

PORTFOLIO COMMITTEES

# **BUDGET ESTIMATES 2023-2024**Supplementary questions

Portfolio Committee No. 8 – Customer Service

## Customer Service and Digital Government, Emergency Services, Youth Justice

Hearing: Tuesday 31 October 2023

Answers due by: Monday 27 November 2023

**Budget Estimates secretariat** 

Phone (02) 9230 2778

BudgetEstimates@parliament.nsw.gov.au

#### Customer Service and Digital Government, Emergency Services, Youth Justice

#### Questions from Ms Sue Higginson MLC

#### Treatment of youth in detention

- 1. For each of FY 2020/2021, FY 2021/2022 and FY 2022/2023, please provide the number of times that a young person detained in a youth justice centre in NSW was subject to a period of segregation exceeding 24 hours. Of these periods of segregation, please provide:
  - (a) The number that related to a young person who identified as Aboriginal or Torres Strait Islander.
  - (b) The number that related to a young person who has been identified as having a disability.
  - (c) The number that related to a young person who has been identified as experiencing mental illness.
  - (d) The number that related to a young person under the age of 14 (and, of that cohort, how many identify as Aboriginal or Torres Strait Islander).
- 2. For each of FY 2020/2021, FY 2021/2022 and FY 2022/2023, please provide the number of times that a young person subject to a period of segregation exceeding 24 hours was not provided with 6 hours' time out of their cell during a 24-hour period.
- 3. For each of FY 2020/2021, FY 2021/2022 and FY 2022/2023, please provide the number of times that a young person was placed on a Detainee Risk Management Plan (DRMP) and, of that number, how many DRMPs involved segregation of the young person.
- 4. For each of FY 2020/2021, FY 2021/2022 and FY 2022/2023, please provide the number of times that a young person detained in a youth justice centre in NSW was subject to a period of confinement as punishment for misbehaviour.
  - (a) Of these periods of confinement, please provide:
    - i. The number that related to a young person who identified as Aboriginal or Torres Strait Islander.
    - ii. The number that related to a young person who has been identified as having a disability.
    - iii. The number that related to a young person who has been identified as experiencing mental illness.

- iv. The number that related to a young person under the age of 14 (and, of that cohort, how many identify as Aboriginal or Torres Strait Islander).
- 5. Does Youth Justice NSW seek the advice of psychologists when determining:
  - (a) whether or not to place a young person into segregation; and
  - (b) the appropriate length and nature of the segregation of a young person?
- 6. How frequently do young people subject to a DRMP or a period of segregation have access to a psychologist?
- 7. Has Youth Justice NSW undertaken an investigation into the provision of cutlery that young people can use while segregated or subject to a DRMP that is not able to be used for self harm?

#### Youth Justice

- 8. Does Youth Justice see the urgency to implement computers in cells to reduce violence and segregation levels, as has been shown with adults?
- 9. Will Youth Justice give access to trusted external psychologists and allow online counselling through the computer tablets in cells?
- 10. Could the department provide a line-by-line itemised breakdown of its running costs to explain the increased spending per detainee and to understand the Department's argument that the introduction of tablets is 'cost prohibitive' (page 21)?
- 11. Could the department further provide details on the various mentorship programs currently available to detainees post release along with figures showing the success rates?
- 12. Would Youth Justice support pathways for ex-detainees becoming youth mentors themselves by funding NGOs that offer peer mentor programs?

## Customer Service and Digital Government, Emergency Services, Youth Justice

#### Questions from Dr Amanda Cohn MLC

#### Cultural burning

13. The 2019-20 Bushfire Inquiry recommended the government adopt cultural burning as a component of broader traditional Aboriginal land management programs. What work has been undertaken or is underway to support the incorporation of Aboriginal knowledge regarding cultural burning into hazard reduction management at local, regional or state levels?

#### **Rural Fire Service**

- 14. The RFS has advised that work is in the preliminary stages to integrate information from the Outlook Statement to inform fleet asset allocation in a 'Resources to Risk Program'. What is the status of this work?
- 15. According to the Auditor General's report, RFS central-level management systems are not integrated with RFS district-level databases to indicate when fleet assets are unavailable. Does the RFS intend to integrate the systems, and if so when will integration be completed?
- 16. How are different types of property and assets prioritised or triaged by the RFS for protection? For example, homes, agricultural infrastructure, transport infrastructure, energy infrastructure, water supply catchments, cultural sites, environmental values including endangered species habitat.

#### Disaster Ready Fund

- 17. Did any NSW Government agencies play a role in assessing applications to the Federal Disaster Ready Fund Round One?
  - (a) If yes, what was the purpose of engaging consultancy firm GHD?

#### Fire & Rescue NSW 2018-21 Corporate Plan

18. I understand there was an agreement between Critical Management Group Pty Ltd and Fire and Rescue NSW for a period between 17 October 2018 and 16 October 2021. The expenditure over this period is approximately \$214,000. A 2021 ICAC investigation had sufficient evidence to say that there was a decision made by FRNSW to engage with CMG somewhere between May and

June 2017. Was there a contract between FRNSW and CMG for the period of May 2017 to October 2018, during which time the expenditure is believed to have totalled \$492,408?

- (a) Has this contract been made publicly available, or will the contract be made publicly available?
- (b) Who authorised the payment to Critical Management Group?

## Customer Service and Digital Government, Emergency Services, Youth Justice

#### Questions from Ms Abigail Boyd MLC

#### Park n Pay application

- 19. What was the decision making process behind cutting funding for the Park n Pay app?
- 20. Were any disability organisations consulted during this process?
  - (a) If yes, which organisations and what form did this consultation take?
  - (b) If no, why not?
- 21. According to media reports, the app was downloaded 2.66 million times. Do you have any data in relation to how many people accessed the accessibility portal?
  - (a) If yes, please provide this data.
- 22. Is there any intention to work with disability organisations to create a similar application to help people with disability find accessible parking bays?

#### **Domestic Violence and Disasters**

- 23. On behalf of its disaster affected members, Domestic Violence NSW made submissions to the Inquiry into the response to major flooding across New South Wales in 2022 and the NSW Independent Flood Inquiry. When will the NSW Government implement the 12 recommendations made by DVNSW to ensure the safety of women and children experiencing domestic and family violence whilst also experiencing the impact of a major natural disaster?
- 24. How will the NSW Government ensure that domestic and family violence services are adequately resourced to provide accessible support to victim-survivors during periods of disaster recovery?
- 25. Will the NSW Government work with Gender and Disaster Australia to incorporate the National Gender and Emergency Management Guidelines into NSW disaster planning?
  - (a) If not, why not?

## Customer Service and Digital Government, Emergency Services, Youth Justice

#### Questions from Hon. Chris Rath MLC (on behalf of the Opposition)

#### **EMERGENCY SERVICES**

#### **NSW Reconstruction Authority**

- 26. Why has the NSW Reconstruction Authority Advisory Board failed to meet?
  - (a) How many current vacancies are there on the NSW Reconstruction Authority Advisory Board?
  - (b) How long has each of the vacant board positions been vacant?
  - (c) For vacancies to be nominated by the Minister, what date did the Minister provide the NSW Government with nominations?
  - (d) For vacancies to be nominated by the Commonwealth, what date did the Commonwealth provide the NSW Government with their nominations?
  - (e) When does the NSW Government expect all of the NSW Reconstruction Authority Advisory Board positions to be filled?
  - (f) When does the NSW Government expect the first meeting of the NSW Reconstruction Authority Advisory Board to be held?

#### Harvestable water rights for emergency services

- 27. Was the Minister consulted by WaterNSW or the Minister for Water about the reduction in harvestable rights for the coastal catchments?
  - (a) If so, what advice was given to the Minster regarding the reduction in harvestable water rights with regards to access to water for firefighting efforts?
  - (b) How much water has been collected from private water sources since July 1, 2023, for firefighting use?
  - (c) Is there adequate water storage near firegrounds to effectively fight fires at the current storage levels?
  - (d) If the drought intensifies between now and the next fire season, has the NSW Government forecasted water levels in private water sources near firegrounds?
  - (e) Would it be helpful for firefighting efforts to have increased storage capacity for private water sources?

#### Harvestable water rights for emergency services

- 28. How is the RFS going with sourcing water on the North Coast?
  - (a) Was the RFS consulted by WaterNSW or the Minister for Water about the reduction in harvestable rights for the coastal catchments?
  - (b) If so, what advice was given to the RFS regarding the reduction in harvestable water rights with regards to access to water for firefighting efforts?
  - (c) In the view of the RFS is the water storage near firegrounds adequate to effectively fight fires at the current storage levels?
  - (d) In the view of the RFS would it be helpful for firefighting efforts to have increased storage capacity for private water sources?

#### Aerial firefighting assets

- 29. How many aerial firefighting assets did the RFS use in the 2019/20 bushfires?
  - (a) How many aerial firefighting assets does the RFS currently have?
  - (b) What has been done to secure more firefighting assets if required later in the season?
  - (c) Does the RFS budget allow for more aerial assets to be used?

#### RFS field lights

- 30. Is the Government aware that reports have been made of RFS volunteers responding to incidents having to rely on their mobile phone lights to see what they are doing?
  - (a) What is being done to address this lack of resource for RFS volunteers?
  - (b) Why is there a discrepancy between the personal lighting offered to Fire + Rescue personnel and Rural Fire Service volunteers?
  - (c) Has the RFS investigated the cost of acquiring upgraded lighting capability?

#### Hazards Near Me app

- 31. Is the Hazards Near Me app available on international registered iTunes or android accounts?
  - (a) Are there plans to make it available?

#### Fire truck replacement and aged equipment

32. How many Fire + Rescue trucks in New South Wales are over 20 years old?

#### FRNSW facilities

(a) How many facilities have reported jeopardised decontamination facilities?

- (b) How many fire stations across NSW do not have separate male and female:
  - i. Showers
  - ii. Toilets
  - iii. Changerooms

#### Resilient Land Program

- 33. The draft Northern Rivers Resilient Land Strategy identified 22 sites across the Northern Rivers as potential land sites, however, only 15 of those sites have progressed to on-ground investigations—why is that?
  - (a) What does the "on-ground investigation" entail?
  - (b) What's the earliest date a new home will be built on one of these 15 sites?
  - (c) Could the Minister provide a breakdown of how the \$100m dedicated to the Resilient Land Program will be spent?

#### SES & RFS merger

- 34. Recommendation 12 of the 2022 Flood Inquiry recommended merging the back-office and corporate functions of the RFS and SES, why did the Government not proceed with the planned merger?
  - (a) As per the recommendations, has the Government established a dedicated intelligence unit that synthesises the wealth of intelligence available to inform critical decision making, particularly for flash flooding?
  - (b) Has the Government established a planning unit to help better prepare communities, NSW combat and other agencies, and local governments about upcoming flood and storm seasons?
  - (c) Has the Government established a fulltime SES position for each high-risk catchment to ensure flood identification, response assets and supporting infrastructure is serviced, operational and ready to deploy?
  - (d) As suggested by the inquiry the back-office merger would have resulted in an increased capability, has the Government increased resources to the SES or RFS to provide a commensurate increase in capability?
- 35. Recommendation 12 of the 2022 Flood Inquiry recommended merging the back-office and corporate functions of the RFS and SES, did the RFS provide any advice on the planned merger?

- (a) As per the recommendations, has the RFS established a dedicated intelligence unit that synthesises the wealth of intelligence available to inform critical decision making, particularly for flash flooding?
- (b) Has the RFS established a planning unit to help better prepare communities, NSW combat and other agencies, and local governments about upcoming flood and storm seasons?
- (c) As suggested by the inquiry the back-office merger would have resulted in an increased capability, has the RFS received increased resources to provide a commensurate increase in capability?
- 36. Recommendation 12 of the 2022 Flood Inquiry recommended merging the back-office and corporate functions of the RFS and SES, did the SES provide any advice on the planned merger?
  - (a) As per the recommendations, has the SES established a dedicated intelligence unit that synthesises the wealth of intelligence available to inform critical decision making, particularly for flash flooding?
  - (b) Has the SES established a planning unit to help better prepare communities, NSW combat and other agencies, and local governments about upcoming flood and storm seasons?
  - (c) As suggested by the inquiry the back-office merger would have resulted in an increased capability, has the SES received increased resources to provide a commensurate increase in capability?

#### **SES** volunteering rates

- 37. How many new volunteers have been recruited to the SES since 2022?
  - (a) What initiatives has the SES undertaken to actively recruit volunteers on the ground?
  - (b) How many SES volunteers are active in the Northern Rivers region?
  - (c) Are there any plans to cross-train RFS volunteers in flood rescue as per the 2022 Flood Inquiry recommendation?
    - i. Have any RFS volunteers undertaken this training?
    - ii. How many volunteers, by region, have undertaken this training?
    - iii. How would these trained RFS members be deployed if required?

#### Fire + Rescue budget

- 38. The Minister confirmed in budget estimates that the pay rise for Fire + Rescue employees is factored in to the 2023/24 budget.
  - (a) Was the back-pay to February 2023 included in the 2023/24 budget under Employee Related Expenses, or factored into the 2022/23 Actual Employee Related Expenses in the budget papers?
  - (b) Can you confirm that 40 new fire and rescue firefighters will be employed in the 2023/24 financial year as per Costing C1221?
    - i. Can you confirm that the net costs of the proposal is \$463,000 over the 2023/24 financial year as per Costing C1221?
  - (c) Given the inclusion of a 4.5% pay rise, the addition of the costs for the 40 new firefighters, and the potential provision for back-pay, what services are being cut or scaled back compared to the 2022/23 financial year to accommodate the cut in the budget when comparing the actual spend in 2022/23 to the budget allocation in 2023/24?

#### Rural Fire Service budget

- 39. The 2022/23 budget has an RFS operational allocation of \$786.5m and this year's budget \$756.5m which is a \$30m cut. Does the RFS have the resources it needs to fight bushfires this financial year?
  - (a) Where have these cuts come from?
  - (b) How many RFS brigades have been impacted by fuel card restrictions because their accounts have either reached, or nearly reached, their limit?
  - (c) What is the average length of time for an RFS member to have the money reimbursed to them?
  - (d) What is the maximum length of time for an RFS member to have the money reimbursed to them?

#### 600 New firefighters

- 40. How many new full-time firefighters have been hired at Fire + Rescue in 2023?
  - (a) The commitment assumes these recruits are on top of the normal expected recruitment. How has normal expected recruitment been calculated?
  - (b) Could a breakdown be provided of the total number of new firefighters anticipated each year over the life of the policy?
  - (c) What actions will be taken by Fire + Rescue and the NSW Government to attract more full-time firefighters?

#### CUSTOMER SERVICE AND DIGITAL GOVERNMENT

#### Park n Pay

41. Can the Government confirm that it will insure that people with disabilities will continue to have free access to finding accessible parking by retaining the accessibility portal element of the Park n Pay app beyond December 2023?

#### Digital Restart Fund

- 42. Context: It was announced that the Minns' government has topped up the digital restart fund by just \$66m or 3%.
  - (a) Is this no longer a priority for your government?
  - (b) What will this \$66m go towards?
  - (c) What projects are going to be cut?
  - (d) How many projects are left to be delivered in the next tranche?

#### eConveyancing

- 43. The Government has come out in support of competition reforms in the eConveyancing market, and yet you are not delivering these important reforms for a year?
- 44. How will you continue the work done by the previous government to get these reforms done?
- 45. What is the next step in these reforms?
- 46. In November last year, the NSW Parliament passed legislation which gave the Registrar General greater enforcement powers. Will these be used to keep the reforms on track?
  - (a) If so, when?

#### Park' N Pay and Parking Sensors

- 47. How much did it cost to run the park 'n pay app each year?
- 48. Did you engage with key stakeholders such as councils, mayors, and the physical disability council to seek their views in the lead up to the decision to cease using the park'n'pay APP?

- 49. Have you spoken to the CEO of the Physical Disability Council, Serena Ovens, regarding this decision?
- 50. Do you see a situation in which Park n Pay and associated parking sensors would help someone with a disability?
- 51. How many parking sensors have been installed across Sydney?
- 52. How many parking sensors are in disability spots?
- 53. Will you remove these sensors now the app is no longer funded?
  - (a) How much will this cost to remove?
- 54. Are you aware of the Park n Pay Accessible NSWGOV Website?
- 55. Will you close the Park n Pay Accessible NSWGOV website?

#### **Digital ID**

- 56. Can you provide an update on the digital ID program?
  - (a) How long until we can see the results from the pilot testing?
- 57. How long until NSW Government have a full-fledged digital identity?
- 58. How was the successful vendor selected?
- 59. How much is the contract worth?

#### **Cyber Security**

- 60. What is Cyber NSW's operating budget?
- 61. How often are you briefed on Cyber security matters?
- 62. The Government recently announced funding for Cyber Security NSW:
  - (a) How much was that funding?

- (b) Where will that funding go to?
- 63. Are there vulnerabilities with ServiceNSW that we are unaware of?
- 64. Turning to the NSW Electoral Commission, will the NSW Government be providing funding to the commission to revive the iVote system?
  - (a) If so, how much?

#### **Back-to-School vouchers**

- 65. What was the overall spend on this voucher program?
  - (a) How many vouchers were downloaded?
  - (b) How many were redeemed?
  - (c) Can you please provide a breakdown of the vouchers redeemed via suburb/region?
  - (d) How many vouchers were redeemed in school uniform shops?
  - (e) How many vouchers were redeemed in businesses? Please provide a breakdown of the types of businesses where vouchers were redeemed, in order of popularity (ie stationary shops, sports stores etc)

#### Before and After School Care vouchers

- 66. What was the overall spend on this voucher program?
  - (a) How many vouchers were downloaded?
  - (b) How many were redeemed?
  - (c) Can you please provide a breakdown of the vouchers redeemed via suburb/region?

#### Active Kids vouchers

- 67. What was the overall spend on this voucher program?
  - (a) How many vouchers were downloaded?
  - (b) How many were redeemed?
  - (c) Can you please provide a breakdown of the vouchers redeemed via suburb/region?
  - (d) What was the number of vouchers redeemed broken down into sporting code?

#### Creative Kids vouchers

- 68. What was the overall spend on this voucher program?
  - (a) How many vouchers were downloaded?

- (b) How many were redeemed?
- (c) Can you please provide a breakdown of the vouchers redeemed via suburb/region?
- (d) What was the number of vouchers redeemed broken down by creative activity ie music, drama, art etc?

#### **OTHER**

#### **Local Small Commitments Allocation**

- 69. In relation to the Local Small Commitments Allocation and your electorate of Bankstown, how many local projects did you commit to fund? Please provide a list of projects including the amount allocated.
- 70. What was the total amount of taxpayer money that you personally committed would be spent on local projects in your electorate of Bankstown?
- 71. What was the process for recording these commitments to ensure that they would be honoured if Labour won government?
- 72. Who did you seek approval from when it came to these announcements?
  - (a) Who kept records of these projects?
  - (b) Someone needed to track the commitments being made, who was responsible for that in your electorate?
- 73. Did you declare a conflict of interest in relation to any of these projects?
  - (a) If so, who did you declare it to and how was the conflict of interest managed?
  - (b) Are you aware of any conflict-of-interest provisions or rules in relation to this scheme?
  - (c) Did you ask about the process or any obligations that you had?

#### **OPERATIONAL QUESTIONS**

#### Merchant fees

74. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in each Department/agency within your portfolio responsibilities.

- 75. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions payments in each Department/agency within your portfolio responsibilities.
- 76. What was the total amount paid in merchant fees on credit and/or debit card payments made by each Department/agency within your portfolio responsibilities since 28 March 2023?

#### Website Usage

- 77. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your ministerial office since 28 March 2023?
- 78. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your ministerial office since 28 March 2023?

#### Ministerial disclosures

- 79. Did you make any updates to your Ministerial disclosure on or after 2 August 2023?
  - (a) If yes, what prompted this update to your disclosure?

#### Labour Hire Firms

- 80. Have any Departments/agencies within your portfolio responsibilities utilised the services of Labour Hire Firms since 28 March 2023? If yes, please advise in table form:
  - (a) The names of the firms utilised.
  - (b) The total amount paid to each firm engaged.
  - (c) The average tenure period for an employee provided by a labour hire company.
  - (d) The longest tenure for an employee provided by a labour hire company.
  - (e) The duties conducted by employees engaged through a labour hire company.
  - (f) The office locations of employees engaged through a labour hire company.
  - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company.

#### Hospitality

- 81. How much has your ministerial office spent on hospitality, including catering and beverages, since 28 March 2023?
- 82. How much have Departments/agencies within your portfolio responsibilities spent on hospitality, including catering and beverages, since 28 March 2023?

- 83. Have you been the recipient of any free hospitality?
  - (a) What was the total value of the hospitality received?
- 84. Have any staff members in your office been the recipient of any free hospitality?
  - (a) What was the total value of the hospitality received?
  - (b) Are these gifts of hospitality declared publicly?
  - (c) Do staff declare their gifts publicly?

#### **Departmental Credit Cards**

- 85. For each department, statutory agency and/or other body in the Minister's portfolio please report:
  - (a) How many credit cards are currently on issue for staff?
    - i. Please provide a break-down of this information by grade.
  - (b) What was the value of the largest reported purchase on a credit card for the last year?
  - (c) What was each largest reported purchase for?
  - (d) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
  - (e) How many credit cards have been reported lost or stolen?
    - i. What was the cost to replace them?
  - (f) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
    - i. What was the total value of those purchases?
    - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
    - iii. Were all those amounts repaid?
    - iv. If no, how many were not repaid, and what was the total value thereof?
  - (g) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
    - i. What amount was repaid, in full?
    - ii. What amount was left unpaid?
  - (h) Are any credit cards currently on issue connected to rewards schemes?
    - i. Do staff receive any personal benefit as a result of those reward schemes?
  - (i) Can a copy of the staff credit card policy please be provided?

#### **Agency Invoices**

- 86. How many invoices to suppliers or contactors from your portfolio agency were not paid on time since 28 March 2023, broken down by agency?
- 87. How many invoices to suppliers or contactors from your portfolio agency were paid over 30 days late on time since 28 March 2023, broken down by agency?
- 88. How many invoices to suppliers or contactors from your portfolio agency were paid over 60 days late on time since 28 March 2023, broken down by agency?
  - (a) What was the penalty for paying suppliers or contactors late, broken down by agency?

#### Car/Driver

- 89. Has your Ministerial car been subject to any traffic or parking fines?
  - (a) If so, please provide details of each fine?
  - (b) Who was driving the car at the time of each incident?
  - (c) Who paid any of the fines?
- 90. Has your Ministerial Car been pulled over by the police?
  - (a) If so, who was driving the car?

#### **Complaints**

91. Has the Minister been the subject of any workplace complaints, including bullying, harassment, and sexual harassment?

#### Consultants

- 92. How much did the Department/agencies within your portfolio responsibilities spend in legal costs since 28 March 2023?
  - (a) For what specific purposes or matters was legal advice sought?
- 93. Have any Department/agencies within your portfolio responsibilities engaged any consultants to provide the following services or advice since 28 March 2023:
  - (a) Social media?
    - i. What were the cost of these services?
  - (b) Photography?
    - i. What were the cost of these services?
  - (c) Videography?
    - i. What were the cost of these services?
  - (d) Acting training?

- i. What were the cost of these services?
- (e) Ergonomics?
  - i. What were the cost of these services?
- 94. Since 28 March 2023, how many consultancy contracts have been signed in your portfolio agencies, broken down by agency?
  - (a) What was the individual amount of each contract?
  - (b) What is the purpose of each contract?
  - (c) Who was the contract with?
  - (d) Did the contract go to a competitive tender?

#### Department/Agency Staffing

- 95. How many senior executive service employees were employed by each Department/agency within your portfolio responsibilities on:
  - (a) 28 March 2023?
  - (b) 23 October 2023?
- 96. What is the expenditure on senior executive service employees employed by each Department/agency within your portfolio responsibilities since 28 March 2023?
- 97. How many individuals were employed as internal legal counsel by each Department/agency within your portfolio responsibilities on:
  - (a) 28 March 2023?
  - (b) 23 October 2023?
- 98. What is the expenditure on internal legal counsel employees employed by each Department/agency within your portfolio responsibilities 28 March 2023?
- 99. How many redundancies were processed by each Department/agency within your portfolio responsibilities since 28 March 2023?
  - (a) Of these redundancies, how many were:
    - i. Voluntary
    - ii. Forced

- (b) What was the total cost of all redundancies in each Department/agency within your portfolio responsibilities?
- 100. Is any former employee from your ministerial office now employed by any Department/agency within your portfolio responsibilities?
- 101. How many staff were dismissed from each Department/agency under your portfolio responsibilities since 28 March 2023?
  - (a) Without identifying individuals, what were the reason(s) for each dismissal?
- 102. What was the total amount each of the Departments/agencies under your portfolio responsibilities spent on stationery since 28 March 2023?
- 103. How many employees in each Department/agency within your portfolio responsibilities are working in an 'acting' capacity?
- 104. What is the average number of days worked from home by employees in each Department/Agency within your portfolio responsibilities?
- 105. What was the total expenditure since 28 March 2023 by each Department/agency within your portfolio responsibilities on:
  - (a) Taxi hire?
  - (b) Ridesharing services?
  - (c) Limousine/private car hire?
  - (d) Hire car rental?
- 106. Do any senior executive service employees in any of the Departments/agencies under your portfolio responsibilities have a driver that is paid for by the Department/agency?
  - (a) If so, what is the number of senior executive service employees that have a driver, and which senior executive service employees have a driver?
  - (b) How much was spent on these drivers since 28 March 2023?
- 107. Since 28 March 2023, how much has been spent on charter air flights by your portfolio agencies, broken down by agency?

- 108. Since 28 March 2023, how much has been spent on domestic flights by your portfolio agencies, broken down by agency?
  - (a) Of these, how many flights were taken in business class?
  - (b) Of these, how many flights were taken in first class?
- 109. Since 28 March 2023, how much has been spent on overseas flights by your portfolio agencies, broken down by agency?
  - (a) Of these, how many flights were taken in business class?
  - (b) Of these, how many flights were taken in first class?

#### **Efficiency Dividends**

- 110. Was an efficiency dividend applied to any Department/agency within your portfolio responsibilities in the 2023-24 NSW Budget?
  - (a) If so, what was the efficiency dividend applied to each Department/agency?
  - (b) What measures are being considered to achieve this efficiency dividend?

#### **GIPA Applications**

- 111. How many GIPA Applications have been received by your ministerial office since 28 March 2023?
  - (a) How many of these Applications have been accepted?
  - (b) How many of these Applications have been rejected?
  - (c) If so, what were the reasons provided?
  - (d) How many of these Applications were re-assigned?
  - (e) How many of these Applications had fees waived/reduced?
  - (f) Please provide in table form the following details of each Application received by your office:
    - Date received.
    - ii. Date acknowledged.
    - iii. Date responded.
    - iv. The description provided for the information sought.
- 112. How many GIPA Applications have been received by each Department/agency within your portfolio responsibilities since 28 March 2023?
  - (a) How many of these Applications have been accepted?
  - (b) How many of these Applications have been rejected?
    - i. If so, what were the reasons provided?

- (c) How many of these Applications were re-assigned?
- (d) How many of these Applications had fees waived/reduced?
- (e) Please provide in table form the following details of each Application received by your office:
  - i. Date received.
  - ii. Date acknowledged.
  - iii. Date responded.
  - iv. The description provided for the information sought.

#### Media and Public Relations

- 113. How much has your ministerial office spent on advertising or sponsored posts since 28 March 2023 on the following social media platforms:
  - (a) Facebook
  - (b) Instagram
  - (c) LinkedIn
  - (d) TikTok
  - (e) YouTube
  - (f) WhatsApp
  - (g) X (formerly known as Twitter)
- 114. How much has each Department/agency within your portfolio responsibilities spent on advertising or sponsored posts since 28 March 2023 on the following social media platforms:
  - (a) Facebook
  - (b) Instagram
  - (c) LinkedIn
  - (d) TikTok
  - (e) YouTube
  - (f) WhatsApp
  - (g) X (formerly known as Twitter)
- 115. Have you had media training or public speaking training?
  - (a) If yes, who paid for it?
  - (b) If paid by taxpayers, what was the amount paid since 28 March 2023?

- 116. How many media or public relations advisers are employed for each of your portfolio agencies and what is the total cost to employ these advisers?
- 117. What is the forecast for the current financial year for the number of media or public relations advisers to be employed in each Department/agency within your portfolio responsibilities and their total cost?
- 118. What is the total cost of media monitoring services used by each Department/agency within your portfolio responsibilities?

#### Office Administration

- 119. How many staff members were employed in your ministerial office at the MS6 grade for the following months:
  - (a) April
  - (b) May
  - (c) June
  - (d) July
  - (e) August
  - (f) September
  - (g) October
- 120. How many staff members were employed in your ministerial office at the MS5 grade for the following months:
  - (a) April
  - (b) May
  - (c) June
  - (d) July
  - (e) August
  - (f) September
  - (g) October
- 121. How many staff members were employed in your ministerial office at the MS4 grade for the following months:
  - (a) April

	(c) June
	(d) July
	(e) August
	(f) September
	(g) October
122.	How many staff members were employed in your ministerial office at the MS3 grade for the
	following months:
	(a) April
	(b) May
	(c) June
	(d) July
	(e) August
	(f) September
	(g) October
123.	How many staff members were employed in your ministerial office at the MS2 grade for the
	following months:
	(a) April
	(b) May
	(c) June
	(d) July
	(e) August
	(f) September
	(g) October
124.	How many staff members were employed in your ministerial office at the MS1 grade for the
	following months:
	(a) April
	(b) May
	(c) June
	(d) July
	(e) August

(b) May

- (f) September
- (g) October
- 125. What is the average salary for staff members in your ministerial office since 28 March 2023?
- 126. How many DLOs were seconded to your ministerial office for the following months:
  - (a) April
  - (b) May
  - (c) June
  - (d) July
  - (e) August
  - (f) September
  - (g) October
- 127. How many people are employed in your ministerial office as at 1 October 2023?
- 128. How many women are employed in your Ministerial office as at 1 October 2023?
- 129. How many staff employed in your ministerial office identify as culturally and linguistically diverse (CALD) as at 1 October 2023?
- 130. How many staff employed in your ministerial office identify as Aboriginal or Torres Strait Islander as at 1 October 2023?
- 131. How many staff in your office are employed as media advisers or have responsibility for media/social media/communications?
- 132. How many staff in your office are employed as policy advisers or have responsibility for policy work?
- 133. How many staff in your office are employed as 'caucus liaison officers'?
  - (a) What are the responsibilities allocated to 'caucus liaison officers'?
  - (b) Have 'caucus liaison officers' been directed to only work with Government MPs?
  - (c) Do 'caucus liaison officers' contact members of the Australian Labor Party as part of their regular work duties?

- 134. How many staff members employed in your office under the Members of Parliament Staff Act 2013 have been seconded from a NSW Government Department/agency?
  - (a) Please list each Department/agency staff members have been seconded from.
- 135. What is your ministerial office budget for 2023-24?
  - (a) How much of this budget is allocated to staff?
- 136. How many iPhones/Smart Phones are assigned to staff in your ministerial office?
  - (a) For each phone, how much was each bill in 2022-23?
  - (b) How many phones have been lost or replaced due to damage in your office?
    - i. What is the cost of replacing those phones?
- 137. How many iPads or tablets are assigned to your ministerial office and to whom have they been issued?
  - (a) What was the cost of providing iPads or tablets to your ministerial office in 2022-23?
  - (b) How many iPads or tablets have been replaced due to lost or damage in 2022-23?
    - i. What was the cost of replacing these devices?
- 138. How many laptops has the Premier's Department or The Cabinet Office assigned to your ministerial office and to whom have they been issued?
  - (a) What was the cost of providing laptops to your ministerial office in 2022-23?
  - (b) How many laptops have been replaced due to lost or damage in 2022-23?
    - i. What was the cost of replacing these devices?
- 139. Has any artwork been purchased or leased for display in your ministerial office since 28 March 2023?
  - (a) What is the cost of this?
- 140. Have any floral displays or indoor plants been hired or leased for display in your ministerial office since 28 March 2023?
  - (a) If so, what was the cost of these items?
- 141. What was the total amount your office spent on stationery since 28 March 2023?
- 142. What brand of paper is used in your office?
  - (a) Is it recycled paper?

- (b) Is it Australian made paper?
- 143. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals, and periodicals since 28 March 2023?
  - (a) What are these services/newspapers/magazines/journals/periodicals?
- 144. What was the total value of all gifts purchased for use by you and your office since 28 March 2023?
  - (a) What were the gifts purchased?
    - i. Who were they gifted to?
- 145. What non-standard features are fitted to your ministerial vehicle?
  - (a) What is the cost of each non-standard feature?
- 146. What is the total spend for your office since 28 March 2023 for:
  - (a) Taxi hire?
  - (b) Ridesharing services?
  - (c) Hire car rental?
  - (d) Limousine/private car hire?
- 147. Were any planes or helicopters chartered by you or your office and paid for with public money since 28 March 2023?
  - (a) If yes, please provide details of the trip including the date of the trip, the method of transport and the cost?

#### **Overseas Trips**

- 148. Have you had any overseas trips paid for using public funds since 28 March 2023?
  - (a) If yes, did any of your relatives or friends accompany you on these trips?
- 149. Have you undertaken any official overseas travel that was privately funded since 28 March 2023?
  - (a) If yes, what was the nature of these trips?
  - (b) Who paid for these trips?

#### **Parliamentary Secretary**

150. Does your Parliamentary Secretary have pass access to your ministerial office?

- 151. Does your Parliamentary Secretary have a desk in your ministerial office?
- 152. Has your Parliamentary Secretary spoken on any pieces of legislation on your behalf? If so which legislation?
- 153. What event/meetings has your Parliamentary Secretary attended on your behalf?
  - (a) Please provide in table form the date and the purpose of the event/meeting.
- 154. How often do you meet with your Parliamentary Secretary?
- 155. Has your Parliamentary Secretary travelled overseas since 28 March 2023?
  - (a) If so, when, and where?
  - (b) If so, what was the cost of:
    - i. Airfares?
    - ii. Accommodation?
    - iii. Food and beverage?
    - iv. Transportation?
    - v. Entertainment?
- 156. Has your Parliamentary Secretary travelled domestically since 28 March 2023?
  - (a) If so, when, and where?
  - (b) If so, what was the cost of:
    - i. Airfares?
    - ii. Accommodation?
    - iii. Food and beverage?
    - iv. Transportation?
    - v. Entertainment?
- 157. Has your Parliamentary Secretary received training?
  - (a) If so, was it speech, voice, or media training?
    - i. If yes, who provided this training, on what date and at what cost?

#### **Probity Auditor**

- 158. Has your office or department used a Probity Auditor or Probity Advisors, or similar, since 28 March 2023?
  - (a) If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

#### **Q**antas

159. Are you a Member of the Qantas Chairmans Club?

- (a) Have you ever previously been a member? When did you cease to be a member?
- (b) When did you initially become a member?
- (c) When was this declared on the Ministerial gifts register?

#### Training

- 160. Have you received any training since becoming a Minister?
  - (a) If yes, please provide the details of what the training was.
- 161. Have you received any speech, vocal or performance training?
  - (a) If so, what was the cost?
  - (b) Was this cost covered by the taxpayer?