

**BUDGET ESTIMATES 2014-2015  
SUPPLEMENTARY QUESTIONS ON NOTICE  
FAMILY AND COMMUNITY SERVICES  
22 August 2014**

<b>Answers to be returned by:      Tuesday 16 September 2014</b>
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**Questions from Hon Jan Barham MLC**

- 1. Has the Government undertaken or commissioned any cost-benefit analysis or other analysis or modelling of the potential longer-term savings (in both Family and Community Services and other Government-funded services such as health and justice) that could result from increased investment in early intervention support services in child welfare, housing, etc.?**  
**(a) If so, please provide details of the work that has been undertaken and its findings.**

As with previous NSW Governments, the Government undertakes analysis and modelling on a range of issues to inform government decision making.

- 2. What funds are dedicated to providing new parent support services for families where there is a history of risk or where there is an identified potential risk?**

I am advised by the Department of Family and Community Services that a wide range of non-government organisations deliver prevention and early intervention programs that provide services for families, including new parents.

- 3. What analysis of data is undertaken to identify districts or localities at risk in relation to child protection issues and what action is being taken to provide services and early intervention?**

I am advised the Department of Family and Community Services (FACS) delivers targeted prevention and early intervention services to improve outcomes for vulnerable children and families through twenty-three programs across NSW. Each of these programs has a specific purpose and program parameters that are articulated in the program's guidelines and service provider contracts.

I am further advised FACS reviews District performance through the Quarterly Business Review which periodically assesses whether Districts are meeting goals. FACS is in the process of adopting best practice program management standards across all relevant programs.

- 4. Given the recommendations of inquiries by both the Community Services Committee and Public Accounts Committee last year that the Auditor-General be granted additional power to "follow the dollar" and evaluate performance of non-government service providers, when can we expect a response from the Government to those recommendations?**

**(a) What other frameworks and accountability mechanisms are you putting in place given the increasing pace of outsourcing across the human service areas?**

I am advised the Department of Family and Community Services (FACS) is currently rolling out a new Contract Governance Framework across FACS Community Services funding programs and Specialist Homelessness Services. The new framework was developed to improve FACS current performance monitoring processes and address issues of risk with service providers.

**5. Was the Outcomes Evaluation of Keep Them Safe completed by June 2014 as planned? When can we expect the evaluation report to be made available? And given the continuation of funding for KTS programs was announced earlier in the year, what plans are in place for addressing any problems or areas for improvement identified in the evaluation?**

The evaluation has recently been received by the NSW Government and is being carefully analysed.

**6. Given that achieving increases in the percentage of children and young people reported at risk of significant harm (ROSH) has been made difficult due to the rising total number of ROSH reports (uncorrected proof transcript p. 15), what analysis has been conducted of why reports are rising (e.g., increased reporting rates vs increased incidence of abuse and neglect), what has been found and what actions are being taken to address these rising numbers of reports?**

I am advised by the Department of Family and Community Services that changes in reporting are generally linked to extraneous factors driving reporting behaviour such as increased media interest in child protection.

**7. The forecast average cost for OOHC per child is forecast to rise from \$43,000 to \$45,000. Does this reflect an increase in the standard unit costing for OOHC services or is there another explanation for part or all of this increase?**

I am advised by the Department of Family and Community Services that the forecasted increase is in line with indexation.

**8. What role does Community Services have in the delivery of earlier intervention services such as Brighter Futures and Strengthening Families?**

**(a) Does the department have an ongoing role in service delivery for Brighter Futures and Strengthening Families?**

The Department of Family and Community Services (FACS) delivers a range of prevention and early intervention programs annually based on a service continuum aimed at reducing the likelihood of children and young people from entering or remaining in the child protection system.

FACS is implementing significant reforms to the child protection legislative and policy including the transition of out-of-home care to the non-government sector, and *Safe Home for Life*. The implementation of localisation will also ensure service planning decisions are made at the local level.

Over the next two years, FACS will be considering how its funded programs can be aligned to support these reforms and be more focused on local needs.

**9. The latest Australian Institute of Health and Welfare child protection statistics showed that Aboriginal and Torres Strait Islander children in NSW were 9.5 times more likely to be the subject of a substantiated child protection notification than non-Indigenous children, 11 times more likely to be subject to a care and protection order, and 11.8 times more likely to be placed in out-of-home care. What is being done to address the alarming over-representation of Aboriginal children in the child protection system?**

*Safe Home for Life* will give NSW's most vulnerable children the best chance of a better future. The reforms will ensure that support services work with families earlier and will work with parents to improve their parenting capacity to keep their children safe.

The reforms will also challenge the way FACS works and will consider new and innovative ways to deliver child protection services. By working in close partnership with the sector, FACS aims to deliver a cohesive and culturally appropriate support system that meets the needs of Aboriginal children, young people, their families and communities.

**10. It is more than 18 months since the Ombudsman's report on *Responding to child sexual assault in Aboriginal communities* with its 93 recommendations following an audit of the Interagency Plan was released. Are you able to update us on the Government's progress in considering the recommendations and when we might expect a public response to the report?**

A large number of the Report recommendations are supported by NSW Government; and a significant number have already been implemented. The NSW Government continues to address the recommendations within the Ombudsman's report and to inform the Ombudsman on progress towards the important issue of achieving a reduction in child sexual assault in Aboriginal communities.

The Department of Family and Community Services (FACS) is working with other agencies to improve direct service delivery and try new approaches to prevent child sexual assault in Aboriginal communities.

**11. In the hearing (uncorrected proof transcript p. 6) it was indicated that in the past financial year there were 270 new starts and 359 completions of public housing properties, and in the current year there will be 759 new starts and 443 completions. For each of these total figures, can you please provide a**

**breakdown of how many properties started or completed are located in each Allocation Zone?**

Information about new supply and maintenance of social housing is available in the NSW Land and Housing Corporation's Annual Report which is available at <http://www.facs.nsw.gov.au/>

**12. How many public housing tenancies have been reviewed under Housing NSW's policy of reviewing tenants' eligibility to continue in public housing at the end of their fixed terms?**

**(a) How many have actually been found to be ineligible?**

Information regarding changing, reviewing or ending a tenancy is available on the Housing NSW website at <http://www.housing.nsw.gov.au/>.

**13. How much additional rent has been collected from public housing tenants under its policy of charging higher rates of rent to 'moderate income' households?**

I am advised by the Department of Family and Community Services that additional rent of around \$4 million per annum is being collected due to application of this policy.

**14. How much money has been spent on repairs and other work on vacant properties at Millers Point in preparation for their sale?**

Information about new supply and maintenance of social housing is available in the NSW Land and Housing Corporation's Annual Report which is available at <http://www.facs.nsw.gov.au/>

**15. How much money has been spent on repairs and maintenance at the Sirius public housing building in The Rocks over the past 10 years?**

Information about new supply and maintenance of social housing is available in the NSW Land and Housing Corporation's Annual Report which is available at <http://www.facs.nsw.gov.au/>

**16. One part of the Going Home Staying Home reforms has been the introduction of Link2Home as a state-wide referral source for homelessness services. However, women's refuges rely greatly on word of mouth due to the importance of confidentiality and safety. What steps have been implemented to ensure access to refuges isn't compromised by their inclusion in the homelessness reforms, particularly given that some services are changing in terms of their providers and potentially in the location of premises?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**17. The rate of homelessness for Aboriginal people in NSW is more than three times that for the non-Aboriginal population. The tender process as part of the Going Home Staying Home reforms, may result in the closure of a number of women's refuges and youth refuges that are relied on by Aboriginal communities. Many of these services are at the front line of the community's response to domestic violence and the breakdown of family functioning, and it has been suggested that holistic, trauma-informed 24/7 care models are being lost through these reforms. How will the Minister ensure that Aboriginal women and young people will not be further disadvantaged through this process?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**18. How will the Minister ensure that service providers have the knowledge, experience, local relationships and trust of local Aboriginal communities, essential for ensuring these refuges are accessible to Aboriginal women and young people?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**19. How many properties have been sold in the Apollo Estate, East Dubbo?  
(b) How many were bought by the existing tenants under the purchase options that were being offered?  
(c) How many tenants have been relocated and where to?**

Information about sales is available in the NSW Land and Housing Corporation's Annual Report at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au). I am advised by the Department of Family and Community Services that all tenants have been relocated with the majority remaining in Dubbo.

**20. In relation to the Gordon Estate, West Dubbo, how many tenants were relocated?  
(a) Where tenants relocated to other areas, is there a breakdown of where they have relocated to?  
(b) How many did not secure new housing and are now on a waiting list?**

I am advised by the Department of Family and Community Services that around 150 tenants have been relocated from the Gordon Estate across various locations in NSW.

**21. Can the Minister advise as to the recent activity of, and future plans for, the NSW Premier's Council on Homelessness?**

**(a) Will the Council continue to have representation from people who have current or recent experience of homelessness?**

The Premier's Council on Homelessness provides advice to the NSW Government on how it can improve its responses to homelessness in the future. It includes positions for representatives with lived experiences of homelessness.

**22. Given that we have had two years of uncertainty created by the late finalisation of one-year extensions of NPAH for 2013-14 and 2014-15, what is the NSW Government doing to attempt to ensure an ongoing agreement with the Commonwealth for funding to support homelessness programs?**

The NSW Government is actively engaging with the Commonwealth at every opportunity to secure a long term funding source for homelessness.

**23. What was the amount of FACS expenditure allocated to managing and monitoring the two Social Benefit Bond (SBB) programs in 2013-14?**

**(a) What are the budgeted expenditures relating to the SBB programs for 2014-15, 2015-16 and 2016-17?**

Social Benefit Bonds are innovative financial instruments that represent a new approach for funding services for vulnerable people. The savings generated from achieving successful social outcomes enables Government to repay the upfront investment and provide a return.

**24. What, if any, changes in data collection and recording within FACS have been implemented to support evaluation of the SBB programs?**

I am advised the changes in Department of Family and Community Services data collection and recording to support the evaluation of the SBB programs have been minimal.

**25. Has the Government developed any strategies or initiatives to act on the recommendations about capacity-building and other issues identified in the *KPMG Evaluation of the Joint Development Phase of the SBB Trial*?**

This matter falls within the portfolio responsibility of the Treasurer.

**26. Is there a plan for further SBB programs?**

**(a) If so, what is the timeframe for additional programs?**

**(b) Has the Government undertaken any research or consideration of SBB or other forms of impact investment for the provision of housing?**

This matter falls within the portfolio responsibility of the Treasurer.

- 27. How much cross-agency collaboration exists in relation to homelessness and is there a policy, strategy or plan to guide cross-agency collaboration?**
- (a) Does FACS engage with Health to allocate health workers to visit and provide services to homelessness services such as soup kitchens, homeless shelters and other service centres for homeless people ?**
- (b) Is there a funding allocation from FACS or does Health have a homeless service support budget?**

I am advised by the Department of Family and Community Services that there is cross agency coordination on homelessness, including through the Homelessness Interagency Committee which oversees policy and program responses and committees across NSW working to improve collaboration at a local level.

Questions about NSW Health homelessness outreach work and broader questions on the allocation of NSW Health budget should be addressed to the Minister for Health.

### **Questions from Hon Amanda Fazio MLC**

#### **Statutory Child Protection**

- 28. The State Plan target for the reducing the number of children at risk of significant harm by 1.5% a year has been abandoned, why so?**

The NSW Government is working to better protect our children and young people.

Information relating to Risk of Significant Harm reports and assessment data is in the Community Services Annual Statistical Report which is available at [http://www.community.nsw.gov.au/docs\\_menu/about\\_us/docs\\_data.html](http://www.community.nsw.gov.au/docs_menu/about_us/docs_data.html)

- 29. How many full time equivalent child protection case workers are employed by the Department of family and community services in**
- (a) 2011/2012?**
- (b) 2012/2013?**
- (c) 2013/2014?**

Information on the workforce profile of the Department of Family and Community Services is available in its Annual Report which is available at <http://www.facs.nsw.gov.au/>

- 30. How many full time equivalent child protection case workers are employed by agencies funded by the Department of Family and Community Services in**
- (a) 2011/2012?**
- (b) 2012/2013?**
- (c) 2013/2014?**

I am advised by the Department of Family and Community Services that NGO caseworkers do not undertake statutory child protection work and as such are not “child protection caseworkers”.

- 31. What was the annual saving on an average 10% caseworker vacancy rate in**
- (a) 2011/2012?**
  - (b) 2012/2013?**
  - (c) 2013/2014?**

Employee related costs are reported in the Department of Family and Community Services Annual Report which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

- 32. What was the total cost of recruitment of case workers in**
- (a) 2011/2012?**
  - (b) 2012/2013?**
  - (c) 2013/2014?**

Employee related costs are reported in the Department of Family and Community Services Annual Report which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

- 33. What was the total cost of managing the caseworker assessment centre in**
- (a) 2011/2012?**
  - (b) 2012/2013**
  - (c) 2013/2014**

Employee related costs are reported in the Department of Family and Community Services Annual Report which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

- 34. How many caseworkers were recruited in**
- (a) 2011/2012?**
  - (b) 2012/2013?**
  - (c) 2013/2014?**

Refer to Supplementary Question on Notice 29.

- 35. What is the policy on replacement of caseworkers on annual leave?**

I am advised by the Department of Family and Community Services that when caseworkers take leave, replacement depends on the period of leave taken. For periods of leave less than three (3) months, local arrangements are made by Districts to replace caseworkers. Where periods of leave taken are greater than three (3) months, replacement caseworkers are accessed from an eligibility list.

- 36. What is policy on replacement of caseworkers on extended leave?**

Refer to Supplementary Question on Notice 35.



**37. What is the policy on replacement of caseworkers on sick leave**

Refer to Supplementary Question on Notice 35.

**38. How many days were lost to sick leave by caseworkers in**

- (a) 2011/2012?
- (b) 2012/2013
- (c) 2013/2014

The number of days lost to sick leave by caseworkers in 2013/14 is less than under the NSW Labor Government in 2010/11.

**39. How many reports of children at risk had a SARA/SAS2 assessment completed in:**

- (a) 2005/2006
- (b) 2006/2007
- (c) 2007/2008
- (d) 2008/2009
- (e) 2009/2010
- (f) 2010/2011
- (g) 2011/2012
- (h) 2012/2013
- (i) 2013/2014

Information relating to Risk of Significant Harm reports and assessment data is in the Community Services Annual Statistical Report which is available at [http://www.community.nsw.gov.au/docs\\_menu/about\\_us/docs\\_data.html](http://www.community.nsw.gov.au/docs_menu/about_us/docs_data.html)

**40. How many children in risk of serious harm reports had a SARA/SAS2 assessment completed in:**

- (a) 2005/2006
- (b) 2006/2007
- (c) 2007/2008
- (d) 2008/2009
- (e) 2009/2010
- (f) 2010/2011
- (g) 2011/2012
- (h) 2012/2013
- (i) 2013/2014?

Refer to Supplementary Question on Notice 39.

**41. What is the average cost per child for General Foster Care, General Foster Care+2, Intensive Foster Care, Statutory Relative / Kinship Care, Statutory Relative / Kinship Care +2, Residential Care, and Intensive Residential Care for Community Services delivered placement in:**

- (a) 2011/2012?

- (b) 2012/2013
- (c) 2013/2014

I am advised by the Department of Family and Community Services that this information is not collected for Community Services managed placements.

**42. What is the average cost per child for General Foster Care, General Foster Care+2, Intensive Foster Care, Statutory Relative / Kinship Care, Statutory Relative / Kinship Care +2, Residential Care, and Intensive Residential Care for purchased non-government placements in:**

- (a) 2011/2012?
- (b) 2012/2013
- (c) 2013/2014

The Unit Costs are published on the Department of Family and Community Services website at:

[http://www.community.nsw.gov.au/docs\\_menu/for\\_agencies\\_that\\_work\\_with\\_us/out\\_of\\_home\\_care\\_services.html](http://www.community.nsw.gov.au/docs_menu/for_agencies_that_work_with_us/out_of_home_care_services.html)

**43. What is the annual cost of publishing the community services caseworker dashboard in;**

- (a) 2012/2013
- (b) 2013/2014

I am advised by the Department of Family and Community Services (FACS) that the dashboard is produced by staff in their day-to-day roles drawn together from existing information sources and has not been separately costed.

**44. What is the total expenditure on contractors and or consultants validating data for inclusion in the community services caseworker dashboard;**

- (a) 2012/2013
- (b) 2013/2014

Information on expenditure on consultants is in the Family and Community Services Annual Report which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**45. How many adoptions from out of home care were finalised in**

- (a) 2011/2012?
- (b) 2012/2013?
- (c) 2013/2014?

Information relating to adoptions from Out-of-Home Care is in the Community Services Annual Statistical Report which is available at

[http://www.community.nsw.gov.au/docs\\_menu/about\\_us/docs\\_data.html](http://www.community.nsw.gov.au/docs_menu/about_us/docs_data.html)

**46. How many applications for adoptions from out of home care commenced**

- (a) 2011/2012?
- (b) 2012/2013?
- (c) 2013/2014?

Refer to Supplementary Question on Notice 45.

**47. How many children have accessed services at Aboriginal and Torres Strait Islander Children and Family Centres (ACFCS) in Ballina, Brewarrina, Lighting Ridge, Gunnedah, Campbelltown, Minto, Nowra, Mt Druitt, Blacktown, Doonside and Toronto in 2011/2012?**

I am advised by the Department of Family and Community Services that around 250 children accessed services from interim locations while the Aboriginal Child and Family Centres were under construction in 2011/12.

**48. How many children have accessed services at Aboriginal and Torres Strait Islander Children and Family Centres (ACFCS) in Ballina, Brewarrina, Lighting Ridge, Gunnedah, Campbelltown, Minto, Nowra, Mt Druitt, Blacktown, Doonside and Toronto in 2012/2013?**

I am advised by the Department of Family and Community Services that around 900 children accessed services from interim locations while the Aboriginal Child and Family Centres were under construction in 2012/13.

**49. How many children have accessed services at Aboriginal and Torres Strait Islander Children and Family Centres (ACFCS) in Ballina, Brewarrina, Lighting Ridge, Gunnedah, Campbelltown, Minto, Nowra, Mt Druitt, Blacktown, Doonside and Toronto in 2013/2014?**

I am advised by the Department of Family and Community Services that over 2700 children accessed services from the Aboriginal Child and Family Centres from a mixture of newly constructed Centres and temporary interim locations in 2013/14.

**50. How many families have accessed services at Aboriginal and Torres Strait Islander Children and Family Centres (ACFCS) in Ballina, Brewarrina, Lighting Ridge, Gunnedah, Campbelltown, Minto, Nowra, Mt Druitt, Blacktown, Doonside and Toronto in 2011/2012?**

I am advised by the Department of Family and Community Services that over 150 families accessed services from interim locations while the Aboriginal Child and Family Centres were under construction in 2011/12.

**51. How many families have accessed services at Aboriginal and Torres Strait Islander Children and Family Centres (ACFCS) in Ballina, Brewarrina, Lighting Ridge, Gunnedah, Campbelltown, Minto, Nowra, Mt Druitt, Blacktown, Doonside and Toronto in 2012/2013?**

I am advised by the Department of Family and Community Services that over 600 families accessed services from interim locations while the Aboriginal Child and Family Centres were under construction in 2012/13.

**52. How many families have accessed services at Aboriginal and Torres Strait Islander Children and Family Centres (ACFCS) in Ballina, Brewarrina, Lightning Ridge, Gunnedah, Campbelltown, Minto, Nowra, Mt Druitt, Blacktown, Doonside and Toronto in 2013/2014?**

I am advised by the Department of Family and Community Services that over 1000 families accessed services from the Aboriginal Child and Family Centres from a mixture of newly constructed Centres and temporary interim locations in 2013/14.

**53. What is the value of youth services funded the department of family and community services for 2011/2012, 2012/2013 2013/2014 2014/2015 in the electorate of**

- (a) Albury
- (b) Auburn
- (c) Ballina
- (d) Balmain
- (e) Bankstown
- (f) Barwon
- (g) Bathurst
- (h) Baulkham Hills
- (i) Bega
- (j) Blacktown
- (k) Blue Mountains
- (l) Burrinjuck
- (m) Cabramatta
- (n) Camden
- (o) Campbelltown
- (p) Canterbury
- (q) Castle Hill
- (r) Cessnock
- (s) Clarence
- (t) Coffs Harbour
- (u) Coogee
- (v) Cronulla
- (w) Davidson
- (x) Drummoyne
- (y) Dubbo
- (z) East Hills
- (aa) Epping
- (bb) Fairfield

<b>(cc)</b>	<b>Gosford</b>
<b>(dd)</b>	<b>Goulburn</b>
<b>(ee)</b>	<b>Granville</b>
<b>(ff)</b>	<b>Hawkesbury</b>
<b>(gg)</b>	<b>Heathcote</b>
<b>(hh)</b>	<b>Heffron</b>
<b>(ii)</b>	<b>Hornsby</b>
<b>(jj)</b>	<b>Keira</b>
<b>(kk)</b>	<b>Kiama</b>
<b>(ll)</b>	<b>Kogarah</b>
<b>(mm)</b>	<b>Ku-ring-gai</b>
<b>(nn)</b>	<b>Lake Macquarie</b>
<b>(oo)</b>	<b>Lakemba</b>
<b>(pp)</b>	<b>Lane Cove</b>
<b>(qq)</b>	<b>Lismore</b>
<b>(rr)</b>	<b>Liverpool</b>
<b>(ss)</b>	<b>Londonderry</b>
<b>(tt)</b>	<b>Macquarie Fields</b>
<b>(uu)</b>	<b>Maitland</b>
<b>(vv)</b>	<b>Manly</b>
<b>(ww)</b>	<b>Maroubra</b>
<b>(xx)</b>	<b>Marrickville</b>
<b>(yy)</b>	<b>Menai</b>
<b>(zz)</b>	<b>Miranda</b>
<b>(aaa)</b>	<b>Monaro</b>
<b>(bbb)</b>	<b>Mount Druitt</b>
<b>(ccc)</b>	<b>Mulgoa</b>
<b>(ddd)</b>	<b>Murray-Darling</b>
<b>(eee)</b>	<b>Murrumbidgee</b>
<b>(fff)</b>	<b>Myall Lakes</b>
<b>(ggg)</b>	<b>North Shore</b>
<b>(hhh)</b>	<b>Northern Tablelands</b>
<b>(iii)</b>	<b>Oatley</b>
<b>(jjj)</b>	<b>Orange</b>
<b>(kkk)</b>	<b>Oxley</b>
<b>(lll)</b>	<b>Parramatta</b>
<b>(mmm)</b>	<b>Penrith</b>
<b>(nnn)</b>	<b>Pittwater</b>
<b>(ooo)</b>	<b>Port Macquarie</b>
<b>(ppp)</b>	<b>Port Stephens</b>
<b>(qqq)</b>	<b>Riverstone</b>
<b>(rrr)</b>	<b>Rockdale</b>
<b>(sss)</b>	<b>Ryde</b>
<b>(ttt)</b>	<b>Shellharbour</b>

- (uuu) Smithfield**
- (vvv) South Coast**
- (www) Strathfield**
- (xxx) Swansea**
- (yyy) Sydney**
- (zzz) Tamworth**
- (aaaa) Terrigal**
- (bbbb) The Entrance**
- (cccc) Toongabbie**
- (dddd) Tweed**
- (eeee) Upper Hunter**
- (ffff) Vacluse**
- (gggg) Wagga Wagga**
- (hhhh) Wakehurst**
- (iiii) Wallsend**
- (jjjj) Willoughby**
- (kkkk) Wollondilly**
- (llll) Wollongong**
- (mmmm) Wyong?**

Information regarding funding provided to non-government organisations is provided in the Department of Family and Community Services Annual Report which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**54. What is the value of family support services funded the department of family and community services for 2011/2012, 2012/2013 2013/2014 2014/2015 in the electorate of**

- (a) Albury**
- (b) Auburn**
- (c) Ballina**
- (d) Balmain**
- (e) Bankstown**
- (f) Barwon**
- (g) Bathurst**
- (h) Baulkham Hills**
- (i) Bega**
- (j) Blacktown**
- (k) Blue Mountains**
- (l) Burrinjuck**
- (m) Cabramatta**
- (n) Camden**
- (o) Campbelltown**
- (p) Canterbury**
- (q) Castle Hill**

<b>(r)</b>	<b>Cessnock</b>
<b>(s)</b>	<b>Clarence</b>
<b>(t)</b>	<b>Coffs Harbour</b>
<b>(u)</b>	<b>Coogee</b>
<b>(v)</b>	<b>Cronulla</b>
<b>(w)</b>	<b>Davidson</b>
<b>(x)</b>	<b>Drummoyne</b>
<b>(y)</b>	<b>Dubbo</b>
<b>(z)</b>	<b>East Hills</b>
<b>(aa)</b>	<b>Epping</b>
<b>(bb)</b>	<b>Fairfield</b>
<b>(cc)</b>	<b>Gosford</b>
<b>(dd)</b>	<b>Goulburn</b>
<b>(ee)</b>	<b>Granville</b>
<b>(ff)</b>	<b>Hawkesbury</b>
<b>(gg)</b>	<b>Heathcote</b>
<b>(hh)</b>	<b>Heffron</b>
<b>(ii)</b>	<b>Hornsby</b>
<b>(jj)</b>	<b>Keira</b>
<b>(kk)</b>	<b>Kiama</b>
<b>(ll)</b>	<b>Kogarah</b>
<b>(mm)</b>	<b>Ku-ring-gai</b>
<b>(nn)</b>	<b>Lake Macquarie</b>
<b>(oo)</b>	<b>Lakemba</b>
<b>(pp)</b>	<b>Lane Cove</b>
<b>(qq)</b>	<b>Lismore</b>
<b>(rr)</b>	<b>Liverpool</b>
<b>(ss)</b>	<b>Londonderry</b>
<b>(tt)</b>	<b>Macquarie Fields</b>
<b>(uu)</b>	<b>Maitland</b>
<b>(vv)</b>	<b>Manly</b>
<b>(ww)</b>	<b>Maroubra</b>
<b>(xx)</b>	<b>Marrickville</b>
<b>(yy)</b>	<b>Menai</b>
<b>(zz)</b>	<b>Miranda</b>
<b>(aaa)</b>	<b>Monaro</b>
<b>(bbb)</b>	<b>Mount Druitt</b>
<b>(ccc)</b>	<b>Mulgoa</b>
<b>(ddd)</b>	<b>Murray-Darling</b>
<b>(eee)</b>	<b>Murrumbidgee</b>
<b>(fff)</b>	<b>Myall Lakes</b>
<b>(ggg)</b>	<b>North Shore</b>
<b>(hhh)</b>	<b>Northern Tablelands</b>
<b>(iii)</b>	<b>Oatley</b>

<b>(jjj)</b>	<b>Orange</b>
<b>(kkk)</b>	<b>Oxley</b>
<b>(lll)</b>	<b>Parramatta</b>
<b>(mmm)</b>	<b>Penrith</b>
<b>(nnn)</b>	<b>Pittwater</b>
<b>(ooo)</b>	<b>Port Macquarie</b>
<b>(ppp)</b>	<b>Port Stephens</b>
<b>(qqq)</b>	<b>Riverstone</b>
<b>(rrr)</b>	<b>Rockdale</b>
<b>(sss)</b>	<b>Ryde</b>
<b>(ttt)</b>	<b>Shellharbour</b>
<b>(uuu)</b>	<b>Smithfield</b>
<b>(vvv)</b>	<b>South Coast</b>
<b>(www)</b>	<b>Strathfield</b>
<b>(xxx)</b>	<b>Swansea</b>
<b>(yyy)</b>	<b>Sydney</b>
<b>(zzz)</b>	<b>Tamworth</b>
<b>(aaaa)</b>	<b>Terrigal</b>
<b>(bbbb)</b>	<b>The Entrance</b>
<b>(cccc)</b>	<b>Toongabbie</b>
<b>(dddd)</b>	<b>Tweed</b>
<b>(eeee)</b>	<b>Upper Hunter</b>
<b>(ffff)</b>	<b>Vaucluse</b>
<b>(gggg)</b>	<b>Wagga Wagga</b>
<b>(hhhh)</b>	<b>Wakehurst</b>
<b>(iiii)</b>	<b>Wallsend</b>
<b>(jjjj)</b>	<b>Willoughby</b>
<b>(kkkk)</b>	<b>Wollondilly</b>
<b>(llll)</b>	<b>Wollongong</b>
<b>(mmmm)</b>	<b>Wyong?</b>

Refer to Supplementary Question on Notice 53.

**55. What is the value of Neighbourhood Centres funded the Department of Family and Community Services for 2011/2012, 2012/2013 2013/2014 2014/2015 in the electorate of**

- (a) Albury**
- (b) Auburn**
- (c) Ballina**
- (d) Balmain**
- (e) Bankstown**
- (f) Barwon**
- (g) Bathurst**
- (h) Baulkham Hills**



- (i) Bega**
- (j) Blacktown**
- (k) Blue Mountains**
- (l) Burrinjuck**
- (m) Cabramatta**
- (n) Camden**
- (o) Campbelltown**
- (p) Canterbury**
- (q) Castle Hill**
- (r) Cessnock**
- (s) Clarence**
- (t) Coffs Harbour**
- (u) Coogee**
- (v) Cronulla**
- (w) Davidson**
- (x) Drummoyne**
- (y) Dubbo**
- (z) East Hills**
- (aa) Epping**
- (bb) Fairfield**
- (cc) Gosford**
- (dd) Goulburn**
- (ee) Granville**
- (ff) Hawkesbury**
- (gg) Heathcote**
- (hh) Heffron**
- (ii) Hornsby**
- (jj) Keira**
- (kk) Kiama**
- (ll) Kogarah**
- (mm) Ku-ring-gai**
- (nn) Lake Macquarie**
- (oo) Lakemba**
- (pp) Lane Cove**
- (qq) Lismore**
- (rr) Liverpool**
- (ss) Londonderry**
- (tt) Macquarie Fields**
- (uu) Maitland**
- (vv) Manly**
- (ww) Maroubra**
- (xx) Marrickville**
- (yy) Menai**
- (zz) Miranda**

<b>(aaa)</b>	<b>Monaro</b>
<b>(bbb)</b>	<b>Mount Druitt</b>
<b>(ccc)</b>	<b>Mulgoa</b>
<b>(ddd)</b>	<b>Murray-Darling</b>
<b>(eee)</b>	<b>Murrumbidgee</b>
<b>(fff)</b>	<b>Myall Lakes</b>
<b>(ggg)</b>	<b>North Shore</b>
<b>(hhh)</b>	<b>Northern Tablelands</b>
<b>(iii)</b>	<b>Oatley</b>
<b>(jjj)</b>	<b>Orange</b>
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<b>(ooo)</b>	<b>Port Macquarie</b>
<b>(ppp)</b>	<b>Port Stephens</b>
<b>(qqq)</b>	<b>Riverstone</b>
<b>(rrr)</b>	<b>Rockdale</b>
<b>(sss)</b>	<b>Ryde</b>
<b>(ttt)</b>	<b>Shellharbour</b>
<b>(uuu)</b>	<b>Smithfield</b>
<b>(vvv)</b>	<b>South Coast</b>
<b>(www)</b>	<b>Strathfield</b>
<b>(xxx)</b>	<b>Swansea</b>
<b>(yyy)</b>	<b>Sydney</b>
<b>(zzz)</b>	<b>Tamworth</b>
<b>(aaaa)</b>	<b>Terrigal</b>
<b>(bbbb)</b>	<b>The Entrance</b>
<b>(cccc)</b>	<b>Toongabbie</b>
<b>(dddd)</b>	<b>Tweed</b>
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<b>(gggg)</b>	<b>Wagga Wagga</b>
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<b>(jjjj)</b>	<b>Willoughby</b>
<b>(kkkk)</b>	<b>Wollondilly</b>
<b>(llll)</b>	<b>Wollongong</b>
<b>(mmmm)</b>	<b>Wyong?</b>

Refer to Supplementary Question on Notice 53.

**56. What is the value of services for homeless people funded the department of family and community services for 2011/2012, 2012/2013 2013/2014 2014/2015 in the electorate of**

- (a) Albury**
- (b) Auburn**
- (c) Ballina**
- (d) Balmain**
- (e) Bankstown**
- (f) Barwon**
- (g) Bathurst**
- (h) Baulkham Hills**
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- (s) Clarence**
- (t) Coffs Harbour**
- (u) Coogee**
- (v) Cronulla**
- (w) Davidson**
- (x) Drummoyne**
- (y) Dubbo**
- (z) East Hills**
- (aa) Epping**
- (bb) Fairfield**
- (cc) Gosford**
- (dd) Goulburn**
- (ee) Granville**
- (ff) Hawkesbury**
- (gg) Heathcote**
- (hh) Heffron**
- (ii) Hornsby**
- (jj) Keira**
- (kk) Kiama**
- (ll) Kogarah**
- (mm) Ku-ring-gai**
- (nn) Lake Macquarie**
- (oo) Lakemba**

**(pp) Lane Cove**  
**(qq) Lismore**  
**(rr) Liverpool**  
**(ss) Londonderry**  
**(tt) Macquarie Fields**  
**(uu) Maitland**  
**(vv) Manly**  
**(ww) Maroubra**  
**(xx) Marrickville**  
**(yy) Menai**  
**(zz) Miranda**  
**(aaa) Monaro**  
**(bbb) Mount Druitt**  
**(ccc) Mulgoa**  
**(ddd) Murray-Darling**  
**(eee) Murrumbidgee**  
**(fff) Myall Lakes**  
**(ggg) North Shore**  
**(hhh) Northern Tablelands**  
**(iii) Oatley**  
**(jjj) Orange**  
**(kkk) Oxley**  
**(lll) Parramatta**  
**(mmm) Penrith**  
**(nnn) Pittwater**  
**(ooo) Port Macquarie**  
**(ppp) Port Stephens**  
**(qqq) Riverstone**  
**(rrr) Rockdale**  
**(sss) Ryde**  
**(ttt) Shellharbour**  
**(uuu) Smithfield**  
**(vvv) South Coast**  
**(www) Strathfield**  
**(xxx) Swansea**  
**(yyy) Sydney**  
**(zzz) Tamworth**  
**(aaaa) Terrigal**  
**(bbbb) The Entrance**  
**(cccc) Toongabbie**  
**(dddd) Tweed**  
**(eeee) Upper Hunter**  
**(ffff) Vaucluse**  
**(gggg) Wagga Wagga**

- (hhhh) Wakehurst
- (iii) Wallsend
- (jjj) Willoughby
- (kkkk) Wollondilly
- (lll) Wollongong
- (mmmm) Wyong?

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

## Going Home Staying Home reforms

### Lillian Howell Project (young women's housing)

**57. Eight (8) girls aged under 18 will be leaving the Lillian Howell project in the next six weeks. Where are you housing them?**

For privacy reasons, the Department of Family and Community Services is unable to provide details about individual clients.

**58. How many of these eight girls are under your parental responsibility?**

Refer to Supplementary Question on Notice 57.

**59. Given many of these young women are in your parental authority is causing a placement breakdown consistent with your duty of care?**

The Department of Family and Community Services will continue to work with community partners to ensure that young women receive appropriate supports.

### Tender analysis

**60. Does the Government agree with the analysis from the peak body in the sector Homelessness NSW that under the Going Home Staying Home reforms 5000 bed nights a year will be lost and 400 hundred experienced workers will lose their jobs?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**61. Does the Government agree with the statement of Homelessness NSW that the Going Home Staying procurement process is causing dislocation and insecurity to both clients and service providers?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**62. Do you agree with the assessment of Homelessness NSW that your departments methods are “wrong and have generated anger, disillusion, anxiety and frustration”?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

## **Changing Tender Specifications**

**63. In regard to Going Home Leaving Home tender RFX 1476 for Coffs Harbour and Bellingen Homelessness Support service for Young People. Why was the tender for this package awarded to a consortium who proposed closing the Coffs Harbor Youth Refuge?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**64. Is it the government intentions to close down the Coffs Harbor Youth Refuge?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**65. Will the government guarantee Coffs Harbor will have Youth Refuge in April 2015?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

## **Muslim Women's Association**

**66. Why is the Muslim Women's Support Centre (a women's and children's refuge) managed by the Muslim Women's Association (MWA) in Bass Hill to closing in December?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

## **Head Leased Units**

**67. How many units of accommodation for homeless people are provided for by way of properties head leased from the private market?**

**(a) Will these beds still be available on 1 November 2014?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

## **Specialist Homeless Services funding**

**68. How is the Government funding this patch up package for refuges?**

**(a) Can you guarantee services funded by the NPAH Innovation Package are now not also at risk?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**69. Can you guarantee the future The Camperdown Common Ground Project?**

I am advised that negotiations are continuing between the Department of Family and Community Services and Mission Australia Housing.

**70. I refer you to your media release of 13 June 2014: "Under the Going Home Staying Home reforms, 336 individual services have been consolidated into**

**149 new service packages that will be led by 69 non-government organisations, supported by their partner agencies.” Is 149 less than 336?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**71. What are the Governments intentions for the \$30 million in unallocated National Partnership against Homelessness in 2014-15 year?**

The NSW Government is continuing discussions with the Australian Government on its approach to the National Partnership Agreement on Homelessness funding for 2014-15.

**72. On June 13 the government announced an extra \$6 million to the inner city – what method was used to allocate that funding?**

- (a) To whom was it allocated?**
- (b) Was this process subject to a probity process?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**73. Can the Bega Women refuge can be provided by three staff – down from 10 – when it can no longer be a 24/7 service?**

- (a) Where will police take women when the next refuge is nearly two hours away?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**74. Considering claims that tenders have been awarded to those judged to be the best - are you aware that a particular refuge in Wollongong, which was awarded five other services in the area - only allows women to apply by email?**

- (a) Do you believe that's acceptable for women and children fleeing violence?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>



**75. Are you aware that DV refugees who are members of the peak body DV NSW, wrote to you in May expressing serious concerns about conflicts of interest and a complete lack of communication with members?  
(a) Why has there been no response?**

I am advised by the Department of Family and Community Services that a reply was provided on 12 August 2014.

**76. Have you investigated their claims that DV NSW engaged in a conflict of interest by placing itself in competition with its own members by tendering for DV NSW-run services and providing those services with information not given to other staff?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:  
<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**77. Do you believe it is appropriate for the head of DV NSW to have also been the CEO of its management body at the same time?  
(a) How was this conflict of interest managed?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:  
<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**78. Do you believe the peak bodies adequately represented their members during this tender process?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:  
<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**79. Does the Government stand by your claim that there was widespread and adequate consultation about the reforms?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:  
<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**80. When did the Premiers Council on homelessness last meet?**

The Premier's Council on Homelessness provides advice to the NSW Government on how it can improve its responses to homelessness in the future. It includes positions for representatives with lived experiences of homelessness.

**81. Given the lessons from the Homelessness reforms what have you put in place to ensure women's health services aren't negatively affected in the future tender process?**

Women's health services are the responsibility of the Minister for Health.

**82. What is the total expenditure on contractors involved in the review of specialist homelessness services?**

Contractor expenditure is disclosed in the NSW e-Tendering Contracts Register for all contracts of \$150,000 or greater value.

**83. What is the weekly, monthly and annual value of fostering allowances paid each out of home care agencies to each foster parent/family for each child being considered for adoption from out of out of home care?**

I am advised by the Department of Family and Community Services that the standard unit price that is paid by FACS to non-government out-of-home care agencies to deliver foster care is inclusive of carer allowances. As FACS does not prescribe how much agencies pay their foster carers, the amount paid to families with children being considered for adoption is not available.

Information on carer allowances for FACS foster carers is available on the Community Services' website.

## **Brighter Futures**

**84. What are the Governments intentions regarding the Brighter Futures program?**

I am advised by the Department of Family and Community Services (FACS) that over the next two years, FACS will be considering how its funded programs such as Brighter Futures can be aligned to support other FACS and NSW Government reforms.

**85. How many caseworkers are employed within the Brighter Futures program?**

I am advised by the Department of Family and Community Services that Brighter Futures is currently delivered solely by the non-government sector through Brighter Futures lead agencies across the state.

## **Strengthening Families**

**86. What are the Governments intentions regarding the Strengthening Families program?**

I am advised by the Department of Family and Community Services that the Strengthening Families program is being incorporated into mainstream child protection and will no longer exist as a separate program.

Integration of the program into the mainstream child protection system will ensure that the department's resources are used effectively and according to local needs and priorities.

**87. The Strengthening Families program is an initiative of the former Minister, has it failed?**

The Department of Family and Community Services must ensure it is able to deal with social and economic changes, as well as changes within the broader child protection system. This change will enable greater efficiency of the department's resources and support the move to localised planning and decision making.

**88. What alternative safety plan will you provide to the 1,527 children in the program each year?**

I am advised by the Department of Family and Community Services that services will not be reduced as a result of the change to the Strengthening Families program. Families that might previously have been considered for entry into the program will now be assessed within the broader child protection service system.

**89. How many caseworkers are employed within the Strengthening Families program?**

I am advised by the Department of Family and Community Services that the Strengthening Families program is integrated with the wider child protection program.

## **Donations**

**90. Given evidence at ICAC that Hunter Liberal Members of Parliament received cash from prohibited donors, can you guarantee that you did not receive an illegal donation at the last election?**

I have always complied with and will continue to comply with the election funding laws of the day.

**91. Do you think the people of NSW have a right to know who is making donations to candidates during election campaigns?**

The Election Funding, Expenditure and Disclosures Act 1981 requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

**92. Did you fully disclose the source of all donations you received at the 2011 election campaign?**

The Election Funding, Expenditure and Disclosures Act 1981 requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

**93. Will you commit to releasing the full list of donors who donated to your 2011 election campaign?**

The Election Funding, Expenditure and Disclosures Act 1981 requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

**94. In the interest of transparency and accountability, will you commit to publicly release the source of donations for the 2015 election?**

The Election Funding, Expenditure and Disclosures Act 1981 requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

**95. Did any contractor, contractor, agency, organisation or other entity, funded by the Department of Family and Community Services make any donation to your 2011 election campaign?**

The Election Funding, Expenditure and Disclosures Act 1981 requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

**96. What is the total value of donations made to the Liberal Party of Australia and/or Liberal Party of Australia (NSW Division) by any contractor, agency, organisation or other entity, funded by the Department of Family and Community Services in**

**(a) 2010/2011?**

**(b) 2011/2012?**

**(c) 2012/2013?**

**(d) 2013/2014?**

The Election Funding, Expenditure and Disclosures Act 1981 requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

## **Lobbyists**

**97. On how many occasions have you met with a lobbyist, and what were the dates of these meetings?**

Meetings with lobbyists are in accordance with the NSW Lobbyist Code of Conduct.

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

**98. Which lobbyists have you met with, and what was discussed?**

Meetings with lobbyists are in accordance with the NSW Lobbyist Code of Conduct.

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

**99. The Minister for Finance has banned lobbyists from meeting him and his office; will you make the same commitment?**

**(a) Why not?**

Meetings with lobbyists are in accordance with the NSW Lobbyist Code of Conduct.

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

## **Federal Budget impacts**

### **100. What are the impacts of the 2014/15 Federal Budget on your Department(s)?**

Information relating to the budget can be found in Budget Papers and Annual Reports, which are publicly available.

### **101. How much funding will be lost over the forward estimates, and how will you make up the shortfall?**

Information relating to the budget can be found in Budget Papers and Annual Reports, which are publicly available.

### **102. What discussions have you had with the Federal Treasurer or the relevant Federal Minister to get the funding back?**

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

### **103. Does your Department provide any pensioner concessions under the National Partnership Agreement on Certain Concessions for Pensioner Concession Card and Seniors Card Holders?**

#### **(a) If so, will those concessions for pensioners be available from 1 July 2015?**

I am advised by the Department of Family and Community Services that the answer is "no".

## **Phones/iPads**

### **104. How many blackberries are assigned to your staff?**

204 phones have been issued to NSW Government Ministerial staff.

### **105. For each phone, how much was each bill in the 2013/14 financial year?**

The 2013-14 total phone bill expenditure for NSW Government Ministerial offices is \$363,877 (63%) less than under the NSW Labor Government in 2008-09 of \$578,691 total expenditure.

### **106. How many have phones have been lost in your office?**

9 phones were lost from the NSW Government Ministerial staff.

**107. What is the cost of replacing those phones?**

The cost is the normal contract price and this cost is claimed through the NSW Treasury Managed Fund.

**108. How many iPads does DPC assign to your Ministerial office and to whom have they been issued?**

96 iPads have been issued for the NSW Government Ministerial staff.

**109. How many iPads have you purchased for your office and to whom have they been issued?**

iPads are supplied by DPC and have not been purchased by NSW Government Ministerial staff.

**110. How many iPhones does DPC assign to your Ministerial office and to whom have they been issued?**

204 phones have been issued to the NSW Government Ministerial staff.

**111. How many iPhones have you purchased for your office and to whom have they been issued?**

iPhones or Smart Phones are supplied by DPC and have not been purchased by NSW Government Ministerial staff.

**112. How many iPhones have been lost in your office?**

9 phones were lost from the NSW Government Ministerial staff.

**113. How many iPads have been lost in your office?**

0 iPads were lost from the NSW Government Ministerial staff.

**114. What is the cost of replacing those phones or iPads?**

The cost is the normal contract price and this cost is claimed through the NSW Treasury Managed Fund.

**Media/public relations**

**115. How many media or public relations advisers are employed for each of your portfolio agencies?**

I am advised by the Department of Family and Community Services there are a number of communications staff but the Department of Family and Community Services has no media or public relations advisers.

**116. What is the forecast for 2014/15 for the number of media or public relations advisers to be employed and their total cost?**

Refer Supplementary Question on Notice 115.

**Overseas trips**

**117. Have any of your overseas trips in the past year been paid for in part or in full by using public money?**

Information regarding Ministerial travel is available on the Minister's appropriate agency website, in accordance with Ministerial Memorandum M2009-10 "Release of Overseas Travel Information".

**118. If so, did any of your relatives or friends accompany you on these trips?**

Information regarding Ministerial travel is available on the Minister's appropriate agency website, in accordance with Ministerial Memorandum M2009-10 "Release of Overseas Travel Information".

**Office costs**

**119. What is the total cost of managing ministerial correspondence in your agency?**

Employee related costs are reported in the Department of Family and Community Services Annual Report which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**120. What is the annual remuneration package for your chief of staff?**

Ministerial staff numbers and salary bands are available on the DPC website at: [http://www.dpc.nsw.gov.au/about/publications/premiers\\_and\\_ministers\\_staff\\_numbers](http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_numbers).

**121. What is the total cost of managing complaints against employees in 2013-14?**

I am advised by the Department of Family and Community Services (FACS) that complaints involving allegations against FACS staff are managed by the



Department's Professional Conduct, Ethics and Performance Unit. Investigations of allegations of misconduct are undertaken by external independent contractors engaged by the Unit.

**122. What is the total cost of managing complaints against foster carer?**

I am advised by the Department of Family and Community Services that the Enquiry, Feedback and Complaints Unit (EFCU) manages complaints about the day to day case management of children (contact visits or disagreements with foster carers etc), which are referred to the District(s) for local resolution.

Complaints against foster carers which relate to allegations of serious inappropriate or criminal behaviour, including abuse and sexual abuse, are managed by the Reportable Conduct Unit.

**123. What is the total?**

Refer to Supplementary Questions on Notice 121 – 122.

**124. What is the annual remuneration package for your head media advisor?**

Ministerial staff numbers and salary bands are available on the DPC website at: [http://www.dpc.nsw.gov.au/about/publications/premiers\\_and\\_ministers\\_staff\\_number\\_s](http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_number_s).

**125. What is the annual remuneration package for each of your staff?**

Ministerial staff numbers and salary bands are available on the DPC website at: [http://www.dpc.nsw.gov.au/about/publications/premiers\\_and\\_ministers\\_staff\\_number\\_s](http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_number_s).

**126. What is the estimated expenditure for your office budget in 2014/15?**

The 2014-15 budget for NSW Government Ministerial offices is \$4,886,770 (10%) less than under the NSW Labor Government in 2009-10 of \$48,834,000.

**127. Have any office renovations or fit outs been undertaken in your ministerial office since April, 2011?**

**(a) If so, could you give details of contracted costs?**

Information in relation to repairs, maintenance and relocation for 2011-12 and 2012-13 is available on the Department of Premier and Cabinet Disclosure Log at [http://www.dpc.nsw.gov.au/\\_data/assets/pdf\\_file/0007/165616/Disclosure\\_Log\\_Information\\_-\\_Ministerial\\_Renovations.docx.pdf](http://www.dpc.nsw.gov.au/_data/assets/pdf_file/0007/165616/Disclosure_Log_Information_-_Ministerial_Renovations.docx.pdf).

**128. What is your Ministerial office budget for 2014/15?**

The 2014-15 budget for NSW Government Ministerial offices is \$4,886,770 (10%) less than under the NSW Labor Government in 2009-10 of \$48,834,000.

**129. How many political advisors are in your office?**

Ministerial staff numbers and salary bands are available on the DPC website at: [http://www.dpc.nsw.gov.au/about/publications/premiers\\_and\\_ministers\\_staff\\_number\\_s](http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_number_s).

**130. How many administration staff?**

Ministerial staff numbers and salary bands are available on the DPC website at: [http://www.dpc.nsw.gov.au/about/publications/premiers\\_and\\_ministers\\_staff\\_number\\_s](http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_number_s).

**131. How many Department Liaison Officers are assigned to your office?**

Number of Department Liaison Officers for NSW Government Ministerial offices at 30 June 2014 was 56.

**132. How many staff in the Department are assigned to Ministerial support duties?**

I am advised by the Department of Family and Community Services (FACS) that around 20 staff undertake the coordination and review of all Ministerial matters across FACS to ensure advice provided to its Ministers incorporates the perspectives of all relevant Divisions, is accurate, reliable and of a high standard.

**133. Are any contractors or consultants working in your ministerial office?  
(a) If so, in what capacities?**

Financial statements, including expenditure on consultants, are available in agency annual reports.

**134. How much did your Ministerial office spend on contractors or consultants?**

Financial statements, including expenditure on consultants, are available in agency annual reports.

**135. How many days and hours were involved in researching, preparing and complying of notes and briefings for your appearance before the estimates committee?**

I am advised by the Department of Family and Community Services (FACS) that staff across all areas of FACS contribute to the preparation of material for Budget Estimates as part of supporting Ministers to be accountable to Parliament.

**136. What is the expenditure for researching, preparing and complying of notes and briefings for your appearance before the estimates committee.**

Refer Supplementary Question on Notice 135.

**137. What is the expenditure of staff in attendance during your appearance before the estimates committee**

Refer Supplementary Question on Notice 135.

## **Cabcharge**

**138. How much did your Ministerial office spend on taxi fares, including Cabcharge in the 2013/14 financial year?**

The 2013-14 taxi expenditure for NSW Government Ministerial offices was \$117,783 (67%) less than under the NSW Labor Government in 2009-10 of \$175,776.

## **Restructure**

**139. Are any of your portfolio agencies undergoing a restructure?**

Agencies and departments undertake internal reviews of its structure to ensure that its functions and priorities align with the changing needs of Government. This work has involved reviewing structures in various parts of the agency to achieve greater alignment with the Government's reform agenda and recommendations of the Commission of Audit.

**140. How many jobs are expected to be cut as a result of that restructure?**

Agencies and departments undertake internal reviews of its structure to ensure that its functions and priorities align with the changing needs of Government. This work has involved reviewing structures in various parts of the agency to achieve greater alignment with the Government's reform agenda and recommendations of the Commission of Audit.

**141. How many people are expected to have their wages cut as a result of that restructure?**

Agencies and departments undertake internal reviews of its structure to ensure that its functions and priorities align with the changing needs of Government. This work

has involved reviewing structures in various parts of the agency to achieve greater alignment with the Government's reform agenda and recommendations of the Commission of Audit.

**142. How many voluntary redundancies were offered in your Departments since April 2011?**

The Government's program of voluntary redundancies remains on track. The target of 5,000 positions by June 2015 (announced in the 2011/12 Budget) was already exceeded by a further 1,789 positions by December 2013. The Labour Expense Cap introduced in the 2012/13 Budget is also well on track with Secretaries given as much flexibility as possible to achieve these savings in the most appropriate way to meet the service requirements of their agencies. Nurses, police officers and teachers in schools have been quarantined from this measure.

**143. What has been the total cost of redundancies since April 2011?**

The Government's program of voluntary redundancies remains on track. The target of 5,000 positions by June 2015 (announced in the 2011/12 Budget) was already exceeded by a further 1,789 positions by December 2013. The Labour Expense Cap introduced in the 2012/13 Budget is also well on track with Secretaries given as much flexibility as possible to achieve these savings in the most appropriate way to meet the service requirements of their agencies. Nurses, police officers and teachers in schools have been quarantined from this measure.

**144. How many voluntary redundancies were accepted from employees in your Departments since April 2011?**

The Government's program of voluntary redundancies remains on track. The target of 5,000 positions by June 2015 (announced in the 2011/12 Budget) was already exceeded by a further 1,789 positions by December 2013. The Labour Expense Cap introduced in the 2012/13 Budget is also well on track with Secretaries given as much flexibility as possible to achieve these savings in the most appropriate way to meet the service requirements of their agencies. Nurses, police officers and teachers in schools have been quarantined from this measure.

**145. How many voluntary redundancies are expected to be offered in 2014/15?**

The Government's program of voluntary redundancies remains on track. The target of 5,000 positions by June 2015 (announced in the 2011/12 Budget) was already exceeded by a further 1,789 positions by December 2013. The Labour Expense Cap introduced in the 2012/13 Budget is also well on track with Secretaries given as much flexibility as possible to achieve these savings in the most appropriate way to

meet the service requirements of their agencies. Nurses, police officers and teachers in schools have been quarantined from this measure.

## **Correspondence**

### **146. How long is the average turnaround for responding to correspondence in your Department(s)?**

The department's recommended time frame for completing responses to correspondence from Ministers, Members of Parliament and members of the public is 20 working days from the department's receipt of the correspondence.

However, it is not always possible to comply with this time frame for any number of reasons including: the nature and complexity of the matter; stakeholder consultation; or further information required from other departments and sources.

### **147. How many pieces of correspondence have been outstanding for more than 60 days?**

The department's recommended time frame for completing responses to correspondence from Ministers, Members of Parliament and members of the public is 20 working days from the department's receipt of the correspondence.

However, it is not always possible to comply with this time frame for any number of reasons including: the nature and complexity of the matter; stakeholder consultation; or further information required from other departments and sources.

## **Paying bills on time**

### **148. In 2013/14 how many invoices has your Department(s) failed to pay a supplier or contractor for more than 30 days?**

Information regarding "30 days to pay" policy is available at <http://www.finance.nsw.gov.au/30days/how-government-will-report-policy>.

### **149. As a result of late payment, how much penalty interest has been paid to contractors since 1 January 2011?**

Information regarding "30 days to pay" policy is available at <http://www.finance.nsw.gov.au/30days/how-government-will-report-policy>.

### **150. How many invoices have been outstanding for longer than 60 days?**

Information regarding "30 days to pay" policy is available at <http://www.finance.nsw.gov.au/30days/how-government-will-report-policy>.

## Grants to non-government organisations

**151. Does your department provide recurrent grant funds to non-government organisations?**

If yes,

- (a) What are the names of all organisations in receipt of funding?
- (b) What is the total amount of funding received by each organisation including goods and services tax?
- (c) On what date was the funding advanced?
- (d) What was the purpose for each grant or funding advance?
- (e) Was any funding withheld or returned?
- (f) If so, what were the reasons for withholding or requiring the funding to be returned?
- (g) What is the indexation rate applied to non-recurrent grant funds in 2013/14?
- (h) What are the details of any costs involved in each study, audit, taskforce or review?

Information regarding funding provided to non-government organisations is provided in the Department of Family and Community Services Annual Report which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

## Contractors

**152. How many contractors has your Department(s) retained since 1 July 2014 and at what cost?**

Contractor expenditure is disclosed in the NSW e-Tendering Contracts Register for all contracts of \$150,000 or greater value.

## Aboriginal employment

**153. What is the current level of Aboriginal employment within your Department(s)?**

The Public Service Commission collects workforce data from the NSW public sector, including information regarding levels of Aboriginal employment. The level of Aboriginal employment as at 30 June 2014 is estimated at 2.9%. This is still subject to final quality checks, prior to the November release of the Workforce Profile 2014.

**154. How has that changed since 1 July 2013?**

The 30 June 2014 estimate of Aboriginal employment in the sector is 2.9%. This compares to the Workforce Profile 2013 report which estimated the level of Aboriginal employment in the sector at 2.7%.

## **Charter air flights**

**155. Since 1 July 2011, how much has been spent on charter air flights by your Department(s)?**

Information on operating expenses are in the Department of Family and Community Services Financial Statement which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

## **Reviews and studies**

**156. In relation to feasibility studies, audits, taskforces and reviews: Is your department currently undertaking any feasibility studies, audits, taskforces or reviews? If so; then;**

- (a) What are the terms of reference or details of each study, audit, taskforce or review?**
- (b) Who is conducting the study, audit, taskforce or review?**
- (c) Was each study, audit, taskforce or review was publically advertised seeking expression of interest or competitive tenders?**
- (d) Is there a contract in place detailing terms of engagement for the study, audit, taskforce or review?**
- (e) What is the timeline of each study, audit, taskforce or review?**
- (f) What are the details of any costs involved in each study, audit, taskforce or review?**

As with previous NSW Governments, the Government undertakes feasibility studies, audits, taskforces and reviews to inform government decision making. A number of feasibility studies, audits, taskforces and reviews are currently being undertaken across the NSW Government.

## **Parliamentary Secretary**

**157. Can you please list all travel related costs for your Parliamentary Secretary incurred in their capacity as Parliamentary Secretary since 1 July 2013**

- (a) kilometres travelled**
- (b) accommodation,**
- (c) air fares**
- (d) meals/entertaining?**

Not applicable.

**158. Can you please provide details of the following activities undertaken by your Parliamentary Secretary since 1 July 2013;**

- (a) meetings attended in their capacity as Parliamentary Secretary?
- (b) functions attended in their capacity as Parliamentary Secretary?

Not applicable.

**159. How often do you meet with your Parliamentary Secretary?**

- (a) Are these meetings documented?
- (b) Who attends these meetings?

Not applicable.

**160. Who provides instructions and direction to your Parliamentary Secretary, you or your Chief of Staff?**

Not applicable.

### **Media training**

**161. Has the Minister been provided with Speech, Voice or Media Training since becoming Minister? If so, then;**

- (a) Who conducted the training?
- (b) When was it conducted?
- (c) Where was it conducted what were the costs of the training?
- (d) Who paid for the training?

No.

**162. Has the Parliamentary Secretary been provided with Speech, Voice or Media Training since becoming Parliamentary Secretary? If so, then;**

- (a) Who conducted the training?
- (b) When was it conducted?
- (c) Where was it conducted what were the costs of the training?
- (d) Who paid for the training?

Not applicable.

### **Agency costs**

**163. How much did your Department(s) spend on catering in 2013/14?**

Information on operating expenses are in the Department of Family and Community Services Financial Statement which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**164. How much did your Department(s) spend on stationary in 2013/14?**



Information on operating expenses are in the Department of Family and Community Services Financial Statement which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**165. What is your Department's catering budget?**

Information on operating expenses are in the Department of Family and Community Services Financial Statement which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**166. What is your Department's stationary budget?**

Information on operating expenses are in the Department of Family and Community Services Financial Statement which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**167. Since April 2011 have any of the agencies in your Department(s) changed their branding?**

**(a) If so, how much was spent on rebranding the agency?**

I am advised by the Department of Family and Community Services that since 2011, the following divisions changed their logos to reflect the portfolio of Family and Community Services:

- Aboriginal Housing Office
- Ageing, Disability and Home Care
- Community Services
- Housing NSW
- NSW Businesslink (now Business Services)
- Land and Housing Corporation

The Office for Women's Policy was renamed Women NSW and the Office for Ageing changed in 2012.

These changes were cost neutral as logos were replaced on websites and electronic templates using existing internal resources. Rebranding occurred through natural 'business as usual' processes when re-ordering depleted stationery, resources or materials.

**168. What is the total cost of postage and couriers for the Department of Family and community Services?**

Information on operating expenses are in the Department of Family and Community Services Financial Statement which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**169. What is the total cost of meeting refreshments for the Department of Family and Community Services?**

Information on operating expenses are in the Department of Family and Community Services Financial Statement which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**170. What is the cost of portraits of Ministers displayed in offices of the Department of Family and Community Services?**

Information on operating expenses are in the Department of Family and Community Services Financial Statement which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**Questions from Hon Sophie Cotsis MLC**

**FAMILY AND COMMUNITY SERVICES (HOUSING)**

**171. On how many occasions has the Minister for Family and Community Services met with lobbyists, and what were the dates of these meetings?**

**(a) Which lobbyists has the Minister for Family and Community Services met with, and what was discussed?**

**(b) The Minister for Finance has banned lobbyists from meeting him and his office; will you make the same commitment? If not, why not?**

Meetings with lobbyists are in accordance with the NSW Lobbyist Code of Conduct.

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

**172. How many staff work in the Minister for Family and Community Services' office?**

**(a) How many of these staff are employed on a full-time basis?**

**(b) How many of these staff are employed on a part-time basis?**

**(c) How many of these staff are employed permanent positions?**

**(d) How many of these staff are employed on a casual basis?**

Ministerial staff numbers and salary bands are available on the DPC website at:

[http://www.dpc.nsw.gov.au/about/publications/premiers\\_and\\_ministers\\_staff\\_number\\_s](http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_number_s).

**173. How many staff in the Minister for Family and Community Services' office work full-time on housing issues?**

Ministerial staff numbers and salary bands are available on the DPC website at:

[http://www.dpc.nsw.gov.au/about/publications/premiers\\_and\\_ministers\\_staff\\_number\\_s](http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_number_s).

**174. How many staff work for Housing NSW?**

- (a) How many of these staff are employed on a full-time basis?**
- (b) How many of these staff are employed on a part-time basis?**
- (c) How many of these staff are employed permanent positions?**
- (d) How many of these staff are employed on a casual basis?**

Information on the workforce profile of the Department of Family and Community Services is available in its Annual Report which is available at <http://www.facs.nsw.gov.au/>

**175. How many contractors have been employed by Housing NSW?**

Refer to Supplementary Question on Notice 152.

- 176. How many staff work for the Land and Housing Corporation?**
- (a) How many of these staff are employed on a full-time basis?**
  - (b) How many of these staff are employed on a part-time basis?**
  - (c) How many of these staff are employed permanent positions?**
  - (d) How many of these staff are employed on a casual basis?**

Information on the workforce profile of the Department of Family and Community Services is available in its Annual Report which is available at <http://www.facs.nsw.gov.au/>

**177. How many contractors have been employed by the Land and Housing Corporation?**

Refer to Supplementary Question on Notice 152.

- 178. How many reports by consultants were commissioned by Housing NSW during 2014-15?**
- (a) What was the cost of these reports?**

Information on expenditure on consultants is available in the Family and Community Services Annual Report which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

- 179. How many reports by consultants were commissioned by the Land and Housing Corporation during 2014-15?**
- (a) What was the cost of these reports?**

Information on expenditure on consultants is available in the NSW Land and Housing Corporation Annual Report which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**180. What is the budget for Housing NSW in each of the following years:**

- (a) 2014-15?
- (b) 2013-14?
- (c) 2012-13?
- (d) 2011-12?
- (e) 2010-11?

Information relating to the budget can be found in Budget Papers and Annual Reports, which are publicly available.

**181. What is the budget for the Land and Housing Corporation in each of the following years:**

- (a) 2014-15?
- (b) 2013-14?
- (c) 2012-13?
- (d) 2011-12?
- (e) 2010-11?

Information relating to the budget is in the NSW Land and Housing Corporation Annual Report which is available at [www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

**182. Will the Government develop a social housing policy as recommended by the Auditor General in 2013?**

- (a) If yes, when?

The NSW Government is working to make social housing fairer and more sustainable. I am advised the Department of Family and Community Services is preparing its response to the Auditor General's report, 'Making the best use of public housing'. This will include a response to all of the recommendations made in the report.

**183. Will the Government develop an estate strategy as recommended by the Auditor General in 2013?**

- (a) If yes, when?

Refer to Supplementary Question on Notice 182.

**184. Will the Government develop an asset portfolio strategy as recommended by the Auditor General in 2013?**

- (a) If yes, when?

Refer to Supplementary Question on Notice 182.

**185. Has the Government undertaken any work to develop a social housing policy as recommended by the Auditor General in 2013?**

- (a) If yes, who has been involved in this work?

Refer to Supplementary Question on Notice 182.

**186. Has the Government undertaken any work to develop an estate strategy as recommended by the Auditor General in 2013?**

**(a) If yes, who has been involved in this work?**

Refer to Supplementary Question on Notice 182.

**187. Has the Government undertaken any work to develop an asset portfolio strategy as recommended by the Auditor General in 2013?**

**(a) If yes, who has been involved in this work?**

Refer to Supplementary Question on Notice 182.

**188. How many requests for maintenance were made by public housing tenants in each of the following years:**

**(a) 2014-15?**

**(b) 2013-14?**

**(c) 2012-13?**

**(d) 2011-12?**

**(e) 2010-11?**

I am advised by the Department of Family and Community Services that the NSW Land and Housing Corporation receives over 500,000 requests per year for maintenance work.

**189. What was the average response time maintenance requests made by public housing tenants in each of the following years:**

**(a) 2014-15?**

**(b) 2013-14?**

**(c) 2012-13?**

**(d) 2011-12?**

**(e) 2010-11?**

Information about maintenance and home improvements, including expected response times, are available on the Housing NSW website at <http://www.housing.nsw.gov.au/Living+in+Public+Housing/Maintenance+and+Home+Improvements/>

**190. Is the Sirius Building in the Rocks a heritage listed property?**

**(a) If not, why is the building being sold?**

The NSW Government is working to make social housing fair and more sustainable. All proceeds from the sales program of public housing in Millers

Point will be reinvested into the social housing system. Government Property NSW is managing the sale of properties in Millers Point.

**191. How and when will the Sirius Building in the Rocks be sold?**

**(a) Has the government received any expressions of interest or proposals from property developers regarding this site, and if so, what are the details of these proposals?**

Refer to Supplementary Question on Notice 190.

**192. Which projects will be funded from the proceeds of the sale of properties in Millers Point and the Rocks?**

Refer to Supplementary Question on Notice 190.

**193. In 2012 former Minister for Family and Community Services Pru Goward stated that the government would spend \$405 million on maintenance and upgrades to public housing, however the Land and Housing Corporation's Annual Report for 2012-13 states that only \$327 million was spent for this purpose. What is the reason for this difference?**

Information about new supply and maintenance of social housing is available in the NSW Land and Housing Corporation's Annual Report which is available at <http://www.facs.nsw.gov.au/>

**194. How much revenue has the NSW Government collected as a result of the decision to include the Commonwealth Clean Energy Supplement as part of the income assessment for the amount of rent to be paid by public housing tenants?**

Information regarding tenancy charges is available on the Housing NSW website at <http://www.housing.nsw.gov.au/>

**195. How many households has the NSW Government approached regarding the Vacant Bedroom Charge?**

Information on incentives to fill vacant bedrooms is available on the Housing NSW website at <http://www.housing.nsw.gov.au/>

**196. In which suburbs has the NSW Government approached regarding the Vacant Bedroom Charge?**

Refer to Supplementary Question on Notice 195.

**197. How many households have chosen to relocate rather than pay the Vacant Bedroom Charge?**

Refer to Supplementary Question on Notice 195.

**198. How many households have chosen to pay the Vacant Bedroom Charge and remain in their homes?**

Refer to Supplementary Question on Notice 195.

**199. How much additional revenue has the NSW Government collected due to the Vacant Bedroom Charge policy?**

Refer to Supplementary Question on Notice 195.

**200. How much money did the Government spend in 2013-14 on motel accommodation for people who are homeless?**

**(a) How much will be spent on motel accommodation in 2014-15?**

**(b) What is the average length of time that people spend in a motel before they are able to access long-term housing?**

Housing NSW provides emergency temporary accommodation for people who are or homeless or experiencing a housing crisis. For more details visit the Housing NSW website at <http://www.housing.nsw.gov.au/>

**201. How much money was spent in 2013-14 on motel accommodation for women fleeing domestic violence?**

**(a) How much will be spent on motel accommodation for this purpose in 2014-15?**

**(b) What is the average length of time that women spend in a motel before they are able to access long-term housing?**

Refer to Supplementary Question on Notice 200.

**202. Has either the current or former Minister for Family and Community Services met with any tenants from Millers Point or the Rocks currently facing eviction?**

**(a) If yes, what are the details of this meeting?**

**(b) If no, why not?**

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

**203. On 13 June 2013 the government announced an extra \$6 million for inner city homelessness services. How has the funding been allocated?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**204. Was the NSW Police Association or NSW Police consulted about Going Home Staying Home?**

- (a) If yes, what advice did they provide about these reforms?
- (b) If no, why not?

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**205. Have all of the properties which house Going Home Staying Home services been assessed?**

- (a) If so, when?

I am advised by the Department of Family and Community Services that the NSW Land and Housing Corporation has had a program to assess the condition of all of its stock.

**206. Do any of the properties which house Going Home Staying Home services require modifications or repairs?**

- (a) If so, which properties and what will the cost be?

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**207. Are there any properties previously managed by unsuccessful tenderers for Going Home Staying Home which will not be transferred successful tenderers?**

- (a) If so, how many?

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**208. Prior to the start of Going Home Staying Home how many properties in New South Wales housed women's refugees?**



Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**209. How many Going Home Staying Home services will cater to women only?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**210. Are all of the properties under the auspice of Going Home Staying Home owned by Housing NSW?**

**(a) If not, which organisations or government departments have ownership of them?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**211. The Chief Executive of Housing NSW, Mike Allen, has told the Select Committee on Social, Public and Affordable Housing that unsuccessful providers who will no longer have access to properties under Going Home Staying Home can run a range of other services that do not necessarily require them to have properties. What types of services can be run without access to property?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**212. How many properties will change hands under Going Home Staying Home?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**213. Has any research, such as a pilot program, been conducted regarding the new funding model which is now being rolled out across the state?**

**(a) If so, by whom and will the results of this research be made publicly available?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**214. Has an assessment of the practical implementation of the “no wrong door” policy been conducted?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**215. Has a protocol been established for the way in which cross-client services operate under Going Home Staying Home?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**216. Are there any Going Home Staying Home services which cannot be collocated under the cross-client service packages?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**217. Prior to the commencement of Going Home Staying Home, how many crisis accommodation properties were there in New South Wales?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**218. Following the commencement of Going Home Staying Home, how many crisis accommodation properties are there in New South Wales?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**219. Prior to the commencement of Going Home Staying Home, how many transitional housing properties were there in New South Wales?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**220. Following the commencement of Going Home Staying Home, how many transitional housing properties are there in New South Wales?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**221. There are reports of staff from unsuccessful tenderers being given their notice by successful tender services under Going Home Staying Home. What steps are being taken to ensure that the knowledge and experience of former staff is retained by the new services?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**222. Was there a set of minimum standards applied to potential tenders for Going Home Staying Home?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**223. Who designed the Going Home Staying Home tender process?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**224. What criteria were used to determine funding for each district under the Going Home Staying Home tender process?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**225. Were Going Home Staying Home tender applicants aware of how much funding was available?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**226. Who makes the determination about successful and unsuccessful Going Home Staying Home tenders?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**227. What resources were supplied to those making decisions about successful and unsuccessful Going Home Staying Home tenders?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**228. How much funding will each district receive under Going Home Staying Home?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**229. How much funding will each district receive for Going Home Staying Home domestic violence services?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**230. How much funding will each district receive for each category of Going Home Staying Home service?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**231. How much funding was each district receiving for domestic violence services prior to the commencement of Going Home Staying Home?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**232. How much funding was each district receiving for each other category of specialist service prior to the commencement of Going Home Staying Home?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**233. What prevention and early intervention services will be funded under Going Home Staying Home?**

**(a) How much funding will they receive?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**234. Has money been diverted from crisis accommodation and specialist services to fund Going Home Staying Home prevention and early intervention services?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**235. Where will Going Home Staying Home prevention and early intervention services be located?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**236. Will each district have a Going Home Staying Home prevention and early intervention service?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**237. Can the Government guarantee that under Going Home Staying Home cross-client services no female victim of domestic violence will be accommodated in or access services at the same location as any perpetrator of domestic violence?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**238. Was public transport considered in the location of successful Going Home Staying Home tenders?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**239. What criteria were used to determine the funding allocated to each district under Going Home Staying Home?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**240. Were Australian Bureau of Statistics figures on domestic violence used to inform the allocation of Going Home Staying Home funding?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**241. Were areas with high rates of domestic violence targeted with additional Going Home Staying Home funding?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**242. Which organisations have applied for the Service Support Fund?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**243. What are the criteria for funding under the Service Support Fund?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

**244. Has any funding been allocated under the Service Support Fund?  
(a) If so, to which organisations?**

Details of the Going Home Staying Home reform are available on the Housing NSW website at:

<http://www.housing.nsw.gov.au/Help+with+Housing/Homelessness/Going+Home+Staying+Home/Going+Home+Staying+Home.htm>

## **Public Housing Maintenance in the Hunter**

**245. In Question With Notice 4499 “Housing NSW Maintenance Wallsend Electorate” the Member for Wallsend and Shadow for the Hunter, Sonia Hornery asked the Minister for Family and Community Services –**

***“How much funding has been allocated to maintenance in public housing properties in the Wallsend electorate”***

**The minister advised:**

***“Each year, the Land and Housing Corporation allocates an annual maintenance budget to deliver responsive and planned repairs, and upgrading based on forecast requirements and funding.”***

- (a) What is the 2014 annual maintenance budget for public housing properties in the Wallsend electorate?  
(b) What is the 2014 annual budget for maintenance of public housing properties in all electorates of the Hunter combined?

Information about new supply and maintenance of social housing is available in the NSW Land and Housing Corporation’s Annual Report which is available at <http://www.facs.nsw.gov.au/>

**246. Also, what is the Government’s current position on the proposed privatisation of public housing rent, maintenance and inspections as revealed on the 15<sup>th</sup> of July this year in the Daily Telegraph article “NSW Government looks at handing public housing rent, maintenance and inspections to private sector”?**

The Daily Telegraph article of 9 July 2014 refers to the Public Accounts Committee tenancy management inquiry. The NSW Government will continue to work to make social housing more fair and sustainable.

## **Donations**

**247. Last week the Premier put out a statement that said:**

***“I have always absolutely complied with the electoral funding laws and the records are there for all to see. Yes, I can guarantee that I have never accepted an illegal donation.”***

**Will you make that same statement?**

Refer to Supplementary Question on Notice 90.

**248. Given that the Liberals channel all donations through a centralised accounting system which means most individual MPs do not disclose the people and organisations that personally donate to their campaigns, will you fully disclose the source of all donations you received at the 2011 election campaign?**

The Election Funding, Expenditure and Disclosures Act 1981 requires the disclosure of political donations received and/or made, and electoral expenditure incurred, by or on behalf of parties, elected members, groups, candidates and third party



campaigners. It also requires the disclosure of political donations of \$1000 or more made by major political donors.

## **Cross Border Commissioner**

- 249. How many times have you met with the Cross Border Commissioner:**
- (a) In the last twelve months**
  - (b) Since the creation of the position.**

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

**250. What issues or topics have you referred to the Cross Border Commissioner:**

- (a) In the last twelve months**
- (b) Since the creation of the position.**

Information regarding scheduled meetings held with stakeholders, external organisations and individuals will be published in accordance with Memorandum 2014-07 - Publication of Ministerial Diaries.

## **251. Labour Hire Firms**

**252. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms?**

**If yes, please advise in table form:**

- (a) The names of the firms utilised**
- (b) The total amount paid to each firm engaged**
- (c) The average tenure period for an employee provided by a labour hire company**
- (d) The longest tenure for an employee provided by a labour hire company**
- (e) The duties conducted by employees engaged through a labour hire company**
- (f) The office locations of employees engaged through a labour hire company**

Refer to Supplementary Question on Notice 152.

## **Consultancy Work**

**253. Has the consultancy company Crosby Textor done any consultancy work for the Dept of Primary Industries?**

- (a) If so what projects was Crosby Textor consulted on?**

- (b) What was the cost of the consultancy work for each project?**
- (c) Was there a tender process for these projects?**

This question should be referred to the Minister for Primary Industries.

**254. Does Crosby Textor currently have any contract work with the Department, if so, what is their role in the project?**

This question should be referred to the Minister for Primary Industries.

**255. Has the consultancy company Premier State done any consultancy work for the Dept of Primary Industries?**

- (a) If so what projects was Premier State consulted on?**
- (b) What was the cost of the consultancy work for each project?**
- (c) Was there a tender process for these projects?**

This question should be referred to the Minister for Primary Industries.

**256. Does Premier State currently have any contract work with the Department, if so, what is their role in the project?**

This question should be referred to the Minister for Primary Industries.

**257. Has the Government Contracting company Serco or its affiliates done any consultancy work for the Dept of Primary Industries?**

- (a) If so what projects was Serco or its affiliates assisted with?**
- (b) What was the cost of the consultancy work for each project?**
- (c) Was there a tender process for these projects?**

This question should be referred to the Minister for Primary Industries.

**258. Does Serco or any of its affiliates currently have any contract work with the Department, if so, what is their role in the project?**

This question should be referred to the Minister for Primary Industries.