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**From:** Caroline  
**Sent:** Tuesday, 13 May 2025 2:46 PM  
**To:** Law  
**Subject:** Fwd: Urgent Concerns Regarding Proposed Workers' Compensation Reforms and Personal Impact

Dear Secratit,

I am writing to express my deep concern regarding the proposed changes to the NSW workers' compensation scheme, particularly those affecting psychological injury claims.

As an injured worker who has endured a protracted and challenging journey through the current system, I fear these reforms will further marginalize individuals like myself.

In 2020, I sustained a psychological injury due to workplace bullying and harassment. Despite providing an independent Whole Person Impairment (WPI) assessment indicating a 26% impairment, my requests for a formal WPI determination from icare in 2023 were denied. This refusal has significantly delayed my access to necessary treatments and services that could have aided my recovery.

The proposed increase in the WPI threshold from 15% to 30% for psychological injuries is particularly alarming. Despite the severity of my condition and lack of employment capacity, I would be left with no financial stability and forced onto Centrelink and Medicare for merely going to work, working in the toxic public sector and thru no fault of my own targeted by the bullies and flying monkeys.

This change risks denying assistance to many genuinely injured workers.

Moreover, the requirement for bullying and harassment claims to undergo assessment by the NSW Industrial Relations Commission before proceeding adds another layer of complexity and delay. For someone already navigating a five-year-long process, this could mean further postponement of essential care and support and a higher risk of more suicides.

These reforms, while perhaps aimed at curbing misuse, seem to overlook the **genuine cases** of psychological injury that require timely and compassionate intervention. The system's current shortcomings have already led to significant personal losses for me, including my health, career, financial stability and personal relationships.

I urge you to consider the real-life implications of these changes on individuals who are already vulnerable. A more balanced approach that addresses system inefficiencies without compromising support for genuinely injured workers is essential.

Thank you for taking the time to consider my perspective. I am available to discuss this matter further and provide any additional information you may require.

Sincerely,

Caroline