



**Page 6. The Hon. JACQUI MUNRO** – “Are there model rest stops that you can point to that Transport for NSW can be using as a basis for those new developed rest stops?”

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The Transport Workers' Union of NSW (TWU) can provide a few examples of, comparatively speaking, “better” rest-stops. However, it should be noted that in this case, that the TWU believes a “model” rest stop doesn't exist – as to be model, would suggest a rest stop that is as close to perfect as possible.

There still remains room for improvement in the below examples. At the time of the TWU's 2020 Heavy Vehicle Rest Area (HVRA) study, the below were rest stops noted to be “better” than others, for varying reasons. Note that the coming examples are being described based on the TWU's observations at the time of the study.

For context into the coming examples, please refer to the **Audits Collected** Excel Document provided in the e-mail alongside this response.

Examples of better rest stops include;

### ***Barry's Creek Northbound (Pacific Highway, Cooperabung).***

Generally speaking, at the time of the 2020 HVRA study, Barry's Creek Northbound was a good example of a HVRA. This is because it was very neat and tidy. It is important that rest stops are kept in good condition for drivers.

One notable issue, however, is that cattle trucks could mix with regular trucks, creating a bad smell in the area – something that can best be described as unpleasant for other truck drivers trying to take a break.

### ***Kempsey South Service Centre (Pacific Highway, South Kempsey).***

At the time of the 2020 HVRA study, this rest stop was noted to be very-well maintained, particularly in comparison to other rest stops. However, there was no shade over truck cabins, which could prove detrimental to a truck driver aiming to rest, or escape the sun and heat.

### ***South Coffs Harbour Service Centre (Pacific Highway, Coffs Harbour).***

Similarly, to Kempsey South Service Centre, this rest stop was very-well maintained, but lacked shade over truck cabins.

The best examples throughout the study were rest areas that were clean and presentable. Cleanliness, however, is just one piece of the puzzle. It is necessary for rest areas to not only be well-maintained, but to have adequate facilities and amenities, such as shade, working water where applicable, adequate lighting, and so on – all factors that are extensively discussed in the HVRA study provided.