



Point to Point
Transport Commissioner

Sensitive: NSW Government

COMPLIANCE ACTIVITY PLAN



Laneway Festival

DATE: 9 February 2025

MOORE PARK

Salesforce Parent Case: C – 0261748

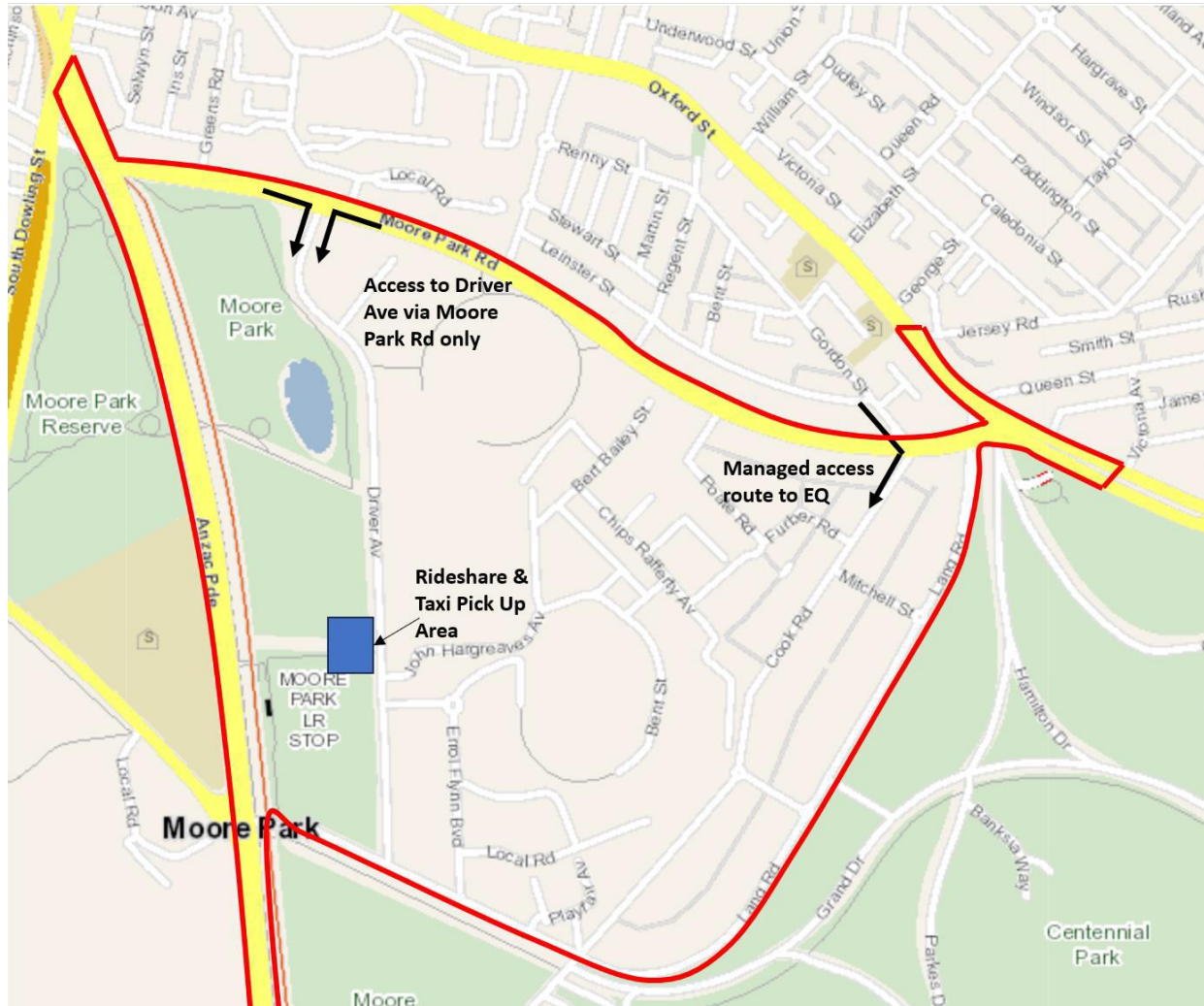
Point to Point Transport Commission

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Compliance Activity Plan (CAP) – Laneway Festival - Centennial Park - Moore Park – 9 February 2025.

Attachment A



1. Situation

1.1. General Information

This operation forms part of the P2P strategy aimed at improving compliance with the *Point to Point Transport (Taxis and Hire Vehicles) Act 2016* (the **Act**), the *Point to Point Transport (Taxis and Hire Vehicles) Regulation 2017* (the **Regulation**). The location will be at Sydney Olympic Park and Moore Park Precinct with an expected crowd of approx. 35,000 people Sunday 9th February 2025.

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1.2. Background and Legislation

Drivers of taxis and hire vehicles are known to attempt to gain advantage by circumventing the legislative requirements at these locations. This is based on ongoing complaints from industry stakeholders as well as past compliance activity. Such breaches may include:

- **Clause 28(1) - Taxi driver identity document to be displayed**
A driver of a taxi that plies or stands for hire on a road or road related area must ensure that the driver's identity document is displayed in the vehicle in accordance with clause 13.
- **Clause 66 - No touting or soliciting for passengers**
(1) The driver of a passenger vehicle or any other person must not tout or solicit for passengers for, or for a hiring of, a vehicle.
Maximum penalty:
(a) in the case of an offence committed in the Sydney Airport precinct—50 penalty units, or
(b) in any other case—5 penalty units.

Touting or soliciting for passengers generally involves a driver approaching prospective passengers and offering transport for reward, thereby circumventing the pre-booking requirements for hire cars, or the queuing in designated taxi-zone requirements for taxis.

- **Clause 77 - Driver of taxi to accept hiring**
(1) The driver of a taxi that is available for hire must accept a hiring immediately when offered.
- **Clause 84 - No plying or standing for hire**
The driver of a hire vehicle must not:
(a) ply, stand or park the hire vehicle for hire on any road or road related area, or
(b) use the hire vehicle to carry out a hiring other than for a booking made before the driver stops
the vehicle at the place where the passenger is picked up, or
(c) stop, stand or queue in a taxi zone.
Maximum penalty: 30 penalty units.

Plying or standing for hire contravenes the requirement for ride share vehicles in particular to have a pre-arranged booking, and constitutes an attempt by hire vehicles to operate in a manner akin to taxis.

- **20 Signs and markings—hire vehicles**
(2) The driver of a hire vehicle (other than a motorcycle) that is being used to provide a passenger service must ensure that a retroreflective sign is displayed on or attached to the vehicle that—
(a) makes it apparent that the vehicle is a hire vehicle, and
(b) is located on or near the rear of the driver's side of the vehicle, and
(c) is clearly visible from the outside of the vehicle.

1.3. Resources

The compliance activity team will comprise of members of the Compliance Branch.

Team details are outlined below

2 x P2P marked vehicles + 1 unmarked vehicle

1.4. External Resources – N/A

N/A

2. Mission

To ensure the safety of the public by assessing compliance of ASPs with the Act and Regulations and engage with all stakeholders raising awareness.

To detect breaches of the Legislation being performed by taxis and hire vehicle drivers with the focus on touting or soliciting for passengers (Clause 66), retroreflective signage (Clause 20) and display of driver identity document (Clause 28(1)).

Execution

2.1. General Outline

The CAP will be conducted on Sunday 9th February 2025 between the hours of 3:00pm and 11:00pm.

CAP will only be conducted in areas within the Moore Park precinct. There will be no dedicated ride share pick up area, ride share vehicles will be permitted to pick up on the surrounding roads.

2.2. Group Details & Schedule

Below outlines the teams and proposed timings:

P2P – Lead Inspector: [REDACTED]

Sunday 9 February 2025 – 3:00pm – 11:00pm

Centennial Park (Moore Park)

Vehicle placement and team locations to be advised by Senior Inspector at on-site briefing in Driver Ave near Lang Rd at 3pm

Sunday 9th February

Team 1	Team 2	Team 3
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	

3. Administration & Logistics

3.1. Work Health & Safety

All Inspectors will wear suitable clothing to provide protection from the weather conditions.

Inspectors to ensure they bring their own water to the location and are to remain well hydrated.

Should any changes arise during the activity that may warrant reconsideration of this situation this should firstly be discussed with the Senior Inspector.

3.2. Dress & Equipment

All Inspectors will ensure they have their Authorisation ID Card, Official Notebook and Mobile Phone on them at all times during the Compliance Activities.

All personnel involved in the activity to dress in full P2P uniform including high vis vests.

3.3. Briefings

A briefing will occur on Friday 7 February 2025 via Teams with the Senior Manager, as outlined above in 2.1 and 2.2 Group Details & Schedule.

3.4. De-Briefing

A de-briefing will occur on Monday 10th February 2025 with the Senior Manager.

3.5. Activity Reports

The Lead Inspector will obtain all relevant activity outcomes from the teams in preparation for the de-briefing with the Manager.

3.6. Medical

If any injury occurs, the Lead Inspector must be notified as soon as practicable. First aid is to be administered immediately – and first aid equipment is available in P2P vehicles. Injuries of a serious or indeterminate nature will be dealt with by way of NSW Ambulance Service, local medical centres or Hospital. The Senior Manager should be notified ASAP of any injury occurring to any team member.

3.7. Meals

A 30 minute meal break is required to be taken during the shift.

3.8. Enforcement Action

It is imperative that the proofs of the offence are obtained and recorded at the time of the offence and that Inspectors exercise their powers in accordance with the Legislation.

Once a breach has been detected, the inspector will advise the owner of the vehicle of the breach and inform them that he/she is required to comply with legislation.

At the conclusion of the activity each officer will advise the Lead Inspector of the number and type of offences detected during the activity. All matters where a potential contravention of the legislation is detected should be detailed fully in the inspector's notebook and include the details of all evidence collected, observations, photos, etc.

Before follow up action is taken, participating inspector's will attend the debrief (refer 3.4) to discuss and determine which offences that have been detected during the activity that require follow up action including the issuing of Improvement / Prohibition/ Penalty Notices or prosecution. It is the responsibility of the identifying inspector unless otherwise directed by the Senior Manager to complete the follow-up action as required.

Follow up actions must be finalised within a timely manner after the conclusion of the activity.

3.9. Media and Professional Conduct

During this compliance activity, Inspectors will report any media attention immediately to the Lead Inspector, who will advise the Senior Manager. At all times, inspectors will conduct themselves in a professional manner and abide by the Code of Conduct, applicable to TfNSW.

3.10. Liaison

Any liaison between agencies or the community are to be done adhering to the NSW for Transport Code of Conduct, displaying professionalism at all times.

3.11. Risk Assessment

Lead Inspector will assess the area for operation upon arrival. The Lead Inspector will take the lead to eliminate or control any such risks. If this is not possible then the Lead Inspector will direct the activity to take place at another location or alternate date.

Managing the risk of COVID-19

All Inspectors must:

1. Comply with at all times the Safe Work Method Statement (SWMS) – P2P Program Team Offsite Tasks.
2. Comply with national and state public health directions.
3. Promote effective social distancing and hygiene measures.
4. Where social distancing of 1.5 meters is not practicable, a mask must be worn by AO.
5. Raise any concerns about the risk of contracting COVID-19 immediately with the LAO.

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6. Monitor the extent of COVID-19 in the Moore Park area throughout the activity.

Assess the risk of COVID-19

The activity will include looking for ways to minimise the spread of the virus. This will include:

- SWMS
- Ceasing the activity that will involve close personal contact (less than 1.5m)
- Implementing controls to reduce direct contact with drivers which include social distancing of at least 1.5 meters.

Emergency Procedures

In the event of a declared emergency all inspectors are to follow instructions given by Sydney Moore Park staff trained in emergency evacuation procedures. Also, to be mindful of the fact it may also need to be reported through NGARA. Please confirm with the Senior Manager before doing this.

All safety hazards, incidents, injuries, regardless of severity must be reported to the 24/7 Safety Reporting Line on [REDACTED] The reporting line is available 24 hours a day, every day of the week.

4. Communications

4.1. Contacts

P2P –Manager Inspections – [REDACTED]

4.2. Central Activity Locations

Centennial Park – MOORE PARK

4.3. Communications

The Lead Inspector will keep the Senior Manager updated throughout the compliance activity.

The times and conditions of the shift may only be adjusted with the approval of the Lead Inspector. The activity is intelligence based and the targeted areas may be changed to accommodate any new information obtained.

Mobile phones and two-way radios will be utilised throughout this CAP.