



LEGISLATIVE COUNCIL

GENERAL PURPOSE STANDING COMMITTEE NO. 2

BUDGET ESTIMATES 2012-2013

Supplementary Questions on Notice

General Purpose Standing Committee No. 2

Ageing
Disability Services

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Answers to be lodged by: Thursday 1 November 2012

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Questions from Ms Westwood

INDIVIDUALISED FUNDING/ABILITY LINKS

1. How exactly have you delivered the Stronger Together 2, 3,900 places for 'decision support services' (advocacy, support coordination etc) for 2011/12 and part of the 3,900 places for 2012/13?
2. In regards to the above, how has the \$7.2million for first year and most of \$17.2million for this financial year been delivered? Please provide a breakdown.
3. Given the government's stated commitment to transparency and accountability - where and how is information about money for decision support services and other Stronger Together money being reported?
4. The 248 Ability Links coordinators, in the Ministers words will "not only will provide assistance and links for people with a disability but also will ensure that the services are situated within communities to build greater community capacity... coordinators will be moving around in communities to assist organisations across communities to better cater for the needs of people who have disabilities". This is a heavy task, and given it was envisaged Ability Links coordinators will only be paid \$53,000 as opposed to current local area coordinators who are paid around \$80,000, how will Ability Links coordinators, as first cab off the rank for individualised funding, really be able to give people with disabilities the time and deal with the complexities they need?
5. Given that 1 July 2014 is the start date for the new individualised funding arrangements; when will access points for individualised funding be established and what funding will go towards them?
6. The NSW Disability Network Forum argues that is critical that Independent Advocacy and Information Services are expanded for both individualised funding model and the NDIS. How much money will be committed to these services?

SUPPORTED LIVING

7. How much money was spent on the supported living fund for 2011/12? (5 million for 2011/12 and 10 million for 2012-13) How many people has it supported?
8. How much has been spent this year on the supported living fund?
9. What has happened to the unspent \$5 million for 2011/12?)Please provide a breakdown if necessary).

Supported accommodation

10. The 2010 NSW Inquiry into ADHC Services found that 'people are currently required to reach a point of crisis before supported accommodation becomes available for them". If Stronger Together 2 finishes on 2016 and the NDIS is not set to come in until 2019, what is the Government doing to meet the gap for unmet need for supported accommodation in NSW?
11. How many people applied for supported accommodation in the last financial year?
12. In relation to the above, please provide a breakdown of supported accommodation places funded by ADHC, including for direct ADHC services and non Government services.
13. How many people were successfully placed in supported accommodation for 2011/12?
14. For previous question, how many placements have broken down and require transfer?
15. How many people are on the Register of Request for Supported Accommodation who have anticipated needs for each head of service provided and or directly funded by ADHC for each of the ADHC regions?
16. How many people are on the Register of Request for Supported Accommodation who had immediate needs for each head of service provided in each of the ADHC regions?
17. How many people by disability type are on the Register of Request for Supported Accommodation in each ADHC region?
18. What is the current level of unmet need for supported accommodation in NSW?
19. How many clients/consumers were placed in supported accommodation services in the last financial year were moved directly from the family home?
20. Please provide a breakdown in regions to the question above.
21. Of the number of people identified above in question 9 and 15, how many are deemed as high priority in each region?
22. What is the breakdown by age group of people on the register for each region?
23. In each of the age groups provided to question 13 above, what is the longest time that a person has been on the Register of Request for Supported Accommodation in each region, also advise what is the date of registration.

24. How many have been on the *Register of Request for Supported Accommodation* for longer than six months in each region?
25. For the last financial year how many people who have met the urgent need criteria for supported accommodation are on the waiting list?

Respite

26. How much money has been provided in the 2012-13 budget to provide for the respite for Ageing Parent Carers program?
27. How many new flexible respite places will be provided for under this program?
28. How many new Centre based respite places will be provided?
29. How many new families will be provided case management through the support coordination program?
30. How many new day program places will be provided in the *Life Choices and Active Ageing* programs?
31. How many respite packages were funded and provided to people with disabilities and their carer's in the last financial year, across all regions?
32. How many respite packages are funded for this year across all regions?
33. Provide a description, number of packages and breakdown of the different respite packages by each region.
34. How many have been provided to date and to how many clients across all regions?

Relinquishing Care

35. How many children with a disability were relinquished by their families to the Department for 2011/12?
36. How many adults with a disability were relinquished by their families to the Department for 2011/12?
37. What monies for preventative measures to reduce the rate of families relinquishing care are in the 2012/13 budget? Provide funding by breakdown of programs and places.
38. How many children with disabilities does ADHC provide out-of-home-care for?

39. Regarding the previous question, are they the same children referred to in response to budget estimates 2011/12 at question 80? If different, what happened to the previous two children?
40. What leaving care plans are in place for these children in out of home care?
41. How many individuals are temporarily occupying a respite bed who would be better suited to permanent accommodation.
42. What plans does the Department have for transitioning these into appropriate supported accommodation?
43. In each region, for each age group, please provide details for longest time spent in respite.
44. For the previous question, are the individuals the same as those referred to in the response to at question 83 in the previous budget estimates?

Pay equity

45. What is the budget for the recent Fair Work Australia pay equity decisions for ADHC workers?

Emergency Response Program

46. What is the budget for the emergency response program in 2012-13?
47. How much new money has been allocated to the above program in 2012-13?
48. How many new places were supported through the ERP in 2011-12?
49. Given there are no set number of places in the ERP, how many clients were supported through emergency circumstances in 2011/12?
50. How many people have been in any way reliant on this funding through either accommodation/support (which includes residing in a facility) for over six months in the 2011-12 financial year?
51. How many people have used the ERP program funding to be living in alternative family placements and accommodation in the 2011-12 financial year?

52. What is the longest time for someone to utilise the ERP for alternative family placement and accommodation for 2011/12 and was it the same client referred to in q93 response to budget estimates?

Young People in Residential Care Program

53. Young people with disability continue to be referred to the aged care sector and nursing homes to have their housing and support needs met. This has long been identified as inappropriate and harmful. How many people were referred to aged care disability providers or nursing homes to have their housing and support needs met in 2012/13? Provide a breakdown for each region and by age.
54. What actions will be taken to ensure that social workers are not forced to have to refer people under 50 to aged care residences because of the lack of other options available?
55. As of 30 June 2012, how many people with disabilities under the age of 50 currently reside in nursing homes in NSW?
56. What planning is the government doing to appropriately address their current needs?
57. For 2011-12 how many of these people under 50 had been moved out of residential aged care and into accommodation which is more appropriate and suitable to their needs?
58. What extra funding has the NSW Government in addition to ongoing federal Government funding, provided this year to transition these individuals to more appropriate accommodation?
59. Over this 2012-13 budget and forward estimates what is the Government's commitment to increase both the range and number of supported housing options so there is appropriate accommodation provided for young people with moderate to high clinical needs?
60. How many Aboriginal people with a disability have been taken out of aged care residences and placed into more appropriate care under the NSW Younger People in Residential Aged Care Program from 1 July 2011 to 30 June 2012.

Boarding House Reform

61. What recurrent funding has the Government allocated in 2012-2013 to continue implementing the Boarding House Reform Program? In particular, what funding is allocated to support people with disabilities with high needs to move into appropriate long-term accommodation and support options?

National Disability Insurance Scheme (NDIS)

62. The NDIS aims to deliver greater choice and control for people with disability in the supports and services they purchase and receive. How does the Government envisage the leadership role of people with disability in the roll out, implementation and monitoring of the NDIS?
63. How does the Government see the NSW Disability Advocacy sector assisting in the quality framework and complaints handling for the NDIS in NSW? Will this sector be specifically involved in the Hunter NDIS test site?
64. How are people with disability in NSW being supported to be 'NDIS ready'?

Community Living

65. What funds are available in the budget for the closure of and transition from large residential centres?
66. How many large residential centres remain and where are they located?
67. How many people currently reside in large residential centres? Please provide a breakdown.
68. How is the Government reporting on progress against the plan to close large residential centres?
69. Is the government operating a 'no new admissions' policy to large residential centres?

HACC

70. Please provide a breakdown of services provided under the HACC program funded by the NSW Government by disability and age.
71. How many are provided by the Department and how many by NGO service providers. Provide a breakdown.

Daycare and Dementia

72. Under the Home and Community Care Capital Strategy how many dementia day centres were completed by December 2012?

Workforce

73. What analysis/modelling have you or ADHC undertaken looking towards the future on workforce retention and demand.

74. What advice have you received from your Department on these workforce challenges?

Metro Ryde

75. At the start of 2012 Ageing Disability and Home Care made the decision to cancel the tender they had run to provide an individual advocacy support service to the residents of Metro Residences (Rydalmere and Marsden). Given the announcement that these centres will be closing it seems extraordinary not to fund independent individual advocacy for residents at this time, many of whom do not have close family relationships or formal guardianship in place.

76. Will the Minister be reinstating the advocacy support that was for many years provided to residents by the Western Sydney Intellectual Disability Support Group?

77. If the tender is not reinstated where will the money for that advocacy service be spent?

Abuse and Neglect

78. The Minister recently confirmed that people with disability are experiencing sexual assaults and other forms of abuse in state run and funded supported accommodation facilities. What concrete steps is the Government taking to increase the safety of people with disability in the support services they're providing?

79. Does the Minister support a national 'vulnerable adults' protection system that outlines action for administrative and legislative reform to increase the protection of people with disability from violence, abuse and neglect? Is this something he will work on with his peers through COAG?

80. Will the Government publically release all investigative reports relating to issues of violence, abuse and neglect of people with disability in all Government, non-government and licensed disability services?

81. Does the Government have a commitment to increased training and support of disability service staff on preventing and responding to abuse and neglect?

UN Convention on the Rights of Persons with Disabilities (CRPD)

82. The Australian Civil Society Report to the United Nations Committee on the Rights of Persons with Disabilities is a damning indictment on the human rights of people with disability across the country and in NSW. What steps is the NSW Government taking to address the

recommendation contained within the report? Will this report be used to inform the NSW Implementation Plan of the NDS?

83. What resources and strategies will be put in place to ensure the NSW Implementation Plan of the National Disability Strategy delivers cross government (including local government) CRPD coordination and compliance?
84. What is the NSW Government doing towards educating people with disability about their rights and entitlements under the CRPD?

Person Centre Approaches Statewide Consultations

85. How much has been spent on consultants for the person centred approaches to date?

General

86. How was the \$4m referred to in question 149 in the previous estimates questions on notice spent for 2011/12, and through whom?
87. To which NGO's was this allocation directed?
88. For 2011-12 what expenditure allocations were made on the operational costs of running Summer Hill Group Homes, Wadalba Group Homes, Norton Road Specialist Living Centre and Casuarina Grove in terms of staffing costs for general support staff and specialist nursing staff, administration overheads and overheads?
89. For those suffering MS, are the same five people on the waiting list referred to in estimates question 155?
90. Are there additional people on the waiting list now? If so how many?
91. What programs that were funded in 2011-12 have ceased in this financial year and why?
92. Which programs and services were funded in 2011-12 are continuing?
93. How much money has been allocated to these services and programs?
94. Of the above programs and services above, how much new money has been allocated on top of the 2011-12 budget in the 2011-12 budget.
95. For the closures or amalgamations proposed for any ADHC offices referred to in question 161 of last years estimates questions on notice, have any occurred. Please specify in each of the regions, and when this occurred?

96. Are any more closures or amalgamations proposed for any ADHC for the next financial year?
97. Are there any staff cuts proposed in Sydney Metropolitan or regional areas?
98. How does the Minister plan to achieve productivity savings or efficiencies in this next financial year?
99. What efficiency savings are required by ADHC by 2012-13.

Phones/iPads

100. How many blackberries are assigned to your staff?
101. For each phone, how much was each bill in the 2011/12 financial year?
102. How many have phones have been lost in your office?
103. What is the cost of replacing those phones?
104. How many iPads does DPC assign to your Ministerial office and to whom have they been issued?
105. How many iPads have you purchased for your office and to whom have they been issued?
106. How many iPhones does DPC assign to your Ministerial office and to whom have they been issued?
107. How many iPhones have you purchased for your office and to whom have they been issued?
108. How many iPhones have been lost in your office?
109. How many iPads have been lost in your office?
110. What is the cost of replacing those phones or iPads?

Media/public relations

111. How many media or public relations advisers are employed for each of your portfolio agencies?
112. What is the forecast for 2012-13 for the number of media or public relations advisers to be employed and their total cost?

Overseas trips

113. Have any of your overseas trips in the past year been paid for in part or in full by using public money?
114. If so, did any of your relatives or friends accompany you on these trips?

Office costs

115. What is the annual remuneration package for your chief of staff?
116. What is the annual remuneration package for your head media advisor?
117. What is the annual remuneration package for each of your staff?
118. What is the estimated expenditure for your office budget in 2012-13?
119. Have any office renovations or fit outs been undertaken in your ministerial office since April, 2011?
120. If so, could you give details of contracted costs?
121. What is your Ministerial office budget for 2012/13?
122. How many political advisors are in your office?
123. How many administration staff?
124. How many Department Liaison Officers are assigned to your office?
125. How many staff in the Department are assigned to Ministerial support duties?
126. Are any contractors or consultants working in your ministerial office?
127. If so, in what capacities?
128. How much did your Ministerial office spend on contractors or consultants?

Cabcharge

129. How much did your Ministerial office spend on taxi fares, including Cabcharge in the 2011/12 financial year?

Restructure

- 130. Are any of your portfolio agencies undergoing a restructure?
- 131. How many jobs are expected to be cut as a result of that restructure?
- 132. How many people are expected to have their wages cut as a result of that restructure?
- 133. How many voluntary redundancies were offered in your Departments since April 2011?
- 134. How many voluntary redundancies were accepted from employees in your Departments since April 2011?
- 135. How many voluntary redundancies are expected to be offered in 2012/13?

Agency costs

- 136. How much did your Department(s) spend on catering in 2011/12?
- 137. How much did your Department(s) spend on stationary in 2011/12?
- 138. What is your Department's catering budget?
- 139. What is your Department's stationary budget?
- 140. Since April 2011 have any of the agencies in your Department(s) changed their branding?
- 141. If so, how much was spent on rebranding the agency?

Correspondence

- 142. How long is the average turnaround for responding to correspondence in your Department(s)?
- 143. How many pieces of correspondence have been outstanding for more than 60 days?

Paying bills on time

- 144. In 2011/12 how many invoices has your Department(s) failed to pay a supplier or contractor for more than 30 days?
- 145. As a result of late payment, how much penalty interest has been paid to contractors since 1 January 2011?

146. How many invoices have been outstanding for longer than 60 days?

Grants to non-government organisations

147. Given your department provide recurrent grant funds to non-government organisations

a) What are the names of all organisations in receipt of funding?

148. What is the total amount of funding received by each organisation including goods and services tax?

149. On what date was the funding advanced?

150. What was the purpose for each grant or funding advance?

151. Was any funding withheld or returned?

152. If so, what were the reasons for withholding or requiring the funding to be returned?

153. What is the indexation rate applied to non recurrent grant funds in 2011/2012?

154. What was the indexation rate applied to recurrent grant funds in 2011/12?

155. What are the details of any costs involved in each study, audit, taskforce or review?

Contractors

156. How many contractors has your Department(s) retained since 1 July 2012 and at what cost?

Aboriginal employment

157. What is the current level of Aboriginal employment within your Department(s)?

158. How has that changed since 1 July 2011?

Charter air flights

159. Since 1 July 2011, how much has been spent on charter air flights by your Department(s)?

Reviews and studies

160. In relation to feasibility studies, audits, taskforces and reviews:

Is your department currently undertaking any feasibility studies, audits, taskforces or reviews? If so; then;

161. What are the terms of reference or details of each study, audit, taskforce or review?

162. Who is conducting the study, audit, taskforce or review?
163. Was each study, audit, taskforce or review was publically advertised seeking expression of interest or competitive tenders?
164. Is there a contract in place detailing terms of engagement for the study, audit, taskforce or review?
165. What is the timeline of each study, audit, taskforce or review?
166. What are the details of any costs involved in each study, audit, taskforce or review?

Media training

167. Has the Minister been provided with Speech, Voice or Media Training since becoming Minister? If so, then;
- a. Who conducted the training?
 - b. When was it conducted?
 - c. Where was it conducted what were the costs of the training?
 - d. Who paid for the training?

End of questions from Ms Westwood.

Questions from Ms Barham

AGEING

1. What funding has been allocated for legal services and advocacy for older people in NSW, especially in regional and rural areas in recognition of the findings of the 2004 Law and Justice Foundation Report Access to Justice and Legal Needs: The Legal Needs of Older People in NSW?
 - a. What level of elder abuse was recorded in 2011/2012 by category?
2. Is it correct that the Ageing Grants Program is currently being reformed in line with the NSW Ageing Strategy?
 - a. How will this reform affect funding to support services to assist older people?
 - b. What will this ultimately mean for this program?
3. How many Life Choices and Active Ageing day program places have been allocated for 2011/12, how many were available in 2010/11?
4. Has the 'Ageing in Place: Impacts of Ageing on the Accommodation Service System 'research report that was due for completion last December been completed? And if so, is it publicly available?
5. What funds are allocated to dementia programs for 2011/12?
6. What funds have been allocated for the pilot program offering person centred packages for people with younger onset dementia?
7. What funds have been allocated to Aboriginal dementia care? And how many clients will this assist in what areas and what are the support services being offered?
8. Does the Government monitor Local Governments delivery of access facilities for the aged? does the Government provide support or funding to assist councils in the preparation or delivery of Ageing policy and or strategies?
9. As One in six people in Australia have a hearing loss in Australia, oes the Government monitor or provide support for the delivery of public venue provision of Assistive listening devices or other appliances to support people with a hearing loss.

DISABILITY SERVICES

Young People in Residential Aged Care

1. What funds are available in the 2012/13 Budget to deliver YPIRAC services and specifically for:
 - a. New residential accommodation
 - b. supported accommodation

- c. home modification
- d. in home services
- e. maintenance

2. Where will new YPIRAC accommodation facilities be constructed?
3. What is the total funding for YPIRAC for 2012/13 in NSW and what is provided by the Commonwealth to continue the YPIRAC program and what is the State contribution?
4. How many young people with disabilities were assisted or are to be assisted in the program to move out of residential aged care into alternative accommodation in the current financial year?
5. According to an Australian Institute of Health and Welfare report, as at June 2011, 2297 people with disabilities under the age of 65 continued to live in residential aged care facilities in NSW – 287 of those under the age of 50, what is being done to assist these people, to either, find alternative accommodation or be provided with further support?
6. How many people are currently on the needs register waiting for services under the YPIRAC program? When are they likely to receive assistance? What supports are being offered to them whilst they wait?
7. According to the program guidelines, the *National Evaluation and Performance Reporting Framework* provides the basis for overall reporting and evaluation of the NSW YPIRAC program to the Australian Government. This reporting includes a commitment to annual reporting against agreed milestones, a mid-term evaluation and final evaluation. What are the milestones? Have they been reached? How does NSW compare with the other states?

Attendant Care and the High Needs Pool

8. According to ADHC there are currently over 400 people on a needs register waiting for an Attendant Care Package. What actions are taken to assist those on the waiting list receive personal care services?
9. What funds are available for Attendant Care Package places and services in NSW ? and
 - a. how many people are on the waiting list
 - b. what is the time frame for service delivery
 - c. what actions are taken to support those on the waiting list receive personal care services
 - d. does this delay slow the rate of discharge from hospitals and rehabilitation centres
 - e. if so, is the Government committing increased funds to this program
10. With the High Needs Pool and Attendant Care services both offering clients with severe physical disabilities intensive in-home personal care services can it be explained why those who use High Needs Pool are required to make a client contribution to the services they receive, whilst those in the Attendant Care Program have no such obligation?

11. When applying for the Attendant Care Program or High Needs Pool, there is a single application form, so how does ADHC determine which of the two services a client is to receive? And
 - a. Is the client made aware of the differences between the two services? And that one has a fee attached to it (HNP) and the other does not (ACP)?
12. Can clarification be provided as to the funding of Attendant Care Program and High Needs Pool in relation to state and federal funding contributions ? and
 - a. Do the funding mechanisms change when clients reach 65 years of age for either service?
13. As the Attendant Care Program offers clients the option of individualised funding, does this also apply to the High Needs Pool and if not, why not ? or is it proposed for the future?

Large Residential Centres for People with a Disability

14. How many people with disabilities were housed in large residential facilities in 2010/11 and what are the figures for 2011/12 in both ADHC and NGO facilities? and were any new residents admitted into any such large residential facility in the current year? If so how many?

Supported Accommodation for People with a Disability

15. How many people were on the register of request for supported accommodation for 2010/11 and 2011/12?
16. What is the average waiting time for assistance with supported accommodation and has this time increased or decreased from the previous year?
17. How many people moved from the family home to supported accommodation in 2011/12?
18. How many new places were made available for
 - a. Supported accommodation
 - b. Supported living packages
 - c. And what locations were these allocated to?
19. How many allegations of abuse by carers were reported to the police in 2011/12?

Provision of Disability Services to Aboriginal Australians

20. The budget contains 70 Aboriginal and family intensive support packages. Would you explain what services are on offer with these packages? Is this personal care?
21. What is figure for 2011/12 of Aboriginal clients receiving services from the Aboriginal Home-Care Service?
22. How many young Aboriginal people with a disability receive services and how many are receiving either services within the High Needs Pool or Attendant Care Package?

GENERAL

23. Is ADHC on track to reach the self directed funded goal of 10% by July 2014? What steps are in place to provide the delivery of this goal across the range of ADHC services?
24. Can specific information be provided on the expenditure of the Industry Development Fund ?
25. Has the Community Complaints Policy been finalised as per the Complaints Process Improvement project and advise to the Ombudsman that it would be available by late July / early August 2012?
26. What was the Enable NSW budget for 2010/11, what is the 2011/12 budget? And what is the budget for repairs and maintenance of equipment?
27. How many clients received equipment in 2010/11 and 2011/12 ? and how many items of equipment were provided?

Employment

28. What has been the level of utilisation of the payroll tax rebate of up to \$4,000 for employers who provide a permanent job to a person with a disability who has completed the ADHC Transition to Work Program?
29. What is the level of employment of people with disabilities in NSW public service?

End of questions from Ms Barham.