STANDING COMMITTEE ON LAW AND JUSTICE
Inquiry into the workers compensation injury management pilots project
DRAFT Further questions for WorkCover witnesses, taken on notice 13 May
2005

1. Is the WorkCover database checked/validated by anybody?

Yes. WorkCover validates the data when it arrives from the insurers.

Insurers are provided with rules and very clear, coherent statements about what they are required to do so far as data collection and provision to WorkCover is concerned.

There are three main types of automated validation processes that consist of over 800 individual data validations.

     a. Abort processing:
If the insurers' data is not in the required format or sequence the data is rejected and a report is returned to insurer with a requirement to amend and resubmit the data.

     b. Fatal Processing:
This process checks for major data errors. The occurrence of any of these errors results in the submitted data being rejected. A report of the errors is returned to the insurer with a requirement to amend and resubmit the data.

     c. Non Fatal Processing:
This process identifies data that may be suspect or incorrect. While this data is accepted by WorkCover a report is sent to the insurers with a requirement for them to amend the data or confirm is validity.

2. Information about Injuries Australia

Injuries Australia is an advocacy group for injured persons and were previously known as Advocates for Workplace Safety Pty/Ltd. At the time of the Injury Management Pilots, WorkCover had discussions with Injuries Australia about the projects but they did not participate in the EOI process.

3. Does the data collection review require outside expert assistance?

The data collection checking process is conducted internally.