



Point to Point
Transport Commissioner

Sensitive: NSW Government

COMPLIANCE ACTIVITY PLAN

**DATE: 22/02/2025
4:30PM – 12:00AM**

COMPLIANCE OPERATION



OPERATION RIDESHARE
TfNSW / P2P Transport Commission

PARENT CASE: C-0264152

Contents

1. Situation	1
1.1. General Information	1
1.2. Background and Legislation	1
1.3. Resources	2
1.4. External Resources –	2
2. Mission	2
2.1. General Outline	2
2.2. Group Details & Schedule	2
3. Administration & Logistics	3
3.1. Work Health & Safety	3
3.2. Dress & Equipment	3
3.3. Briefings	3
3.4. De-Briefing	3
3.5. Activity Reports	3
3.6. Medical	3
3.7. Meals	3
3.8. Enforcement Action	4
3.9. Media and Professional Conduct	4
3.10. Liaison	4
3.11. Risk Assessment	4
4. Communications	5
4.1. Contacts	5
4.2. Central Activity Locations	5
4.3. Communications	5

1. Situation

1.1. General Information

Operation RIDESHARE forms part of the P2P strategy aimed at improving compliance with the *Point to Point Transport (Taxis and Hire Vehicles) Act 2016* (the **Act**), the *Point to Point Transport (Taxis and Hire Vehicles) Regulation 2017* (the **Regulation**) and *Road Transport (Vehicle Registration) Regulation 2017* in relation to vehicle and driver safety.

1.2. Background and Legislation

The purpose of the operation is to inspect taxis and hire vehicles to ensure compliance relating to the *Point to Point Transport (Taxis and Hire Vehicles) Act* and *Regulation*. Inspections will be performed by P2P authorised officers, NSW Police and the Vehicle Identity Unit TfNSW.

Drivers of taxis and hire vehicles are known to attempt to gain advantage by circumventing the legislative requirements at the nominated operation location. Such breaches may include:

Clause 8 - Vehicle registration and registration standards for vehicles

- (1) A vehicle used to provide a passenger service must at all times meet the requirements of Part 5 of, and Schedule 2 to, the *Road Transport (Vehicle Registration) Regulation 2007* for the registration of the vehicle.
- (2) If any such vehicle is registered in another jurisdiction, it must meet the equivalent requirements for registration in that jurisdiction.

Clause 13(2) - Fitting of a device to hold a driver ID

A taxi must be fitted with a device for displaying the driver identity document that enables it to be displayed so that it is clearly visible to any passenger in the taxi.

Clause 18 - Approved security camera systems and safeguards—taxis

- (1) A taxi that plies or stands for hire on a road or road related area must be fitted with an approved security camera system that is in working order.
- (2) Signs must be conspicuously placed in and on the outside of a taxi that is fitted with a security camera system, advising persons that they may be under video surveillance while in or about the taxi.

Clause 28(1) - Taxi driver identity document to be displayed

A driver of a taxi that plies or stands for hire on a road or road related area must ensure that the driver's identity document is displayed in the vehicle in accordance with clause 13.

Clause 20(2) – Hire vehicles display of retroreflective sign

The driver of a hire vehicle (other than a motor cycle) that is being used to provide a passenger service must ensure that a retroreflective sign is displayed on or attached to the vehicle that:

- (a) makes it apparent that the vehicle is a hire vehicle, and
- (b) is located on or near the rear of the driver's side of the vehicle, and

(c) is clearly visible from the outside of the vehicle.

1.3. Resources

The compliance activity team will comprise of members of the Compliance Branch.

Team details are outlined below – two Inspectors - 1 x P2P marked vehicles

1.4. External Resources –

Transport for NSW - Vehicle Identity Unit

2. Mission

- To detect breaches of the Legislation with the focus on vehicle standards on hire vehicles (Clause 8)

Execution

2.1. General Outline

The CAP will be conducted on Saturday 22nd February 2025 at Lime Street, Sydney NSW (outside Cargo Bar) (see attached Map marked Annexure A)

Hours of operation

- Lime Street, Sydney – 4:30pm – 12:00am

2.2. Group Details & Schedule

Below outlines the teams

P2P – Senior Inspector: [REDACTED]

Two-way Radio Operator: [REDACTED] (Alpha One)

Team
[REDACTED]
[REDACTED]

TfNSW – Vehicle Identity & Inspections

Team Leader – [REDACTED]

3. Administration & Logistics

3.1. Work Health & Safety

All Inspectors will wear suitable clothing to provide protection from the weather conditions.

Inspectors to ensure they bring their own water to the location and are to remain well hydrated.

Should any changes arise during the activity that may warrant reconsideration of this situation this should firstly be discussed with the Senior Inspector.

3.2. Dress & Equipment

All Inspectors will ensure they wear their Hi-Vis Vest and have their Authorisation ID Card (Badge), Official Notebook, Mobile Phone, Two-Way Radio and Body Worn Camera (BWC) on them at all times during the Compliance Activity.

All personnel involved in the activity to dress in full P2P issued clothing.

3.3. Briefings

A briefing will occur onsite, as outlined above in 2.1 and 2.2 Group Details & Schedule.

3.4. De-Briefing

A de-briefing will occur on 9:30am – Monday 24th February 2025 with the Senior Manager – Inspections via Teams.

3.5. Activity Reports

The Senior Inspector will obtain all relevant activity outcomes from the teams in preparation for the de-briefing with the Senior Manager – Inspections.

3.6. Medical

If any injury occurs, the Senior Inspector must be notified as soon as practicable. First aid is to be administered immediately – and first aid equipment is available in P2P vehicles. Injuries of a serious or indeterminate nature will be dealt with by way of NSW Ambulance Service, local medical centres or Hospital. The Senior Manager – Inspections should be notified ASAP of any injury occurring to any team member.

3.7. Meals

A 30 minute meal break will be taken during the shift if the working hours exceed 5 hours.

3.8. Enforcement Action

It is imperative that the proofs of the offence are obtained and recorded at the time of the offence and that Inspectors exercise their powers in accordance with the Legislation.

Once a breach has been detected, the Officer will advise the owner of the vehicle of the breach and inform them that he/she is required to comply with legislation.

At the conclusion of the activity each officer will advise the Senior Inspector of the number and type of offences detected during the activity. All matters where a potential contravention of the legislation is detected should be detailed fully in the Inspector's notebook and include the details of all evidence collected; observations, photos, etc.

Before follow up action is taken, participating inspectors will attend the debrief (refer 3.4) to discuss and determine which offences that have been detected during the activity that require follow up action including the issuing of Improvement / Prohibition/ Penalty Notices or prosecution. It is the responsibility of the identifying inspector unless otherwise directed by the Senior Manager – Inspections to complete the follow-up action as required.

Follow up actions must be finalised within a timely manner after the conclusion of the activity.

3.9. Media and Professional Conduct

During this compliance activity, Inspectors will report any media attention immediately to the Senior Inspector, who will advise the Senior Manager – Inspections. At all times, inspectors will conduct themselves in a professional manner and abide by the Code of Conduct, applicable to TfNSW.

3.10. Liaison

Any liaison between agencies or the community are to be done adhering to the TfNSW Code of Conduct, displaying professionalism at all times.

3.11. Risk Assessment

P2P to supply traffic control plan for the site (see Annexure A) and assess the area for operation upon arrival. The Senior Inspector will take the lead to eliminate or control any such risks. If this is not possible then the Senior Inspector will direct the activity to take place at another location or alternate date.

Managing the risk of COVID-19

All Inspectors must:

1. Comply with at all times the Safe Work Method Statement (SWMS) – P2P Program Team Offsite Tasks.
2. Comply with national and state public health directions.
3. Promote effective social distancing and hygiene measures.
4. Where social distancing of 1.5 meters is not practicable, a mask must be worn by all P2P Inspectors.
5. Raise any concerns about the risk of contracting COVID-19 immediately with the Senior Inspector.
6. Monitor the extent of COVID-19 in the CBD area throughout the activity.

Assess the risk of COVID-19

The activity will include looking for ways to minimise the spread of the virus. This will include:

- Ceasing the activity that will involve close personal contact (less than 1.5m)
- Implementing controls to reduce direct contact with drivers which include social distancing of at least 1.5 meters.

Communications

3.12. Contacts

Senior Inspector – [REDACTED]

Senior Manager – Inspections – [REDACTED]

3.13. Central Activity Locations

- Lime Street, Sydney NSW

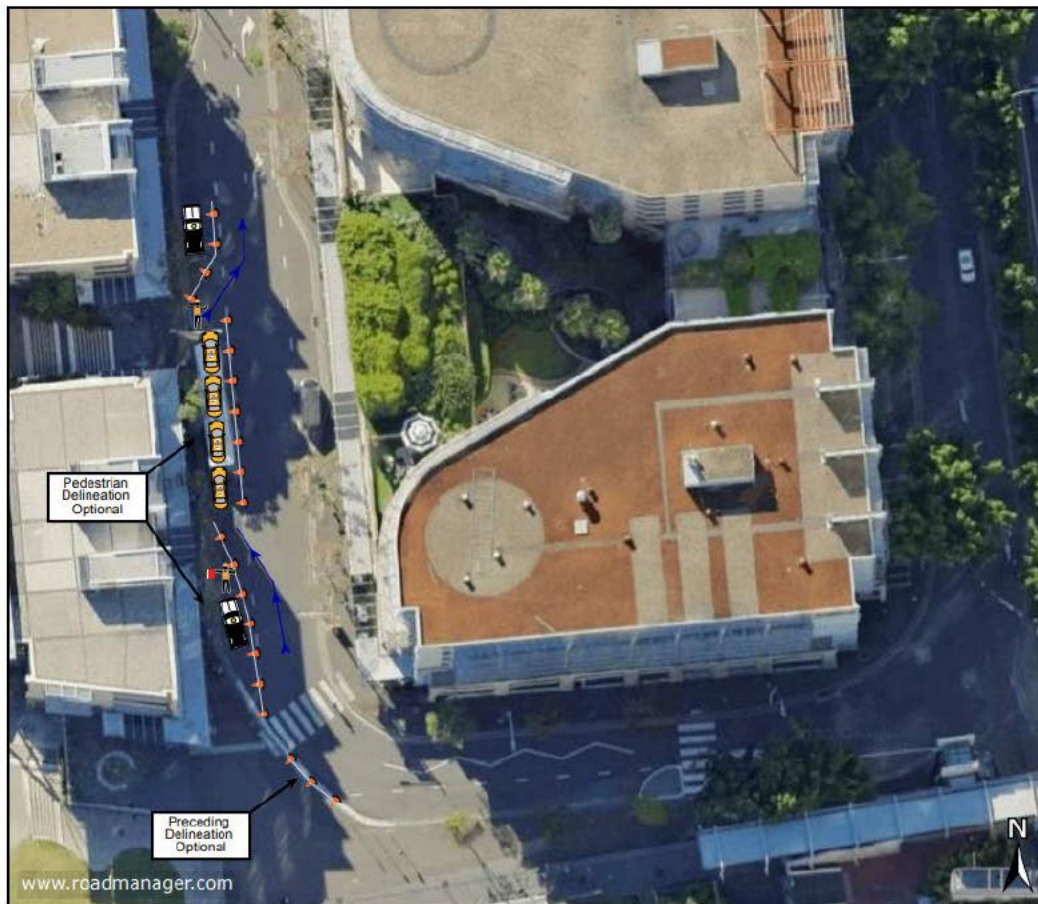
3.14. Communications


The Senior Inspector will keep the Senior Manager - Inspections updated throughout the compliance activity.

The times and conditions of the shift may only be adjusted with the approval of the Senior Inspector. The activity is intelligence based and the targeted areas may be changed to accommodate any new information obtained.

Mobile phones and two-way radios will be utilised throughout this operation.

Annexure A - Location – Lime Street, Sydney (Outside Cargo Bar)



Plan #:	
Vehicle Inspection Workzone	
Location:	
Vehicle Inspections	
Title:	
PTP Transport Commission	
On-Site Contact:	
PTPTC	
Site Induction:	
Pre-Start Meeting	
Date Drawn:	
AUG 2023	
Revision:	License #:
01 - 22/08/2023	
Drawn By:	
Date and Time of Project:	
9 September 2023	
Posted Speed:	Reduced Speed:
Signposted	N/A
Signature:	
Notes:	
SafeWork NSW Accredited PTPTC personnel to perform intermittent Stopping of traffic for purpose of inspection. P2P vehicle parked in the approach of the inspection site with warning lights / VMS activated to alert drivers that vehicle inspections are being carried out. Vehicles are being slowed and directed into the inspection site by way of a handheld stop baton by an Authorised Officer.	
Bus Zone lane occupied by vehicle inspections for approx. 4 vehicles only at any one time. P2P vehicle to occupy first position with P2P vehicle to occupy last position within the lane.	
Preceding Cones leading to inspection bay are optional.	
Pedestrian delineation optional and implemented with risk assessment. Cones/Bollards/Safety-Tape are acceptable.	
This TGS is to be used as a guide for workzone creation, and does not adhere to TfNSW/AS1742.3 requirements.	
 Point to Point Transport Commissioner	

