Response to Supplementary Questions

Question

- 1. Of the complaints received by the NSW Ombudsman in relation to NSW educational settings, how many were concerning SSPs, for each year from 2017?
 - a. How many of these were regarding suspensions?
 - b. How many of these were regarding expulsions?
 - c. How many of these were regarding gatekeeping?
 - d. How many of these were regarding schools refusing to implement reasonable adjustments?
 - e. How many of these were regarding conduct of school staff?
 - f. How many of these were regarding the NSW DoE?

Answer

Our current complaint management system (CMS) does not distinguish between SSPs and mainstream schools. To respond to this question, we manually searched our CMS for complaints relating to the list of SSPs in Table 2. We identified a total of 52 complaints relevant to the committee's question and report the results below in Table 1. The following is noted about Table 1:

- On some occasions, we received more than one complaint in relation to the same student over the timespan of the data requested.
- The total of all issues recorded is not the same as the total number of complaints. This is because some individual complaints raised several of the issues the committee asked us to identify (and some raised none of the issues).
- The 'gatekeeping' complaints include complaints about students being prevented or discouraged from applying to or enrolling in their school of choice.¹

Table 1 – Complaints received about SSPs between 2017 and 2024 (YTD)

| Issue | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 (YTD) | Total |
|---------------------|------|------|------|------|------|------|------|---------------|-------|
| 1.a. Suspensions | 4 | 5 | 1 | 1 | 1 | 0 | 0 | 0 | 12 |
| 1.b. Expulsions | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |

¹ We adapted the definition of gatekeeping used in the final report of the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability

| 1.c. Gatekeeping | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 4 |
|--|----|----|---|---|---|---|---|---|----|
| 1.d. Refusal to implement reasonable adjustments | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| 1.e. Conduct of school staff | 16 | 10 | 4 | 3 | 3 | 2 | 2 | 5 | 45 |
| 1.f. Regarding the NSW DoE | 4 | 6 | 2 | 0 | 0 | 0 | 0 | 1 | 13 |

Table 2 – SSPs in NSW

This table lists all SSPs categorised as a 'disability' school by the NSW Department of Education. It does not include hospital or youth justice SSPs.

| School Name | | | | | |
|-------------------------------|--------------------------------------|--|--|--|--|
| Ajuga School | Les Powell School | | | | |
| Anson Street School | Lomandra School | | | | |
| Arndell School | Lucas Gardens School | | | | |
| Arranounbai School | Mainsbridge School | | | | |
| Barwon Learning Centre | Mary Brooksbank School | | | | |
| Bates Drive School | Mian School | | | | |
| Beverley Park School | Minerva School | | | | |
| Bridge Road School | Naremburn School | | | | |
| Broderick Gillawarna School | Newcastle Junior School | | | | |
| Budawang School | Newcastle Middle School | | | | |
| Bullimbal School | Newcastle Senior School | | | | |
| Cairnsfoot School | Niland School | | | | |
| Caldera School | North Gosford Learning Centre | | | | |
| Campbell House School | Palm Avenue School | | | | |
| Canterbury Vale School | Para Meadows School | | | | |
| Carenne School | Parry School | | | | |
| Carinya School | Passfield Park School | | | | |
| Caroline Chisholm School | Penrith Valley Learning Centre | | | | |
| Casuarina School | Peterborough School | | | | |
| Centennial Park School | Plumpton House School | | | | |
| Chalmers Road School | Redbank School | | | | |
| Clarke Road School | Rivendell School | | | | |
| Coffs Harbour Learning Centre | Rowland Hassall School | | | | |
| Cook School | Royal Far West School | | | | |
| Coreen School | Sir Eric Woodward Memorial School | | | | |
| Cromehurst School | Snowy Valleys School | | | | |
| Edgeware School | South Creek School | | | | |

| Fernhill School | St George School |
|--------------------------|---------------------------|
| Fisher Road School | Stewart House School |
| Five Islands School | Tallowood School |
| Fowler Road School | Tangara School |
| G S Kidd Memorial School | The Beach School |
| George Bass School | The Bidgee School |
| Glenfield Park School | The Crescent School |
| Glenvale School | The Hills School |
| Gralee School | The Ponds School |
| Halinda School | Tirriwirri School |
| Havenlee School | Verona School |
| Highlands School | Wairoa School |
| Holman Place School | Wakefield School |
| Holroyd School | Wangee Park School |
| HopeTown School | Wewak Street School |
| Hunter River Community | |
| School | Willans Hill School |
| Kalinda School | William Rose School |
| Kandeer School | Wilson Park School |
| Karningul School | Woniora Road School |
| Karonga School | Woodberry Learning Centre |
| Kotara School | Yandelora School |
| Kurrambee School | Yawarra Community School |
| Lakeside School | Yudi Gunyi School |
| Lawrence Hargrave School | |