



LEGISLATIVE COUNCIL

GENERAL PURPOSE STANDING COMMITTEE NO. 2

# **BUDGET ESTIMATES 2011-2012**

## **QUESTIONS ON NOTICE**

### **General Purpose Standing Committee No. 2**

Family and Community Services, Women

Friday 28 October 2011

Answers to be lodged by: 23 November 2011

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<b>Hearing date</b>	<b>Portfolio</b>	<b>Answer to be lodged by</b>
28 October 2011	Family and Community Services, Women	23 November 2011 [21 days]

**Questions relating to the portfolio of Family and Community Services, Women**

**28 October 2011, 2.00 pm – 4.30 pm**

**Questions from the Hon Jan Barham MLC**

**Leaving Care**

1. How many young people in NSW OOHC left care permanently (not through adoption) in 2009 and 2010?
2. How many of these listed above (on their leaving day) were classified as:
  - a) statutory out of home care?
  - b) supported out of home care?
  - c) voluntary out of home care?
3. Could the department provide the average cost of care per child per service per year listed above?
4. Numbers of young people in out-of-home-care increase each year but the budget commitments remain the same. How will the Department deliver the same level of care to more young people with the same amount of money?
5. The QLD government supports an annual 'leaving care' month for young care leavers, will funding be provided for this to be implemented in NSW?
6. The QLD government funds the production and distribution of 'Transitioning from Care Kits' young care leavers will these arrangements be adopted in NSW?
7. When will the Government begin transferring case management of children in out-of-home-care to the NGO sector as early as January 2012
8. As this rapid transition begins how will the government support NGO's in continuing to meet the needs of young people and carers they work with?
9. What is the government doing to increase their performance in regards to providing care plans for all care leavers?
10. Last year the ALP committed to "work closely with young people who are leaving care", does the current government have similar commitments?
11. How much of the Community Services budget was allocated to helping young people leaving care to get their drivers license?
  - a) 2010/11
  - b) 2011/12

**Out-Of-Home-Care**

12. What measures has the government enacted to ensure coordination and service delivery of the *Keep Them Safe* funding in regards to smaller NGO's who represent Aboriginal and culturally and linguistically diverse young people?
13. Will the Department of Premier and Cabinet continue to play a role in coordination of Keep Them Safe funding?
  - a) If yes, how?
14. How many non-indigenous children and young people in New South Wales are currently in:

- a) statutory out of home care?
  - b) supported out of home care?
  - c) voluntary out of home care?
15. How many indigenous children and young people in New South Wales are currently in:
- a) statutory out of home care?
  - b) supported out of home care?
  - c) voluntary out of home care?
16. Can the Minister provide an expenditure breakdown of the \$183m promised to out-of-home-care and leaving care specifically?
17. Can the Minister provide information on which of the 111 Wood Inquiry recommendations have:
- a) Been adopted
  - b) Been adopted but not implemented
  - c) Been adopted but implementation has stalled
  - d) Not been adopted
18. Are there staff positions unfilled in the Brighter Futures Program for the 2010-2011, and if so, for what period?
19. Are their positions in Brighter Futures filled and, if not, how are those savings used in Community Services' overall expenditure?
20. What action has the government taken, or intends to take, in response to the NSW Ombudsman Keep Them Safe? Special Report to Parliament under s31 of the *Ombudsman Act 1974* - August 2011?
21. How many Aboriginal agencies have been accredited for out-of-home-care for the period 2010/11?
22. Can you comment on what progress has been made in regards to developing a program in NSW which is similar to the Victorian program called "Lakidjeka"?
23. Could you please provide the following figures for 2010-2011:  
The number of children in:
- a) CS Foster care
  - b) NGO foster care
  - c) NGO intensive foster care
  - d) CS: statutory kinship care
  - e) NGO: Residential care
  - f) CS: Supported kinship care
  - g) NGO: voluntary
24. Could the department provide the average cost of care per child per service per year listed above?
25. Can you provide information on how many children in 2010-11 were in a continuous out-of-home-care placement for:
- a) Less than one month
  - b) 1 month to less than 6months
  - c) 6 months to less than 1 year
  - d) 1 year to less than 2 years
  - e) 2 years to less than 5 years
  - f) 5 years or more
26. \$120m has been allocated to the continuation of the Keep Them Safe program, can you outline what programs and what budget allocations apply to this funding?

### **Community Services**

27. What is the allocation for Specialist Homeless Services (formerly SAAP) in 2011-12? What proportion of this is funded from the Australian Government?
28. Can you provide a breakdown of expenditure by agency under Keep Them Safe since its commencement in March 2009 and the budget allocation for 2011-2012?
29. Can you provide a breakdown of expenditure by agency and region under the Homelessness Action Plan since its commencement in 2009-10?
30. What is the allocation for the Community Builders program in 2011-12 (both fixed term and renewable)?
31. What is happening with “preserved” services that were funded under the former Community Services Grants Program? These are ones that did not transition into either Community Builders or EIPP.

### **Transfer of Out-Of-Home-Care to NGOs**

32. I am aware that the Out Of Home Care (OOHC) Taskforce is talking with NGO providers of OOHC about their current contractual arrangements with the Department. How are these discussions informing the development of ‘costing bands’ for OOHC? How will these costing bands be implemented under a Transition Plan for transfer of OOHC to NGOs?
33. Can you give a guarantee that ‘costing bands’ will be applied to new contracts when OOHC is transferred to NGOs? Do you agree that ‘costing bands’ provide flexibility for different models of care between NGOs?
34. What opportunity is there to gain greater understanding of the actual cost of OOHC across the different levels of care and models of care?
35. I am aware that Treasury and the Department have been using language of ‘minimum standards’ when exploring new contracts with NGOs who provide OOHC. I am concerned that this talk of ‘minimum standards’ does not measure up to accreditation by the Children’s Guardian.
36. Can you guarantee that contractual negotiations for transfer of OOHC to NGOs will promote accreditation of OOHC providers by the Children’s Guardian, and will not open up service provision to cheaper, non-accredited services?
37. Are FaCS and Treasury planning to cap the number of entrants into OOHC provided by NGOs under current contracts, and then re-negotiate a second round of contracts for further growth of services? Would this not be overly cumbersome and potentially a waste of time and money?
38. Would it not be best to roll over current contracts with NGOs who provide OOHC while awaiting the Transition Plan and its costing, then go to the sector with new contracts that provide for growth in a way that is consistent with the Transition Plan? Surely this would be the best way of aligning service contracts with policy reform.

### **Foster Carers**

39. Considering that the payments to Foster Carers will fall by \$30m in 11/12 due to reduction in payments for carers of 16 year olds entitled to Youth Allowance, how does the Government intend to increase the number of foster carers in NSW?
40. On what basis was this cut made?

41. Considering the program saw the doubling of adoptions, what evaluations or reports have been done to indicate that this program needed to be cut?

42. Will you make this evaluation/report available?

## **HOUSING**

### **Rental Affordability Scheme**

43. In section 4-17 of Budget papers 3, I draw your attention to the table under "Housing Policy and Assistance". I note that for the year 2010-11, 1,320 units of accommodation were forecast to be made available under the National Rental Affordability Scheme. Yet, that same table shows that only 348 were actually made available. Can you please explain that significant difference – almost 1000 less than forecast?

### **Housing Stock**

44. What is the progress to date on achieving the Government's stated aim of making 30,000 properties available for social housing stock by 2017-18?

45. What steps have been taken to increase the housing stock available to young people in critical need of accommodation when they exit the juvenile justice system?

46. On page 4-6 of Budget Paper 3, it is reported that 5,165 new social housing dwellings were delivered throughout NSW – were those houses built in rural, regional or metropolitan areas?

47. In June, the Government announced that they were transferring responsibility from Housing NSW to the Department of Public Works for implementing 57 incomplete housing projects. How many of these projects have now been completed?

48. How many public housing dwellings are there - in Inner City/Inner West and also altogether in NSW?

### **Crisis Accommodation**

49. In section 4-17 of Budget papers 3, I draw your attention to the table under "Housing Policy and Assistance". Half way down that table, the figures are listed for "Crisis accommodation places". There's a significant drop from the 2009-10 actual figure of 4,600 to the 2010 – 11 actual figure of 4458 (142 places)

And in fact, this coming year's forecast figure of 4530, wouldn't even get us back up to the 2008-09 figure of 4550. Can you please explain this fluctuation?

50. I'd just like to ask about the Start Safely program to help those fleeing domestic violence. In the Ministerial press release published on the day of the Budget, it was indicated that \$5.5 million would be allocated to the continuation of that project, yet on page 4-4 of Budget paper 3, it states that \$4million has been allocated to this important program. (a) can you clarify the exact figure and (b) can you advise if the is money going towards new premises or towards existing facilities?

### **Homelessness**

51. I noted that \$44.4 million has been allocated to implement the Homelessness National Partnership initiatives. Can you please advise if that figure includes the Commonwealth allocation or if it represents the NSW contribution only?

52. What specific funding does the budget contain to fund the implementation of the State's 10 Regional Homelessness Action Plans

53. On page 4-9 of budget paper 3, I draw your attention to the table indicating the number of clients who receive assistance under specialist homelessness services with only one support period.

- (a) Can you please advise how those figures are obtained?
- (b) Can you please confirm if they are unique instances – e.g if someone receives services as a one off then comes back in 6 months and receives another one off assistance package, are they captured in that figure?
- (c) The last three figures in that table are eerily similar – in fact they are exactlu 27,600. Why is the second last column only an "estimated" actual for the period 2010/2011?
- (d) Are you confident that the forecast figure for 2011/2012 is accurate?

54. Under the NSW Homelessness Action Plan, a key strategic priority was to reduce evictions from social housing due to unpaid rent. Can the Minister provide details and figures as to how evictions from social housing due to unpaid rent have reduced since 2009/10?

55. The Homelessness Action Plan is great in theory but it really does require a whole-of-government approach. Can the committee be provided with an outline of the 2011-12 budget for the Homelessness Action Plan, by government agency and project?

56. What consideration has been given to idea of requiring all local councils to have a Homelessness Policy unique to their area and for that policy to be reported on annually?

### **Affordable Housing**

57. NSW2021 does not include targets to increase affordable housing - only includes land release to allow more houses to be built, (this is not the same thing). Similarly, prior to the election, the then Shadow Planning Minister made a promise to scrap the most recent affordable housing legislation.... What is this Government planning to do to provide more affordable housing for those that carry out our essential services?

### **Waiting Lists**

58. How many people are currently on the waiting list for community housing and what is the average waiting period?

59.

- (a) How many people on the waiting list are waiting for Aboriginal Housing?
- (b) As a percentage of the overall waiting list, how does that figure compare to other States?

60. What is the longest period of time that someone has been on a waiting list in each of the State's regions?

61. NSW2021 does not include any targets to increase public housing stock to deal with waiting lists. – is there a target?

62. How many applicants are there on the priority housing waiting list? What is the average time to wait for priority housing?

### **Housing Contractors**

63. How does NSW Housing select contractors? What are the names of the relevant policies and procedures?

64.

- (a) How much money did NSW Housing spend on building and maintenance contractors in 2010-11?

- (b) How much money is budgeted to be spent on building and maintenance contractors in 2011-12?

65.

- (a) How many complaints has NSW Housing received about housing contractors or work undertaken by housing contractors in 2010-11 and 2011-2012?
- (b) What has been the response to these complaints?

66. What auditing or other review is undertaken by Housing NSW to determine that building or maintenance contracts have been delivered? Will these reports reviews be made public?

### **Community mix**

67. When allocating public housing tenants to homes, what consideration is given to the interaction between their needs and the needs of their neighbours to ensure that people are not in danger in their own homes?

68. What opportunities exist for housing tenants to receive cultural awareness training or similar education initiatives prior to moving into dwellings where they may interact with other cultures for the first time?

### **Aboriginal Housing Office**

69. How many providers of Aboriginal Housing are there across the State and how many dwellings do each of those providers manage in each Region or Council area?

70. Can you just explain the process – if someone of Indigenous heritage wants to go on a waiting list for housing, are they automatically put in touch with the Aboriginal Housing Office, or do they go on the general list, or both....?

71. How many complaints has the Department of Housing received regarding Aboriginal housing providers, in 2010-2011? What were the reasons for these complaints?

72. In regards to the Aboriginal Housing Office. On page 4-27 of Budget paper 3, it's reported that \$13million has been allocated to provide 30 new dwellings under the general capital works program and \$16.7 million has been allocated to provide 35 new dwellings in remote areas under the National Partnership Agreement on Remote Indigenous Housing. Can you advise exactly where all those dwellings will be provided – the 30 general dwellings and the 35 remote area dwellings?

73. In the financial Statement for the Aboriginal Housing Office, can you please explain where the \$555 000 in "other revenue" came from?

- (b) Why was this significantly below the amount of "other revenue" budgeted for (\$1,830,000) & why is there no "other revenue" forecast in the coming year?

74. What current partnerships programs are underway between the NSW Government and Aboriginal community housing providers, to undertake maintenance of housing?

75. The State Plan targets to support community identity and improve health and education outcomes for Aboriginal communities by implementing the Build and Grow Aboriginal Community Housing Strategy – what funding in the budget has been specifically allocated to this and what are the specific targets?

76. In the State Plan a target is listed of "33% reduction in the number of Aboriginal people who are homeless in 2013"

- (a) what is the baseline?
- (b) How many people is this estimated to be?

- (c) How do you intend to measure the numbers given that we are repeatedly told the only figures on homelessness are ascertained through the national census each 5 years)

### **Rachel Forster hospital site at Pitt St Redfern**

77. Has the Department of Housing had any discussions with other Government departments about the possibility of the former Rachel Forster hospital site in Pitt Street, Redfern being purchased or utilised for community housing?

If Yes – what was the outcomes of those discussions?

If not, can the Minister commit to raising that suggestion in Cabinet?

### **Vacancy Rates**

78. How many Department of Housing properties are currently vacant?

79. Can the Minister provide the Committee with a current schedule detailing the list of Housing NSW properties which are currently vacant or empty, the respective time periods for which each of these properties have been vacant and the expected date as to when each of these properties will be available as housing stock?

80. What are the main reasons for properties remaining vacant?

81. Are there some geographical areas that experience higher rates of vacancy than others? If so, why?

### **Terminations / Evictions**

82. How many "notices of termination" were issued by Housing NSW to tenants in the year 2010-2011? How does this figure compare to previous years?

83. During the 2010/11 period, how many notices did the Department issue to terminate residents without grounds? How does this compare to previous years?

84. When sending out eviction notices, or perhaps even warning notices for minor infringements, what steps does the Department of Housing take to advise clients of their rights?

### **Tenants Union**

85.

(a) How many public housing tenancies have been reviewed under Housing NSW's policy of reviewing tenancies continuing eligibility?

(b) How many of those reviewed were found to be ineligible to continue in public housing?

(c) How many of those were actually terminated?

(d) How much revenue been raised by the 'moderate income' rates for public housing rental rebates?

### **Housing needs near hospitals**

86. What policies and procedures does the department of housing have in place in regards to the provision of housing near hospitals for those tenants in regular need of medical appointments and or treatments?

87. Is there a policy for selecting land close to hospitals to develop for public housing?

88. Is there a hierarchy for allocation of clients where medical needs are taken into consideration?

**Maintenance and safety issues**

89. Given recent publicity over the issue of asbestos in State Government housing provided to police officers, what guarantees can the Government provide that other housing stock (such as community housing and crisis housing) don't pose the same health risks in terms of inappropriate building materials?

90. What is the current Department of Housing maintenance backlog in dollar terms?

91. What is the average completion time for maintenance orders in public housing properties to repair

- (a) potentially hazardous faults?
- (b) faults that pose difficulty to standard of living, such as lack of hot water?
- (c) other faults?

92. How do these times compare for the same time last year?

93. Now that Housing NSW maintenance orders can only be obtained through the maintenance line, what procedures are in place to escalate the priority of these orders?

94. I understand that Housing NSW carried out a Baseline Study of Redfern and Waterloo Public Housing Tenants with a report published in April this year.

95. That study found only half of tenants surveyed were satisfied with the services received from their local housing office in the last year. The survey showed maintenance was a big contributor to this dissatisfaction.

96. What will the Government do to ensure maintenance in public housing will be done in a prompt and efficient manner?

97. That report was carried out by Sweeney Research. What was the total cost paid to Sweeney Research to carry out that study?

98. We understand the Handyman project had some success in relieving Housing maintenance of small jobs with high administrative overheads but it is being/has been discontinued. What are the reasons for this and under what circumstances might it be revived?

99. What is the total spend on maintenance for public housing? What is the average spend per property? Is there a yearly/annual maintenance check/audit of every property?

**Barangaroo**

100. During last year's Budget Estimates discussions there was some confusion over the percentage of housing stock within that development – specifically on that site – that would be dedicated to either community house or affordable Housing. The figure of 2.3% was mentioned at some stage. Now that the Premier officially turned the sod there should be a bit more clarity about the composition of the development. Can you advise the committee on:

- (a) what percentage of the development (if any) will provide community housing and how many actual units will that be?

- (b) what percentage of the development will provide affordable housing and how many actual units will that be?

### **Millers Point**

101. In regards to the Departments dealing with properties in the Millers Point area, either via sale or auctioning of properties for 99 year leases, can you advise the committee:
102. How many properties have already been auctioned (Between January 1<sup>st</sup> 2009 and June 30<sup>th</sup> 2011) and what was the total revenue from these auctions?
103. How many properties are proposed to be auctioned during the 2011-12 financial year and what is the projected income from these auctions
104. How many properties in this area have been sold between January 1<sup>st</sup> 2009 and June 30<sup>th</sup> 2011 and what was the revenue from these sales
105. What projects will be funded by the monies gained through these auctions and sales?

### **Glebe Affordable Housing Redevelopment**

106. What is the expected revenue from the sale of public land at the Glebe Affordable Housing Redevelopment ?
107. What percentage of the development will provide affordable housing and how many actual units will that be?
108. What percentage of the development will provide community housing and how many actual units will that be?
109. What measures does the Department have in place to support the current residents during the transition
110. What percentage of the housing at Glebe will be allocated to Aboriginal Housing?

### **Housing Pathways**

111. In 2010 Housing Pathways was developed by Housing NSW to make the process of applying for priority housing simpler, easier and more efficient for people experiencing or at risk of homelessness. Can the Minister detail the improvements that have been identified since the implementation of Housing Pathways?
112. Has there been an identified reduction in the time taken by Housing NSW to process applications for social housing and priority housing since the introduction of Housing Pathways? Could the Minister provide details of this reduction in delay to the committee?

### **Redfern Waterloo**

113. Does the Government support the key proposals contained in the Built Environment Plan 2 (BEP2) for the Redfern Waterloo area?
- (a) Is the Government prepared to fund building/ purchasing 700 public housing units in the City of Sydney LGA to take the one in 5 families to be moved out from Redfern and Waterloo public housing to make way for more private tenants?;

- (b) Is it prepared to fund 700 Affordable housing units in the proposed redevelopment?;
- (c) Is it prepared to fund the retention and renovation of all public housing high rises in Redfern and Waterloo to offer a mix of public and private housing in the high rises?;
- (d) Currently BEP2 is silent on what will happen with public housing within the heritage conservation area – will the government commit to renovation of these properties or are these to be sold off?
- (e) Given the public housing waiting list and the size of the proposed redevelopment will the government look at both not removing 1 in 5 public tenants from the area and instead explore the possibility of building additional public housing in the area in response to the waiting list?
- (f) Will the government guarantee that the redevelopment of the walk-ups will not create a private development with public tenants confined to the high rise and the infill housing to be placed around the high rises?
- (g) Will the Government support funding for Tenant Advocacy independent of Housing NSW, so that tenants can be independently assisted in taking their tenancy or redevelopment issues up with Housing NSW without their advocates being subject to funding pressure from HNSW.
- (h) Will the Government commit funds to a full Master Plan covering all the areas raised in the RWA's Built Environment Plan 2 as the Preliminary Master Plan currently underway fall well short of the comprehensive master plan promised in the BEP2?
- (i) Will the Implementation Senior Officers Group (ISOG) still continue to coordinate human services in Redfern and Waterloo? Who will be the lead agency for this?
- (j) What consideration has been given to the Premier's Department retaining a whole of government co-ordination role following this role being lost with the winding up of the RWA.
- (k) Will the Redfern Waterloo Human Services Plans be implemented?
- (l) Has a second evaluation been made of Human Services plan 1 as originally proposed?
- (m) Has there been any evaluation of the implementation of Human Services Plan 2?
- (n) What will Government do to improve the integration of human service delivery for people of high and complex needs to ensure current and future public tenants living in higher densities have the services they need and the community has the quite enjoyment it is entitled to?
- (o) What is proposed to continue the Aboriginal Employment and Training Programmes run by the RWA?
- (p) Will the Employment and Enterprise Plan continue to be implemented and how will progress be evaluated?
- (q) How can Employment and Enterprise Plan be expanded to provide all public tenants with the support offered initially to the Aboriginal community?

What mechanism is proposed with the disbanding of the Human Services Ministerial Advisory Committee for Government and Non Government Agencies and residents to liaise on Human Services issues that impact the area?

#### **Miscellaneous**

**114.** How will success or failure of the Camperdown Project be evaluated?

**115.** What percentage of new affordable housing will be given to Aboriginal people? (e.g the Glebe Affordable Housing Project, South Sydney Hospital, Nth Everleigh and Green Square)

**116.** As we all know, the Department of Housing was split this year into the assets management aspect and the service provision aspect. Can the Minister advise on how the two distinct arms work together – for instance, what processes are in place for information sharing and what is the hierarchy or delegation process in place? What was the reasonings for the split and what difficulties have been identified?

**117.** We understand some NGOs have put in place programs to build skill sets for unemployed housing residents and to provide alternative Cleaning and Maintenance services. What funding do they require? Is there an ongoing budgetary commitment to support them? Is there any commitment from the government to extend these programs?

**118.** How many clients currently receive the Private Rental Subsidy? What is the average length of time for which a client receives the subsidy? What is the average number of applications lodged in the private market before a Private Rental Subsidy client is accepted in the private rental market?

**119.** How many public housing clients have diagnosed mental health issues? What kind of integration or partnerships exist between Housing NSW and support services for mental health clients?

#### **Questions from the Hon Amanda Fazio MLC**

**120.** How much funding in the 2011-2012 Budget is allocated to early intervention service model child, youth and family support?

**121.** How much is allocated for each individual program within the child, youth family support model?

**122.** In relation to question one (1) above, what is the percentage and dollar increase for each individual program from the 2010-2011 Budget allocation?

**123.** In relation to each of the individual programs for child, youth and family support, which of these programs is delivered by non government organisations and which organisations has funding been allocated indicating total amount of funds for each organisation?

**124.** How much funding is allocated in the 2011-2012 Budget to the Stronger Families program which commences in January 2012?

**125.** Is the allocation of money on top of the money from the Brighter Futures program or drawn from the total program monies?

**126.** Will Stronger Families be delivered by Family and Community Services staff or the non government sector?

**127.** What indicators, factors or evidence will constitute "above the risk of significant harm" threshold?

**128.** How is it anticipated that caseworkers will be able to differentiate between "risk of significant harm" and "above the risk of significant harm?"

**129.** What training of staff will be undertaken prior to the implementation of Stronger Families?

**130.** How will the \$10 million dollars be allocated to non government organisations to deliver the Brighter Futures Program for young people aged between 9 and 14 years?

131. For the 2010-2011 financial year please provide a list of funded organisations/lead agencies delivering the Brighter Futures Program.
132. Provide details of funding allocations for each of the organisations referred to in question 12 above.
133. How much Brighter Futures money for 2010-2011 is allocated to non-government agencies in total
134. How much Brighter Futures money is allocated to your Department?
135. How many Community Services Centres is Brighter Futures being delivered from?
136. Provide details of all programs under Brighter Futures for 2010-11
137. Are all programs under Brighter Futures which were delivered in 2010-11 continuing in 2011-12?
138. What is the funding allocated to each individual program under Brighter Futures for 2010-11?
139. What is the funding allocated to each individual program under Brighter Futures for 2011-12?
140. Which Local Government Areas or Community Services Centres is Brighter Futures not operational in?
141. Is the program Parents as Teachers Born to Learn continuing in 2011-12?
142. How much funding is provided for the program Parents as Teachers for 2011-12?
143. How many Aboriginal families and children have participated in the 2010-11 Brighter Futures program?
144. What were the individual programs delivered directly for Aboriginal families and children under Brighter Futures in 2010-11?
145. Will all the Aboriginal Programs under Brighter Futures be continuing in 2011-12?
146. Provide details of funding allocation to individual Aboriginal programs under Brighter Futures in 2010-11?
147. Provide details of funding allocation to individual Aboriginal programs under Brighter Futures in 2011-12?
148. Provide details of which non-government organisations and which areas are delivering Brighter Futures through pathways for Aboriginal families and children.
149. Are any caseworkers from Family and Community Services delivering the Brighter Futures program to Aboriginal families and children and if so where?
150. Please provide details of all Family and Community Service funded programs including details of individuals and organisations for 2010-11.
151. What percentage of the total Budget for Family and Community services in 2010-11 do funded programs represent?
152. For 2010-11 how much did Family and Community Services funded programs cost in total and what percentage of the total Budget does this represent?
153. Provide details of each funded program

- 154.** Are you able, at this stage, to provide details of all Family and Community Service funded programs including details of individuals and organisations for 2011-12?
- 155.** What percentage of the total Budget for Family and Community services in 2011-12 will funded programs represent?
- 156.** What programs will be directly funded by Family and Community Services for 2011-12?
- 157.** For 2011-12 how much has been allocated to Community Service programs and what percentage of the Budget will this represent?
- 158.** What are the performance based service specifications under the monitoring framework?
- 159.** Has performance evaluation been carried out for 2010-11 for each Family and Community Services program?
- 160.** If an evaluation has been conducted what outcomes have been achieved as determined by the evaluation for 2010-11?
- 161.** Have there been any incidents which have occurred in the delivery of these funded programs, and if so, provide details from the 2010-11 financial year to date.
- 162.** In 2010-11 how much money was spent on the Community Services Grant Program?
- 163.** For the 2011-12 Budget, how much money has been allocated to the Community Services Grant Program?
- 164.** In 2010-11 how much money was spent on the Keep Them Safe Program?
- 165.** Is the \$183 million allocated to the Keep Them Safe program in 2011-12, for supporting and responding to children at risk across government, drawn from the Family and Community Services Budget?
- 166.** What is the Family and Community Services component of the Keep Them Safe Budget and how much of this will be allocated to non-government organisations for 2011-12?
- 167.** In 2010-11 how much money was spent on the Community Builders program?
- 168.** For the 2011-12 Budget how much money has been allocated to the Community Builders program?
- 169.** In 2010-11 how much money was spent on the Indigenous Child and Family Centres including programs and capital works?
- 170.** For the 2011-12 Budget how money has been allocated to the Indigenous Child and Family Centres including programs and capital works?
- 171.** Where will capital works take place in 2012 for Indigenous child and family centres?
- 172.** Provide a breakdown and details of the Capital Works program for 2011-12.
- 173.** How much money has been budgeted to improve assessment tools and information management systems to better support casework practice and to identify families at high risk?
- 174.** How much of the Keep Them Safe Budget of 2011-12 is allocated to non-government organisations and what percentage of the Keep Them Safe Budget does this represent?

- 175.** How much money is allocated in the 2011-12 Budget for Intensive Family Support programs and services through Family and Community Services?
- 176.** Has the funding increased for 2011-12 for Intensive Family Support programs and services through Family and Community Services, and if so, by how much in actual and percentage figures?
- 177.** How much money is allocated in the 2011-12 Budget for Intensive Family Support programs and services through non-government organisations?
- 178.** Has the funding increased for 2011-12 for Intensive Family Support Programs and services through non-government organisations, and if so, by how much in actual and percentage figures?
- 179.** In 2012-11 which non-government organisations provided services through the Intensive Family Support Program and where were these services delivered?
- 180.** How much money is allocated in the 2011-12 Budget for Intensive Family Preservation and Services through Family and Community Services?
- 181.** Has the funding increased for 2011-12 for Intensive Family Preservation programs and services through Family and Community Services, and if so, by how much in actual and percentage figures?
- 182.** How much money is allocated in the 2011-12 Budget for Intensive Family Preservation programs and services through non-government organisations?
- 183.** Has the funding increased for 2011-12 for Intensive Family Preservation programs and services through non-government organisations, and if so, by how much in actual and percentage figures?
- 184.** In 2012-11 which non-government organisations provided services through the Intensive Family Preservation program and where were these services delivered?
- 185.** For both the Intensive Family Support and Intensive Family Preservation programs, what funding is allocated for the 2011-12 Budget for Aboriginal children and families and provide a breakdown of the individual services to be delivered.
- 186.** For both the Intensive Family Support and Intensive Family Preservation programs, provide a breakdown and funding expenditure for the individual services delivered in 2010-11.
- 187.** How many staff employed by your Department in 2010-11?
- 188.** How many caseworkers were employed by your Department in 2010-11?
- 189.** Which Community Service Centres in New South Wales do not have a full quota of caseworkers allocated? Why?
- 190.** What was the separation rate for permanent Community Services caseworkers in 2010-11?
- 191.** What was the separation rate for temporary Community Services caseworkers in 2010-11?
- 192.** How many vacancies for caseworkers currently exist?
- 193.** Provide a breakdown of the number of caseworkers in each Community Service Centre in 2010-11.
- 194.** Provide a breakdown of the number of caseworker positions currently vacant in each Community Service Centre.

- 195.** Given that the Department's full time equivalents will stay basically the same, how do you explain a reduction of 10 percent (\$2.5 million) in employer related expenses this year?
- 196.** As to the 2011-12 budget, there is a \$3.8 million reduction in other operating expenses - what services, programs and resources will be cut to accommodate this reduction?
- 197.** What is the savings efficiency/productivity target for your department 2011-12 and how will this be achieved?
- 198.** How do you account for projections that Department foster care will rise from \$25000 to \$27 000 per person while also projecting that non government organisation foster care will fall from \$48 000 to \$43000?
- 199.** Why has the budget for Business Link increased by 13% (\$9 million)?
- 200.** What is the socio-economic profile of foster carers in New South Wales?
- 201.** How much funding is allocated in the 2011-12 Budget for the joint non government/government ministerial advisory group?
- 202.** How much money was expended in the 2010-11 Budget for adoption services – please break figures down across the adoption permanent care unit, the adoption information unit and the out of home care adoption team?
- 203.** How much money has been allocated in the 2011-12 Budget for adoption services – please break figures down across the adoption permanent care unit, the adoption information unit and the out of home care adoption team?
- 204.** For 2010-11, how many total adoptions were there?
- 205.** In relation to the question above, please break these adoptions into the various categories.
- 206.** In relation to inter-country adoptions for 2010-11 please advise the following:
- a. expressions of interest in adoption lodged,
  - b. applications under assessment,
  - c. applications approved awaiting placement,
  - d. families where child has been allocated,
  - e. families under post placement supervision,
  - f. number of applications lodged in the Supreme Court,
  - g. number of applications pending before the Supreme Court,
  - h. number of applications formally lodged with your Department.
- 207.** How many families involved in the inter-country adoption program are currently waiting for finalisation of their application?
- 208.** Which inter-country adoptions have stopped taking applications or reduced the number they are willing to accept?
- 209.** How much is allocated in the 2011-12 Budget for transfer of out of home care to the non-government sector.
- 210.** How much is allocated in the forward estimates from 2012-15, each year, for the transfer of out of home care to the non government sector?

211. Quantify what savings will be made through reducing carer allowances paid to new carers who adopt children and young people in out of home care. Provide a breakdown of all children in out of home care by category for example relative and kinship care, foster care etc for 2010-11.
212. For the breakdown above, please provide by age.
213. How many Aboriginal children were in out of home care in the 2010-11 financial year?
214. How many Aboriginal children in out of home care were in relative or kinship care?
215. How many adoption applications have been filed by carers seeking to adopt children in out of home care for the 2010-11 financial year?
216. How many of those adoption applications in the question above have been lodged and finalised in the New South Wales Supreme Court?
217. How many adoption applications by carers seeking to adopt children in out of home care are currently being assessed by Family and Community Services or other respective agencies but not yet approved or filed in the New South Wales Supreme Court?
218. How many carers who are seeking to adopt children in out of home care have expressed an interest to adopt a child in their care before 6 September 2011?
219. How many children in out of home care have been identified by caseworkers for adoption as a suitable permanent option and discuss this with the carer and/or child.
220. Quantify savings to be made by reducing carer allowance by the amount of the youth allowance when young people turn 16 years of age.
221. Is the government aware of proposed changes to the Youth Allowance and Family Tax Benefit Part A and what effect will this have on your government's announced policy with respect to youth allowance?
222. When is it expected that an agreed unit price will be negotiated with the non government organisations with relation to the transfer of out of home care services?
223. How much has been budgeted for the social bonds program for Out of Home Care for 2011-12?
224. When will this program commence?
225. How much money has been budgeted to improve assessment tools and information management systems to better support casework practice and to identify families at high risk?

#### **Preventing bullying and violence against women**

226. What is the State Government's policy to prevent the bullying of women in the workplace?
227. Has the Premier chaired a meeting of the Premier's Council on Preventing Violence Against Women?  
a. If not, why not?
228. What is the State Government's plan for the Premier's Council on Preventing Violence Against Women?

#### **World Breastfeeding Week**

229. Did the Minister make any announcements during World Breastfeeding Week, 1-7 August 2011?  
a. If so, what was the announcement?

b. If not, why not?

**230.** What support is the State Government providing to the Australian Breastfeeding Association?

**231.** If the State Government is providing support to the Australian Breastfeeding Association, what is the nature of the support and for what period is it being provided?

a. Does the Government support breastfeeding lounges?

b. If not, why not?

c. If so, will the government provide additional resources to local community groups and local councils to support the establishment of breastfeeding lounges in regional and metropolitan areas?

### **Women in non traditional roles**

**232.** Can the Minister provide information about the number of women currently working in non traditional roles, specifically those employed in 'blue collar' jobs in state agencies and utilities?

**233.** Can the Minister provide information about how many of these women are employed as apprentices or trainees?

**234.** Can the Minister provide information about what pay rates these women receive as tradespeople, relative to males employed in the same positions?

**235.** Can the Minister provide information about how many women tradespeople hold positions as a foreperson or supervisor in their workplaces?

**236.** Can the Minister provide information about the rates of pay for these women relative to males in the same positions?

**237.** Can the Minister provide this same information (1-4 above) in relation to state owned corporations, as distinct from state government?

**238.** Can the Minister provide information about the number of women directly employed in non traditional apprenticeships and traineeships by state agencies and utilities compared with state owned corporations?

**239.** Can the Minister provide information about how many women in non traditional apprenticeships are employed by state government agencies through labour hire companies?

**240.** Can the Minister provide information about how many women in non traditional apprenticeships are employed by state owned corporations through labour hire companies?

**241.** Can the Minister provide information about the pay rates of these women (9 and 10 above) relative to men in the same positions?

**242.** What consultation if any, has there been with any community or trade union groups about improving the numbers of women employed in non traditional roles – in both state government agencies and state owned corporations?

**243.** What consultation if any, has there been with any industry, business, community or trade union groups about improving the career prospects for women employed in non traditional roles – in both state government agencies and state owned corporations?

**244.** What consultation - if any - has there been with any industry, business, community or trade union groups about improving the wages and salaries for women employed in non traditional roles – in both state government agencies and state owned corporations?

245. Can the Minister provide information on how many women are employed as apprentices and trainees in non traditional roles in the private sector in NSW?

246. Can the Minister provide information on how many of these women are employed as forepersons or supervisors?

247. Can the Minister provide information on the wage and salary rates of these women relative to men in the same positions?

248. Can the Minister provide information about how many of these women are employed as direct employees and how many by labour hire companies?

### **Women's Plan**

249. When will the review of the NSW Women's Plan occur?

250. Who will conduct the review?

251. When will the details of the review be announced?

252. Will the public have an opportunity to make submissions?

253. If so, when will submissions open and close?

### **Women's Information and Referral Service**

254. What funding does the 2011-12 State Budget provide for the Women's Information and Referral Service (WIRS)?

255. Will the State Government extend the hours that the Women's Information and Referral Service is available for the public to call?

### **Women's Employment in the Public Sector**

256. Does the Minister support the increase of women's representation in senior positions in the public sector from 28% to 35%?

a. If so, how will the government achieve this target?

b. If not, why not?

### **Phones**

257. How many blackberries does DPC assign to your Ministerial staff and to whom have they been issued?

258. How many iPads does DPC assign to your Ministerial office and to whom have they been issued?

259. How many iPads have you purchased for your office and to whom have they been issued?

260. How many iPhones does DPC assign to your Ministerial office and to whom have they been issued?

261. How many iPhones have you purchased for your office and to whom have they been issued?

262. For each phone or device, how much was each bill from April to October?

263. How many phones or devices have been lost in your office?

264. What is the cost of replacing those phones or devices?

### **Media/public relations**

265. How many media or public relations advisers are employed for each of your portfolio agencies?

266. What is the forecast for 2011-12 for the number of media or public relations advisers to be employed and their total cost?

267. How many media or public relations advisers are employed in your ministerial office?

### **Overseas trips**

268. Have any of your overseas trips in the past year been paid for in part or in full by using public money?

269. If so, did any of your relatives or friends accompany you on these trips?

### **Office costs**

270. What is the annual remuneration package for your chief of staff?

271. What is the annual remuneration package for your head media advisor?

272. What is the annual remuneration package for each of your staff?

273. What is the estimated expenditure for your office budget in 2011-12?

274. Have any office renovations or fit outs been undertaken in your ministerial office since April?

a. If so, could you give details of contracted costs?

275. What is your office budget?

276. How many political advisors are in your office?

277. How many administration staff?

278. How many Department Liaison officers are assigned to your office?

279. How many staff in the Department are assigned to Ministerial support duties?

### **Cabcharge**

280. In terms of your ministerial office, how much did your office spend on taxi fares, including Cabcharge since April?

### **Restructure**

281. Are any of your portfolio agencies undergoing a restructure?

282. How many jobs are expected to be cut as a result of that restructure?

283. How many people are expected to have their wages cut as a result of that restructure?

284. How many voluntary redundancies are expected to be offered as a result of that restructure?

#### **Agency costs**

285. What is your agency's catering budget?

286. Since April, has the agency changed its branding?

287. How much was spent on rebranding the agency?

288. How much has been spent on stationary?

#### **Correspondence**

289. How long is the average turnaround for responding to correspondence in your agency?

290. How many pieces of correspondence have been outstanding for more than 60 days?

#### **Paying bills on time**

291. Since April, on how many occasions has the agency not paid a supplier or contractor for more than 30 days?

292. How many bills have been outstanding for longer than that period?

#### **In relation to Grants to Non-Government Organisations**

293. Does your department provide recurrent grant funds to non-government organisations? If yes,

- a. What are the names of all organisations in receipt of funding?
- b. What is the total amount of funding received by each organisation, including goods and services tax?
- c. On what date was the funding advanced?
- d. What was the purpose for each grant or funding advance?
- e. Was any funding withheld or returned?
- f. If so, what were the reasons for withholding or requiring the funding to be returned?

294. What is the indexation rate applied to non recurrent grant funds in 2011/2012?

#### **In relation to feasibility studies, audits, taskforces and reviews:**

295. Is your department currently undertaking any feasibility studies, audits, taskforces or reviews, If so;

- a. What are the terms of reference or details of each study, audit, taskforce or review?
- b. Who is conducting the study, audit, taskforce or review?
- c. Was each study, audit, taskforce or review publicly advertised seeking expression of interest or competitive tenders?

- d. Is there a contract in place detailing terms of engagement for the study, audit, taskforce or review?
- e. What is the timeline of each study, audit, taskforce or review?
- f. What are the details of any costs involved in each study, audit, taskforce or review?

**Question from the Hon Greg Donnelly MLC**

**296.** In relation to Family and Community Services

- a. What specific amount of money has been allocated in the 2011-12 Budget for the care and accommodation of girls and women who need support because of an unplanned or unexpected pregnancy?
- b. Over the forward estimates what specific amount of money has been allocated for the care and accommodation of girls and women who need support because of an unplanned or unexpected pregnancy?

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**There were no additional questions on notice lodged by members relating to the portfolio of Family and Community Services, Women.**