11.0 Response to Question on Notice

The number of hotels with bottle shops attached to the premises

At the Committee Hearing on 6 May, the AHA (NSW) representative agreed to provide data related to the number of 'take-away' outlets, such as bottle shops or drive-throughs, which are attached to hotels in NSW.

Subsequent inquiries have revealed that the information which has been collected is quite dated. However, we can provide indicative data.

Unlike in Queensland (where the major supermarket chains operate some 75 per cent of hotels, and where each hotel licence allows for two associated bottle shops to trade in a defined area surrounding the hotel), under s14 of the *Liquor Act 2007*, in NSW the authorisation conferred by a Hotel Licence allows for liquor to be sold by retail for consumption on or away from the premises.

However, those hotels designated as a General Bar Licence are not authorised to retail liquor for consumption away from the premises, i.e., they do not have the ability to sell 'takeaway' liquor, either over the bar counter or from a walk-in or drive-through facility.

In the time allowed for responses to Questions taken on Notice, it will not be possible to conduct a full survey of AHA (NSW) member hotels throughout NSW to determine actual numbers. However, we believe it is accurate to provide the opinion that little more than 25% of our members' hotels in NSW would have a walk-in or drive-through facility attached, i.e., say 500 hotel premises.

12.0 Responses to subsequent Questions on Notice

1. What was your involvement in the development of the Out Tonight Party Right, what was the level of involvement, what evidence was relied on to inform the development of the information, was there a financial contribution made by the AHA for the development of the website, was the website and the information involved peer reviewed?

'Out Tonight, Party Right' was developed by the Office of Liquor, Gaming and Racing (OLGR), utilising funding sourced originally from the Alcohol Education and Rehabilitation Foundation (now FARE).

A working group comprising NSW Police, including both the Alcohol Licensing Enforcement Command (ALEC) and local licensing police (from various parts of the State including Newcastle, Maroubra, Port Macquarie, Central Coast and Griffith); Liquor Accord representatives including hoteliers and club secretaries; Local Government representatives; NSW Health; NSW Education Department; OLGR staff, including Liquor Accord Delivery Unit and Strategic Engagement; and industry representatives from ClubsNSW, AHA (NSW) and Liquor Stores Association.

The working group provided feedback on the resource including the website. AHA (NSW) did not contribute funding.

The project was launched by the Minister for Tourism, Major Events, Hospitality and Racing, at a school.

AHA (NSW) involvement in the project was driven by an identified need from our members at the coalface for a resource that informed adolescents approaching adulthood the behavioural expectations when they commence consuming alcohol and legally entering licensed premises. Around the State, variations of programs involving licensees, police, security and other groups provided information in an inconsistent fashion, so the development of the resource was intended to provide a toolkit of information for those agencies to use.

We remain committed to educating our youth what we expect when they come to our members' venues and the ramifications which result from aggressive, intoxicated or ill-thought out decisions.

The Executive Director, OLGR could respond to any further questions in relation to 'Out Tonight, Party Right'.

2. Of the 1700 to 1800 pubs and clubs in NSW, could a list be provided that identifies the closing times in relation to how many at what times and by postcode if possible?

That information is not held by this Association and might be sourced from OLGR.

- 3. Can the history of closing times of pubs and clubs be provided by number eg. how many venues were open until 5am and 3am
 - a) 1960
 - b) 1970
 - c) 1980
 - d) 1990
 - e) 2000
 - f) 2010

We do not believe that this historical information is available but suggest that inquiries might be made of OLGR.

4. Can you provide information regarding the financial contributions made by AHA members to the management of alcohol related issues beyond the licensed premises?

AHA (NSW) members contribute to management of alcohol related issues in various ways.

It is not possible to accurately quantify the extensive contributions which hotels across NSW make in relation to providing safe and secure environments for patrons and our staff, but the financial contributions include, by way of example, the cost of staff, security, CCTV systems, enhanced lighting, RSA Marshalls, and courtesy buses and a range of measures.

Many hotels are required to engage security officers to patrol the vicinity of the premises – at an hourly rate per guard of in excess of \$35 – and ensure that the quiet and good order of the community is maintained. A PricewaterhouseCoopers study identified that over half a billion dollars is spent each year in hotels across Australia on security.

Hotels are responsible, often as a requirement of local council management plans, for cleaning footpath areas around the premises.

Hotels are the largest participants in Local Liquor Accords, and often contribute to the costs of administering and operating Accords.

Campaigns such as 'STOP – Is it worth \$550?' (referred to i our previous submission) have been developed to inform patrons that if they do not leave a premise when asked to leave or entry is refused, they face a \$550 fine from Police (see poster attached).

A further campaign to prevent armed robberies on hotels is currently being developed, and another campaign informing staff and patrons on issues surrounding anti-discrimination and patron banning has also been developed in consultation.

All these programs have been developed using member contributions.

5. How many AHA members provide or contribute to providing a courtesy bus or some form of assisted late night transport ?

We do not have an accurate figure on the number of hotels which provide a courtesy bus, but we can state that in both metropolitan and country NSW, it would number in the hundreds, either voluntarily or as a licence condition.

Examples include the Coffs Harbour Hotel, Camden Valley Inn, the five Pub Group hotels in Tamworth, the Golden Sheaf in Double Bay, the Coonamble Hotel and many others.

Other hotels run taxi voucher schemes or other patron transport options.

6. Does the AHA contribute financially to independent research that focuses on alcohol issues ?

AHA (NSW), by virtue of its registration as an industrial union of employers, primarily advises members on compliance with industrial law and with liquor law. The Association is a major provider of training for hospitality industry participants and in the provision of assistance to reduce problem gambling. The Association also represents our members in discussions with elected governments and with regulatory bodies.

As a general principle, we do not conduct independent research – given that it would generally not be accepted as 'independent' – other than when specific issues require reference to such detail but our officers do keep a close eye on published research which relates to the industry.

However, through our direct affiliation with our national body, AHA (NSW) does contribute to and participate in the work undertaken by DrinkWise.



If you're **VIOLENT, DRUNK or DISORDERLY** at a pub or club, you will be asked to go. If you don't, you're breaking the law. **Result? A \$550 on the spot fine. Ouch!**





