contact the  
Committee secretariat on 9230 3508. For comment, please contact  
Robyn Parker MLC, Committee Chair, on (02) 9230 3332 or  
0427 015 049*