



LEGISLATIVE COUNCIL

GENERAL PURPOSE STANDING COMMITTEE NO. 2

**BUDGET ESTIMATES 2008-2009**

**QUESTIONS ON NOTICE**

**General Purpose Standing Committee No. 2**

Ageing, Disability Services

Monday 13 October 2008

Answers to be lodged by: Thursday 6 November 2008

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## Questions relating to the portfolios of Ageing and Disability Services

13 OCTOBER 2008, 2.00 pm – 4.30 pm

### Questions from Mr Cohen

1. Until 2005, DADHC provided approximately \$2 million per year to the Program of Appliances for Disabled People budget. I understand that a Memorandum of Understanding (MOU) between the two departments covered this funding. Would we see PADP program enhancements and service delivery improvements if PADP funding was subject to the Disability Services Act (NSW) 1993?
2. Recommendation 8 of the PriceWaterhouseCooper Report into the PADP scheme stated:  
*“DADHC should exercise its responsibilities for the development of policy in relation to persons with a disability in NSW by contributing to the development of policy surrounding this program through an appropriate governance mechanism that oversees this program and holds the Department of Health accountable for providing equity of access and operating the program efficiently and effectively.”*
  - a. What programs and measures has the Department adopted in response to this Recommendation?
  - b. How has DADHC sought to ensure equity of access and program efficiency?
  - c. Has DADHC or the Minister made any representations to the Department of Health or the Minister for Health in relation to recurrent funding or one-funding injections and program efficiency? If not, why not?
3. According to NSW figures about 300 children under six are diagnosed with autism every year. Can the Director General or Minister indicate whether children who do not nominate Autism Spectrum Disorder (ASD) as their primary condition are included in these statistics or not?
  - a. If no, why not?
4. How does the Department account for large differences in data on ASD in NSW compared with Western Australia? For example, in 2004, 13 out 10,000 children between 0-5 years in NSW were recorded as children with autism, whereas the figures in WA show 22 out 10,000 and these figures are further polarised in older age brackets.
5. If there were an underestimation of the prevalence of ASD in NSW would the Department recalibrate program funding priorities and address demand for early intervention programs?
6. Can the Minister explain how the \$200,000 funding for the rollout of a DVD and manual to helps families of a young child immediately following their diagnosis of autism?
  - a. Is the Minister aware the service provider producing and distributing the DVD is charging families \$10 dollars for the DVD?
  - b. Is the distribution of the DVD compliant with the objects *Disability Service Act 1993*?

7. Can the Minister indicate whether the \$2 million dollar centre-based and home-based 'Building Blocks' program has proven - in its early stages - to be a clinical success?
  - a. If this program does not prove to be a clinical success will the Department redirect funding to the successful Autism Behaviour Intervention (ABI) and (ABA) program?
8. Can the Minister state whether there is sufficient capital flow into supported accommodation and respite care to reduce the 'service registers' and adopt a more proactive response to the issue of "blocked beds" rather than a reactive response?
9. Does DADHC have the funding capacity to provide caseworkers and appropriate intervention when a family requires assistance as opposed to after a client overstays respite care?
10. Can the Minister explain why DADHC appears to push services only through case managers when people are waiting 3 months, 6 months, 12 months to access a case manager?
11. With a limited number of Case managers in NSW, does the Minister believe that the relatively small number currently being introduced will significantly alter the lengthy waits that people with a disability are experiencing getting access to DADHC services?
12. Can the Minister please update the Committee as to how the projections made within Stronger Together for Attendant Care places are progressing? Are they on track?
13. Can the minister comment on devolution of Nursing homes and how that is going and how a further \$3 million injection of funding to build Ferguson Lodge sits within this plan?
14. What impact does a lack of attendant care places and accessible public housing have on hospital discharge of people with disability?
  - a. Does the Department have figures on this and has it quantified inefficiency costs?
15. Following the Federal government's takeover of aging services on 1 July 2009, what effect will this have on NSW Government home care services, as well as other non-government services?
16. Do you anticipate any budget funding changes?
17. Is there any risk that the current level of homecare services will be reduced?
18. When will the Government introduce a waiting list for Homecare services?
19. Do you acknowledge that, though the current funding is adequate and is fairly distributed across regional centres, the homecare service are distributed unfairly because there is no waiting list for services? For example, if a person calls Home Care one day and is told that none is available, they are not followed up once a service becomes available. A different person could call the next day and receive that service as it becomes available.
20. Have you investigated the cost of introducing a Home Care waiting list?

21. Are there similar waiting lists systems used by other government agencies that could be adapted for the Home Care Service?
22. Will you investigate this and advise?
23. How is the Department helping self-funded retirees cope in the face of the global economic crisis? Is the Department putting specific measures into place to help independent retirees transition from being self-funded retirees to being dependent on the aged pension?
24. What review of the incidence of abuse of residents in aged care facilities has taken place in the last year?
25. What funds have been allocated to this issue? How will the money be spent?
26. What figures do DADHC use as an indication of the prevalence of ASD in NSW?
27. Why does DADHC not use Centrelink data based upon numbers provided in relation to the carer's allowance?
28. Is DADHC concerned about ASPECT charging a non-refundable application fee for their schools when they have such a limited capacity to accept applicants?
29. Does DADHC take a policy position that it is more efficient to partner with one disability organisation such as ASPECT for service development and policy formulation as opposed to working with a broader range of organisations?
30. Many kids (0-7 years) with Mild ASD are on a low priority for assistance on service registers?
31. How many 0-5 year olds with ASD are on service registers awaiting for early intervention services?
32. How many 0-5 year olds with ASD have had access to the ADI and ADA programs. Considering the allocated funding for this program is \$2 million dollars what is the average expenditure per child.
33. How many 0-5 year olds with ASD have had access to the Building Blocks program run by ASPECT, including those in the control group? Considering the allocated funding for this program what is the average expenditure per child?

### **Questions from Ms Parker**

#### **STAFF**

34. How many DADHC staff were investigated for abusing clients last year?
35. How many investigations took place in the NGO sector?
36. What were the nature of those investigations?

37. How many people were suspended or transferred to other duties as a result of investigations?
38. What was the cost of this?
39. How many workers were dismissed?
40. Is DADHC funding Tai Chi lessons for staff at the Penrith Office while people are waiting for urgently needed services?
41. What other staff incentives are offered to increase morale apart from Tai Chi?
42. Was an overnight staff member found asleep in a clients bed by the morning shift?
43. Were reports made over these incidents?
  - a. Was this person fired?
  - b. If not, is this person still working in accommodation/respice services?
  - c. If not is this person still working overnight shifts?
44. How many former DADHC employees are on the displaced public servant list?
45. How much did this cost last financial year?
46. How many staff are currently on workers compensation and what did this cost in 2007-08?

#### **INVESTIGATIONS OF STAFF BOTH DADHC AND NGO's**

47. How much did it cost in 2006-07 and 2007-08 for external investigators to investigate incidents involving staff?
48. Are some investigators on retainers?
  - a. If yes, how much did this cost in 2006-07 and 2007-08?
  - b. If yes, name the companies/people?
  - c. What was the most spent on a single retainer in these years?
49. How many allegations of assault and abuse were made by clients in 2007 to this date?
50. How many staff were investigated in 2007-to this date?
  - a. How many of these investigations were made in regard to assault of adult clients?
  - b. How many staff that were investigated were stood down?
  - c. What was the cost of replacement wages while awaiting outcomes of the investigations??
  - d. How many staff who were investigated were dismissed in the last 12 months?
  - e. What were the reasons for each dismissal?

51. How many of these investigations were/are in regard to assault of children clients in 2006-07 and 2007-08 and thus far in 2008-09?
52. How many staff who were investigated were charged with an offence?
  - a) How many staff who were/are being investigated resigned?
53. Have other overnight staff have been found asleep on duty in 2007-08 and if so how many?
54. How many staff have been found asleep in a clients bed by the morning shift in 2006-07 2007-08 or thus far in 2008-09?
  - a) What happens to staff who are found in such a situation (asleep in a clients bed)?
  - b) Was a photograph taken of one of these incidents (staff member asleep in a clients bed)?
55. Minister, are you aware of how many DADHC clients were taken to hospital, having been injured or physically harmed in DADHC-managed supported accommodation and respite in the last 12 months?

#### **RESPITE DRAFT POLICY**

56. Isn't criminalizing a person with a disability by labelling them a trespasser because they are left with DADHC urgently needing support and assistance deliberately inflammatory and quite frankly a denial of the reason why a human services department such as DADHC even exists?
57. Isn't relinquishing of care often due to failure of critical systemic supports including the lack of respite and other supports and the lack of timely and responsive supported accommodation?
58. Does the Minister agree that this policy has deliberately weakened the powers of the Ombudsman? Please give an explanation of your answer?
59. Is the Minister prepared to scrap this draconian respite policy, yes or no?

#### **ACCOMMODATION PRIORITIES**

60. How many vacant properties does the department have in its housing stock?
61. How many adults with a disability were relinquished by their families to the responsibility and care of DADHC in the past 12 months?
62. How many children with a disability were relinquished by their families to the responsibility and care of DADHC in the past 12 months?
63. How many people applied for supported accommodation in the last 12 months?

64. How many people were denied the application process?
65. How many people were successfully placed in supported accommodation in the last 12 months?
66. What is the level of unmet need for supported accommodation in NSW?
67. How does this compare to the State of Victoria, Queensland and WA?
68. How many clients in NSW have been accommodated under 'Stronger Together'?
69. How many clients with disabilities in NSW are entitled under the Commonwealth State and Territory Disability Agreement criteria to be considered for accommodation supports who currently do not have access to them?
70. How many clients accommodated in supported accommodation services in 2007-08 across NSW were accommodated straight from the family home?
71. How many people have met the urgent need criteria for supported accommodation and are waiting on the list?

#### **DRAFT ACCOMMODATION PAPER**

72. Would the Minister agree that this policy also needs tearing up not reviewing?
73. Why does this policy says that offers for accommodation will be anywhere within a planning region, and offers are limited or the person is removed as in need of placement, when the planning regions are vast?
74. The Western region is 564,243 sq km. Doesn't this policy mean that a person from the community of Walgett can end up in Broken Hill or Albury and still be considered as living in their community or region?
75. What is the Ministers response to information that already aging carers desperate to have their children placed before they die are reporting heartbreak because their adult children are living hundreds of kilometres away and they can see them only rarely?
76. Would the Minister agree that this policy objectifies people with disabilities and treats them like cattle?
  - a) If not please explain how this policy maintains the human value and dignity of people with disabilities when a government department feels that it can truck them around the state for the expediency of a bureaucracy without thought to their human attachments?
77. How many people with disabilities in NSW are entitled Commonwealth State and Territory Disability Agreement criteria to be considered for supported accommodation because they cannot live without 24 hour support?

## **RESPIRE CARE VACANCIES**

78. What was the purpose of introducing extended respite care packages?
79. How many children's respite care beds are currently being blocked including beds by children who have been allocated DADHC's new 'extended' respite care packages?
80. How many adults respite care beds are currently being blocked including beds by adults who have been allocated DADHC's new 'extended' respite care packages?
81. How many people both children and adults are currently waiting for access to centre based respite?
82. What was the longest length of time that a child lived at the Mannix Centre or the Grosvenor Centre or Greystanes, before placement elsewhere?
  - a) where were these children transferred to?
83. How many child/adolescent clients blocked a complete respite house because of behavioural disorders in 2007 -08 and for how long for each individual incidence?
84. How many adult clients blocked a complete respite house because of behavioural disorders in 2007 -08 and for how long for each individual incidence?
85. Has DADHC transferred any clients in 2006-07, 2007-08 until this day who were blocking a department respite bed into the non government sector, including people who have been allocated an 'extended respite care package'
  - a) If yes, how many?
86. Are the people who have been recently blocking beds at Ryde's Salerwong respite facility still blocking these beds?
  - a) If yes, do they have extended respite care packages or are they considered to be blocking a bed?

## **NEPOTISM**

87. How many managers have spouses/family members directly or indirectly supervised by them?
88. How many family members work in the same DADHC accommodation, respite or community support teams?

## **WAGES AND PERKS**

89. How many staff attending the June all-expenses-paid weeklong conference at Homebush Bay that Minister Keneally said cost the DADHC budget \$466,000 live in the Sydney basin?

- a) How many hours of therapy for children could have been provided with this money?
90. How many DADHC employees earned more than \$200,000 last year?
91. How many DADHC employees earned between \$150,000 and \$200,000 last year?
92. How many DADHC employees earned between \$120,000 and \$150,000 last year?
93. How many DADHC employees earned between \$100,000 and \$120,000 last year?
94. How much was the entire wages bill for DADHC's 23 Executive Positions in 2006- 07, 2007-08?
95. How much did the Ministers office space at Macquarie Towers cost in 2007-08?
96. How many public relations staff does DADHC employ across all of NSW?
97. . How much did all public relations/media cost in 2007-08?
98. How much did the wages and packages for public relations staff cost in 2007-08?
99. What was DADHC's payroll tax last financial year?
100. Do any DADHC staff earn in excess of \$250,000 per year?
- a) If yes, name the positions and the salaries of all salaries in wxcess of \$250,000 per year and include their bonuses and incentives from last financial year.

### **JUSTICE WOODS COMMISSION OF INQUIRY INTO CHILD PROTECTION SERVICES**

101. How many NSW children with disabilities in total under any scheme by any name are living out of the family home and being cared for and supported by staff paid for by the State of NSW who are not foster carers or aboriginal kinship carers?
102. Does this include the house just opening at Mudgee?
103. Why did DADHC representatives refuse to answer the question directly to the Woods Special Commission of Inquiry into Child Protection Services in regard to how many children with disabilities live in supported accommodation?
104. Why did Justice James Woods have to grill the dept representatives to get a response that did not omit facts or diversions from the basic question?

### **CHILDREN WITH DISABILITIES WHO DIED IN THE CARE OF THEIR PARENTS**

105. How many of the children who died in 2006-07 and 2007-08 in NSW from neglect and/or abuse had disabilities?

106. Does DOCS contact DADHC if neglect or abuse of a child with disabilities comes to their attention so that disability services and interventions can be put into place?

a) If yes, How can it happen that a child with two services involved in their development can escape monitoring end up dead?

## **HOME AND COMMUNITY CARE SERVICES**

107. How many people aged 65 and over in NSW receive personal care services from Home and Community Care (HAAC) and what was the increase in service hours under 'Stronger Together' in 2007-08?

108. How many people aged under 65 in NSW received personal care services from HAAC and what was the increase in service hours under 'Stronger Together' in 2007-08?

109. How many people aged 65 and over in NSW receive domestic services from HAAC and what was the increase in service hours under 'Stronger Together' in 2007-08?

110. How many people aged under 65 in NSW receive domestic services from HAAC and what was the increase in service hours under 'Stronger Together' in 2007-08?

111. What is the State Commonwealth breakdown in terms of the funding of HACC?

112.6. Given the Department administers HACC what is the administration costs of the HACC program?

113. Why does the State Government not have a whole of government strategy to deal with the State's ageing population for 2007 until 2017?

## **PENSIONERS AND SENIORS**

114. Has the Minister written to the Federal government in support of pensioners having their pensions increased?

115. Has the Minister spoken to the Transport Minister in support of removing the pensioner booking fee on railway bookings?

116. Has the Minister spoken to treasury in regard to a Seniors and Pensioners Impact Statement for the 'Mini Budget'?

## **AVAILABLE HOUSES**

117. In last years budget estimates the Minister confirmed 19 vacant houses, how long has each of these houses been vacant, have any of these been sold and if so, how many and for how much?

118. Are these houses habitable for people who do not have physical disabilities?

119. Have any more Department owned houses become vacant since?

- a) If yes, what suburbs are they in?
- b) What is their market value?
- c) What are the reasons for vacancy?
- d) Where have the residents moved to?

120. What criteria does DADHC use for purchasing properties?

121. What is the tender process to renovate these purchases?

### **STRONGER TOGETHER 2007-08**

122. How much of the new money allocated from Stronger Together in 2007-08 was for each of the following state-wide services?

- a) Case management
- b) Speech pathology
- c) Physiotherapy
- d) Occupational therapy
- e) Behavioural intervention
- f) Flexible respite packages
- g) Centre based respite
- h) Accommodation supports
- i) Supported accommodation
  - j) HAAC services for people living with disabilities under 65 years of age?
  - k) HAAC services for people living with disabilities over 65 years of age
- l) Home Modifications
- m) Community Transport

### **INVESTIGATIONS OF THE CENTRE**

123. When The Centre was investigated for fraud, mistreatment of clients and other allegations that had been made about The Centre were children's services (children with disabilities) also part of this investigation?

124. If no, why not?

- a) If not shouldn't the investigation be re-opened and include Children's medical records?
- b) Shouldn't the investigations have included Police incident reports from attending domestic assaults at children's services?
- c) Shouldn't the investigations have included Police interviews with child clients?
- d) Shouldn't the investigations have included Police reports on interviews with child clients?

125. If yes, did these investigations include;

- a) Children's medical reports?
  - b) Police incident reports from attending domestic assaults at children's services?
  - c) Police interviews with child clients?
  - d) Police reports on interviews with child clients?
126. How often has The Centre, both adult and children's services been under a review of any kind in the past 10 years (please give the dates) in regard to
- a) neglect or abuse?
  - b) assault of a client?
  - c) sexual assault of a client?
  - d) child protection issues?
127. If a child client makes an allegation in regard to abuse or assault by workers, is it usual for that client to remain under the care and control of that service provider and to then transfer to adult services within the same providers network?
128. Will the Minister table the Walter Turnbull and Quovus report of their independent review of The Centre that was discussed at last years Budget Estimates?
129. How much was spent in 2007-08 on legal and professional services related to investigations?
130. Doesn't the jurisdictional 'cross ownership' of services between DOCS and DADHC often mean that neither can be viewed as 'totally responsible', thereby hiding internal systemic failures?
131. How is DADHC working on these 'cross ownership' problems in protecting children with disabilities?
132. How many children's accommodation services are currently operated by The Centre?
133. How many adults accommodation services are currently operated by The Centre?

#### **YOUNG PEOPLE IN RESIDENTIAL AGED CARE (YPIRAC)**

134. Could the Minister advise on the expenditure of joint Commonwealth/State funds under the COAG YPIRAC initiative in NSW, specifically?
135. How many young people have been assisted to move to community based supported accommodation services and the amounts expended
136. What proportion of funds available through the initiative have been devoted to assisting young people at risk of placement in residential aged care to remain living in the community; how many young people have received assistance in this manner and what region have they come from?
137. What proportion of funds available through the initiative have been devoted to delivering to assist the target group recover their health and well being through rehabilitation and

allied health services aids and equipment?

138. Can the minister provide details of the numbers of indigenous individuals who have participated in the initiative and the amount of funding made available to this group?
139. Can the minister indicate what new supported accommodation services are being developed under this initiative and the amounts expended in each case?
140. Can the minister indicate what funding is being allocated to deliver rehabilitation and allied health services, community access etc in these new services?

### **DADHC'S NEW 'EXTENDED RESPITE PACKAGE' aka BLOCKED BEDS**

141. When was the first 'extended stay' respite care package provided to a clients family, or are they still unallocated?
142. Are these 'extended stay' respite care packages time limited in the hope that the client will be returned home after 'time out' by the caregiver?
143. How many 'extended stay' respite care packages have been allocated to children/adolescence in the past 12 months?
144. How many 'extended stay' respite care packages have been allocated to adults in the past 12 months?
145. When the time runs out for an 'extended stay' respite care package and the family refuses to collect the person in respite care, is the person given a new extended respite care package or are they then listed as a blocked respite bed?
146. Aren't these extended respite packages just a mechanism to hide the amount of blocked respite care beds that are still in NSW?
147. How many of these respite care beds are currently being blocked by children/adolescence, who have been allocated DADHC's new 'extended stay' respite care packages?
148. How many respite houses are currently being blocked by a single child blocking multiple beds or the entire house?
149. How many respite houses are currently being blocked by a single adult blocking multiple beds or the entire house?
150. Are the figures for 'extended respite care packages' included in the previous answer as to how many respite care beds are currently being blocked? If not please include them.

### **CHILDREN WITH DISABILITIES AT RISK**

151. When a child is diagnosed as needing access to services because of their developmental disabilities and is also at risk of harm, how does the Memorandum of Understanding become active to make certain the child at risk is immediately allocated case management to obtain the services they need?
152. If children at risk are provided with disability supports such as early intervention isn't the exposure to extended neglect lessened?
153. What has DADHC done over the past year to implement policy changes so that children at risk are provided with an active disability service case manager/co-coordinator to monitor and coordinates services with their family and DOCS?
154. How can it happen that a child with two services involved in their development can escape monitoring?
155. How much of the DADHC budget is spent each year co-ordinating and implementing services for children in partnership with DOCS?
156. Does DADHC have supportive accommodation services for some children that are totally funded by DADHC, whether outsourced to NGO's or serviced by DADHC?

#### **CHILDREN'S ACCOMMODATION SERVICES**

157. How many NSW children with disabilities are living out of the family home in NSW and being supported by foster carers?
158. What percentage of the cost for out of home placements of children with disabilities is absorbed by DADHC and how much is absorbed by DoCS?
159. Has DOCS and DADHC been reworking the Memorandum of Understanding so that it defines the service provisions of both depts and their separate obligations and commitments to children with disabilities since giving evidence at the Woods Inquiry?
160. How many NSW children with disabilities under 7 years of age are being cared for and living in households with paid staff rather than foster carers and please name the agencies who provide this service?
  - a) How many of these children's residences are currently in Sydney and please name the agencies who provide this service?
161. How many NSW children with disabilities between the ages of 7 years of and 12 years are living in households with paid staff rather than foster carers and please name the agencies who provide this service?
162. How many NSW adolescence with disabilities are living in households with paid staff rather than foster carers?

a) How many of these children's residences are currently in Sydney and please name the agencies who provide this service?

b) How many of these children living in care/specialised accommodation are aboriginal children and please name the agencies who provide this service?

c) How many of these children living in care/specialised accommodation are from CALD backgrounds and please name the agencies who provide this service?

163. How many children live permanently in any institutions in NSW (permanent meaning for more than six months) and please name the institutions who provide this service or nursing level of care?

## **GATEKEEPERS**

DADHC now refer to the role of a case manager as one of "gatekeeper and triage", as said in a media release by Ms Keneally on 9<sup>th</sup> January 2008 and again by David Harris, the Member for Wyong in another media release on 23<sup>rd</sup> May 2008.

164. What exactly does DADHC mean by this when historically a gatekeepers job was to restrict the flow or deny admittance and triage is a process of prioritizing urgent and critical need against those who must stay waiting in the queue?

165. Is this the future direction of disability services under the move to State only funding, that only urgent or critical need will be serviced?

166. The NSW Ombudsman stated in 2004 that "families should have certainty about current and future service delivery", when will this materialise, particularly given the gatekeeper/triage approach?

167. Is the need for DADHC funded staff Tai Chi lessons a direct result or product of the need for de-stressing due to changes in policy directions that now see DADHC's employees acting as gate keepers and triage, rather than service providers and support systems?

168. How does the Gatekeeper and Triage approach strengthen families?

## **WAGES AND STAFF COSTS IN 2007-08**

169. What was the air travel bill for DADHC's top 23 executives in 2006-07 2007-08?

170. What was the cost of hire cars and taxis for DADHC's top 23 executives in 2007-08

171. Were any payments made to top executives not included in wages (such as performance bonus, allowances, car costs) and if so what were these for and how much in total did they cost in the years 2006-07 and 2007-08?

172. How many middle management staff does DADHC employ?

173. How much was the entire wage bill in 2007-08 for middle management?

## **COSTINGS**

174. Was there a budget blow out of the budget for public relations in 2007-08?

175. How much did DADHC contribute towards World Youth Day?

176. Please break down the expenditure costs?

177. What extra costs for World Youth Day were absorbed by the DADHC budget?

178. How much does DADHC pay for Ministerial office space?

179. How much did DADHC pay for rental space combined for all office space across NSW in 2006-07 and 2007-08?

180. What is the annual cost to retrain people who have been moved to live in new and unfamiliar locations to access the community for work, social and recreational activities?

## **POLICE CHECKS**

181. When will all Homecare staff undergo police checks – including those who commenced employment PRIOR to the introduction of police check policy?

182. Why have all staff that commenced employment prior to police check policy not been subject to police checks thus far?

183. Isn't this a direct flouting of the law in relation to children and vulnerable people?

184. Are families who receive Homecare services always informed that they have staff working with their children who are not police checked if this is the case?

185. Are all DAHC staff who come face-to-face with clients currently all police checked?

a) If not please explain why?

b) Isn't this firmly entrenched policy for NGO's

## **STAFF CONFERENCE**

186. How many staff attending the June all-expenses-paid weeklong conference at Homebush Bay

187. Was attendance at evening presentations mandatory?

a) How many of the 269 people who were accommodated at the Novotel in Homebush Bay attended each evening session?

188. Were there other costs relating to this conference such as travel for staff.

189. Who paid travel or fees to conference presenters and how much were these costs?

a) How much were presenters at this conference paid?

b) How much was the presenters travel bill?

c) Were family presenters paid?

190. Were these costs separate or inclusive of the \$466,000 bill that the previous Minister admitted to?

191. How much was the total all up expenditure inclusive of all costs for this 5 days conference?

a) How many hours of speech therapy for children could have been provided with this money?

b) How many hours of speech occupational therapy for children could have been provided with this amount of money?

c) How many hours of speech physiotherapy for children could have been provided with this amount of money?

d) How many hours of early intervention for children could have been provided with this money?

d) How many hours of in home respite supports could have been provided for this amount of money?

## **APPROVALS FOR CLOSING SERVICES**

192. Do Therapists/Caseworkers need to get the agreement of the person requiring support if possible or families/carers involved in their care prior to closing a service?

193. If so, why do carers say this not happening?

194. Are Caseworkers/Therapists instructed to close referrals if they have exceeded a certain timeframe rather than successful outcomes?

195. How does closing referrals in this manner strengthen families?

## **FEEES FOR SERVICE**

196. How much of a persons disability pension is charged as a fee for adult respite care?

197. Is this an assumption by DADHC that while in respite the persons rent, payments and charges for their day-to-day life cease to exist?
198. How does a family who live on carers payment afford this fee from the family income when the income is below poverty level existence?
199. Do these charges mean that the families who live and care in poverty are less likely to access centre based respite care?
200. Is the not-for-profit sector only funded at 80% so have to charge these fees to be viable?
201. How do these fees for the poor strengthen families?

### **REHABILITATION SERVICES**

202. How many elderly patients in need of rehabilitation were returned home to an ageing spouse in 2007-08 without intensive rehabilitation programs?
- a) How many aging spouses were instead given inadequate to need HAAC services?
- b) How many ageing spouses failed to cope adequately and returned their spouse to hospital?

### **COMPLAINTS**

203. How many complaints were lodged in 2007-08?
204. Of these complaints in how many were in regard to aged care services?
205. How many were in regard to disability services?
206. How many complaints were regional?
207. How many complaints were metropolitan?
208. How many complaints were in regard to lack of access to services?
209. How many complains were in regard to children's services?
210. How many complaints were in regard to reductions in HAAC services?

### **NEW MONEY FOR SERVICES**

211. What percentage of the cost of these services (excepting Home Modifications) were for face to face services with the client?

- a) Case management
- b) Speech pathology
- c) Physiotherapy
- d) Occupational therapy
- e) Behavioural intervention
- f) Flexible respite packages
- g) Centre based respite
- h) Accommodation supports
- i) Supported accommodation
- j) HAAC services for people living with disabilities under 65 years of age?
- k) HAAC services for people living with disabilities over 65 years of age?
- l) Home Modifications

212. What percentage of the costs of these services was for paperwork/ bureaucracy?

213. What was the travel expenses bill for frontline staff to deliver services across NSW?

- a) Speech pathology
- b) physiotherapy
- c) occupational therapy
- d) behavioural intervention

214. What was the travel expenses bill for frontline staff to deliver services across NSW for HAAC services?

## **TRANSPARENCY WITH FAMILIES AND PEOPLE WITH DISABILITIES**

215. Does DAHC have an open and transparent eligibility determination and prioritisation procedure for accessing disability services?

216. If yes what are these eligibility determinations and how does the dept ensure transparency?

217. Are all entry points visible, and if not what is the dept doing to change this?

218. What is DADHC doing to improve regional access?

219. How does DADHC work with people with disabilities and/or their families to establish appropriate service outcomes and measures of effectiveness of the support they have in place that are measurable and meaningful to the individuals involved?

220. Do families/caregivers/persons needing services have input into these assessments as to whether the service has delivered favourable outcomes?

221. What is DADHC doing to develop a continuum of services based on a life-course approach?

222. What is DADHC doing to develop packages that offer choices to people with disabilities and/or their families?

223. How does lack of transparency strengthen families?

### **BOARDING HOUSES**

224. How many complaints were received by DADHC by clients in licensed and unlicensed boarding houses?

225. How many inspections did the Department undertake of boarding Houses in the past twelve months?

226. What is the current status of the new draft legislation of the Youth and Community Services Act 1973 that is much needed in improving the monitoring the standard of care in Licensed Residential Centres (boarding houses) and when will this be introduced to the Parliament?

### **Weemala**

227. What is happening with the slow to recover program for those affect by acquired brain injury?

### **The Accommodation and Respite Branch**

228. At what point does a block bed cease becoming temporarily unavailable?

229. How many people in NSW are waiting for respite?

230. How does the Department prepare planning data for Respite and Supported accommodation

231. How is eligibility assessed??

232. How many are on that list?

233. When did your government stop taking waiting lists for supported accommodation and respite?

234. How are priorities for care set?

235. What are the methods to place resources on the basis of priority?

236. Are vacancies being declared in an open and accountable way so that families and people with disabilities can see how they are progressing toward the allocation of an accommodation place?

237. Is there an average length of time between vacancies becoming available and when they are filled?

238. Could you please supply a copy of the state-wide priority accommodation register?

239. Is the proposed redevelopment of three institutions (Lachlan, Peat Island and Grosvenor) under the Stronger Together plan a breach of the Disability ?

### **Advocacy**

240. What is the status of the Advocacy and Information review that commenced 5 years ago in 2003?

241. Is the Minister sitting on a report in relation to this review.

242. When was the NSW Advocacy review completed?

243. When will it finally be released?

244. What are the findings in relation to shortcomings of carer advocacy?

245. What were the findings in regard to state-wide disability family advocacy and its accessibility to all?

246. Will the Minister table the report?

### **Transition to Work and Day Programs**

247. How many people have transitioned to work under the transition to work program in 2007-08?

248. How many people were redirected into community participation programmes in 2007-08

### **Quality management and Reporting**

249. Has a consultancy been engaged to advise the department on quality management and reporting?

250. Could you provide a copy of that report?

251. Why wasn't there consultation with the sector?

252. What are the measures are in place to ensure consistency?

### **MEDIA RELEASES**

*Release Date: 11 January 2008*

Homes for intellectually disabled people in the Camden area

253. How many of the six new group homes in Western Sydney, such as those being established at Ellis Lane, Grasmere, Theresa Park, Catherine Fields, Cobbity and Kentlyn, are to provide accommodation for people from this immediate area?
- a) How many clients are or will be housed from further away than 15 km?
  - b) How many clients from families in the Macarthur region, the Camden or Wollondilly regions have been accommodated under Stronger Together?
  - c) How many clients will be sent across from Sutherland, or the inner west?

*Media release dated 19/10/07*

254. The previous Minister stated she would not waver in her demand that the Federal government match the Stronger Together funding. Is this still the position taken by NSW now there has been a change from a Liberal to Labor Federal Government, if not please explain this change of heart?

*Media Release dated 08/11/07*

The announcement of an Aged Care Institution where the Minister said quote “that NSW had to fill the gap left by the previous Federal government”.

255. Why does this gap in Disability Aged Care that Minister blamed on the previous Federal government still exist under a Federal Labor government, but without objection?

256. Will the Minister explain this anomaly?

*Media Release dated 3rd June 2008*

\$460.9m for ageing and disability services in Western Sydney

257. How much of that announcement was new money?
258. How much of that announcement was recurrent expenditure from past years?
259. How much of the new money was for children’s services?
260. How much of the new money was for disability services?
261. How much of that new money was for aged care services?”
262. It was stated that “We have closed 11 large residential centres” in NSW – please name the institutions that were closed, the dates of closures and where the residents were moved to?
263. Were these closures were for private large residences or ones owned or operated by the NSW government?

*Media Release dated 3 June 2008*

\$821 million for ageing and disability services in rural and regional NSW

264. How much of that announcement was new money for 2008-09?

265. How much of that new money was for the Northern Region?

266. How much of that new money was for the Hunter Region?

267. How much of that new money was for the Western Region?

268. How much of that new money was for Southern Region?

*Media Release dated 3rd June 2008*

\$243.2 million for Hunter ageing and disability services

269. How much of that announcement was new money for 2008-09?

270. How much of this announcements money was also included in the announcement of \$821 million on the same day for ageing and disability services in rural and regional NSW?

*Media release 3rd June 2008*

\$75.8 million for ageing and disability services on the Central Coast

Quote "Older people, people with a disability, their families and carers living on the Central Coast are set to benefit from the Iemma Government's allocation of an estimated \$75.8 million to fund support services and programs in the region in 2008/09"

271. How much of that announcement was new money?

272. How many residents of the Central Coast with disabilities will benefit from the two major big spend projects of specialist disability accommodation?

*Media Release dated 23rd May 2008*

"David Harris, Labor Member for Wyong, said,

"Under Stronger Together the Iemma Government committed to redeveloping or closing large residential centres, and creating new liveable communities with appropriate accommodation,"

273. How many large-scale facilities (more than 20 beds) are being built or have proposals being developed to build over the next five years?

274. How many DADHC institutions are going to remain/be upgraded to continue to service people in large residential settings?

275. How many large residential government run institutions will be closed without replacement and when?

## CARERS

276. What is the current average turn-around in accessing a Caseworker if a family requests access to one?
277. Does NSW keep statistics for primary carer suicide or would they be hidden amongst suicide statistics for mental illness / depression?
- a) Will the Minister ask the coroner to collect this information for statistical purposes?
278. When a primary carer asks for assistance with the person they care for because of clinical depression, what is the DADHC's protocol for offering support?
279. Is there a proactive strategy to avoid family crisis and can the Minister describe this process?
280. To receive intensive assistance must carers first prove clinical depression?
281. How long does it take from first notification to DADHC of clinical depression for intensive support services to be provided and implemented?
282. How many primary carers attempted suicide last year?
- a) If these attempted suicide statistics are not collected as data, does the Minister agree that the care role should be listed as relevant under data collection for statistical purposes on both attempted and successful suicide, given the release of major reports into carer wellbeing?
283. As it is estimated that unpaid family carers and friends provide 93% of all disability services how does DADHC regularly include their input in policy development?
284. How many primary carers of people with severe and profound disabilities are on the Ministerial Advisory Council?
285. What are you doing to change the way primary carers are utilised in NSW given the fact that carers currently have fewer formal rights than the people to whom they provide unpaid assistance?
286. Is NSW reviewing legislation to ensure that primary carers have a rights based framework to protect their interests or meet their role-related needs?
- a. If not could the Minister please explain why not?
287. Does the government agree that Carers Advisory Council, made up of elected primary carers might be a step towards some kind of social equity?
288. Has primary caring become a no choice policy under the NSW governments 'Stronger Together'?

289. If not, please explain the process of how a primary carer who so chooses can move away from providing 24/7 care and support in NSW?
290. What is NSW doing to ensure that Primary Carers of adults who work are able to keep their income given that many are forced to pay for the cost of care directly out of their already taxed wages?
291. When will the Companion Card be rolled out across the State?

## **SCORING PEOPLE**

292. Is it true that DADHC use a scoring system called a ‘priority assessment tool’ to prioritise service allocations?
293. If so are people “scored” without their knowledge?
294. What scores are given for the following?
- a) Serious illness or death within family 12 months ago
  - b) Serious illness or death within family 13 months ago
  - c) Separation or divorce
  - d) Disabled sibling
  - e) Terminally ill close family member
  - f) Carer illness
  - g) Carer over 70
  - h) Socially inappropriate behaviours
  - i) Client prone to falling or bumping
  - k) Client lifting /transferring causes the family physical strain
  - l) Client requires assistance during the night
  - m) Likely breakdown of family within 12 months
  - n) A member of the immediate family has ongoing health problems
295. If the last question (n) is answered in the affirmative do DADHC require a medical certificate to prove this rather than taking the carer at their word?
296. Does the person with a disability or carer have any input into the scoring process?
297. Are carer’s informed that they are “scored” in this manner?
298. What score gets you access to services and support?
299. Who does the “scoring” and how do they estimate that a family is at risk of breakdown within 12 months?
300. Are staff who do the scoring familiar enough with the family to qualify them to answer such intimate and private questions about a family?

301. Does the Minister agree that some families may be offended with such a breach of privacy, particularly as they are not aware that such information is being recorded about them?
302. How many families in 2007-08 were informed by the NSW Ombudsman that the Director General of DADHC had written to The Ombudsman stating that a complaint had been resolved when the family disputed this resolution?

### **DADHC's DRAFT POLICY MAINTAINING RESPITE CAPACITY**

303. What are the ramifications of the implementation of this policy to both the person in need of care and the family who supports them?
304. Is one independent member on a panel deciding whether needs are going to be met by a placement or the suitability of an allocated placement enough to show transparency?
305. What makes the Minister so certain the Guardianship Tribunal would sanction this abuse of their independence and their powers in regard to removing guardianship rights to non-compliant parents?
306. How does this policy strengthen families in crisis, the supposed underpinning of 'Stronger Together'?

### **DADHC's DRAFT ACCOMMODATION PAPER**

307. Did DADHC staff write this policy or was it outsourced?
308. Who signed off on this policy?
309. How much money did DADHC's policy division cost including wages and outsourced contractual agreements in 2006-07 2008-09?
310. Isn't this vacancy management system a denial of the right of choice, for the person with a disability and their family?
- Does this policy mean a person from Mona Vale can be sent anywhere within 6,228 sq km and still be considered to be living in their community or region?
  - Is it true that under this policy a person with a disability who grew up in and has strong social ties and support networks in the Tweed, or Coffs Harbour or the Great Lakes, could be sent to Narrabri or the Moree Plains or any community within 140,353 sq kms to live and still be considered to be living in their community or region?
  - What about families from Labor heartland such as Wollongong? Under this policy their sons or daughters could be sent to Cooma or anywhere really within a 59,116 sq km area to live couldn't they?
  - Is this what your government calls 'Stronger Together'?

311. How does this policy take into account the value of human relationships, the value of community and the value of family to a persons wellbeing?
312. In DADHC's recently released draft accommodation paper does it say that "Supported Accommodation will only be considered after all other support options have been exhausted?
- a. Can the Minister please explain how this will work when it often takes years of battle to obtain each and every service offered, so to exhaust the system could take a lifetime?
313. It then says that "This is to recognise that Supported Accommodation is part of a continuum of support, and all other reasonable options should be attempted before considering supported accommodation", but nowhere does it define 'reasonable', so I ask you Minister could you please define what exactly do you mean by 'reasonable'?
314. Is this policy demanding that families are to have no choices at all as to whether they will provide ongoing care no matter the level of care required?
315. Isn't this a violation of human rights, to demand no say in the direction of your own life, whether you are a person with a disability or a carer?
316. What percentage of primary carers are sole parents by the time their son or daughter are adults?
317. What percentage of primary carers do so in poverty?
318. How does this policy place intrinsic human value on people with disabilities who are in need of assistance?
319. How does the Minister foresee the Lachlan Centre working in the best interest of the person requiring care, when large groups of people with complex and challenging behaviours are all confined to one site?
- a. Doesn't this facility undermine the spirit of the Disability Services Act and the Declaration of Human Rights for People with Disabilities?
320. Doesn't this policy remove any ability for people with disabilities or/and their families to forward plan their lives?
321. Isn't the NSW Disability Services Act is based on the premise that people with disabilities should be supported to access the same life choices as people without disabilities of the same age?
322. At age 18, is a person without disability considered the responsibility of their family?
323. What is DADHC doing to plan for people with disabilities that offer a range of options rather than dictatorial policy that allows only minimal support until the worst case scenario happens?

324. Your documents say the accommodation register will not be used to manage or estimate future demand, so how is the Minister proposing to plan for the future?
325. Why is the Minister turning his back the Price Waterhouse Coopers detailed assessment of future demand for disability services that DADHC itself commissioned?
326. How much did the Price Waterhouse Coopers detailed assessment cost?
327. What was the outcome of the analysis of the need for more respite and accommodation services both now in the next decade?
328. How many thousands of accommodation places did the Price Waterhouse Coopers report say was needed?
329. How does this policy strengthen families?
330. Could the Minister make a copy of the Price Waterhouse Coopers report available?

## **BUDGET ALLOCATIONS**

331. How much money was allocated from the annual DADHC budget for each of the following services in 2006-07 and 2007-08?
- Case management
  - Speech pathology
  - Physiotherapy
  - Occupational therapy
  - Behavioural intervention
  - Flexible respite packages
  - Centre based respite
  - Accommodation supports
  - Supported accommodation
  - HAAC services for people living with disabilities under 65 years of age?
332. What are the outcomes on studies in regard to therapy services for children?
- In regard to life outcomes
  - In service costs across the life continuums
333. Are greater levels of investment in care required in the adult years because of lack of investment in the formative years that leads to the person requiring support not maximising their abilities and potential?

## **STAFF**

334. Are Part-time and casual staffs still working almost the equivalent hours as full-time staff?
- What did this cost in 2007-08?

335. Were there costs blowouts in the projected costs of administration and if so how much in dollar terms?
336. Has the entry level of new staff been lowered to enable vacancies to be filled but are failing to up-skill these staff through training and coaching?
337. How many hours on average are Network Managers doing in overtime per (an average across the state)?
338. Has DADHC been able to overcome the fact that close to 70% of staff were not having reviews and feedback sessions with their manager to discuss their performance and expectations?
339. What percentage of disability expenditure in 2006-07 and 2007-08 was allocated towards administrative costs?
340. Has DADHC staff undergone skills training from the dept of corrective services?
341. How much did this cost?
342. Was this corrective services training only provided to staff who have consistent contact with people coming from corrective services or was this training provided as general skills development for people who work with people with disabilities?
343. How many staff has had this training and what positions are they employed in?

### **NATIONAL DISABILITY AGREEMENT**

344. Bill Shorten stated “The Government will develop a National Disability Strategy aimed at improving economic participation, social inclusion and wellbeing for people with disability, their families and carers”, when will these negotiations be finalised?
345. Under the National Disability Agreement that is to replace the CSTDA will there be a guarantee of services for people with disabilities?
346. What is the perceived advantage to our elderly citizens of all services coming under Federal control?
347. Will the Federal government finance aged care service but still expect NSW to be responsible for delivering ‘in community’ aged care services?
348. How will the delivery of in-home support be monitored?
349. Aged care accommodation services are currently close to fully funded. In NSW there are between 42,000 and 50,000 accommodation beds for our elderly citizens while disability services offers fewer than 8,000 places for 232,000 eligible people who fall into the CSTDA target group. Can the Minister explain the advantage to people living with disabilities in NSW for the sole responsibility for costs of social supports, accommodation supports, and respite services lying with a poorly funded NSW Disability Support System?

350. Can the Minister explain how, given the statistics, that the average age a person entering residential aged care currently stands at 82 years of age, that the Federal government was able to convince the NSW government that NSW should have sole responsibility at this time for its disabled citizens given the crisis in aged care is predicted in four decades, not the immediate future?
351. Can the Minister explain his convictions that this sole funding cost shift to NSW government support system will benefit our disabled citizens and carers?
352. During Federal negotiations prior to last years Federal elections, NSW was spouting the Neil Warren report that said that Australian intergovernmental fiscal arrangements are characterized by a very high fiscal imbalance, so how can the transfer of accountability from the Feds, enhance services to the States most vulnerable populations?
353. As the Federal Government collects 80% of taxation revenue while being responsible for 54% of own-purpose spending, while the States collect around 16% of tax revenue while being responsible for around 40% of own purpose spending, where will NSW get the money needed for equitable disability services?
- a) Exactly how much money has been offered in SSP payments to NSW and what are they expected to cover?
  - b) Will any of these SSP payments be quarantined just for Disability services?
  - c) If not where does this leave NSW vulnerable people who are already suffering from chronic under-funding?
354. What is the Ministers response to the fact that the Rudd Government has publicly stated last year that it plans to move towards population-based benchmarks for funding Disability Services in 2011?
355. Is DADHC working towards establishing the population-based benchmark funding model of service delivery that the Rudd government has promised will start in 2011?
356. Did the Rudd Government outline the projected costs to NSW of population based benchmarks for funding disability Services at today's estimates or forward estimates to the 2011 promised start date before NSW agreed to work towards taking sole responsibility?
357. Who has/will be appointed to do the strategic planning and modelling for this move towards population-based benchmarks for funding disability services for NSW in 2011?
358. How will accountability for specialist disability services be measured?
359. What are the projected costs for population based benchmarks for funding Disability Services for NSW by the time 2011, the date cited by the Rudd government to introduce population based benchmarks rolls around?
360. What has the Rudd government offered to NSW to assist with these projected skyrocketing costs?

361. How will NSW ensure that people with disabilities and Families receiving HACC in home care support will have seamless services under this transition to state funded services?
362. How will aged carers of people with disabilities whose programs such as Aged Parent carer respite program that are funded and managed by the Commonwealth be affected by these changes?
363. How will growth funding for unmet need be addressed if direct payments do not match Population Based Benchmark Funding criteria?
364. Why are the states allowing the Commonwealth to abandon People With Disabilities and their families to poorly serviced state funded services that denies them their Constitutional Rights under Commonwealth Law?  
i.e. the freedom to move interstate and take services with them as they do in aged care
365. Hasn't the NSW government rolled over on families and people with disabilities who have been fighting for these rights with the Commonwealth by asking that the Commonwealth take full responsibility at least for adult services that would allow supports to be transferable across state boundaries?

#### **VETERANS SUPPORTS**

366. Has NSW entered into an agreement with the Commonwealth to take over Veterans services?
367. If yes, why have we exposed NSW taxpayers to a Commonwealth obligation that will leave our already limited capacity ready to implode?
368. What financial incentives were offered to NSW by the Commonwealth?
369. How many current servicemen or women have NSW taxpayers been exposed to providing services for over the next decade?
370. Has NSW agreed to guarantee veterans the services they need given that under the Commonwealth arrangement there was an inbuilt guaranteed of an entitlement to service?
371. What will be NSW's immediate exposure be in dollar terms and will this mean that current difficulties in receiving support are estimated to blow out of control over the next decade?
372. What financial planning and funding growth has NSW agreed to with the Commonwealth in the event of war?
373. Did NSW look at the statistics for Vietnam Veterans requiring services over the past 40 years to forward estimate projections of potential exposure to costs before agreeing to take over all future veterans disability supports and services?
374. What were these projected costs based on?

375. How many face-to-face hours for in home support are projected as being necessary for Veterans in the next decade?
376. How much additional funding will be required for veteran's home modifications?
377. Will Veterans services be run separate to Disability Services to allow veterans their own individualized entry points or will they be jumping onto the same queues as everybody else?
378. Will NSW be exposed to the costs for servicemen and women currently mildly incapacitated who as yet are not receiving services from the Commonwealth but will as they reach their middle years because of service related injury?
- a) If yes, what are the projected costs?
379. Has a separate agreement been brokered in the event that Australians are sent to fight under our flag in the event of peacekeeping and massive casualties arise?
380. Will this cost shift from the Commonwealth expose our veterans to the same service system that is unable to react adequately to unmet need?
381. Why has NSW agreed to take on this Commonwealth obligation?
382. Have Veterans and Servicepersons groups been extensively canvassed in regard to their opinion of being sent into a second rate program?

## **INSTITUTIONS**

### **Residential Age Care**

383. Why is NSW building an aged care facility for older people with disabilities when clearly this comes under the auspice of aged care and should be Federally funded and maintained?
- a) What will be the criteria for entrance to this age care facility?
- b) How will age related disability be assessed as differing to cognitive impairment?
- c) Could we have access to the classification studies, scope and assessment tools that have been developed to assess the need for residential aged care in a population that has cognitive disability?

### **Clusters**

The additional cluster that is to be built to house 20 of Peat Islands younger residents, will be built on a pocket-handkerchief site, opposite a Coles supermarket, near a school and a 3am licensed hotel leaving the surrounding streets are like a car park.

393. Has an assessment of the probable psychological ramifications to the residents confined to such an environment been undertaken, given that the targeted residents are used to the freedom of Peat Island?
- a) If yes what was the result of this assessment?
- b) If yes, will the Minister release the assessment?
- c) If not, why has this environmental and psychological assessment not taken place considering

the vulnerability of these residents?

394. Do the stakeholders (family and friends) object to the position of the current housing site?

395. Will Peat Island be sold and if yes, what is its estimated value of Peat Island?

a) Which dept will benefit from the sale?

396. Isn't replacing one institution with another in direct defiance of the spirit of NSW Disability Services act and the rhetoric of closing institutions for community living?

397. What is the opinion of the NSW Ministers Advisory Council in regard to the building of new residential institutions in NSW?

### **Institution - Rydalmere**

398. How many residents currently reside at Rydalmere?

399. When was the last placement of a client in the Rydalmere accommodation services?

400. When will the residents of Rydalmere accommodation services, be devolved and supported to live in community settings?

401. How many hours each month (as an average figure) do residents of Rydalmere leave the site and participate within the broader community?

402. What day programs are provided for residents of Rydalmere and how many hours each week are the residents given access to these programs?

403. How many residents gain access on a regular basis to day programs?

a) Are they off site – in the community?

404. How many vehicles to transport the residents of Rydalmere and Lachlan are available on a daily basis?

405. Is it a breach of the Disability Services Act with the proposed redevelopment of three institutions (Lachlan, Peat Island and Grosvenor) under the Stronger Together plan?

### **Grosvenor**

406. Why is it costing \$7.7 million to provide just 30 beds at the former Grosvenor site, given that this equates to \$256,000 per bed?

407. How many 5-bedroom houses could have been supplied in a community setting for \$7.7 million dollars?

408. How long have the permanent residents who were blocking the former Grosvenor site been living in respite?

409. Will there still be both an adult's house and a children's house on site?

410. Were the people who lived in Grosvenor regularly accessing the community?

- a) If yes, how many hours per month was the average community access?
- b) Will the permanent residents of Grosvenor have access to offsite day programs, and if so how many days per week?

## **ASSETS, ACQUISITIONS AND SALES**

411. In last years budget estimates the Minister confirmed 19 vacant houses, is this still the number vacant”

- a) What is the address of each of these vacant houses, whether sold or not?

412. Which assets are currently leased out to other services or private entities and what are the locations, the lessee’s details, the value of each property and the negotiated terms of the lease?

- a) What are the addresses of all leased properties?
- b) What are the reasons for leasing assets that could be used for services?
- c) What is the total value of assets that have been leased?

413. Are any of these assets vacant land and if so what are the locations and the value of each?

414. What is the total value of assets that have been sold in the past 5 years?

415. What is the total value of DADHC asset acquisition in the past 5 years and how many properties were acquired and in which town or suburb was each property purchased?

416. How many DADHC owned properties in total have been sold in the last 5 years and in which town or suburb was each property?

417. Who purchased each of these properties sold and how much was paid for each property?

418. What are the addresses of these properties?

- a) How many people have been displaced by these sales?
- b) How many of these displaced people have been permanently rehoused in a different community or in less valuable property?
- c) How many of these people are currently living in temporary accommodation or blocking respite beds?

## **NURSING CARE RESPITE**

419. How many-funded 24 hour nursing care days for out of home respite was provided by DADHC in either DADHC run facilities or DADHC funded facilities in the year 2006/07?
420. How many families benefited from these nursing care respite days and the average allocation per family in 2007/07?
421. How many high care nursing beds does DADHC permanently fund at present in NSW?
422. Has Nardy House been included in this number?
423. How many clients were given access to centre based nursing care respite?
424. How many clients are eligible for centre based nursing care respite, children and adult services?
425. How many applications/verbal requests for nursing level care clients have been received but not granted in 2006-07 and 2007-08?
426. How many clients in need of nursing level respite care have made enquiries in regard to Nardy House but were;
- a) denied access while fitting the criteria?
  - b) sent a daunting 60 odd page form and did not fill it out
  - c) referred elsewhere
  - d) How many clients were approved for respite care in Nardy House?
427. How many clients have lived permanently (more than 6 months) in nursing care respite beds in NSW?
- a)How many are children?
428. How many adults are currently blocking nursing level respite care beds or have an extended respite package in a nursing level respite bed and name these units?
429. How many children are currently blocking nursing level respite care beds or have an extended respite package in a nursing level respite bed and name these units?

## **CHILDREN**

430. How many children respite care beds are in NSW?
431. How many respite beds are currently being blocked or have an extended respite package by children including multiple bed blockages by a single child?
432. What is the longest time a single child/adolescent has blocked a respite bed?
433. What is the longest time in months or years that a single child/adolescent has blocked an entire respite house?

434. What is the protocol in transferring from children's (DOCs) to adults services (DADHC)?
435. If a young person makes allegations in children's services against a service provider/staff, would DADHC leave that young person with the same service provider for their adult services?
436. How long does the transfer process from children's services to adult services take and what is the protocol?
437. Would the young adult, if not attending school, have the opportunity to participate in day programs suitable to their intellectual capacity while the transfer takes place?

## **NSW ASSESSMENT TOOL/ DAY PROGRAMS**

### Ageing services

438. Will all clients continue to access day programs as they age?
439. What are the proposals for equitable access to older people with disability to age appropriate day programs who are not currently eligible because of state/federal cost shifting?
440. What was the increased funding expenditure under the Stronger Together program for the year 2006/07 in the following Stronger Together programs:
- a) Strengthening Families
  - b) Enhanced supports for parents and other carers
  - c) Family Support programs
  - d) Information kits and peer support trials
  - e) Promoting Community Inclusion
  - f) Expand post school programs
  - g) Increased number and range of day programs
  - h) Expanding the options for specialist support
  - i) Disability Housing and Support Initiative
  - j) Improving specialist care quality
  - k) Improving system capabilities
  - l) Training and traineeships
  - m) Service purchasing and benchmarking reform
  - n) Small residence redevelopment and planning

### **Community Participation Funding Bands**

441. How many people who were assessed disagreed with the assessment in 2007 –08?
442. Were the mechanisms available to appeal for reassessment in 2007 –08?
443. How many people were re-assessed in 2007 –08?
444. How many people were given higher funding bands on reassessment in 2007 –08?

445. How can clients and their family be involved in the appeal process?
446. What is the time frame between before application to appeal and the reassessment?
447. What is the time frame between between assessment process and the decision?
448. What is the time frame between the decision and advisement of passing the information to the client/family?

### **Review of assessment tool**

The assessment tool was going to be reviewed due to loaded point scores based on physical disabilities having far greater scores than cognitive impairment, mental illness, multiple disabilities and challenging behaviours.

449. Have the inconsistencies across the entire tool been reviewed and changed?
450. If the review has taken place, is the tool now working with equity across disability types?
- a) If the review has taken place who did the review?
- b) If the review has not taken place, are Service Providers for people with extremely high support needs, including behavioural support needs still left with economic disadvantage or if not able to carry the fiscal disadvantage leaving the client with less than equitable care?

### **For funding bands for Community participation**

In last years budget estimates answers it was repeated that behaviour was not a disability type to questions of where the points are awarded that complete a picture of the need for higher funding bands.

451. If challenging behaviours are not assessed extremely highly within the disability rating for this tool, then why is NSW building an institution where the overarching criteria for institutionisation of the person with a disability is challenging behaviours associated with a variety of disability types?
- a) Doesn't the above question dispute the assessment tools contention that challenging behaviours are less disabling than the primary disability and therefore are scored using minor point allocations?
- b) Doesn't the tool fail if I cannot load the score for these behaviours that can be so disabling that DADHC is planning to remove some people from the community because of these associated behaviours?

452. How does the assessment tool grade these associated behaviours that can disable the ability for social participation within a group far more than most disabilities that have a 'type'?
- a) Give the scores that would be given to three clients in the section of the tool that gives the major point score in Part 1, Part 2, Part 3 and Part 4;
    - i) moderate cognitive disability with aggressive challenging behaviours
    - ii) severe cerebral palsy and moderate cognitive disability
    - iii) moderate cognitive disability and unstable schizophrenia
453. Would this tool still load the cerebral palsy client with the greater score because they are unable to do domestic tasks and personal self care tasks?
454. How does the tool score clients who are able to perform functioning tasks but will often refuse not because of associated behaviours or mental illness?
455. Give a comparison of scores that would be given to three clients in the section of the tool that gives the next highest point score for;
- i) moderate cognitive disability with aggressive challenging behaviours
  - ii) severe cerebral palsy and moderate intellectual disability
  - iii) moderate cognitive disability and unstable schizophrenia
456. In reassessing people in 2007-08 how many applicants were re-assessed for the highest funding band?
- a) How many applicants were instead provided with interim funding?
  - b) How long does this interim funding last?
  - c) When the interim funding is completed, what provisions are then/will then be made for the client?
457. Please supply a copy of the explanation of the categories of the funding tool?
458. How are the assessment scores analysed?
- a) Could a copy of the analysis tool be supplied?
  - b) Could we have a copy of all of the studies including the 'Costing and Classification Study' developed by Wollongong University by Kathy Eager and any other study that used in reaching the classification of funding bands?
459. Please supply an explanation on how the decisions are reached for a higher funding band?
460. Are transition to work programs separate programs to community participation programs or can they be rolled together for the convenience of the service provider?
- a) If separate, is there a penalty for service providers who do not run distinctly separate programs for these two separate cohorts?

### **FLEXIBLE RESPITE PACKAGES**

461. How do carers apply for flexible respite packages, are they all done through Respite Intake Allocation Panel (RIAP)?

462. If they are successful in gaining a flexible respite package (of any size) are they automatically excluded from applying for vacation care for their child?
463. How many hours per week is the average flexible package?
- a) How many of the flexible respite packages have had to be outsourced due to a lack of staff in the NGO sector?
  - b) How much does this out sourcing deplete in respite hours the value in flexible respite packages?
  - c) How much per hour does the average cost escalate when staff has to be outsourced?
  - d) What is DADHC intending to do about this depletion of 'real time out' for carers because of staff shortages in the NGO sector?
  - e) How much of this staffing level problem is because of lower wages for the SACS award than the award DADHC staff work under?
  - f) Would you supply a comparison of the two different awards?
464. Doesn't the sometimes rather onerous fee charged for some flexible respite care packages often exclude the very carers who live the hardest lives, those on carer payment, or low incomes?
- a) Is there a way to exclude being charged this payment?
  - b) If yes, please describe the process
  - c) If not, why not?
465. On what date did the Federal government release funding to NSW for aging carers centre based respite?
- a) Have all of the service providers who have set up respite houses ready to take clients had the funding released from the NSW government?
  - b) If yes, on what date was this funding released?
  - c) If not, why not and when will you be releasing this money so that respite can commence?

## **LOST RESPITE HOURS**

466. Has the permanent respite resident of more than 8 years in the Wheeler Heights respite care unit been moved to supported accommodation?
467. How many respite hours were lost to carers due to blocked beds or extended respite care packages statewide in 2007-08

468. How many families had more than one respite allocation cancelled in 2007 -08 because of blocked beds or extended respite care packages in their allocated respite facility?
469. In relation to government and non-government respite beds for people with disabilities as at 30 June 2008:
- How many of adult beds were there in NSW?
  - How many of these beds were not open between 9.00 am to 3.00 pm, unless it was an emergency.
  - How many of these beds were available less than seven days a week, 52 weeks a year?

### **ACCOMMODATION SUPPORTS**

470. When did DADHC commission Price Waterhouse Cooper to look at unmet need in accommodation and respite services in NSW?
- What was the scope of the report?
  - What forward projection of unmet need for accommodation did the report cover?
  - What was the immediate need for accommodation services?
  - What was the immediate need for centre-based respite?
  - Was flexible respite need looked at and if so what was immediate need?
  - Given the extent of unmet need by AIHW data, let alone a complex report by Price Waterhouse Cooper how was the 'Stronger Together' figures decided upon?
  - Have the Federal Government a copy of this report?
  - What was the extent of unmet need for accommodation services and respite services projected to be after ten years from the reports completion?
471. How does the NSW project meeting this need without Federal Funds?
472. How many clients who have been 'accommodated' under 'Stronger Together' have been re-accommodated to a different facility?
473. How many people under stronger together have changed locations for their accommodation service?
474. How many clients in NSW who live in accommodation services have overnight staffed supported accommodation services?
475. How many targeted accommodation supports clients for 'Stronger Together' in 2006-07 and 2007-08 were placed in dept of housing accommodation?
476. How many clients who live in accommodation services in NSW have 'drop in' services?
477. How many NSW supported accommodation clients who have accessed supported accommodation services under 'Stronger Together' have accessed these services directly from the parental home without first being relinquished or blocking a respite bed?

478. How many NSW clients who have accessed supported accommodation services in the past two years have accessed these services because of relinquishment, caused by failure to be returned home from respite care or relinquishment at some other venue?
479. What is the most common reason for carer relinquishment of the person they were providing care for?
480. How many carers who relinquish care have the support of a Caseworker before the care situation breaks down?
481. How many carers who relinquished care were on the waiting list for a Caseworker?
482. How many carers who relinquished care made contact with DADHC in an attempt to procure support services?
483. How many clients have accessed accommodation services under 'Stronger Together' because of the impending death of the primary caregiver?
484. How many clients have accessed accommodation services under 'Stronger Together' because of the closure of boarding houses?
485. How many clients have accessed accommodation services under 'Stronger Together' because of foster placement breakdown?
486. How many clients have accessed accommodation services under 'Stronger Together' because of release from juvenile justice facilities?
487. How many clients have accessed accommodation services under 'Stronger Together' because of release from adult justice facilities?
488. How many clients currently receive intensive in-home support services because of risk of carer relinquishment and how much on average has this cost per person, what is the maximum cost of a single client and what was the minimum cost of a client given intensive support services?
489. How many clients were left with the caregiver until the death of the caregiver before services were forthcoming in 2007-07 and 2007-08?
490. How many terminally ill carers in the past 5 years had informed DADHC of their impending death but no accommodation has been forthcoming until DADHC was informed of their death?
491. What is DADHC doing to support people with disabilities whose caregiver is terminally ill in order to transition into permanent accommodation with carer support prior to the caregiver's death?

492. The Disability Services Act states that people should be serviced to live and remain in their communities, what does DADHC consider the act means when it says 'to live in their own communities'?
493. Does DADHC placement policies on accommodation follow the disability services act?
494. Did DADHC amalgamate Sydney into two regions with massive populations so that they could send clients to less costly areas?
495. What is the outcome of the DADHC tender for a pilot intentional community project? Has this outcome been announced to the public?
496. If the pilot project for which tenders were recently considered is not to go ahead, what plans does DADHC have to fulfil its commitment to provide innovative alternatives to group homes for people with intellectual disabilities?
497. If the pilot project is not going ahead, why was that decision made after tenders had been short-listed by DADHC beyond the excuse that there was no guarantee to proceed?

## Health Care

498. Has one person who has a dual diagnosis of intellectual disability and mental illness been a resident in Cumberland Hospital for more than four months this year because he was refused re-admittance to his group home?
- How much did this cost?
  - Who paid for this blocked mental health bed at Cumberland, DADHC or Health?
  - Where is this person residing now?
499. What are you doing in regard to poor health outcomes for people with developmental disability?
500. How much funding has been made available to the Ryde Developmental Disability Clinic?
- Has this years funding been released?
  - If not, why not?
501. What is NSW doing in regard to training developmental disability medical staff?
502. What is being done for the 20-30% of people who have intellectual disabilities and mental illness to enhance their life outcomes?
503. How many disability specific/mental health acute care beds are currently accessible in NSW?
- Where are these beds and how many in each facility?
  - Are these beds a target only for this cohort?

c) If not please elaborate.

504. What was the total budget in 2007-08 for disability mental health care?

505. What is being done in regard to poor health outcomes for developmental disability in regional areas?

### **SECURING THE NGO SECTOR**

506. What percentage of disability expenditure in 2007-08 was allocated to the Not for Profit Sector?

507. Does DADHC work in conjunction with NGO providers; carers and people with disabilities to develop a detailed plan for change in the way services are packaged?

508. Does the cost of services factor in wage parity of non-government organisations with government provided services?

509. What is DADHC doing to enhance the capacity of the NGO workforce ensuring the size, composition, shape, skill-mix, knowledge and values of the workforce is appropriate to give effect to the forward direction for disability services?

510. Have Funding Agreements for 2008-09 build in capacity for wage rises for people working in non-government services?  
a) If not, how does DADHC intend that the NGO sector attract the staff needed to provide adequate services when the SACS award is comparatively low compared with the award DADHC staff are under?

### **STAFF DEVELOPMENT OPPORTUNITIES**

511. In following a lengthy and time consuming application process a large number of DADHC staff were informed that they were successful in obtaining a place on the "Frontline Management" course, Why has this course never materialised as promised?

a) When will it begin?

b) What is the expected cost of this training as compared to the \$466,000 spent on the Novotel week away?

512. New staff are able to obtain the Certificate 4 in Disability Work via a Federal Government sponsored traineeship, why does DADHC not offer the same course to existing, long-serving staff?

513. What is DADHC doing to ensure equitable access to job opportunities that would allow long-serving staff the same employment and promotional opportunities?

514. Do some Level 3's take home more pay than a Network Manager? If so, why?

515. How many Managers (state-wide) are in acting positions, and what is the longest time a person has been an 'acting' manager?

516. Why are people not being employed in permanent positions?
517. In view of the constant state of restructure and resulting low staff morale how much is spent on the EAP scheme?
518. How much was spent on the EAP scheme in 2006-07 and 2007-08
519. Has the entry level of new staff been lowered to enable vacancies to be filled but the failing to up-skill these staff through training and coaching?
520. Has DADHC been able to overcome the fact that few staff were having reviews and feedback sessions with their manager to discuss their performance and expectations?

### **ACCOMMODATION ENTITLEMENTS**

521. How many people are currently living with government funded accommodation supports?
522. How many people who have an entitlement to supported accommodation because of their level of disability are currently receiving only accommodation supports?
523. How many people in NSW are entitled to attendant care services?
- a) How many people in NSW are waiting for attendant care services?
  - b) How many people in NSW receive attendant care services?
  - c) How many people in NSW receive personal care services from HAAC?
  - d) How much is allocated for the most expensive attendant care package that a client has and how much for the least expensive package?
524. How many of these clients who received HAAC were under the age of 65?
525. How many of these clients who received HAAC were over the age of 65?
526. How many of these HAAC clients were primary carers?

### **METRO NORTH**

These 28 questions all relate to Metro North.

In the 6,288 sq kms that covers the Metro North region that has an estimated 259,008 people with a disability,

527. How many are children under 12 years of age?
528. How many are adolescents (12-18)?
529. How many are young adults (18-35)?

530. How many are between the age of 35 - 65?
531. How many carers of people with disabilities in this region are entitled under CSTDA criteria to be considered for respite care?
- a) How many carers of people over the age of 65 receive centre based respite care?
  - b) How many carers of people over the age of 65 receive flexible respite care?
  - c) How many carers of people under the age of 65 receive centre based respite care?
  - d) How many carers of people under the age of 65 receive flexible respite care?
532. How much was spent on Home Modifications in 2007-08 in this region?
- a) How many people received this service?
  - b) How many people were refused this service?
  - c) How many requests for assistance in 2007-08
533. How many people eligible under CSTDA criteria for accommodation supports who are already aged over the age of 30 are still living with a co-resident carer in this region?
534. How many people in this region were on lists for supported accommodation in 2006-07 and 2007-08?
535. How many people in this region were viewed for placement in 2006-07 and 2007-08?
536. How many supported accommodation clients who have accessed supported accommodation services under 'Stronger Together' have accessed these services directly from the parental home without being relinquished?
537. How many children in this region accessed early intervention services last year?
538. How many children in this region accessed one or more early intervention services last year?
539. How many carers/educators made service requests for an individual child for early intervention in this region last year?
540. How many children in this region have developmental disabilities making them eligible under CSTDA criteria for one or more of the services and supports listed below?
541. What are the eligibility criteria to access these services below?
- a) Case management
  - b) speech pathology
  - c) physiotherapy
  - d) occupational therapy
  - e) behavioural intervention

542. What was the average number of hours that children who were given face-to-face access to intervention received in metro north in those categories?
- a) Case management
  - b) speech pathology
  - c) physiotherapy
  - d) occupational therapy
  - e) behavioural intervention
543. How many individuals were denied access to waiting lists for supported accommodation in 2006-07 and 2007 -08 in this region?
544. How many individuals were on the waiting list for these supports longer than two years in 2007 -08?
- a) What is the average time on the waiting list for these supports?
  - b) How many individuals were removed from these lists without these supports in 2007 -08?
  - c) What is the longest time on these lists without allocation of support?
545. Name every town in this region that has a DADHC funded or operated early intervention service.
546. Name all suburbs that have centre based respite care, managed by DADHC with separate listings for adult and children's services.
547. Name all suburbs have centre based respite care, managed by service providers with separate listings for adult and children's services
548. How much does DADHC pay for all office space in this region in 2007-08?
549. How many children live in supported accommodation with paid care providers and in what suburbs are these homes and what ages are the children?
550. What was the most used HAAC service in this region for elderly citizens over the age of 65?
551. How long on average from application and service delivery does an elderly client with medical needs wait for service?
552. How many elderly carers (over 70) accessed respite care in 2007-08 and how many days on average was accessed?
553. What is the time from application to service for a frail aged person to secure in-home domestic support once assessed as eligible?

## METRO SOUTH

These next 28 questions all relate to Metro South .

In the 6,861 sq kms that covers the Metro South region that has an estimated 314,365 people with a disability

554. How many are children under 12 years of age?
555. How many are adolescents (12-18)?
556. How many are young adults (18-35)?
557. How many are between the age of 35 - 65?
558. How many carers of people with disabilities in this region are entitled under CSTDA criteria to be considered for respite care?
  - a) How many carers of people over the age of 65 receive centre based respite care?
  - b) How many carers of people over the age of 65 receive flexible respite care?
  - c) How many carers of people under the age of 65 receive centre based respite care?
  - d) How many carers of people under the age of 65 receive flexible respite care?
559. How much was spent on Home Modifications in 2007-08 in this region?
  - a) How many people received this service?
  - b) How many people were refused this service?
  - c) How many requests for assistance in 2007-08
560. How many people eligible under CSTDA criteria for accommodation supports who are already aged over the age of 30 are still living with a co-resident carer in this region?
561. How many people in this region were on lists for supported accommodation in 2006-07 and 2007-08?
562. How many people in this region were viewed for placement in 2006-07 and 2007-08?
563. How many supported accommodation clients who have accessed supported accommodation services under 'Stronger Together' have accessed these services directly from the parental home without being relinquished?
564. How many children in this region accessed early intervention services last year?
565. How many children in this region accessed one or more early intervention services last year?
566. How many carers/educators made service requests for an individual child for early intervention in this region last year?

567. How many children in this region have developmental disabilities making them eligible under CSTDA criteria for one or more of the services and supports listed below?
568. What are the eligibility criteria to access these services below?
- a) Case management
  - b) speech pathology
  - c) physiotherapy
  - d) occupational therapy
  - e) behavioural intervention
569. What was the average number of hours that children who were given face-to-face access to intervention received in metro north in those categories?
- a) Case management
  - b) speech pathology
  - c) physiotherapy
  - d) occupational therapy
  - e) behavioural intervention
570. How many individuals were denied access to waiting lists for supported accommodation in 2006-07 and 2007 -08 in this region?
571. How many individuals were on the waiting list for these supports longer than two years in 2007 -08?
- a) What is the average time on the waiting list for these supports?
  - b) How many individuals were removed from these lists without these supports in 2007 -08?
  - c) What is the longest time on these lists without allocation of support?
572. Name every town in this region that has a DADHC funded or operated early intervention service.
573. Name all suburbs that have centre based respite care, managed by DADHC with separate listings for adult and children's services.
574. Name all suburbs have centre based respite care, managed by service providers with separate listings for adult and children's services
575. How much does DADHC pay for all office space in this region in 2007-08?
576. How many children live in supported accommodation with paid care providers and in what suburbs are these homes and what ages are the children?
577. What was the most used HAAC service in this region for elderly citizens over the age of 65?
578. How long on average from application and service delivery does an elderly client with medical needs wait for service?

579. How many elderly carers (over 70) accessed respite care in 2007-08 and how many days on average was accessed?

580. What is the time from application to service for a frail aged person to secure in-home domestic support once assessed as eligible?

#### HUNTER REGION

These next 28 questions all relate to the Hunter region .

In the 26,302 sq kms that covers the Hunter region that has an estimated 154, 948 people with a disability;

581. How many are children under 12 years of age?

582. How many are adolescents (12-18)?

583. How many are young adults (18-35)?

584. How many are between the age of 35 - 65?

585. How many carers of people with disabilities in this region are entitled under CSTDA criteria to be considered for respite care?

a) How many carers of people over the age of 65 receive centre based respite care?

b) How many carers of people over the age of 65 receive flexible respite care?

c) How many carers of people under the age of 65 receive centre based respite care?

d) How many carers of people under the age of 65 receive flexible respite care?

586. How much was spent on Home Modifications in 2007-08 in this region?

a) How many people received this service?

b) How many people were refused this service?

c) How many requests for assistance in 2007-08

587. How many people eligible under CSTDA criteria for accommodation supports who are already aged over the age of 30 are still living with a co-resident carer in this region?

588. How many people in this region were on lists for supported accommodation in 2006-07 and 2007-08?

589. How many people in this region were viewed for placement in 2006-07 and 2007-08?

590. How many supported accommodation clients who have accessed supported accommodation services under 'Stronger Together' have accessed these services directly from the parental home without being relinquished?

591. How many children in this region accessed early intervention services last year?
592. How many children in this region accessed one or more early intervention services last year?
593. How many carers/educators made service requests for an individual child for early intervention in this region last year?
594. How many children in this region have developmental disabilities making them eligible under CSTDA criteria for one or more of the services and supports listed below?
595. What are the eligibility criteria to access these services below?
- a) Case management
  - b) speech pathology
  - c) physiotherapy
  - d) occupational therapy
  - e) behavioural intervention
596. What was the average number of hours that children who were given face-to-face access to intervention received in metro north in those categories?
- a) Case management
  - b) speech pathology
  - c) physiotherapy
  - d) occupational therapy
  - e) behavioural intervention
597. How many individuals were denied access to waiting lists for supported accommodation in 2006-07 and 2007 -08 in this region?
598. How many individuals were on the waiting list for these supports longer than two years in 2007 -08?
- a) What is the average time on the waiting list for these supports?
  - b) How many individuals were removed from these lists without these supports in 2007 -08?
  - c) What is the longest time on these lists without allocation of support?
599. Name every town in this region that has a DADHC funded or operated early intervention service.
600. Name all suburbs that have centre based respite care, managed by DADHC with separate listings for adult and children's services.
601. Name all suburbs have centre based respite care, managed by service providers with separate listings for adult and children's services
602. How much does DADHC pay for all office space in this region in 2007-08?

603. How many children live in supported accommodation with paid care providers and in what suburbs are these homes and what ages are the children?
604. What was the most used HAAC service in this region for elderly citizens over the age of 65?
605. How long on average from application and service delivery does an elderly client with medical needs wait for service?
606. How many elderly carers (over 70) accessed respite care in 2007-08 and how many days on average was accessed?
607. What is the time from application to service for a frail aged person to secure in-home domestic support once assessed as eligible?

#### Northern Region

The following 28 questions all relate to the Northern Region

In the 140,353 sq kms that covers the Northern Rivers region that has an estimated 142,581 people with a disability,

608. How many are children under 12 years of age?
609. How many are adolescents (12-18)?
610. How many are young adults (18-35)?
611. How many are between the age of 35 - 65?
612. How many carers of people with disabilities in this region are entitled under CSTDA criteria to be considered for respite care?
  - a) How many carers of people over the age of 65 receive centre based respite care?
  - b) How many carers of people over the age of 65 receive flexible respite care?
  - c) How many carers of people under the age of 65 receive centre based respite care?
  - d) How many carers of people under the age of 65 receive flexible respite care?
613. How much was spent on Home Modifications in 2007-08 in this region?
  - a) How many people received this service?
  - b) How many people were refused this service?
  - c) How many requests for assistance in 2007-08
614. How many people eligible under CSTDA criteria for accommodation supports who are already aged over the age of 30 are still living with a co-resident carer in this region?
615. How many people in this region were on lists for supported accommodation in 2006-07 and 2007-08?

616. How many people in this region were viewed for placement in 2006-07 and 2007-08?
617. How many supported accommodation clients who have accessed supported accommodation services under 'Stronger Together' have accessed these services directly from the parental home without being relinquished?
618. How many children in this region accessed early intervention services last year?
619. How many children in this region accessed one or more early intervention services last year?
620. How many carers/educators made service requests for an individual child for early intervention in this region last year?
621. How many children in this region have developmental disabilities making them eligible under CSTDA criteria for one or more of the services and supports listed below?
622. What are the eligibility criteria to access these services below?
- a) Case management
  - b) speech pathology
  - c) physiotherapy
  - d) occupational therapy
  - e) behavioural intervention
623. What was the average number of hours that children who were given face-to-face access to intervention received in metro north in those categories?
- a) Case management
  - b) speech pathology
  - c) physiotherapy
  - d) occupational therapy
  - e) behavioural intervention
624. How many individuals were denied access to waiting lists for supported accommodation in 2006-07 and 2007 -08 in this region?
625. How many individuals were on the waiting list for these supports longer than two years in 2007 -08?
- a) What is the average time on the waiting list for these supports?
  - b) How many individuals were removed from these lists without these supports in 2007 -08?
  - c) What is the longest time on these lists without allocation of support?
626. Name every town in this region that has a DADHC funded or operated early intervention service.

627. Name all suburbs that have centre based respite care, managed by DADHC with separate listings for adult and children's services.
628. Name all suburbs have centre based respite care, managed by service providers with separate listings for adult and children's services
629. How much does DADHC pay for all office space in this region in 2007-08?
630. How many children live in supported accommodation with paid care providers and in what suburbs are these homes and what ages are the children?
631. What was the most used HAAC service in this region for elderly citizens over the age of 65?
632. How long on average from application and service delivery does an elderly client with medical needs wait for service?
633. How many elderly carers (over 70) accessed respite care in 2007-08 and how many days on average was accessed?
634. What is the time from application to service for a frail aged person to secure in-home domestic support once assessed as eligible?

#### Southern Region

The next 28 questions relate to the Southern Region

In the 59,116 sq kms that covers the Southern region that has an estimated 98,878 people with a disability

635. How many are children under 12 years of age?
636. How many are adolescents (12-18)?
637. How many are young adults (18-35)?
638. How many are between the age of 35 - 65?
639. How many carers of people with disabilities in this region are entitled under CSTDA criteria to be considered for respite care?
  - a) How many carers of people over the age of 65 receive centre based respite care?
  - b) How many carers of people over the age of 65 receive flexible respite care?
  - c) How many carers of people under the age of 65 receive centre based respite care?
  - d) How many carers of people under the age of 65 receive flexible respite care?
640. How much was spent on Home Modifications in 2007-08 in this region?
  - a) How many people received this service?
  - b) How many people were refused this service?
  - c) How many requests for assistance in 2007-08

641. How many people eligible under CSTDA criteria for accommodation supports who are already aged over the age of 30 are still living with a co-resident carer in this region?
642. How many people in this region were on lists for supported accommodation in 2006-07 and 2007-08?
643. How many people in this region were viewed for placement in 2006-07 and 2007-08?
644. How many supported accommodation clients who have accessed supported accommodation services under 'Stronger Together' have accessed these services directly from the parental home without being relinquished?
645. How many children in this region accessed early intervention services last year?
646. How many children in this region accessed one or more early intervention services last year?
647. How many carers/educators made service requests for an individual child for early intervention in this region last year?
648. How many children in this region have developmental disabilities making them eligible under CSTDA criteria for one or more of the services and supports listed below?
649. What are the eligibility criteria to access these services below?
- a) Case management
  - b) speech pathology
  - c) physiotherapy
  - d) occupational therapy
  - e) behavioural intervention
650. What was the average number of hours that children who were given face-to-face access to intervention received in metro north in those categories?
- a) Case management
  - b) speech pathology
  - c) physiotherapy
  - d) occupational therapy
  - e) behavioural intervention
651. How many individuals were denied access to waiting lists for supported accommodation in 2006-07 and 2007 -08 in this region?
652. How many individuals were on the waiting list for these supports longer than two years in 2007 -08?
- a) What is the average time on the waiting list for these supports?
  - b) How many individuals were removed from these lists without these supports

in 2007 -08?

c) What is the longest time on these lists without allocation of support?

653. Name every town in this region that has a DADHC funded or operated early intervention service.
654. Name all suburbs that have centre based respite care, managed by DADHC with separate listings for adult and children's services.
655. Name all suburbs have centre based respite care, managed by service providers with separate listings for adult and children's services
656. How much does DADHC pay for all office space in this region in 2007-08?
657. How many children live in supported accommodation with paid care providers and in what suburbs are these homes and what ages are the children?
658. What was the most used HAAC service in this region for elderly citizens over the age of 65?
659. How long on average from application and service delivery does an elderly client with medical needs wait for service?
660. How many elderly carers (over 70) accessed respite care in 2007-08 and how many days on average was accessed?
661. What is the time from application to service for a frail aged person to secure in-home domestic support once assessed as eligible?

#### Western Region

The next 28 questions all relate to the Western region

In the 564,243 sq kms that covers the Western region that has an estimated 98,339 people with a disability;

662. How many are children under 12 years of age?
663. How many are adolescents (12-18)?
664. How many are young adults (18-35)?
665. How many are between the age of 35 - 65?
666. How many carers of people with disabilities in this region are entitled under CSTDA criteria to be considered for respite care?
- a) How many carers of people over the age of 65 receive centre based respite care?
  - b) How many carers of people over the age of 65 receive flexible respite care?
  - c) How many carers of people under the age of 65 receive centre based respite

care?

d) How many carers of people under the age of 65 receive flexible respite care?

667. How much was spent on Home Modifications in 2007-08 in this region?

a) How many people received this service?

b) How many people were refused this service?

c) How many requests for assistance in 2007-08

668. How many people eligible under CSTDA criteria for accommodation supports who are already aged over the age of 30 are still living with a co-resident carer in this region?

669. How many people in this region were on lists for supported accommodation in 2006-07 and 2007-08?

670. How many people in this region were viewed for placement in 2006-07 and 2007-08?

671. How many supported accommodation clients who have accessed supported accommodation services under 'Stronger Together' have accessed these services directly from the parental home without being relinquished?

672. How many children in this region accessed early intervention services last year?

673. How many children in this region accessed one or more early intervention services last year?

674. How many carers/educators made service requests for an individual child for early intervention in this region last year?

675. How many children in this region have developmental disabilities making them eligible under CSTDA criteria for one or more of the services and supports listed below?

676. What are the eligibility criteria to access these services below?

a) Case management

b) speech pathology

c) physiotherapy

d) occupational therapy

e) behavioural intervention

677. What was the average number of hours that children who were given face-to-face access to intervention received in metro north in those categories?

a) Case management

b) speech pathology

c) physiotherapy

d) occupational therapy

e) behavioural intervention

678. How many individuals were denied access to waiting lists for supported accommodation in 2006-07 and 2007 -08 in this region?
679. How many individuals were on the waiting list for these supports longer than two years in 2007 -08?
- a) What is the average time on the waiting list for these supports?
  - b) How many individuals were removed from these lists without these supports in 2007 -08?
  - c) What is the longest time on these lists without allocation of support?
680. Name every town in this region that has a DADHC funded or operated early intervention service.
681. Name all suburbs that have centre based respite care, managed by DADHC with separate listings for adult and children's services.
682. Name all suburbs have centre based respite care, managed by service providers with separate listings for adult and children's services
683. How much does DADHC pay for all office space in this region in 2007-08?
684. How many children live in supported accommodation with paid care providers and in what suburbs are these homes and what ages are the children?
685. What was the most used HAAC service in this region for elderly citizens over the age of 65?
686. How long on average from application and service delivery does an elderly client with medical needs wait for service?
687. How many elderly carers (over 70) accessed respite care in 2007-08 and how many days on average was accessed?
688. What is the time from application to service for a frail aged person to secure in-home domestic support once assessed as eligible?

#### Ageing Strategy

689. Is the Government meeting all benchmarks set down in the state plan?
690. What follow up work has been undertaken since the 2030 ageing summit?
691. Will the Minister commit to a state plan for demographic ageing?

